

## SERVICE UPDATE

<b><u>Name of Service:</u></b>	Business Intelligence and Performance Management, Commissioning
<b><u>Date:</u></b>	18 <sup>th</sup> February 2020
<b><u>Title of Update:</u></b>	Place Function Performance Management Framework Reporting- Data Presentation
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### **UPDATE:**

#### **City Growth and Resources Member Update – Decision 9.1 (ii) 6<sup>th</sup> February 2020**

##### **1. Background**

1.1. Further to the meeting of the City Growth and Resources Committee meeting of 6<sup>th</sup> February 2020, the Committee Decision Sheet reflected the following request in regard to item 9.1 – COM.20.017 Performance Management Framework – Place Function, in particular referencing the data on page 48 around the ‘No One Left Behind’ ( NOLB) programme.

##### **1.2. Decision**

9.1 (ii) that officers investigate the possibility of including base line figures in the appendix.

##### **2. Update**

- 2.1 This update provides Members with a summary of work to date around data presentation on this topic, subject to a previous decision of Committee in June 2019, and an update against the above instruction.
- 2.2. Council Officers spoke with the data owners prior to introduction of the NOLB programme (effectively the Scottish Government, although the programme is administered on its behalf by ACC) and were informed that, if the data were to be reproduced in public, or for circulation out with the programme administration, standardised suppression of data in connection with reporting of participation numbers would be expected.
- 2.3 The recommended level of data suppression in connection with potential identification of individuals, as with most shared Government datasets, is that where the numbers reflect characteristics or outcomes of a cohort of fewer than five individuals, this information should be restricted or suppressed.
- 2.4 This practice is routinely applied across Committee reporting as part of the Data Governance methodology but, in some circumstances, officers are able

to mitigate against the 'loss' of public transparency through re-construction or re-presentation of data.

- 2.5 Given that April-June 2019 was the implementation period for the new programme, and there were still adjustments to the data submission framework being applied by the Scottish Government, it was anticipated that the capacity for reporting participation levels and outcomes to Committee for Quarter 1 might be partially restricted.
- 2.5 As expected, the outcome numbers for Quarter 1 fell within the data owners' guidelines for suppression, and the Council was unable to identify a suitable form of mitigation against this data that would allow its reporting.
- 2.6 At the same time, in response to the Committee's June instruction, it was agreed with the data owner that aggregating and reporting the year-to-date numbers, provided that these did not fall under 5 individuals in total, on a quarterly basis was acceptable
- 2.7 As a corollary to this agreement, it was also understood that, as the programme bedded in, the numbers (and therefore, the capacity to report these numbers openly to Committee), would increase, which would also minimise the need for suppression of datasets relating to the NOLB programme

### **3. Future Data Presentation Development**

- 3.1 Notwithstanding this, officers are currently in discussion with colleagues in the Employability team, around how best to represent data from the NOLB programme in 2020/21 to ensure that the balance between informing Members of the programmes outcomes and maintaining data privacy is better defined.
- 3.2 Presently, officers are discussing with stakeholders whether inclusion of the overall programme participation levels and/or reporting the outcomes over a rolling 12-month period (which would likely negate the need for data suppression against quarterly reporting) would advance future reporting.
- 3.3 These discussions are currently at an early stage, but it is intended that these will be concluded at a local level in advance of the Scottish Government's signposted intent to review the data outcomes and framework suitability from the first full year of the programme (April/May 2020) to enable feedback into this review
- 3.4 Officers will, in addition, build any lessons learned from this particular exercise into the approach for future data presentation across the range of Performance Management Framework reporting templates.