

ABERDEEN CITY COUNCIL

COMMITTEE	Anti-Poverty and Inequality Committee
DATE	12 June 2024
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Refreshed Local Outcome Improvement Plan 2016-2026
REPORT NUMBER	CORS/24/145
EXECUTIVE DIRECTOR	Andy MacDonald, Corporate Services
CHIEF OFFICER	Michelle Crombie, Community Planning Manager
REPORT AUTHOR	Allison Swanson, Improvement Programme Manager
TERMS OF REFERENCE	1.1, 1.5 and 1.10

1. PURPOSE OF REPORT

- 1.1 This report presents the refreshed Local Outcome Improvement Plan (LOIP) 2016-26 approved by the Community Planning Aberdeen (CPA) Board on 29 April 2024. The Partnership's ambition for improvement is as bold as ever and we continue to work towards achieving our vision of Aberdeen as 'a place where all people can prosper'. The LOIP refreshed for 2024 sets out how we will go about this in the current circumstances.

2. RECOMMENDATIONS

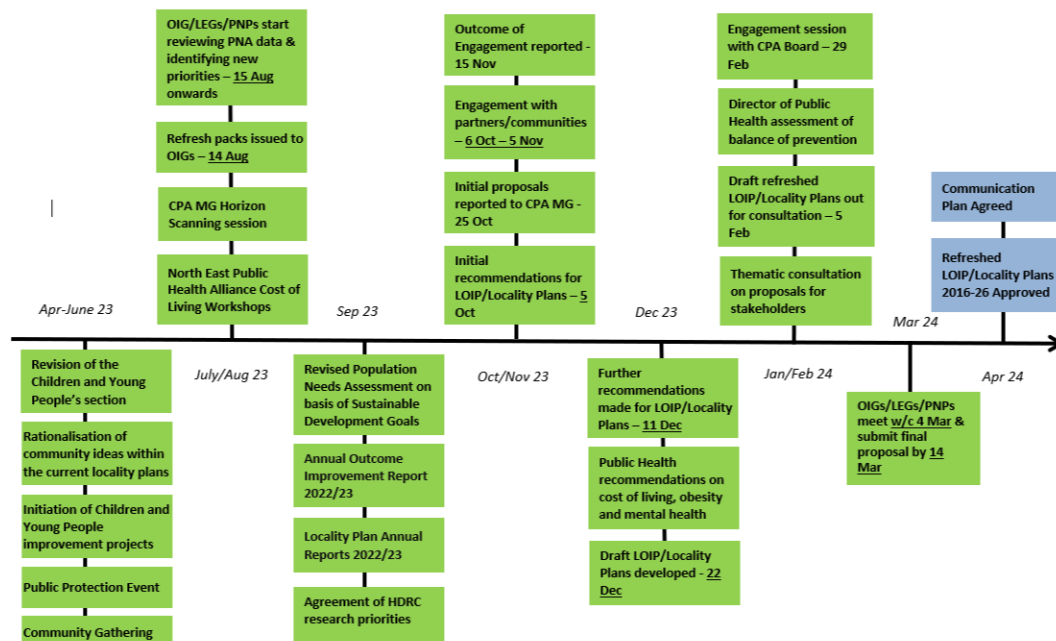
That the Committee:-

- 2.1 considers the LOIP presented at Appendix 1; and
- 2.2 consider the LOIP in conjunction with the Locality Plans (Item 9.3) which connects the LOIP to community priorities and assets.

3. CURRENT SITUATION

- 3.1 Community Planning Aberdeen has undertaken a review of the Local Outcome Improvement Plan to ensure it remains relevant and focussed on priority outcomes. This is the third refresh of the Local Outcome Improvement Plan since it was first published in 2016.

3.2 In 2023 Community Planning Aberdeen began refreshing the Local Outcome Improvement Plan for the third time since it was first published. See diagram below for overview of the 2023-24 LOIP Refresh process.



3.3 Enhancing the development process for this latest refresh was the deeper involvement of people using the Place Standard tool. The exercise, carried out online and in-person, engaged 470 residents in telling us what things they think are good now and what improvements they think we should work on together to make things better in the future. The output of the engagement has informed the proposals with the refreshed Local Outcome Improvement Plan and Locality Plans.

3.4 Public Health Grampian has also played a greater leading role in this refresh of the Local Outcome Improvement Plan, making strong contributions at various points in the process. Last year the Director of Public Health Grampian established the North East Public Health Alliance to strengthen public service collaboration on population health across the region. Highlighting the rising cost of living as a key threat to population health, NEPHA ran a series of workshops in summer 2023 to explore the issues and how partners could work together for greater action / impact. The outputs from the workshops have been considered as part of the Local Outcome Improvement Plan development process. Public Health Grampian has also influenced priority setting by sharing data and insights on the rising demand for mental health care and the obesity pandemic. The refreshed Local Outcome Improvement Plan includes improvement activity that supports a whole systems approach to better mental health and promoting healthy weight and active living. Lastly, Public Health Grampian has conducted a quality assessment of the Local Outcome Improvement Plan.

3.5 This Local Outcome Improvement Plan will be the last refresh before 2026, which will see us come to the end of the current ten year plan. A new ten year plan will be developed to replace this for 2026-2036 in order to meet the requirements of the Community Empowerment (Scotland) Act 2015.

3.6 The LOIP is complemented and underpinned by three Locality Plans for North, South and Central areas of the City, as well as member organisation's single system plans. The Locality Plans describe the Partnership's asset based approach to working with communities to harness the skills, knowledge, experience and ideas of communities in tackling priority issues.

Refreshed LOIP 2016-26

3.7 The LOIP presented in Appendix 1 to this report was approved by the CPA Board on 29 April 2024.

3.8 Along with refreshed LOIP 2026-26 attached are:

- a summary of the Plan at [Appendix 2](#); and
- a Children and Young Person's version of the Plan at [Appendix 3](#)

3.9 Summary of the key changes:



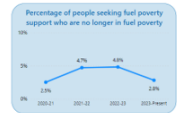

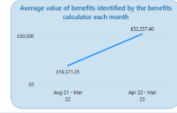
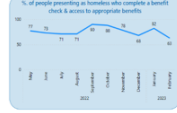
- The Local Outcome Improvement Plan now includes 16 Stretch Outcomes
- Former Stretch Outcomes relating to employability and skills development are now merged into one
- New Stretch Outcome 12 introduced to reduce homelessness and ensure a multi-agency response to the new Housing Bill published on 27 March 2024. Note this stretch outcome is subject to change as a result of further work taking place with the Royal Foundation as part of the Homewards Aberdeen Coalition
- New section on community empowerment, incorporating Stretch Outcome 16 approved in 2022 as part of the community empowerment strategy
- All other stretch outcomes have been renewed and refreshed on basis of place standard community engagement and our ambitions for improvement by 2026
- Inclusion of intervention tier for each improvement aim to demonstrate the balance between the three tiers of prevention and early intervention

3.10 Community Planning Aberdeen's vision for Aberdeen remains 'A place where all people can prosper' regardless of a person's background or circumstances. To achieve this vision central to the LOIP is the ambition to reduce inequalities of outcome which exist across the City as a result of socio-economic disadvantage and/or protected characteristics.

3.11 The LOIP in its entirety demonstrates how, over the course of the ten year plan, partners are working together to prevent people, families and communities falling into and suffering the consequences of poverty. In line with the Sustainable Development Goals, the LOIP recognises that ending poverty and other deprivations must go hand-in-hand with strategies that improve health and education, reduce inequality and support economic growth which doesn't compromise the climate and nature – issues at the core of our Local Outcome Improvement Plan. We have shown the alignment of our projects across each of our four strategic themes with the United Nations Sustainable Development Goals and with the Social Determinant of Health.



3.12 However, recognising the impact of the covid pandemic and subsequently the cost of living crisis resulting in more people being in immediate and acute poverty, Stretch Outcome 1 “20% reduction in the percentage of people who report they have been worried they would not have enough food to eat and/ or not be able to heat their home by 2026.” led by the Anti-Poverty Outcome Improvement Group seeks to mitigate the causes of immediate and acute poverty through projects which will ensure all people across the City have access to food, fuel, and finance.

Stretch Outcome	Key Drivers	Improvement Project Aim and Reference	Baseline Trend Data	Target Population/ Intervention Tier	Lead Partner
1. 20% reduction in the percentage of people who report they have been worried they would not have enough food to eat and/ or not be able to heat their home by 2026. Percentage of people who report they have been worried they would not have enough food to eat and/ or not be able to heat their home  Responsible Outcome Improvement Group: Anti-Poverty Group	Mitigating the causes of poverty and supporting those experiencing poverty.	1.1 Increase to 92% the number of homes that meet an EPC rating of C or better by 2026.		Social housing; City Wide; Early Intervention	Aberdeen City Council
		1.2 10% of people seeking fuel poverty support are no longer in fuel poverty by 2026.		City wide; people living in social housing Early Intervention	SCARF
		1.3 Increase the number of people referred from food banks to cash first initiatives by 10% by 2026.		City Wide; Early Intervention	Cash First Partnership
		1.4 Increase the uptake of unclaimed benefits across Aberdeen City by 10% by 2025.		City Wide; Early Intervention	Aberdeen City Council
		1.5 Ensure 100% of those assessed as homeless are offered a financial assessment to check they are accessing all appropriate benefits by 2025.		City Wide; people presenting as homeless; Response	Aberdeen City Council

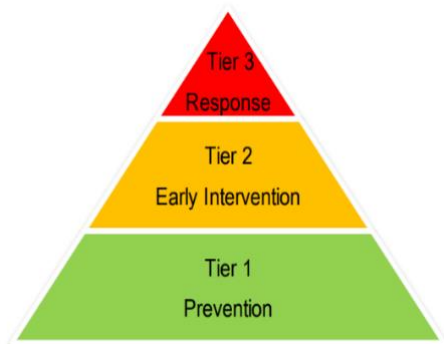
Targeted prevention and early intervention approach

3.13 The LOIP is our city wide plan for improvement and in taking forward that improvement, for each aim, have considered the impact of poverty and inequalities that exist in the city as a whole and for groups such as care experienced children and young people, minority ethnic communities who are known to be particularly disadvantaged.

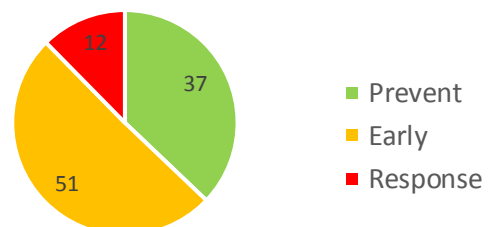
3.14 Through data and insights, a target population for each aim has been identified. This helps clarify which projects will be tested city wide and which will be targeting specific areas and communities of interest and supports reducing inequalities. This also helps clarify the linkages between the city wide LOIP and underpinning locality plans, ensuring there is a read across and synergy between the work of Outcome Improvement Groups and Locality Empowerment Groups/ Priority Neighbourhood Partnerships.

3.15 A prevention and early intervention approach to planning for improved outcomes using the **Tiered approach** adopted by Aberdeen City Council (ACC) and Aberdeen City Health and Social Care Partnership (ACHSCP) has been taken. Each of the improvement aims has been categorised to evidence the shift and demonstrate that there is an appropriate balance between the three tiers. As shown below, 37% of aims are prevention, 51% early intervention and 12% response.

- **Tier 1** – Prevention (Taking action to prevent the occurrence of harm through universal measures)
- **Tier 2** – Early Intervention (A. Interventions that ward off the initial onset of harm and create empowered resilient communities and staff and B. intervening before further harm takes place in a way that avoids the later costs in both human and financial terms of handling the consequences of that harm)
- **Tier 3** – Response (harm has occurred)



% of LOIP project aims categorised by tier



Next Steps

3.16 The Local Outcome Improvement Plan will be submitted to the Council meeting for endorsement on 3 July 2024.

4. FINANCIAL IMPLICATIONS

4.1 There are no immediate financial implications involved in the delivery of this Local Outcome Improvement Plan. Any financial implications from investment in scale up and spread of improvement activity will be included with future proposals.

5. LEGAL IMPLICATIONS

- 5.1 The Local Outcome Improvement Plan has been refreshed in line with the requirements of the Community Empowerment (Scotland) Act 2015.
- 5.2 The Local Outcome Improvement Plan also supports the Council in meeting its duties under the Fairer Scotland Duty (Part 1 of the Equality Act 2010).

6. ENVIRONMENTAL IMPLICATIONS

- 6.1 The refreshed LOIP identifies three stretch outcomes which will demonstrate positive environmental implications.

7. RISK

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) *taking into account controls/control actions	*Does Target Risk Level Match Appetite Set?
Strategic Risk	There is a risk of the sustainability of stretch outcomes.	The Community Planning Aberdeen Outcome Management and Improvement Framework sets out how CPA ensures effective, systematic and collaborative scrutiny of progress towards the achievement of outcomes within the LOIP. Community Planning Aberdeen also needs to meet its statutory duties in relation to public outcome reporting. The CPA Annual Outcome Improvement Report provides an annual opportunity to review overall progress against	L	Yes

		the improvement projects in the LOIP and quarterly reporting arrangements should ensure that any issues are identified and addressed in advance of annual report.		
Compliance	Compliance with the Community Empowerment (Scotland) Act 2015	Refreshed LOIP has been developed in compliance with the requirements of the Act.	L	Yes
Operational	Staff have the skills and knowledge of improvement methodology to undertake the improvement projects within the LOIP	A comprehensive capacity building programme has been developed by experts in improvement methodology across the Partnership and is available to all members of staff from Partner organisations. We continue to encourage take up through the offer of flexible learning experiences.	L	Yes
Financial	The Council alone is unable to resource the improvement activity required to deliver the outcomes within the LOIP.	By working in Partnership the Council is able to maximise the use of precious resources. The use of improvement methodology to deliver the LOIP means that changes are tested on a small scale to evidence impact before any serious investment is required. The Community	L	Yes

		Planning Partnership will be asked to fund the scale up and spread of proven interventions. External funding will be considered LOIP improvement teams to support testing of improvements.		
Reputational	That the LOIP priorities do not cover all areas of potential improvement which may have a negative impact on the public's perception of the Council and Partnership working.	The Local Outcome Improvement Plan identified priorities for Partnership working based on the needs of the population, customer and community insight and professional opinion of experts across the Community Planning Partnership. A communication plan is in place.	L	Yes
Environment / Climate	No significant risks identified			Yes

8. OUTCOMES

Council Delivery Plan 2024	
Impact of Report	
Aberdeen City Council Policy Statement <u>Working in Partnership for Aberdeen</u>	The CPA Board recommends that the Council's strategies/delivery plan are reviewed to ensure alignment with the refreshed LOIP.
<u>Local Outcome Improvement Plan</u>	
Prosperous Economy Stretch Outcomes	The refreshed LOIP identifies two stretch outcomes which will demonstrate achievement of a prosperous economy.
Prosperous People Stretch Outcomes	The refreshed LOIP identifies ten stretch outcomes which will demonstrate achievement of prosperous people.

Prosperous Place Stretch Outcomes	The refreshed LOIP identifies three stretch outcomes which will demonstrate achievement of a prosperous place.
Regional and City Strategies	The LOIP sets out the regional and city strategies aligned to each of the stretch outcomes and all partners have been asked to update their strategic plans to align to the refreshed LOIP.

9. IMPACT ASSESSMENTS

Assessment	Outcome
Integrated Impact Assessment	Integrated Impact Assessment completed and submitted.
Data Protection Impact Assessment	Not required
Other	N/A

10. BACKGROUND PAPERS

[Refreshed Local Outcome Improvement Plan 2016-26, CPA Board, 29 April 2024](#)

11. APPENDICES

Appendix 1 - Refreshed LOIP 2016-2026

[Appendix 2](#) - a summary of the Plan

[Appendix 3](#) - Children and Young Person's version of the plan

12. REPORT AUTHOR CONTACT DETAILS

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