

## SERVICE UPDATE

<b><u>Name of Function:</u></b>	Operational Delivery Committee
<b><u>Date:</u></b>	21 February 2022
<b><u>Title of Update:</u></b>	Aberdeen Crematorium Centre of Excellence for Training
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### **UPDATE:**

Aberdeen Crematorium have received a request from the Federation of Burial and Crematorium Authorities (FBCA) to become a Centre of Excellence offering specialist training to Crematorium Technicians from other Crematoria.

The staff and working practices at Aberdeen Crematorium are held in high regard through the industry and this is a chance for Aberdeen to share best practice and train technicians from other areas of Scotland.

The Service intends to accept this request to become the 3<sup>rd</sup> Centre of Excellence Training Centre in Scotland.

The Crematorium is already set up to deliver this training. There are no additional cost implications and there will be no impact on the current high level of service delivered by the Crematorium. Staff will provide the training in parallel with any regular cremations being undertaken on the day.

This invitation demonstrates the positive impacts that have been achieved over recent years and recognises the work that the entire team has done to improve the delivery of service at Aberdeen Crematorium.

This invite comes on the back of the Crematorium Team being crowned Team of The Year in Aberdeen City Council's 2021 Star Awards. Achieved while operating within the restrictions of the pandemic.

The FBCA has stated that "the service has continued to review and improve" and that they look forward to offering courses at Aberdeen soon.