



## **Aberdeen City Health and Social Care Partnership (ACHSCP)**

### **Carers Strategy 2023-2026 - Action and Implementation Plan**

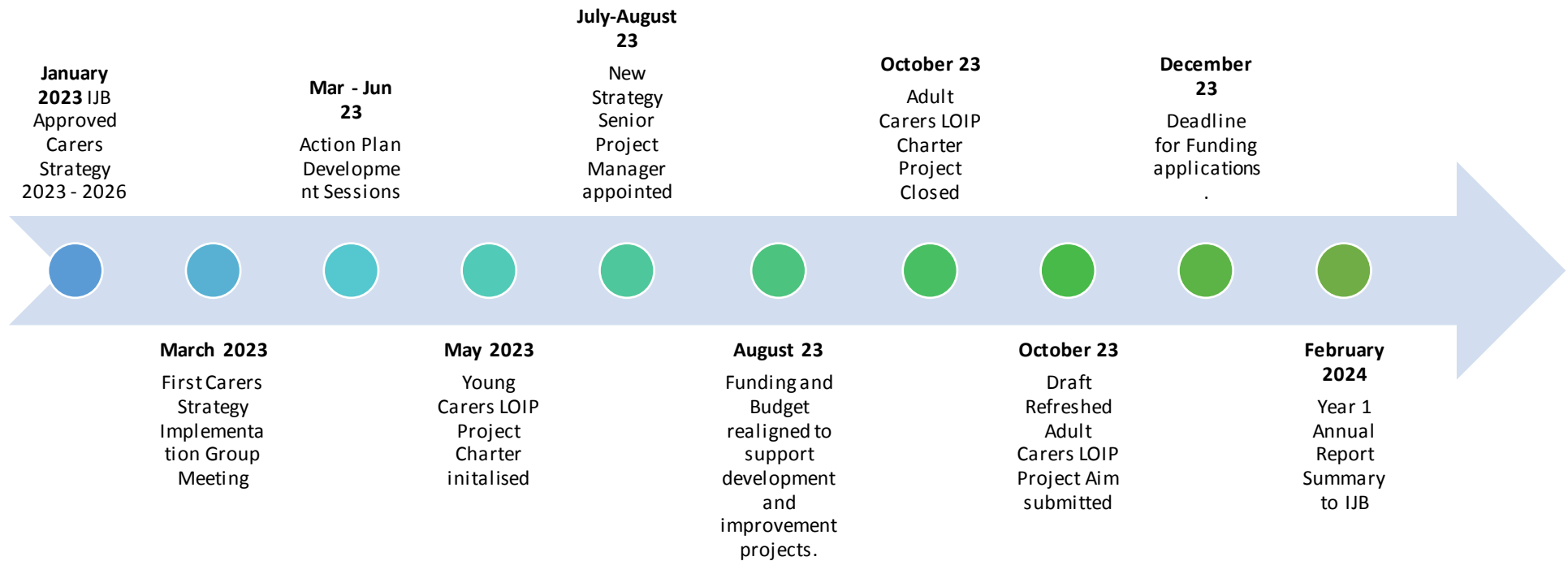
#### **Carers Strategy Implementation Group**

The ACHSCP Carers Strategy was approved at IJB on Tuesday 31st January 2023. The Carers Strategy Implementation Group (CSIG) has a wide range of attendees to this group, giving a collaborative effort to implement the Carers Strategy as wide as possible. We recognise that these groups take a bit of time to embed, and expand, ongoing development and consultation to include new voices around the table are helping the group expand with every meeting. It is an important part of the groups reach and information gets out to multiple groups and sectors across Aberdeen. The Action Plan was developed from the strategic plan over a number of sessions with the group. We have a number of projects and actions to focus our efforts over the 3 year plan including those connected with the Local Outcome Improvement Plan (LOIP). However this is continuously reviewed with the group. Representation on CSIG includes:

<ul style="list-style-type: none"><li>• IJB Carer Reps</li><li>• Barnardo's</li><li>• Quarriers</li><li>• Sport Aberdeen</li><li>• Adult Social Care</li><li>• Physiotherapy</li><li>• Nursing</li><li>• ACVO</li></ul>	<ul style="list-style-type: none"><li>• Stay Well Stay Connected</li><li>• Learning Disabilities</li><li>• Podiatry</li><li>• Rehabilitation</li><li>• Strategy and Transformation</li><li>• Scottish Care</li><li>• Bon Accord Care</li><li>• Childrens Social Work</li><li>• Education</li></ul>
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## Carers Strategy Implementation – Key Highlights Timeline





## Plan on a Page

<b>A CITY FOR ALL CARERS - ABERDEEN CITY CARER STRATEGY 2023 - 2026</b> <b>Aim:</b> We will demonstrate overall improvement in all four priority areas by receiving a minimum of 40% positive responses to our Carer Experience statements (what we want Carers to be able to say about their support) when surveyed in 2026			
Aberdeen City Strategic Plan Priority - <b>'Caring Together'</b> Strategic Enablers - <b>WORKFORCE - TECHNOLOGY - FINANCE - RELATIONSHIPS - INFRASTRUCTURE</b> These enablers are the key resources which will support the implementation of the Aberdeen City Carer Strategy 2023 - 2026			
<b>PRIORITY 1</b> - Identifying as a Carer and the first steps to support	<b>PRIORITY 2</b> - Access to advice and support for Carers	<b>PRIORITY 3</b> - Supporting future planning, decision making and wider Carer involvement	<b>PRIORITY 4</b> - Community support and services for Carers
<b>What we want Carers to be able to say about their Support</b>			
<div style="border: 1px solid #ccc; padding: 10px; border-radius: 10px; width: 80%; margin: 10px auto;"> <p>"I am supported to identify as a Carer and am able to access information about the support I may need."</p> </div>	<div style="border: 1px solid #ccc; padding: 10px; border-radius: 10px; width: 80%; margin: 10px auto;"> <p>"I am supported as a Carer to Manage my Caring Role."</p> </div>	<div style="border: 1px solid #ccc; padding: 10px; border-radius: 10px; width: 80%; margin: 10px auto;"> <p>"I am respected, listened to and involved in the planning and development of the services and support which I and the person(s) I care for receive."</p> </div>	<div style="border: 1px solid #ccc; padding: 10px; border-radius: 10px; width: 80%; margin: 10px auto;"> <p>"I have a sense of belonging and a life alongside caring, if I choose to."</p> </div>
<b>What will each priority focus on?</b>			
<ul style="list-style-type: none"> <li>▶ This priority focuses on the importance of carer's being recognised by themselves and others and having an easy entry to support.</li> </ul>	<ul style="list-style-type: none"> <li>▶ This priority focuses on support and advice which is universally accessible to anyone who identifies as a Carer in Aberdeen City.</li> </ul>	<ul style="list-style-type: none"> <li>▶ This priority focuses more specifically on support with future planning as a Carer and accessing more intensive support where the caring role requires this both for the Carer and the Cared for person. It also includes how carers can be involved in the wider development of support for carers.</li> </ul>	<ul style="list-style-type: none"> <li>▶ This priority is focussed on the practical supports available to Carers to support them to be well connected to their communities and have a life alongside their caring role including hobbies and employment. There will be a strong emphasis on Carer choice here and that no one size fits all.</li> </ul>
<b>What actions will we take to achieve these priorities?</b>			
<ol style="list-style-type: none"> <li>1.1 Proactively create opportunities for more people across Aberdeen City to identify as a Carer.</li> <li>1.2 Improve the knowledge of Carer's Rights and Carers support services with the Education, Health and Social Care Workforce.</li> <li>1.3 Improve the Knowledge of the wider Community of Aberdeen City of Carers Rights and Carers Support Services</li> </ol>	<ol style="list-style-type: none"> <li>2.1 Ensure Young Carers have access to a Young Carer Support Service who can provide individual advice and support.</li> <li>2.2 Ensure Adult Carers have access to an Adult Carer Support Service who can provide individual advice and support.</li> </ol>	<ol style="list-style-type: none"> <li>3.1 Young Carers have the opportunity to be leaders in planning their own support (Future Planning).</li> <li>3.2 Young People with Carer responsibilities experiencing transition from Child to Adult Services have access to individual advice and support to enable future planning.</li> <li>3.3 Ensure Adult Carers have the opportunity to be leaders in planning their own Support (Future planning).</li> <li>3.4 Carers have the opportunity to be involved in planning the support of the person they care for.</li> <li>3.5 There are opportunities to access independent sources of support for both the Carer and the Cared for Person.</li> <li>3.6 All Carers have opportunities to be involved in decision making about Carer Support Services, the Carer Strategy and the wider work of the ACHSCP (Participation and Engagement).</li> </ol>	<ol style="list-style-type: none"> <li>4.1 Promote a culture of Creativity to encourage innovative approaches to Carer Support.</li> <li>4.2 Support the ongoing development of a range of mainstream supports and services to enable Carers to receive a break from Caring in line with the proposed 'right to a break' within the National Care Service Bill.</li> <li>4.3 Continue to develop a range of support options for Carers, where the cared for person has high level needs, which allow choice and control in line with the proposed 'right to a break' within the National Care Service Bill.</li> </ol>



**Action Plan**

**Action Plan Key**

Not Started	
In Progress/ On Track	
Delayed	
Completed	
Continuous Review	

**PRIORITY 1 - Identifying as a Carer and the first steps to support**

Proactively create opportunities for more people across Aberdeen City to identify as a Carer						
What will we do?	When will we have done it by?	Action Status (Plan Key)	How will we know it is working? Performance / Measuring impacts	Who will be responsible?	Project Notes	Reviewed Deadline
1.1.1 Hold database(s) of carers in Aberdeen City.	Ongoing	Continuous Review	Stats available from database(s) on no. of Carers	<ul style="list-style-type: none"> <li>Adult Carers Support Service</li> <li>Young Carer Support Service</li> <li><b>Data Controller - ACHSCP</b></li> </ul>	Both Carers Support Services hold Carers Databases. ACHSCP will remain as data controllers, and request information updates through Quarterly Monitoring Reports. Continuous review on information sharing.	Amalgamate Online and system Information Actions 1.1.1 & 1.1.6
1.1.2 Work with commissioned and internal services and carers themselves to review the information available particularly in relation to accessibility.	Year 1 - June 2023  Link with 1.1.4	Progressing – but delayed from original deadline	All Carers information held online and given out is in accessible formats	<ul style="list-style-type: none"> <li>Adult Carers Support Service</li> <li>Young Carer Support Service</li> <li>Social Work Carer Rep</li> <li>Senior Project Manager (Strategy)</li> </ul>	Limited amount of influence, however continued open channels to share good practice and information. <b>Link with Action 1.1.4</b>	Move to Ongoing (Amalgamate with 1.1.4)



					<b>and Refreshed Adult Carers LOIP Project.</b>	
1.1.3 Work with commissioned and internal services to ensure we are encouraging and supporting Carers to identify as such and making every opportunity count in this regard. Incorporates; Identify early intervention and prevention support for Carers in the community with a view to addressing gaps and support. <b>South Locality Plan</b>	Ongoing	Continuous Review	Increased numbers of adult and young carers identified.	<ul style="list-style-type: none"> <li>Senior Project Manager (Strategy)</li> <li>Adult Carers Support Service</li> <li>Young Carer Support Service</li> <li>CSIG professional lead reps</li> <li>Public Health Coordinators</li> <li>Locality Empowerment Groups</li> </ul>	<p>Good Practice shared with Adult Carers LOIP and Young Carers Project Charters.</p> <p>Funding Applications being reviewed that will support this action.</p>	
1.1.4 'Review information' and channels to reach carers, identify the touch points within the current systems, process and Tests of Change programmes etc which come across carers in their daily activity' Linked to 1.1.2	Year 1 – January 2024  Ongoing review	On Track/ In Progress	Increased numbers of adult and young carers identified.	<ul style="list-style-type: none"> <li>ACVO</li> </ul>	<p>CSIG has been collating touchpoints and Information channels. ACHSCP Collating on ACHSCP Website now. Link with 1.1.2</p> <p>Test of Change includes the work already undertaken re LOIP Projects and refreshed LOIP Adult Carers Project Aim.</p>	Move to Ongoing (Amalgamate with 1.1.2)
1.1.5 Understand the support needs of all Carers in Aberdeen and specifically those with protected characteristics (Equality Act (2010)), including particular focus on; <ul style="list-style-type: none"> <li>Develop approaches to engaging with minority ethnic Carers</li> <li>Develop approaches to engaging with LGBTQ+ Carers</li> <li>Religious and Faith groups</li> <li>Carers with Disabilities</li> </ul>	Year 1 – January 2024	Progressing – delayed from original timeline	<p>Increased number of Carers from Minority Ethnic and LGBTQ+ communities accessing support.</p> <p>Increased knowledge of support needed by these communities</p>	<ul style="list-style-type: none"> <li>Equalities and Human Rights Sub-group</li> <li>Senior Project Manager (Strategy)</li> <li>Development Officer (Consultation and Engagement)</li> </ul>	<p>Although we are collating information of numbers of Carers with protected characteristics, we recognise some additional work and effort to reach out to communities is required. Timeline delayed as Senior Project Manager</p>	June 2024



					(SPM) to work with Equalities officers at ACC to embed Carers Information links. Actions from DiversCity Officer Network, as well as Strategic Planning Equality and Human Rights Sub Group to be included.	
1.1.6 Review the information held online for Carers to ensure it is easy to access, signposted correctly and is kept up to date.	Year 1 - December 2023 Initial Review Completed  Move to Continuous Review	Completed	Monitor numbers accessing online information	<ul style="list-style-type: none"> <li>• Development Officer (Consultation &amp; Engagement)</li> <li>• Adult Carers Support Service</li> <li>• Young Carer Support Service</li> <li>• CSIG professional lead reps</li> <li>• Project Manager support</li> </ul>	Information held by Carers Information Services updated on their websites. CSIG Collated other useful information link for Carers and now available on ACHSCP Website. Carers Reference Group to Review ongoing basis as well as feedback in Carers Annual Survey.	Move to Continuous Review  Amalgamate Online and system Information Actions 1.1.1 & 1.1.6



Improve the knowledge of Carer's Rights and Carers support services with the Education, Health and Social Care Workforce						
What will we do?	When will we have done it by?	Action Status (Plan Key)	How will we know it is working?	Who will be responsible?	Progress Update	Reviewed Deadlines
1.2.1 Improve knowledge of the workforce through targeted training and development opportunities for staff working within the ACHSCP, Aberdeen City Council and NHS Grampian.	Ongoing with benchmarking every year Year 1- develop training programme and roll out	Continuous Review	No. and % of Adult Social Work Care Managers attending carers rights training/information sessions No. of staff aware of carers rights No. of staff reporting increased awareness of carers rights Campaign analytics	Senior Project Manager (Strategy) CSIG professional lead reps Development Officer (Consultation & Engagement)	Consider online course too. Exploration across Grampian.  JANUARY WORKSHOP Carers Scotland – Carers Positive Link.  Young Carers Training Programme – Barnardo's Linking with Carers Scotland – Carers Positive for April 2024 roll out new legislation.	
1.2.2 Test whether information sessions/training co-produced by carers for Adult Social Work Care Managers increases staff awareness/knowledge of carers rights and sharing of available support offered to carers at the earliest opportunity.	Testing of Year 1 training programme – Jan 2024	Progressing, delayed for training programme roll out	Gather workforce feedback before and after sessions.	Senior Project Manager (Strategy) Adult Social Work Rep Development Officer (Consultation & Engagement)	SPM and Transformation Programme Manager (TPM) for Services and Pathways to follow up on this.	October 2024
1.2.3 Consider any further requirements for Young Carers as a result of Education (Additional Support for Learning) (Scotland)	Year 1 - March 2024	Progressing/ On Track	Feedback to CSIG group and incorporate any additional actions	ACC Children's lead Rep	Think Young Carer Toolkit.	



Act 2004 including working with Schools to implement the 'Think Young carer Toolkit'					Inclusion of Carer Positive accreditation for schools.	
<b>Improve the Knowledge of the wider Community of Aberdeen City of Carers Rights and Carers Support Services</b>						
What will we do?	When will we have done it by?		How will we know it is working?	Who will be responsible?	Progress Update	
1.3.1 Test whether an awareness raising campaign providing information on rights, eligibility criteria, and opportunities increases awareness of and uptake of support (South Locality Plan) <b>LOIP Change Idea</b> Incorporates; Test whether sessions/capacity building with community groups/organisations on carers rights/needs etc increases the no. of informal and free support available for carers to access. (North Locality Plan)	Year 1 - March 2024	Progressing and on Track	Gather community feedback before and after sessions.	Carers Strategy Implementation Group Quarriers, Barnardo's, CSIG professional leads	Needs to be planned – SPM Launch info to Locality Empowerment Groups (LEGs)/Public Health Coordinators (PHCs).	
1.3.2 Test whether promotional activities targeted to businesses on the benefits of the Carer Positive Award Scheme in Aberdeen through different channels (social media, case studies, website page) increases the number of businesses who are members of the scheme and having 'carer friendly' policies and working practices to support carers who might need to work in a more flexible manner. <b>LOIP Change Idea</b>	Year 1 & 2 March 2025	Progressing and on Track	Number of businesses and organisations participating in the scheme and achieving awards	Quarriers Senior Project Manager (Strategy) ACVO	Exploring opportunities with Carers Scotland and Carers Positive Framework.	





**Action Plan Key**

<b>Not Started</b>	
<b>In Progress/ On Track</b>	
<b>Delayed</b>	
<b>Completed</b>	
<b>Continuous Review</b>	

**PRIORITY 2 - Access to advice and support for Carers**

Ensure Young Carers have access to a Young Carer Support Service who can provide individual advice and support						
What will we do?	When will we have done it by?	Action Status (Plan Key)	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
2.1.1 Carry out review of Young Carer Support service	March 2024 – March 2025 Quarterly Reports	Not Started	The performance measures within the contract evidence that Carer outcomes are being met	Children's services Lead	Quarterly contract monitoring continuing. Collaborative Commissioning with key stakeholders to take place from March 2024.	
2.1.2 Tender for revised Young Carer Support Service at end of existing contract	March 2024 – March 2025	Not Started	Completion of tender for new service	Children's Services Lead	Quarterly contract monitoring continuing. Collaborative Commissioning with key stakeholders to take place from March 2024.	Extension to be sought for current contract from March 24 – March 25
Ensure Adult Carers have access to an Adult Carer Support Service who can provide individual advice and support.						
What will we do?	When will we have done it by?		How will we know it is working?	Who will be responsible?	Progress Update	
2.2.1 Review performance of Adult Carer Support service	Quarterly Reports March 2024 – March 2025	Not Started	The performance measures within the contract evidence that Carer outcomes are being met.	Quarriers Carers Strategy Implementation Group	Quarterly contract monitoring continuing. Collaborative Commissioning with key stakeholders to take place from March 2024.	Extension to be sought for current contract from December 24 – March 25



2.2.2 Ensure members of our Workforce who are also Carers are supported	Annual reporting in line with the Workforce plan	In Progress	Delivery against the workforce plan and staff data/feedback gathered and analysed to help understand how well we are supporting carers in our workforce and what improvements can be made.	Transformation Programme Manager (Strategy) Workforce plan	Work to take place how we identify those in the workforce as Carers, then direct to support/resources. Built into Workforce Plan, engagement – Staff Mental Health and Wellbeing priority.	
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**Action Plan Key**

<b>Not Started</b>	
<b>In Progress/ On Track</b>	
<b>Delayed</b>	
<b>Completed</b>	
<b>Continuous Review</b>	

**PRIORITY 3 - Supporting future planning, decision making and wider Carer involvement**

<b>Young Carers have the opportunity to be leaders in planning their own support (Future Planning).</b>						
What will we do?	When will we have it done by?	Action Status (Key Plan)	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
3.1.1 Review use of Young Carer's Statements.	December 2023	Completed	Increase number of completed Young Carer Statements. Annual audit of the value of the completed plans with the individual carers.	Integrated Children's Services (ACC) Commissioned Service	Children's Services lead to update.	
3.1.2 List all types of youth groups running youth programmes, engage them in ensuring young carers are identified and supported in being leaders in planning their own support, encourage these organisations also to be Carer Positive.	January 2024	In Progress	Groups identify as 'Carer Positive'	ACVO with support of all CSIG members	ACVO to update after meeting with Barnardo's.  New LOIP charter info to be included.  To be included with Carers Scotland – Carers Positive Framework.	



Aberdeen City Health & Social Care Partnership						
What will we do?	When will we have done it by?	Action Status (Key Plan)	How we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
3.2.1 Develop a pathway and protocol for transition planning from Young to Adult Carer, including response to and provision for 16 & 17 year old Young Carers.	Year 1 - January 2024		Number of Young Carers transferring to Adult Support Service.	CSIG sub-group to action this; Senior Project Manager (Strategy), Quarriers, Barnardo's, Children's services Lead, Adult Social Work lead	SPM to progress link in with all relevant colleagues.	
3.2.2 Identify all 3rd sector organisations that support families including those involved with children transitioning into adult services.	Year 1 - September 2023	Completed	Organisation list and contacts received	ACVO	Provided by ACVO, will support action 3.2.1 and other Pathway touchpoints as well as information sharing and good practice distribution.	
<b>Ensure Adult Carers have the opportunity to be leaders in planning their own Support (Future planning).</b>						
What will we do?		RAG C	How will we know it is working?	Who will be responsible?	Progress Update	
3.3.1 Review Eligibility Criteria for Adult Carers.	March 2024	Delayed	Revised Eligibility Criteria approved, published and utilised	Adult Social work & Quarriers Supported by Carers Strategy Implementation Group	Update required from Adult Social Work, person to be allocated to conduct review of eligibility criteria.	October 2024



3.3.2 Review templates and procedures for Adult Carer Support Plans, Anticipatory Care Planning and Patient Admission/Discharge. The former to include sections for Emergency Arrangements and Future Planning. Have one ACSP template used by Quarriers and Adult Social Work	March 2024	Delayed	Templates revised and in use.	Same group as above. Both pieces of work are linked.	As 3.3.1 - Update required from Adult Social Work, person to be allocated to conduct review of eligibility criteria and templated and procedures.	October 2024
3.3.3 Review use of Adult Carer Support Plans	January 2024	Completed	Increase number of completed Adult Carer Support Plans Annual audit of the value of the completed plans with the individual carers.	Adult Social Care Commissioned Service	Quarriers to update working with SW. Annual audit.	
3.3.4 Ensure appropriate advice and support on employment issues and finances is available to Carers of working age	Ongoing	Continuous Review	An agreed approach to support is in place linking with National Carer Strategy Actions.	Quarriers	To include Young Carers that are in employment. To be updated (consider transitions and the national strategy). Link with Workforce Plan actions and organisational links.	

**Carers have the opportunity to be involved in planning the support of the person they care for.**

What will we do?	When will we have it done by?	Action Status (Plan Key)	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
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3.4.1 Review progress so far and develop guidance in relation to carer involvement in the hospital discharge process, including awareness and recognition of the role of Young Carers.	March 2024	Progressing – Delayed from original deadline	Guidance developed and in use.	CSIG SW Lead – links to wider work on Social work pathways	Has been identified as pathway to be developed in LOIP Refresh Aim, starting with Rehabilitation services, who have a longer discharge process planning stage, and learnings to be shared and expanded to further hospital discharge processes.	April 2024 – March 2026
3.4.2 Review support guidance for Carers when the cared for person is moved to a Care Home.	January 2024	Progressing – Delayed from original deadline	Guidance understood and in use.	CSIG & Scottish Care	This action to be updated to include Care at Home. Scottish Care representative now established with CSIG Group.	March 2024

There are opportunities to access independent sources of support for both the Carer and the Cared for Person

What will we do?		RAG C	How will we know it is working?	Who will be responsible?	Progress Update	Revised Date
3.5.1 Develop an overview of Carer Support services which can provide independent advice to Carers and the Cared for person in specific circumstances where independent support is required to ensure they are signposted correctly, e.g. Advocacy, Adult Protection, Domestic Abuse.	December 2023	On Track move to Continuous Review	All relevant Carer services are listing themselves on ALISS and / or Scottish Social Services Directory  Linked with Actions in 1.1.1 and 1.1.6	ACVO Quarriers Barnardo's	Linked with Actions 1.1.1 and 1.1.6  Information and signposting links to be held independently at ACHSCP Website.	

All Carers have opportunities to be involved in decision making about Carer Support Services, the Carer Strategy and the wider work of the ACHSCP (Participation and Engagement).



What will we do?		RAG C	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
3.6.1 Develop a reference group made up of carers with different experiences of caring to support the IJB carer representatives and improve access to and communication with them.	March 2024	On Track	Reference group in place Communication arrangements in place	Development Officer (Consultation and Engagement) & Senior Project Manager (Strategy)	Initial Group established. Work will move to ongoing for Development of the Group and increasing membership.	Move to Ongoing
3.6.2 Implementation and awareness of Carer and Service User Engagement protocol for planning services, including awareness and recognition of the role of Young Carers.	May 2024	On Track	Protocol understood and in use.	Carers Strategy Implementation Group Specific remit of Development Officer (Consultation & Engagement)	IJB Report due in May 2024 for Engagement and Human Rights Guidance to include this information.	
3.6.3 Co-design local Carers resources and support. <a href="#">North Locality plan</a>	Ongoing	On Track	Carers have ongoing co-design involvement in development of support provided by Quarriers as per the existing contract. Carers co-design the next service when the contract is due for re-tender.	Carers Reference Group Carers Strategy Implementation Group Strategic commissioning and procurement board	Carers Reference Group now established, will be looking for more involvement from representatives with CSIG Group and actions including Collaborative Commissioning processes, Information review and test of change projects.	
3.6.4 Carers to be involved in the wider planning of and future commissioning of ACHSCP services and are recognised as a specific consultation group.	March 2025	On Track	Carers Reference Group (when established) engaged in services through commissioning work planning.	Carers Reference Group Lead Commissioner (ACHSCP)	As above, linked with 3.6.3, Carers will be a key stakeholder in future commissioning and service design of the Carers Support Services, as well as other related commissioning projects.	



3.6.5 Ensure Carers views are surveyed regularly, and the feedback informs future support planning.	Ongoing	On Track	Survey results indicate improved Carer experience and Action Plan revised in response	Development Officer (Consultation and Engagement)	Annual Carers Survey in effect – due to finish 19 <sup>th</sup> January 2024. Quarriers also have a quick survey out, info to be shared with CSIG Group when available.	
3.6.6 Provide on-going support as required to the carer representatives to the IJB in consultation with them as to their specific needs.	Ongoing	On Track	Feedback from carers representatives indicates they feel supported	Senior Project Manager (Strategy), Development Officer (Consultation & Engagement), Quarriers	New Senior Project Manager (Strategy) in post August 2023, in regular contact with IJB Carer Reps. Issues or queries answered and supported where necessary.	

**Action Plan Key**

Not Started	
In Progress/ On Track	
Delayed	
Completed	
Continuous Review	

**Priority 4 - Community support and services for Carers**

What will we do?	When will we have done it by?	RAG C	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadlines
4.1.1 Develop a Culture of Creativity through embedding the Promoting variety approach into development of Carers Support including; mainstream, services,	Year 1 – Promoting Variety project	Completed	New projects being added to Action Plan to address specific areas as identified through community engagement	Carers Strategy Implementation Group Carers Reference Group LOIP Resilient, Included & Supported Group Adult SW Lead Rep	Project Update on promoting variety, Chapelton and enhanced VR/Care Home breaks. Evaluation required by October 2023. LOIP Close Report now available.	





Carer support services and Self-Directed Support option for Carers with eligible needs and Cared for with high level needs.						
4.1.2 Maximise opportunities for Carers to access Community groups and activities. Incorporates; Increase the number of informal opportunities for Carers across the locality. <b>North Locality Plan</b>	Ongoing	On Track	Feedback from Carers indicates opportunities are available.  Identified opportunities are available in North Locality. Whilst identified in the North Locality plan this will be progressed for Central and South to ensure equality of opportunity across Localities.	Carers Strategy Implementation Group <ul style="list-style-type: none"> <li>• ACVO</li> <li>• Wellbeing Project Manager</li> <li>• Quarriers</li> <li>• Barnardos</li> </ul> Carers Reference Group (when established) Locality Empowerment Groups	CRG updates, Carer friendly community groups Transformation Programme Manager (TPM) for Strategy to progress with TPM for communities (PHC for North) - Age Friendly event 24 June, Quarriers to attend Feedback from Event Project Manager.  Wee blethers established LOIP Close Report gives overview.  Wetoo Parent Support Groups.  Quarriers Christmas meals.  Barnardos – SHMU	
<b>Support the ongoing development of a range of mainstream supports and services to enable Carers to receive a break from Caring in line with the proposed 'right to a break' within the National Care Service Bill</b>						
<b>What will we do?</b>	<b>When will we have done it by?</b>		<b>How will we know it is working?</b>	<b>Who will be responsible?</b>	<b>Progress Update</b>	
4.2.2 Test whether a 'Respite' scheme with businesses increases the range of co-designed respite/short break provisions available. (North Locality Plan)	Year 1 - September 2023	Completed	Performance reported via LOIP Outcome Improvement Group. 'Resilient, Included, Supported'.	Quarriers	Quarriers to update on the charter via regular updates to CSIG <b>LOIP CLOSE REPORT</b>	



<b>LOIP Change Idea &amp; North Locality Plan</b>						
4.2.3 Review 'Short Breaks statement'	Year 1 – January 2024		Review completed	Senior Project Manager (Strategy)	SPM to progress and update. Do this in conjunction with 3.3.1 (Eligibility Criteria)	
<b>Continue to develop a range of support options for Carers, where the cared for person has high level needs, which allow choice and control in line with the proposed 'right to a break' within the National Care Service Bill.</b>						
<b>What will we do?</b>	<b>When will we have done it by?</b>		<b>How will we know it is working?</b>	<b>Who will be responsible?</b>	<b>Progress Update</b>	
4.3.1 Increase number of eligible Carers being offered the 4 Self-Directed Support (SDS) Options and associated budgets.	Ongoing with Annual review	Continuous Review	SDS Statistical Report.	Lead Social Work Manager (ACHSCP)	Monthly/ Quarterly report from SDS at the moment will be compiled into Annual Report.	Amalgamate 4.3.1 & 4.3.2
4.3.2 Increase the range of supports available to eligible Carers under each SDS Option therefore providing true choice for Carers.	Ongoing	Continuous Review	SDS Statistical Report.	Lead Social Work Manager (ACHSCP)	Monthly/ Quarterly report from SDS at the moment will be compiled into Annual Report.	Amalgamate 4.3.1 & 4.3.2
4.3.3 Review of Respite and Interim Beds for Older People and those with Physical Disabilities	Year 1 September 2023	Partially Met – Delay on other work to contribute to this.	There is capacity to meet the demand for planned respite provision	CSIG SW Lead Senior Project Manager (Services and Pathways)	SPM Services and Pathways to update, report being prepared and will be shared with CSIG when ready.	
4.3.4 Consider learning from Technology Enabled Care projects within Social Care Pathways review and implement any additional tests of change required as a result	Year 2 – January 2025	On Track	Will be dependent on work within separate Programme of work on Social care Pathways.	SW Lead to keep CSIG informed.	Digital Project Manager is lead, updates to be obtained from TEC board.  Same Digital Project Manager aligned to ACHSCP Carers Website development. To be invited to January Carers Strategy Implementation Group.	



4.3.5 Develop a respite bureau	Year 2 - June 2024	On Track	Bureau in place	Amy Richert TPM, Services and Pathways	Linked to 4.3.3 and a position on year 2 will be provided Part of LOIP Project – Development for year 2 from initial test of change.	
4.3.6 Review of Day opportunities for Older Adults – Initial test of Change	Year 1	Completed	Attendance numbers and qualitative feedback.	CSIG SW Lead	Wee blether groups established– Further wee blethers to be developed across the City. Evaluation will be carried out and provided. (ongoing and evolving) Quarriers taking on 15hrs per week support for wee blether groups  Evaluation included in LOIP Project Close Report.  Annual Evaluation to be incorporated in Annual Report.	Move to Continuous Review – Annual Evaluation