

ABERDEEN CITY COUNCIL

| | |
|---------------------------|--|
| COMMITTEE | Council |
| DATE | 24 August 2022 |
| EXEMPT | No |
| CONFIDENTIAL | No |
| REPORT TITLE | “Working in Partnership for Aberdeen” - Commissioning Intentions and Service Standards 2022/23 |
| REPORT NUMBER | CUS/22/169 |
| DIRECTOR | Gale Beattie |
| CHIEF OFFICER | Martin Murchie |
| REPORT AUTHOR | Martin Murchie |
| TERMS OF REFERENCE | 2 |

1. PURPOSE OF REPORT

- 1.1 Aberdeen City Council has embedded a strategic commissioning approach to enhance integrated service provision and deliver the Council’s commissioning intentions. As part of this approach, the Council agreed commissioning intentions and service standards for 2022/23 at its meeting on 7th March 2022.
- 1.2 This report identifies areas where revisions may be required to the commissioning intentions and service standards, to ensure alignment with the policy statement - “Working in Partnership for Aberdeen”, noted by the Council on 18th May 2022.

2. RECOMMENDATIONS

- 2.1 That Council:-
- i. Notes the review of the commissioning intentions, service standards in the context of the policy statement, “Working in Partnership for Aberdeen”;
 - ii. Agrees to the recommended amendments to 2022/23 commissioning intentions and service standards set out in Appendix A;
 - iii. Instructs the Director of Commissioning to report any further amendments required in 2022/23 to existing commissioning intentions and service standards, as a result of subsequent decisions of the Council and its Committees, to Council; and
 - iv. Notes that the policy statement will be fully reflected within the Council’s strategic commissioning cycle for 2023/24 onwards.

3. CURRENT SITUATION

- 3.1 In noting the policy statement, “Working in Partnership for Aberdeen”, the Council instructed the Chief Executive to report back to the meeting of Full Council in August on any revisions required to the Council’s commissioning intentions, service standards and budget for 22/23.
- 3.2 Through the existing strategic commissioning cycle, full consideration of the implications and implementation of the policy statement from 2023/24 onwards will, of course, be completed and reported for the Council’s consideration in February / March 2023. This report, therefore, only identifies areas where commissioning intentions or service standards might be revised during 2022/23.
- 3.3 The policy statement includes a range of commitments which either:-
- Reflect a policy position
 - Relate to Council resource allocation
 - Relate to a specific ACC action
 - Call for a review or further report

Where a commitment relates to the Council’s allocation of resource or to a specific action, the timing, scale and nature of implementing that commitment will, in most cases, be subject to further consideration and agreement by the Council or its Committees. Therefore, whilst the review has identified where there is likely to be an impact on 2022/23 commissioning intentions and service standards, it has not always been possible to recommend specific amendments.

- 3.4 Appendix A lists those policy statement commitments where, it has been assessed, there may be an impact on existing 2022/23 commissioning intentions and service standards and, in a number of cases, recommends specific amendments.

4. FINANCIAL IMPLICATIONS

- 4.1 In completing this review of the commissioning intentions and service standards, officers have begun to identify potential financial implications arising from policy statement commitments. As stated above, the implementation of individual commitments will be subject to further decisions of the Council and its Committees and all specific financial implications within 2022/23 will be confirmed at that point. Financial implications from 2023/24 onwards will be explicitly considered through the established annual strategic commissioning and budgeting cycle.
- 4.2 Council will also note that the City Growth and Resources Committee considered the “Council Financial Performance – Quarter 1, 2022/23” report on 3rd August 2022. This included recommendations for reprofiling capital spend. This report was referred to Council for decision in terms of Standing Order 34.1 and is therefore also on the Council agenda.

5. LEGAL IMPLICATIONS

- 5.1 There are no direct legal implications arising from the recommendations of this report. Any actions arising from policy statement commitments which do have legal implications will be subject of further consideration by the Council or its Committees.

6. ENVIRONMENTAL IMPLICATIONS

- 6.1 There are no direct environmental implications arising from the recommendations of this report. Any actions arising from policy statement commitments which do have environmental implications will be subject of further consideration by the Council or its Committees.

7. RISK

| Category | Risks | Primary Controls/Control Actions to achieve Target Risk Level | *Target Risk Level (L, M or H) *taking into account controls/control actions | *Does Target Risk Level Match Appetite Set? |
|-----------------------|--|---|---|---|
| Strategic Risk | None. This report aligns stated policy commitments with planning and delivery. | N/A | L | Yes |
| Compliance | None. | N/A | L | Yes |
| Operational | None. | N/A | L | Yes |
| Financial | None. Financial implications in 2022/23 are included within the report to Council on 24/08/22 "Medium Term Financial Strategy". Additional financial implications arising from policy statement commitments will be subject to further reporting | | | Yes |

| | | | | |
|------------------------------|---|---|---|------------|
| | and consideration. | | | |
| Reputational | Reputational damage from risks identified in all areas resulting in delivery commitments not being achieved. | M | ACC strategic planning and performance management arrangements | Yes |
| Environment / Climate | Non-compliance with environmental legislation and failure to achieve or deliver environmental targets and commitments contained within the Council's strategic plans. | | Monitoring of environmental risks captured within delivery programmes | Yes |

8. OUTCOMES

| <u>COUNCIL DELIVERY PLAN</u> | |
|--|--|
| Impact of Report | |
| Aberdeen City Council Policy Statement | This report is specifically recommending measures to implement the noted policy statement in 2022/23. |
| <u>Aberdeen City Local Outcome Improvement Plan</u> | |
| Prosperous Economy Stretch Outcomes | The alignment of the policy statement with the Council's commissioning intentions and service standards also ensures alignment with the delivery of the Community Planning Partnership's vision. The Council Delivery Plan, which contains the commissioning intentions, has been aligned to support the delivery of all stretch outcomes in the LOIP. |
| Prosperous People Stretch Outcomes | |
| Prosperous Place Stretch Outcomes | |
| Regional and City Strategies | The policy statement commitments can both respond to and shape regional and city strategies. |

9. IMPACT ASSESSMENTS

| Assessment | Outcome |
|--|---|
| Integrated Impact Assessment | N/A – Programmes of work within the policy statement may require assessments and will be completed as necessary |
| Data Protection Impact Assessment | N/A – Programmes of work within the policy statement may require DPIAs and will be completed as necessary |
| Other | N/A |

10. BACKGROUND PAPERS

- Council Delivery Plan 2021/22 – COM/21/054
- Policy Statement – Noted 18th May 2022
- Council Target Operating Model - OCE/17/024
- Commissioning Approach - COM 18/292 & COM 19/329
- Refreshed Aberdeen City Local Outcome Improvement Plan 2016-26-CUS/21/226
- Strategy Framework – GOV/19/413
- Guiding Principles – RES/19/12
- ACC Workforce Plan – RES/19/216
- Performance Management Framework – CUS/21/224
- Population Needs Assessment – COM/21/042

11. APPENDICES

Appendix A – Analysis of and proposed amendments to Council commissioning intentions and service standards 2022/23.

12. REPORT AUTHOR CONTACT DETAILS

| | |
|----------------------|--|
| Name | Martin Murchie |
| Title | Chief Officer- Data & Insights |
| Email Address | mmurchie@aberdeencity.gov.uk |
| Tel | 07305 526915 |

Recommended Amendments to 2022/23 Commissioning Intentions and Additional Potential implications in 2022/23

| | Policy Statement Commitment | Implications for 2022/23 Commissioning Intentions | Implications for 2022/23 Service Standards |
|---|---|---|---|
| Supporting People with Cost of Living | | | |
| 1. | Commission an urgent report, to identify how the Council could further support struggling and vulnerable people throughout this crisis. | Subject to Council's consideration of options. | None anticipated |
| 2. | Actively support Aberdeen's foodbanks and provide assistance with bulk purchasing where desirable. | Potential additional commissioning intention, subject to Council's consideration of options and linked to 1. above. | None anticipated |
| 3. | Top-up the locally administered Scottish Welfare Fund and look at expanding the criteria for applications to the fund, to help more people to access crisis grants during this cost of living crisis. | Additional commissioning intention for 2022/23. | Expanded criteria will become a service standard for eligibility. |
| Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Implementation will be subject of further consideration by the Council. | | | |
| A City of Opportunity | | | |
| 4. | Build on the success of the Summer of Play, extending these learning experiences at least into school holidays, including the Spring and October holidays. | Additional commissioning intention for 2022/23. | None anticipated |
| Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Implementation will be subject of further consideration by the Council. | | | |
| Building a Greener & Sustainable City | | | |
| 5. | Work with partners to deliver a just transition to net zero and plan to make Aberdeen a net-zero city by no later than 2037, and earlier if that is possible. | Commissioning intentions for 2022/23 respond to Aberdeen's Net Zero Vision & Routemap which will be impacted by this commitment. However, no specific amendments to 2022/23 commissioning intentions are proposed at this time. | None anticipated |

| | | | |
|---|---|--|--|
| 6. | Promote and improve woodland in our city and in particular launch a “A Million Trees for Aberdeen” programme to plant, with partners, a further one million trees in Aberdeen by 2032 at minimal cost to the Council. | Additional commissioning intention for 2022/23. Existing commissioning intention focusses on tree planting on Council owned land. Adoption of the policy statement commitment would broaden the intention to work with partners. | None anticipated |
| Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Implementation will be subject of further consideration by the Council. | | | |
| Keeping our City Moving | | | |
| 7. | Beginning the construction of the Berryden Corridor. | Depending on wider Capital Programme review, potential to adopt this commitment as an additional 2022/23 commissioning intention. | None anticipated |
| 8. | Expanding mandatory 20mph speed limits in residential and other areas where this is supported by communities. | Subject to specific proposals, potential to adopt this commitment as an additional 2022/23 commissioning intention. | None anticipated |
| 9. | Installing new bus shelters to meet local needs. | Funding for 2022/23 has been secured from Nestrans so can be added as a 2022/23 commissioning intention. | None anticipated |
| Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Implementation will be subject of further consideration by the Council. | | | |
| Homes for the Future | | | |
| 10. | Ensure that Aberdeen City Council’s housing stock provides more choice for our city’s older citizens. | Housing Needs Demand Assessment has commenced, informing Local Housing Strategy delivery. | Service standards should be reviewed in relation to choice. |
| Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Implementation will be subject of further consideration by the Council. | | | |
| 11. | Ensure that sufficient resources are available for the monitoring and landlord registration and HMO licensing, work to support | The policy statement commitment may be adopted as an additional | Service standards should be reviewed in line with agreed policy and actions. |

| | | | |
|--|---|--|--|
| | tenants in private rented housing and work with private landlords to improving housing standards across the city. | Commissioning Intention for 2022/23, subject to further consideration of outstanding Notice of Motion and Short Terms Lets legislation. | |
| 12. | Invest in amenity improvements in and around the Council's housing stock – such as painting of communal areas and properly maintaining and improving communal gardens. | Potential additional commissioning intention, subject to resource allocation. | Service standards should be reviewed in line with agreed policy and actions. |
| Empowering Communities | | | |
| 13. | Support Inchgarth Community Centre with their extension plans. | Ongoing support being provided. Can be added as a 2022/23 commissioning intention. | None anticipated |
| Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Specific actions with resource implications will be subject of further consideration by the Council. | | | |
| An Active City | | | |
| 14. | Install distance markers along popular walking and running routes across the city. | Subject to specific proposals, potential to adopt this commitment as an additional 2022/23 commissioning intention. | None anticipated |
| A Caring City | | | |
| 15. | Support the roll-out of further changing places toilets across the city. | Subject to specific proposals, potential to adopt this commitment as an additional 2022/23 commissioning intention. | None anticipated |
| 16. | Support greater personalisation of care and consider whether it would be possible to implement policies to maintain quality of life of disabled citizens in our community and support the health and well-being of carers by providing support and respite. | This aligns with new Strategic Plan of ACH&SCP. If new / additional actions are agreed, potential for this to be added as a 2022/23 commissioning intention. | Revised services are likely to lead to revised service standards. |
| A Safer Aberdeen | | | |
| 17. | Tackle fly tipping and establish a squad to tackle illegal graffiti across the city. | Additional commissioning intention for 2022/23. Work underway to engage resource for additional work. | Included within environmental standards. Any change in policy / |

| | | | |
|--|--|--|--|
| | | | practice may require a change in standard. |
| | Recommendation: The policy statement commitment above be adopted as an additional Commissioning Intention for 2022/23. Specific actions with resource implications will be subject of further consideration by the Council. | | |