

Delivery Plan Y3 Workplan 2024-25

Blue = complete
 Red = missed deadline/unable to deliver
 Amber = at risk of non-delivery/missing meeting deadline
 Green = on track to delivery by deadline
 Purple = closed

Programme	Programme Description	REF#	Title	Project Description	Project Type	Start Date	End Date	BRAG Status	Savings Allocated	Category	Tier	Latest Update
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE27	65. Review BAC contract	Review of Bon Accord Care contract and redesign of associated service specifications.	BAU	24/02/2023	31/03/2025	Z - Complete	N/A	Future Sustainability	Tier 3 (Response)	Contract has been reviewed with new service specifications added, contract has been signed by both parties
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE28	66. Review GCC Contract	Review of GCC Contract to reflect flat cash agreement.	BAU	30/06/2023	31/03/2025	Green	N/A	Future Sustainability	Tier 3 (Response)	Care @ Home Strategic Oversight Group meeting held on 17/12. Teams site has been requested, and awaiting approval. Once this done, channels for each workstream will be created. TEC Workshop to be held on 16/01 to determine where TEC can be best utilised, and expanded across city. All workstreams have had initial meetings. Meeting held with Scottish Government to gain insight on their approach to measuring GIRFE & Ethical Commissioning principles. Follow up meeting being held on 15/01.
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE29	67. Interim Beds	Review of use/availability of Interim Beds	BAU	29/03/2024	31/03/2025	Z - Complete	500,000	Budget Saving	Tier 3 (Response)	Contract ended with Woodlands 31.5.24. 2 beds at Deeside remain until March 2025
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE30	68. MHLD Commissioning	Consolidation/streamlining of existing MHLD commissioned services	BAU	29/03/2024	31/03/2025	Z - Complete	65,000	Budget Saving	Tier 3 (Response)	Contract commenced 1st September, full savings profile to be provided by contracts
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE31	69. Collaborative Counselling	Explore how counselling service can work in a more collaborative, joined up way to support people experiencing care to benefit from a more holistic approach whilst achieving efficiencies	BAU	31/03/2023	31/03/2025	Green	N/A	Future Sustainability	Tier 2 (Early Intervention)	An initial Steering Group meeting has been organised for the 17th January. A pre meeting has taken place with key members of the group to plan the session to ensure opportunities are maximised.
Communities	Provide community based services codesigned and codelivered with our communities.	CT07	5. Priority Intervention Hubs	Continue to develop and evaluate the Northfield Hub as a test of change for cross-sector, easily accessible, community hubs where a range of services coalesce, all responding to local need, to feed into a wider initiative on Priority Intervention Hubs.	FTP		31/03/2025	Green	N/A	Prevention	Tier 2 (Early Intervention)	Northfield Hub - Successful CAD held on 27th November. 68 people attended event. 46 from the current Chronic Pain Waiting List and 52 people who walked in. An evaluation report is currently being developed, but initial feedback has been extremely positive. A further Chronic Pain CAD will take place on the 5th February at the Aberdeen Vaccination & Wellbeing Hub. Aberdeen Vaccination & Wellbeing Hub - Hub continues to deliver a cross sector of health, social care and community partners focussing on prevention & early intervention. Countessweits Health & Wellbeing Clinic - The Clinic building work is now complete and signage in place. Work continues with ICT (Information and Communication Technology) installation - ongoing issues with IT and telephony systems. Projected date for occupation has been delayed - awaiting confirmation of proposed date. Tillydrone Community Campus - Closer working with Tillydrone Community Campus Scottish Charitable Incorporated Organisation (SCIO). Reviewing use of Health Room - with request from SCIO for health visitor input in addition to pre-school vaccination clinic.
Communities	Provide community based services codesigned and codelivered with our communities.	CT08	6. Develop LEGs and increase participation.	Lead on increasing and diversifying the membership of our Locality Empowerment Groups and increasing wider participation in locality planning.	BAU	05/04/2024	31/03/2025	Green	N/A	National Agenda	Tier 2 (Early Intervention)	Attendance at Locality Empowerment Group (LEG) meetings has increased year on year by 34.6% with 35 attendees in October 2024 compared to 26 attendees in October 2023. All three LEGs have reasonably equal gender representation; all are attended by people with disabilities and from different ethnic backgrounds; and all three LEGs are represented by both older people and those of working age. Work is ongoing to ensure more consistent attendance from young people; and to identify more ethnic minority representatives for all three LEGs. The Locality Planning Team is also working to ensure all neighbourhoods across Aberdeen City have at least one community representative on its respective LEG. A citywide Locality Planning meeting for all LEG and Priority Neighbourhood Partnership (PNP) reps is being organised for January to provide networking opportunities and to discuss how to increase, diversity, and sustain LEG and PNP membership.
Communities	Provide community based services codesigned and codelivered with our communities.	CT10	8. Delivery Integrated Locality Plans	Deliver North, Central and South Locality Plans and report on progress	BAU	05/04/2024	31/03/2025	Green	N/A	National Agenda	Tier 2 (Early Intervention)	Refreshed Locality Plans were prepared following extensive engagement with community planning partners and community members between October 2023-March 2024. The refreshed Locality Plans incorporate 60 community change ideas which the Locality Planning Team will work with Local Outcome Improvement Plans (LOIP) project managers and community members to deliver. The Locality Plans align with thematic priorities of the citywide LOIP, to improve the economy, people, place and community empowerment within each of our three locality areas. The refreshed LOIP and Locality Plans were endorsed by the UB at its meeting on 9 July 2024. Annual performance reports for all three Locality areas will be presented to the UB's RUPC and Community Planning Board in June.
Communities	Provide community based services codesigned and codelivered with our communities.	CT11	9. Public Engagement	Ensure the use of Our Guidance for Public Engagement is embedded	BAU	01/03/2024	31/03/2025	Green	N/A	National Agenda	Tier 2 (Early Intervention)	The links within ACHSCP's "Our Guidance for Community Engagement, Human Rights and Equalities 2024-26" continue being checked and altered where necessary on a rolling monthly basis. The Guidance sits within the ACHSCP's Connect Site as a resource aimed principally at colleagues within the ACHSCP, but has now been altered to include a "Creative Commons" statement and copyright to prevent alteration, and seek citation if used or published by anyone out with the ACHSCP. Highlighting the resource to colleagues within the ACHSCP to help inform some or all of their engagement activities is ongoing.
Communities	Provide community based services codesigned and codelivered with our communities.	CT12	10. Care Opinion Promotion	Promote the use of Care Opinion to encourage patients, clients, carers and service users to share experiences of services, further informing choice.	BAU	01/03/2024	31/03/2025	Green	N/A	National Agenda	Tier 2 (Early Intervention)	Feedback received via Care Opinion continues to be monitored regularly to help ensure that timely responses are made to the stories received for specific ACHSCP services. Support continues to be given, as and when required, to the 'responders' and 'administrators' on the Care Opinion system. Hospital at Home - in late November 2024, we provided support to the team to help personalise their Care opinion landing page and provide them with promotional materials to share with the people they support and care for. Development Officer met with the team to show them how to personalise their page, draw down reports from Care Opinion, and respond to stories posted for their service. Similar support was also provided to the 'Mobility and Rehabilitation Services' at Woodend Hospital, Similarity for 'Stroke Rehabilitation West' to help separate/ distinguish feedback between that ward and the East ward. A total of 17 stories were published during November 2024, and 4 during the month of December.
Communities	Provide community based services codesigned and codelivered with our communities.	PH08	11. Community Intervention	Deliver various events such as Age Friendly Aberdeen, the Gathering and a Well Being Festival to support people to live well and independently as part of their communities.	BAU	05/04/2024	31/03/2025	Green	N/A	Future Sustainability	Tier 1 (Prevention)	The Grampian Gathering was held on 12 October 2024 in the Beach Ballroom. 193 community members attended the event, alongside over 100 stall holders from the private, public, third, and independent sectors. A full evaluation report on the event is being prepared, though early results show community attendance increased from 167 in 2023 to 193 in 2024, the number of information stalls increased from 30 to 58, and 94% of attendees reported the event either met or exceeded their expectations. Planning has begun with multi-agency colleagues to deliver the annual Wellbeing and QMAN Festivals later this year.

Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE06	14. EMAR Implementation	Support the implementation of Electronic Medication Administration Recording (EMAR) in our care homes.	FTP	07/04/2023	31/03/2025	Green	TBC	Budget Saving	Tier 2 (Early Intervention)	DPIA completed and signed off. Tablet devices for staff to use for eMAR ordered, received and set up by IT. Contract with eMAR supplier signed following discussion with the community pharmacy who agreed also to sign up to the eMAR supplier integration with their system. Vendor has been added to ACC approved suppliers list in preparation for receipt of invoice and raising of PO following go live. Training with community pharmacy has been completed and training week with Back Hilton service commenced with online training session on 6th January. All day in-person training session will be conducted by the vendor with Back Hilton staff on 9th January. System went live on 13th January.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE09	16. SPOC for Individuals/Professionals	Deliver a Single Point of Contact for individuals and professionals including a repository of information on health and social care services available, eligibility criteria and how to access	BAU		31/03/2024	Y-Closed	N/A	Future Sustainability	Tier 2 (Early Intervention)	29/01/2025 SLT have made a decision to formally pause this project. So this project is now Closed for Y3. This project relies on the operational business adopting the new method this would take time and resource from the digital team project and priorities are currently undergoing a restructure and this free up resource to concentrate on the priority project.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE10	17. MORSE Review in CN/AHPs	Review the future use of Morse in Community Nursing and Allied Health Professionals	BAU	01/03/2024	31/03/2025	Z-Complete	N/A	Budget Saving	Tier 2 (Early Intervention)	Evaluation was completed and presented to Integration Joint Board (IJB) in May 2024 alongside a paper recommending the renewal of the license for a further 3 year period until October 2027. This was approved.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE12	19. Analogue 2 Digital Telecare	Deliver Analogue to Digital Telecare Implementation Plan	FTP	30/06/2023	27/06/2025	Green	N/A	National Agenda	Tier 2 (Early Intervention)	The Model Purchase Order Form for the new Alarm Receiving Centre (ARC) has been finalized and signed. A joint press release with the Scottish Government Digital Office has been disseminated via social media. Check link below: https://www.linkedin.com/posts/digital-office-scottish-local-government_the-digital-office-are-thrilled-to-welcome-activity-7271909263826944000_lex?utm_source=share&utm_medium=member_desktop The Project Kick-off meeting is scheduled for Thursday, the 9th of January, with the target go-live date for the new ARC set for spring 2025. The transition from analogue to digital community alarms is progressing well, with only 10 out of 2277 units remaining to be replaced. Confirmation is still pending for the infrastructure required to connect grouped living schemes to the new ARC. The signal converter solution previously proposed by Tunstall has not demonstrated the desired functionality. Therefore, an alternative solution from NCS is under consideration. Additionally, we are evaluating the Pre-Digital Phone Line (PDPL) provided by BT and other communication providers as an interim solution. This will enable customers without an available IP replacement to maintain connectivity for legacy equipment during the transition from analogue lines. This temporary solution is available until 2030. We have obtained a quote for the preferred digital dialler, which is intended to replace those in Fire & Security panels to ensure their connection to the new ARC. Compatibility with existing Fire & Security panels has been verified, and insurance requirements have also been confirmed. Comprehensive testing will be conducted before placing the order for these digital diallers. The project is making significant progress, with key milestones on track. Further updates will be provided as more information becomes available, as we continue to work towards a successful transition.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE32	70. Digital Investment	Creation of capacity through targeted digital investment and service redesign.	BAU		31/03/2025	Y-Closed	250,000	Future Sustainability	Tier 2 (Early Intervention)	29/01/2025 - SLT decision to formally pause this project for Y3. This project is now closed. There is still a keen interest to deliver these applications but this will need to be reviewed from a financial viability aspect.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS13	71. ARI-based Frailty	Ensure that the acute frailty wards within ARI are able to meet patient need and allow flow through the hospital.	FTP	01/04/2024	31/03/2025	Green			Tier 3 (Response)	The pilot of the Liaison Service and General Medicine wards was due to commence January 2025, this has been postponed to ensure readiness in all areas to start. The development of the frailty icon would enhance this work and is to be progressed by the frailty programme board in 2025. Discharge to Assess trial ran from late November to Christmas break and has recommenced 06/01/25.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS24	72. Woodend-based Frailty	Understand the Woodend-based Frailty provision requirement (patients with acuity of need needing in-patient care) - linked to the Review of Rehab	FTP	01/04/2024	31/03/2025	Green			Tier 3 (Response)	Future of Rosewell decision may have an impact on Woodend-based frailty. A paper was taken to SLT 6/11 outlining 6 options, a detailed discussion took place and options were narrowed. An update of the work undertaken to date will be taken to SLT 15/01 to obtain guidance and clarity around the information to be included within the budget saving proposal being developed with view to presenting to IJB meeting in March 2025
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS25	73. Patient Frailty Pathways	Develop a process map for all City patients flowing in and out of the Frailty Pathway, linking this with wider Grampian work to ensure consistency of processes.	FTP	01/04/2024	31/03/2025	Green			Tier 3 (Response)	High level process mapping of the frailty pathway has taken place via the USC Ecosystem mapping process but it was agreed at the frailty board in Dec 24 further work is required to develop this further and link to the frailty evidence review work by public health and the new frailty standards. An event will be organised in Q1 2025 to complete this work.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS26	74. Step up and step down pathways	Ensure that there is step up and step down capacity for Frailty patients including the 40 beds within Rosewell and put forward recommendations for the use of the remaining 20 beds.	FTP	01/04/2024	31/03/2025	Amber			Tier 3 (Response)	The future of Rosewell House is to be considered at the March 2025 IJB, where a number of options will be presented to the Board.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS27	75. Alternatives to hospital	Ensure there are appropriate alternatives to Hospital for Frailty patients (delivered via Expansion of Hospital at Home)	FTP	01/04/2024	31/03/2025	Green			Tier 3 (Response)	All relevant information provided within the H@H update section.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible	KPS28	76. Community, Prevention and Primary Care Approaches to Frailty	Develop Community, Prevention and Primary Care approaches to the HIS Frailty Standards including those relating to falls, and align with existing prevention workstreams utilising the GIRFE approach where relevant.	FTP	01/04/2024	31/03/2025	Green			Tier 3 (Response)	Discharge to Assess trial recommenced in late November with several patients moving through. Issues remain on staffing resource to support this work and the identification of patients. Trial to resume 06/01/25. Work continues to increase the awareness and use of the ECS. Frailty prevention work is taking place in conjunction with Sport Aberdeen, with further meetings taking place to progress. Request for support from the public health team around data collection to demonstrate the benefits / value of this work has been made. Links with the community appointment days are in place and the frailty board are keen to learn from these and input to support frailty prevention.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible	KPS29	77. Contribution to Grampian Frailty and USC Programme Board	Contribute to, and influence the decision making of, the Grampian Board for Frailty reporting to the USC Programme Board as required. (NB: programme management support being provided to Grampian Frailty Board by ACHSCLP.)	FTP	01/04/2024	31/03/2025	Green			Tier 3 (Response)	The new frailty standards were published in late November. Each partnership is completing a self assessing against these. A frailty event is to be organised in Q1 2025 to discuss the frailty evidence review work alongside the frailty standards, this will feed into the process mapping of the pathway. TPM for frailty attending the USC programme board and providing appropriate updates. TPMs from USC now attending frailty programme board.
Home Pathways	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	AHLO5	23. Home Pathways	Investigate whether we can bring people back into authority and whether this is more cost effective.	FTP		31/03/2025	Green	N/A	Future Sustainability	Tier 2 (Early Intervention)	a) The Stonewood build is progressing. Building are up and roofs are on. Preferred provider has been identified and will begin recruitment in late March/early April 2025. There are 7 people at this time identified for the development 1 other to be selected amongst 3 potential tenants. b) The Independent Living and Specialist Provision Housing Market Position Statement was approved at IJB on the 19th November. The document has now been published and promoted on the news section of the ACHSCLP website.

Home Pathways	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	AFHL14	78. Scheme of Assistance	Review Scheme of Assistance with a view to revising criteria for eligibility for funded adaptation support.	BAU		31/03/2025	Green	300,000	Budget Saving	Tier 2 (Early Intervention)	This project started out on the understanding that a change to the Scheme of Assistance was required in order to amend working practices to meet the reduced budget. There are no savings as such, the work is to avoid a budget pressure to the value of the budget reduction. During scoping it became apparent that a change to the Scheme is not required, nor is there any requirement to change guidance for the Occupational Therapists undertaking assessments. The change required will come from robust application of the guidance to the letter as over time a great deal of flexibility has been introduced. The impact of this change has been assessed and training is currently being refreshed for staff. This work has also led to exploration of alternative supports for those who may be impacted.
Home Pathways	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	KPS19	59. Suitable Homes	Help people to ensure their current homes meet their needs including enabling adaptations	BAU	01/04/2024	31/03/2025	Green			Tier 2 (Early Intervention)	The Disabled Adaptations Group (DAG) continues to meet quarterly and a sub group has been established to ensure alignment with the recently published Adaptations guidance. The baseline assessment tool is being used to deliver this. DAG continues to consider and monitor all major and minor adaptations to meet needs and requirements of people living in their homes.
Hospital at Home Expansion	Increase the capacity of Hospital at Home to 50 beds, with the beds operating at consistent levels by March 2025. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS12	79. Monitor use of H@H Beds	Monitor use of Hospital at Home beds for the Frailty Pathway.	FTP	01/04/2024	30/09/2025	Amber		Prevention	Tier 3 (Response)	The team remain committed to the target of 50 beds operating at a consistent occupancy by March 2025. Attendance at the GP city event by H@H staff took place in December to promote the service with the aim of increasing admission avoidance referrals.
Hospital at Home Expansion	Increase the capacity of Hospital at Home to 50 beds, with the beds operating at consistent levels by March 2025. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS30	80. H@H Beds for Respiratory Medicine	Implement actions in relation to H@H beds available for Respiratory Medicine	FTP	01/04/2024	30/09/2025	Amber		Future Sustainability	Tier 3 (Response)	This project has amber BRAC status due to the occupancy of the 5 respiratory beds remaining low. The acute medicine consultant is leading on these beds and is working with the respiratory team to educate, build confidence in the H@H service to increase the flow of these patients.
Hospital at Home Expansion	Increase the capacity of Hospital at Home to 50 beds, with the beds operating at consistent levels by March 2025. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS31	81. H@H Beds for Acute Medicine	Implement actions in relation to H@H beds available for Acute Medicine	FTP	01/04/2024	30/09/2025	Green		Prevention	Tier 3 (Response)	Attendance at the GP city event by H@H staff took place in December to promote the service with the aim of increasing admission avoidance referrals.
Hospital at Home Expansion	Increase the capacity of Hospital at Home to 50 beds, with the beds operating at consistent levels by March 2025. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS32	82. Digital and IT for H@H Beds	Ensure digital and IT arrangements are in place for H@H expansion.	FTP	01/04/2024	30/09/2025	Not Started			Tier 3 (Response)	This remains in the background of the development of the service as it is not a priority at this time. Engagement with the innovation team and a demonstration of the Feebrix system remote monitoring system has taken place. The H@H team given the expansion pressures have concluded they are not in a place to integrate this remote monitoring system at this time. Potential for use once the flow of non frailty patients is more established. This work is now on hold. A meeting has taken place with Digital Transformation Programme Manager about some tech equipment that would be helpful for monitoring patients at home. This is being considered by the digital team as a way forward with this work.
Hospital at Home Expansion	Increase the capacity of Hospital at Home to 50 beds, with the beds operating at consistent levels by March 2025. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS33	83. Workforce and OD for H@H Beds	Implement Workforce and Organisational Development actions for H@H expansion.	FTP	01/04/2024	30/09/2025	Green		Future Sustainability	Tier 3 (Response)	OD have been involved with the H@H team particularly around Courageous Conversations training. These have been well received by the team and are now complete. H@H continue to be link in with OD on the developments and team engagement required to meet the service aims by March 25. The Workforce Plan development has been paused to allow all efforts to be focussed on the expansion of the service and meeting it's target.
Infrastructure	Assess future infrastructure needs and engage with partners to ensure these needs are met.	SE20	24. Health and Care in Countesswells	Develop an interim solution for the provision of health and social care services within the Countesswells housing development and work on the long-term solution	BAU	01/03/2024	31/03/2025	Green		Future Sustainability	Tier 2 (Early Intervention)	The building is now completely furnished and ready for occupation. Reception cover for the facility has been arranged and funding for this post has been identified. The data cabling which is being installed by an external contractor is partially complete. Partnership and NHS Grampian colleagues are working with the contractor to have this finished as quickly as possible. NHS Grampian will then require to do the final aspects of commissioning the building for use (e.g. fire safety), connect the site to their network and hand the building over to Estates for ongoing management. Services have set a date of February the 10th 2025 to commence operating from the facility.
Infrastructure	Assess future infrastructure needs and engage with partners to ensure these needs are met.	SE21	25. Infrastructure Plan	Develop Infrastructure Plan for ACHSCP	BAU	01/08/2024	31/03/2025	Green	N/A	Future Sustainability	Tier 2 (Early Intervention)	This project is part of and impacted by the ongoing Premises Review. That work will feed into the infrastructure plan. The Premises Review is using all the capacity of the Infrastructure team but we are still on track to have the Infrastructure Plan developed over the course of 2025. This will be completed alongside ACC and the NHSG whole system Infrastructure approach for future planning.
Infrastructure	Assess future infrastructure needs and engage with partners to ensure these needs are met.	SE33	84. Rapid review of assets	Rapid Review of Assets	BAU	08/07/2024	31/03/2025	Green		Future Sustainability	Tier 3 (Response)	The work on the premises review began in December 2023 with a significant amount of detail gathered and analysed ready for the Senior Leadership Team (SLT) business meeting in April 2024. At that meeting a very in-depth and detailed overview of the premises that Partnership staff operate from was presented. A mapping exercise was also carried out for Partnership staff operating from NHS Grampian buildings and this is now being extended to Aberdeen City Council buildings too. The goal is to have a single, multi-agency, map of all services engaging with our partners - this will feed into the Infrastructure Plan. Following the meeting in April it was requested by SLT that a set of proposals be developed looking specifically at efficiencies, effective use of buildings, and potential savings. This was progressed as requested and presented to SLT in July 2024. 2 of the 4 proposals that SLT selected to be carried out in financial year 2024/25, have had their IAs (Initial Impact Assessments) and Options Appraisals completed and went to SLT in November 2024 for a decision. The decision of SLT was to go ahead with the proposals, and for these to be planned and carried out ahead of the close of the financial year 2024/25. These proposals remain on track and will be completed by the end of February 2025. Work is ongoing on the IA's (Initial Impact Assessments) on the other 2 proposals that SLT selected to be carried out in financial year 2024/25. These will be completed and then will go back to SLT in early 2025, for SLT to make a final decision on these proposals.
MHLD	Deliver Grampian wide and City specific MHLD transformation taking cognisance of national strategies, standards and service specifications.	AFHL08	27. Complex Care Workforce and Skills Development	Deliver a capability framework for a workforce to support complex behaviour.	BAU	06/04/2023	31/03/2025	Z - Complete			Tier 2 (Early Intervention)	Capability Framework complete and applied to the Complex Care Framework which is now live.

MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AHFL08	28. MHLD Programme	Progress the Grampian wide MHL Transformation Programme monitored by the Portfolio Board ensuring project groups are established to ensure delivery and implementation of national Strategies, Delivery Plans, Standards and Service Specifications.	FTP	01/06/2022	31/03/2025	Amber		National Agenda	Tier 3 (Response)	<p>Adult Mental Health (AMH) Secondary Care Pathway Review: All 40 actions for this project have now been assessed. 75% of actions are either In Progress or Completed. Guidance will be sought from the MHLD Board on a small number of remaining actions. Focus will now shift to evaluation.</p> <p>Forensic Services: The Infrastructure Work Business Case originally covered Scope 1 (windows, fencing, and decoration) has been expanded to include Scope 2: fire compartmentalisation. The Asset Management Group requested an amendment to the Business Case to incorporate this additional scope and costs, and was approved at AMG in November, progressing to the Executive Board in December.</p> <p>Learning Disabilities (LD) Health Checks: This project has an Amber BRAG status as although pilots have successfully completed across Grampian, options are being identified as to how the health checks can continue over the winter period with the nursing staff focusing on the vaccination programmes.</p> <p>In addition to this the Scottish Government has added the funding allocation for 24-25 into the Enhanced Mental Health Outcomes Framework (EMHOF) which includes four other services to be delivered in this bundle. The EMHOF funding has been reduced by 10% across all programmes in the bundle. This means the planning for the current delivery models, especially permanent recruitment, is now being revisited to see what can be a sustainable solution. SG have requested that all Scottish Health Boards complete a form on the impact of funding reductions given that the original funding was already short of what was required for all known LD patients to be given the health check set out in The Directions.</p> <p>Enhanced Mental Health Outcomes Framework (EMHOF): As detailed above the EMHOF funding allocation had been reallocated with a reduction, indications are that this may be in part reversed however confirmation has not been provided at such time. The future 25-26 and onward allocations will be based on actual spend and therefore work is underway to maximise expenditure against these budget lines however this may be limited by recruitment scrutiny processes and time remaining for recruitment activity with 24-25.</p> <p>PSIGB: The PSIGB meet on the 13/11/2024 and discussed the refreshed PSIGB Terms of Reference. While members were largely happy it was agreed that a SLWG would come together to finalise changes within a particular focus on membership and governance. The SLWG has now met twice and will meet again in January 2025.</p> <p>Delivery Plan: Commencement of work to develop priority areas into a delivery planning approach to support resource/capacity allocation and ensure alignment with NHS Grampian Annual Delivery Plan and HSCP Strategic Planning processes.</p> <p>MHLD Programme Support: Team funding, which is presently supported by all 3 HSCP's and Specialist/patient services (Hosted) is being reviewed in line with budget restrictions. Specialist/patient services advise these will cease their funding contribution from April 2025 which puts the current team structure and remit at risk. This requires review and work will take place to assess impact and changes necessary. Reviewing the entirety of the MHLD work programme the RAG status is trending to red and would be considered a 'flashing amber' given the extent of budget implications experienced at present.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AHFL09g	30. LD, Autism and Neurodevelopmental Assessment	Review strategy and arrangements for Learning Disabilities / Autism and Neurodevelopmental needs. To be informed by new legislation (current consultation on LD, Autism and Neurodivergence Bill)	BAU		31/03/2025	Amber			Tier 3 (Response)	<p>This project is an amber BRAG status. The Adult Autism Assessment Team (AAAT) in NHS Grampian is being funded until March 2025 with existing money. There is no further Scottish Government funding past this.</p> <p>The new Learning Disability, Autism and Neurodiversity Bill (LDAN) consultation has now closed and a Consultation Analysis has been produced however this will not be introduced to parliament until after 2026 Scottish Election. Meanwhile, we continue to support AAAT and seek further information which may support future planning/sustainability (e.g. neuro specifications and any associated budget, national requirements). We will undertake a short action plan to update the local autism action plan given the delays nationally with a key action regarding sustainability of adult autism assessment team.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AHFL09h	31. Suicide Prevention	Develop and implement approaches to support Suicide Prevention and alignment to national Suicide Prevention Strategy	BAU		31/03/2025	Green			Tier 1 (Prevention)	<p>SAMH sub-groups across the North East are ongoing. These are:</p> <ul style="list-style-type: none"> Building Community Capacity Children and Young People Lived experience Bereavement Data analysis and risk <p>This feeds into the North East Suicide Prevention Leadership Group (NESPLG) whom meet quarterly along with contracts monitoring meetings. Aberdeen City Suicide Prevention Delivery Group meet bi-monthly to focus on local issues, aims and local action plans. The City Delivery Group are currently responding to local issues being raised.</p> <p>Aberdeen City and Shire are piloting a new database system for death review system called QES that started on 01/10/24. Processes are currently being developed. City and Shire to roll out initially Moray to follow. Aberdeen City's LOIP project charter approved and will provide updates on the aim quarterly.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AHFL15	85. Post Diagnostic Support	Review arrangements for delivery of Post Diagnostic Support for people newly diagnosed with Dementia.	BAU	01/04/2024	31/03/2025	Green			Tier 2 (Early Intervention)	<p>Work is progressing on project including data collation improvements for Post Diagnostic Support (PDS) referrals and movement of this to operational team. Further work required on review of current PDS offer, including training, materials etc in addition to securing contract with commissioned service for Young Onset Dementia support.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AHFL16	86. Review of NHS OOA Placements	Review NHS Out of Authority Placements.	BAU	01/04/2024	31/03/2025	Green			Tier 3 (Response)	<p>The data is complete on all NHS OOA, cases are being routinely reviewed. Senior team are progressing this work.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH01	32. Alcohol & Drugs Reduction	Reduce the use and harm from alcohol and other drugs including through the Drugs Related Deaths Rapid Response Plan	BAU	01/04/2024	31/03/2025	Green			Tier 1 (Prevention)	<p>LOIP project team has been established and first meeting of 2025 is 21st January with representation from NHSG, Midwifery, Health Visitor, a community member and the health improvement team 'Dymester' materials have been updated with local information and is being tested with community group. Discussion have been held with Aberdeen in Recovery and Aberdeen and Drug Actions regarding how we can increase support and referrals to services from localities. Aberdeen in Recovery will be attending the Locality Empowerment groups.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH02	33. HIS Sexual Health Standards	Deliver actions to meet the HIS Sexual Health Standards	BAU	01/04/2024	31/03/2025	Amber			Tier 1 (Prevention)	<p>Major pressures on small staff team who are focussed on maintaining services, filling vacancies & participation in a review of Grampian hosted services</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH03	87. Childhood Immunisation	Increase uptake in Childhood Immunisations	BAU		31/03/2025	Green			Tier 1 (Prevention)	<p>Uptake for Child Immunisations has seen a small increase following the test of change to increase clinics at Tillydrome & Bucksburn. Although there has been limited uptake in the availability of drop in Sessions at the Aberdeen Vaccination & Wellbeing Hub, the service have used this as an alternative location to re-arrange appointments to support families where required. The Family Health & Wellbeing Event on the 24th July was very successful with over 560 people attending the event. 14 children who have been on the "not brought" list for between 3 - 20 occasions attending the session with their parents and were vaccinated. We will not the impact of this on the Uptake figures until the December 2024 published report. The team continued to attend events over the summer period to promote Childhood Vaccinations at various libraries, Community Centre Galas and the "Under the Sea" Children's event at the Union Terrace Gardens.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH04	34. Addressing Obesity	Contribute towards addressing the obesity epidemic through promotion of healthy food and nutrition, active travel, and place planning	BAU	01/04/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>Following the event we have now established a Systems Network Group (SNG) with multiagency partners from Aberdeen City Council, NHS Grampian, Aberdeen City Health & Social Care Partnership and Third sector. The SNG group will take a collective ownership and leadership in developing a Healthy Weight Aberdeen Action plan, implementing and monitoring progress. Upcoming workshops- 3 February 2025, 13 February and 20 March 2025 to take these actions forward.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH05	35. Nicotine Cessation	Contribute towards nicotine cessation agenda in Aberdeen City, for example by scaling up Vaping Awareness work across all localities in the City	BAU	01/04/2024	31/03/2025	Green			Tier 1 (Prevention)	<p>In 2019/2023, 15% of adults in Aberdeen City were current smokers, up from 14% in 2018/2022, matching Scotland's national rate. Smoking prevalence was higher among males (17%) than females (13%). Meanwhile, the percentage of adults using e-cigarettes or vaping devices increased from 5% in 2018/2022 to 7% in 2019/2023. Local Outcome Improvement Plan project charters have been approved by Community Planning Aberdeen for Reducing the number of young people aged 13-18 who are using vapes and reducing the number of women smoking in pregnancy.</p> <p>There is a test of change within the Maternity Care pathway has been developed which will mean pregnant women who smoke will be referred to a Health Point member of staff to have discuss health and wellbeing issues. This was rolled out during November 2024. Dates for Cost of Smoking tutor training have been circulated to financial inclusion, employability staff.</p> <p>Key activities to reduce prevalence will be taken forward within the NHS Grampian Tobacco Strategic Plan.</p>

Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH06a	37. Deliver SWSC Social Isolation	Continue to deliver our Stay Well Stay Connected programme to keep people healthy and in good wellbeing, and avoid the risk of social isolation, poor health, illness, injury and early death.	BAU	01/04/2024	31/03/2025	Green		Future Sustainability	Tier 1 (Prevention)	<p>The Wellbeing Coordinators Compassionate Buildings Project in Taransay & Lewis Court made a successful bid to the Health Improvement Fund allowing wellbeing activity to grow and the Boogie in the house to continue. Better awareness and understanding of dementia was identified by tenants and a Dementia Friends course will be delivered in early 2025.</p> <p>Menopause Goals: Scottish Football Association funded training in partnership Aberdeen Football Club Community Trust. Initial 8 week run with a waiting list for next year. Wellbeing coordinators host the successful and well attended Women's fair as part of the 36 days of action in the Towns House. The Menopause Bike Ride in Seaton is now running weekly. An intergenerational community's toolkit is being created for pilot. The Intergenerational Peep group currently runs in Lord Hays Court every two weeks. Wellbeing coordinators have taken part in 'Stand Up to Falls' there have been 33 sessions of Falls Prevention Awareness delivered across the city. Wellbeing Coordinators have created a Men's Group Wellbeing calendar of health & wellbeing topics and look to expand this in 2025. A Wellbeing coordinator chairs the Aberdeen Befriending Network. There has been a rise in agency membership allowing for a more co-ordinated approach to support & development, this will help increase befriending capacity across Aberdeen</p> <p>Physical Activity Huddle - Working with Links Practitioners and sports providers in encouraging better physical and mental health for patients with a free 3 month membership to gyms.</p> <p>Boogie at the Bar and Soup & Samosas continue to be very popular, a new Soup and Samosas has begun at Greyhose Bay, with another due to begin in Comhill during January.</p> <p>The LOIP improvement project on SWSC is on track to achieve the aim of increase participation in SWSC activities by 50% by the end of 2025. Regular participation in SWSC activity has increased from 600 people in 2023 to 1777 people in 2024.</p> <p>Project updates will be reported regularly to the Respected, Included, and Supported Group and CPA Management Group.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH07	38. Contribute to Transport	Continue to contribute to the Health Transport Action Plan (HTAP) and the Aberdeen Local Transport Strategy (ALTS) encouraging sustainable and active travel.	BAU	01/04/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>The key piece of work done in the last quarter was to contribute to the development of the new Health Transport Action Plan (HTAP) for 2024 - 2029. This included Partnership staff taking part in workshops, contributing through HTAP meetings and reviewing the draft document with the HTAP Programme Manager.</p> <p>A monthly staff walk has been established with the support of Paths For All. Additionally, the Partnership will be linking in the NHS Grampian's January Walking Challenge to further encourage our staff to choose active travel where possible. The Partnership is now eligible for the Paths For All Walking Work Places award as a result of meeting various eligibility criteria.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH09	38. Tackling Health inequalities	Contribute towards tackling health inequalities in Aberdeen City through delivery of the Health Improvement Fund and wider collaboration with community planning partners.	BAU	01/04/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>The Health Improvement fund process has been undertaken for the Citywide and locality allocations. The Localities Health Improvement opened in August 2024. The number of projects per locality are Central - 12, North - 9 and South - 15. Health Improvement Fund community projects will help the Partnership to deliver community priorities within all three of our Locality Plans. The second round of funding has just closed with £75k of applications received for approx. £21k of available funding within the North Locality.</p> <p>The Partnership will contribute towards delivery of NHS Grampian's 5 year Health Equity Plan for communities within Aberdeen City. One example is supporting Local Outcome Improvement Projects which relate to improving uptake of cancer screenings in Aberdeen. Work with NHS Grampian to support GRECs Health and Diversity Network which recruits health champions from communities of interest to deliver key health messaging from a trusted voice. Funding has been secured to maintain the project and also to target the recruitment of Health Champions from the central locality.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH10	39. Community Led Development Approaches	Work on a system-wide basis to increase community and professional capacity through community led development approaches such as Health Issues in the Community	BAU	01/04/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>Following the Health Issues in the Community (HIIC) short course at Middlefield in March 2024, a number of actions have been taken forward. Litter picking around Middlefield from the wider community has been organised as a weekly event, with support and involvement from Keep Britain Tidy.</p> <p>Eight-week Deaf Awareness classes run for 12 people at Middlefield Community Project free of charge.</p> <p>Community involvement in the consultation process for the revision of Aberdeen City Council and Aberdeen City Health and Social Care Partnership, British Sign Language plan and ACHSCP Strategy and Transformation Team development day.</p> <p>Next steps and building capacity</p> <p>Evaluate the course outcomes and collated data with follow up evaluations after three and six months. Feedback and support to local and Grampian-wide HIICrutor networks.</p> <p>Following three HIIC pilots, four community projects have been set up addressing poverty, littering, deaf awareness and community leaflet raising issues on crime and homelessness support.</p> <p>Representatives from 11 services and organisations have completed HIIC tutor training during 2024, including Community Learning and Development, Pathways, Middlefield Community Project, and The Wood Foundation.</p> <p>The Communities Team will be supporting 21 tutors who are delivering HIIC courses within all three locality areas across Aberdeen City.</p> <p>One HIIC course being delivered in Sunnyside which supports LOIP project.</p> <p>HIIC being explored to support ABZ Works clients and community organisations within the Central Priority Neighbourhood.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH11	90. Scale up PEEP	Scale up the Healthier Families PEEP programme to support a whole family approach to health and wellbeing.	BAU	01/04/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>The training session on 18th November was completed with 6 Peep practitioners registering and attending. The Evaluation was very positive.</p> <p>Discussions are ongoing with PEEP programme manager on how to strategically identify potential new practitioners to be trained to deliver the learning together programme and increase uptake for Healthier families delivery which is also contributing to the LOIP around increasing Peep delivery across the city.</p> <p>Three more training dates have been planned for 2025 (20th February, 12th March and 27th March)</p> <p>Data has now indicated that out of 20 practitioners that have attended Healthier Families training there are 10 practitioners delivering Healthier Families programme.</p> <p>'People' the organisation that originally created the Peep framework have contacted the Partnership and are keen to explore wider national use of the Healthier Families programme.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH12	91. Public Mental Health Approach	Work with NHSG Public Health Directorate and alongside other Grampian Health and Social Care Partnerships to explore the development of a public mental health approach for Aberdeen City	BAU	01/04/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>The Partnership are supporting NHS Grampian's Public Health Directorate to develop and implement a Public Mental Health Approach in Aberdeen City. Public mental health involves a population approach to mental health, and includes treatment of mental disorder, prevention of associated impacts, prevention of mental disorder and promotion of mental well-being, including for those people recovering from mental disorder. The Communities Team are working closely with the Public Health Consultant for Aberdeen City on the development of a Public Mental Health Approach. As first steps, the Partnership will focus on two of our priority neighbourhoods within Aberdeen City: Middlefield and Torry.</p> <p>Middlefield Pilot</p> <p>Middlefield Community Hub has identified a need to provide training for staff and volunteers on how to support community members to improve their physical and mental health. Project to be delivered via 3 rounds of training:</p> <p>Round 1: Making Every Opportunity Count (MEOC) training.</p> <p>For all staff & volunteers (30-40 individuals)</p> <p>(Delivered by Aberdeen City HSCP Public Health Team; 15th Nov 2024 AM)</p> <p>Round 2: Supportive Conversation (inc suicide prevention) training.</p> <p>For most staff & volunteers (excluding those who do not wish to participate, for example, volunteers with lived experience of family/peer suicide)</p> <p>(Delivered by Scottish Action for Mental Health; Provisional Date Feb 10th/12th 2025)</p> <p>Round 3: Mental Health Champion training</p> <p>(Content to be informed by / co-produced with self selecting group of Mental Health Champions within Middlefield Community Project; Provisional Date Tues 6th May 2025)</p> <p>Each tier of training would be evaluated separately, in addition to evaluating the project approach overall. This will allow us to document learning and share with other areas/community facing resources in Aberdeen. Other Community Projects (Fernands, Tillydrone Lads Club) have already expressed a need for similar training for their facilities.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PH13	92. Reduce local variations in health factors	Work alongside the Children's Services Board (CSB) on prevention and early intervention particularly in reducing local variations in health factors	BAU	01/07/2024	31/03/2025	Green		Prevention	Tier 1 (Prevention)	<p>Work started on identifying health outcomes within Children Service Plan (CSP) projects. Enhancing baseline data as part of the refocused Population Needs Assessment (PNA)/Joint Strategic Needs Assessment (JSNA) for children and young people to assess degree of variation being explored.</p>

Primary Care	Identify strategy and actions to improve Primary Care services and ensure future sustainability.	CT15	40. Deliver PCIP	Deliver the strategic intent for the Primary Care Improvement Plan (PCIP)	FTP		31/03/2025	Green			Tier 1 (Prevention)	The Primary Care Improvement Plan (PCIP) Programme continues to deliver on its 6 workstreams and Vaccinations (VP), Community Treatment and Care (CTAC) and Pharmacotherapy being the 3 workstream of priority and delivery against the 2018 PCIP. CTAC - practice-based service fully delivered within the limitations of the funding; clinic-based service now operating from sites (Bridge of Don, Inverurie Road, Collee Street, Northfield, Carden House, Airyhall, Kincoth, and the City Vaccination Centre) across the city. A new hub will be opening at Courteswells and should be up and running in February 2025. A plan is progressing for CTAC to vacate the space they were allocated in Carden Medical Practice and move to the Health Village as an alternative premises in the city centre and this will likely be in February 2025. Also as part of this move Collee Street will no longer deliver CTAC or childhood vaccinations. This workstream has been delivered 98% against the 2018 PCIP plan. All staff posts have been recruited to against the plan. Vaccinations (VP): fully delivered. A second pod has been opened at the City Vaccination Centre during the summer months and gives capacity for on the day appointments. Providing cross cover with the CTAC staff to deliver B12 injection at the VFP Wellbeing hub. This is an option for patients and frees up capacity in the practices for those choosing to participate. Pharmacotherapy - roll out of the service is almost at full capacity, as outlined in our agreed service model of 1 WTE to 10,000 patients. It is recognised this model is insufficient to deliver the full commitments of the Pharmacotherapy service outlined in the MoU2, and the service model required to deliver is much higher with estimation closer to 2.5 WTE per 5,000. However, currently there is no national agreement on this. The PCIP is included in the GP Visioning Programme which is currently being delivered across NHS Grampian in terms of revising the delivery of the plan. A project sub group has been set up to review the PCIPs across Grampian.
Primary Care	Identify strategy and actions to improve Primary Care services and ensure future sustainability.	CT18	41. Deliver Vision for PC	Deliver City actions in relation to the Grampian Vision for Primary Care	FTP		31/03/2025	Green			Tier 1 (Prevention)	The GP Vision implementation programme is ongoing. The five prioritised workstreams continue to feed progress to the board, two further workstreams have commenced (Mental Health & Wellbeing, and Recruitment Retention). IJB Reports have been drafted and will be presented to 3 x IJBs in Jan / Feb 25. Workshop planned for Q4 to review priorities. There are currently no risks to escalate
Primary Care	Identify strategy and actions to improve Primary Care services and ensure future sustainability.	CT19	93. Prescription Costs	Develop and implement appropriate initiatives to mitigate increase in prescription costs.	BAU		31/03/2025	Green			Tier 3 (Response)	Grampian wide prescribing efficiency group working on multiple strands of cost saving activity. Communication initiatives to public, prescribers and Integrated Joint Board's (IJB's). Prescribing data sharing and benchmarking. 2 spend to save projects underway in primary care. Multiple targeted cost saving projects underway. Ongoing Grampian wide meetings, working through prescribing efficiencies booklet. Presentations being given to prescribers (including non medical prescribers). Mistetoe prescribing SBAR approved by SLT.
Redesigning Adult Social Work	Enhancing the role of Social Work in playing a guiding role in the promotion of personalised options for care and support.	CT01	42. Redesigning Adult Social Work	Undertake evaluation of redesign work to date ensuring this links to latest service developments particularly in relation to use of digital.	BAU		27/12/2024	Z - Complete	N/A	Future Sustainability	Tier 3 (Response)	All adult social work teams have continued to receive an increased number of referrals. Some areas of redesign have been slowed down or paused due to operational, strategic and national priorities. The redesign of teams aims to create a different way of working to meet the increased demand and also to have in place a system of early identification and prevention to reduce demand into the system in the long term. A Flash report was presented to SLT on 25th January 23 to extend the timeline from Sep 22 to Dec 24 to enable the above to be completed. This was agreed. 06/04/23 - Project listed as Tier 3 due to the statutory nature of Social Work provision as a response service. Where possible they would also be intervening in a manner in line with Tiers 1 & 2. 31/01/25 - Given social care is entering into a targeted project to reduce costs and thereafter a further re-design will be undertaken, the evaluation is not required, therefore the project will stop.
Rehabilitation Review	Undertake a strategic review of rehabilitation services across Grampian to identify new delivery models.	KPS01	43. Strategic Planning Framework for Review Rehab	Develop a discussion paper to inform a strategic planning framework for the strategic review of rehabilitation across Grampian which will include Specialist Rehabilitation Services hosted by Aberdeen City IJB. This will include consideration of how partners in sports and leisure and wider community resources can assist in delivery of rehabilitation. This will consider rehabilitation delivery models including bed base and community requirements in line with national guidance including SG Progressive Stroke Pathway, SG Neurological Standards and Scottish Trauma Network Major Trauma minimal requirements guidance.	FTP		31/03/2025	Amber	N/A	Future Sustainability	Tier 3 (Response)	This project has an amber BRAG status due to delays commencing the programme. We have assembled a Strategic Review Group to start focussing on what it is we want to be delivering from a Rehab perspective in a community focussed way and how we do that with current resource. Workshop being planned to undertake a strategic lens and review of current pathways.
Rehabilitation Review	Undertake a strategic review of rehabilitation services across Grampian to identify new delivery models.	KPS07	44. Implement Strategic Review Neuro-Rehab	Implement the outcome of the strategic review of the Neuro Rehabilitation Pathway	FTP		31/03/2025	Amber	N/A	Future Sustainability	Tier 3 (Response)	The BRAG status for this project is Amber due as there are outstanding decisions relating to the continued implementation of Phase 1, following delays to recruitment and a request to review the need for the additionality. A paper has been drafted, reviewed and resubmitted to the Chief Officer(s) for consideration. Phase 2 is being develop as a budget savings options as a part of the 25-26 budget setting process, with a decision to be made in March 2025.
Rehabilitation Review	Undertake a strategic review of rehabilitation services across Grampian to identify new delivery models.	KPS34	94. Review of Wheelchair Service	Review of Hosted Wheelchair Service model and processes to identify any areas where efficiency could be achieved.	FTP		31/03/2025	Green	N/A	Future Sustainability	Tier 3 (Response)	Project has commenced with light-touch support from programme manager and local teams. SLT decision has been made on the financial pressure faced by the service. Project Team continue to meet to develop project plan and associated project management documents. Regular meetings being held with Operational team to support efficiencies in way of working including stock control and retrieving of equipment when no longer required. Further progress meeting to be held in January 2025.
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE15	46. Community Communications	Develop proactive, repeated and consistent communications to keep communities informed	BAU		31/03/2025	Green	N/A	Future Sustainability	Tier 2 (Early Intervention)	This project is on track. The ACHSCP's Comms Trustees Group continues to meet on a monthly basis. A Comms Plan/timetable for 2025/26 will be drafted and submitted to SLT with regular comms issued in support of the events in the Comms Plan. The Comms Adviser continues to manage all Press enquiries and works closely with the Chief Officer and others in SLT and ACC and NHSG to manage the external comms issued.
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE23	47. Care for People	Review Care for People arrangements	BAU		31/08/2024	Y - Closed	N/A	Statutory Requirement	Tier 3 (Response)	The original ask around exploring any conflict of interest between ACHSCP's Business and Resilience Lead being the chair of the Grampian Care for People Group and the postholder being a Senior Manager On Call has been discussed by the Grampian Local Resilience Partnership who have agreed to include a standing item on all response agendas to establish if a Grampian Care for People Group is needed to be established, and if so then if the postholder is SMOG at that give time then an alternative Chair for the Grampian care For People Group will be found. The LRP has tried and tested this in response mode and it was well received. The City's Care For People Plan is reviewed on an annual basis. No further action the project is now closed
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE25	49. Cat 1 Responder	Create and adopt a Generic Emergency Plan to reflect Aberdeen city IJB's Cat 1 Responder responsibilities	BAU		31/10/2024	Z - Complete	N/A	Statutory Requirement	Tier 2 (Early Intervention)	An Emergency Activation Plan was taken to RAP Cttee in December 2024 where it was approved. It is planned to arrange training for the SMOG's on the Plan at the earliest opportunity (this will include exercising the Plan).
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE26	50. NCS	Preparing for and managing the transition to a National Care Service (NCS) through the Aberdeen City NCS Programme Board	BAU		31/03/2025	Green	N/A	Statutory Requirement	Tier 2 (Early Intervention)	Update report was presented to IJB in September 24 and Education and Children Services Committee in autumn 2024. Maree Todd announced in writing on 23 January 2025 plans for: introduction of Anne's Law, reforms to information records and standards; a right to breaks for unpaid carers; and changes to procurement processes. There will no longer be a National Board enshrined in law, instead a non statutory Advisory Board will be established to provide guidance and drive improvement in the sector. First meeting expected in spring 2025. Further report to IJB planned following Stage 2 of the parliamentary process.
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE35	95. Additional Charging	Explore other areas where charges could be raised to increase income and contribute to the cost of service delivery.	BAU		31/03/2025	Green			Tier 3 (Response)	Budget savings options for both a 5% increase to existing charges, and for the identification of new charges, are being developed in line with the 2025-26 Budget Setting Process and will be submitted for a decision alongside the MTF in March 2025.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIVE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT02	52. Strategic Review Social Care	Progress a number of priority tests of change to develop a preventative and proactive care approach for Aberdeen City including the development of an Initial Point of Contact (IPOC)	FTP	01/07/2022	31/03/2025	Green	N/A	Statutory Requirement	Tier 1 (Prevention)	Potential for collaboration with Moray regarding Initial Point of Contact, who have developed a similar community connections website and personal data store. This can bring benefits of leveraging Moray's work to avoid duplication and reduce costs. Meeting arranged with Moray to explore the possibility of using their system and to understand the costs involved. Business case to be updated based on the outcome of these discussions. Workshop planned for 16/01 to map out where Technology Enabled Care can be expanded and play a role in provision of care across the city. The Enablement vision was launched at the recent ACHSCP connect conference and further work required to embed into practice The second cycle of the discharge to assess project had successfully discharged three patients in the last two weeks. These patients received care and assessment from the ICAH team and the CAARS OT team.

Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT04	53. ASP Recommendations Implementation	Implement the recommendations from the June 22 Adult Support and Protection inspection	BAU	05/04/2024	31/03/2025	Z- Complete	N/A	Statutory Requirement	Tier 3 (Response)	<p>Improvement to recording by NHS Grampian staff of Adult Support and Protection (ASP) activity – COMPLETE. Training curriculum has been amended and a specific Practice Note issued to patient-facing staff.</p> <ul style="list-style-type: none"> Investigations taking too long, and case conferences taking place when needed – COMPLETE. Marked improvement seen – investigations being held more timeously, increase in proportion of case conferences and reviews taking place – audit work is being progressed to provide assurance about this. Chronologies & Protection Planning – Working Practice Guidance on most effective use of D365 and Chronologies is being developed (being progressed). A phased improvement plan for improving use of Chronologies was endorsed by Adult Protection Committee in June 2024. Practice Guidance and related approach to training, is now being developed, including trying in with D365. Practice Development Group set up and meeting monthly. We are going to be a pilot site for the Leading Chronology Improvement - Reflection and Self-Assessment Tool and will be supported by Iriss to work through this tool. Improvement Plan updated to reflect Iriss input. Access to Advocacy – Significant improvement in relation to offer of and take up of advocacy. Being embedded into D365 throughout the process. Key data added in to the dataset which goes to the Adult Protection Committee. Continuing to monitor and feed into the APC. Multi Agency Evaluation & Involvement of staff in improvement work – Council Officer Support Groups are taking place and effective – including consideration of improvement work. Evaluation survey undertaken in June 24 (two years since they were established). Action plan covering the findings is in development. Staff workshop regarding our approach to Large Scale Investigations took place on 9th Oct 2024 – guidance being developed. Council Officer Support Groups meeting 4 times a year. Programme of topics for 2025 developed based on findings from CO Consultation carried out last year. <p>Given the implementation of inspection recommendations and the ongoing improvement plan that sits under the ASP strategy, this project no longer required.</p>
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT05	54. Deliver JSW Plan	Deliver the Justice Social Work Delivery Plan	BAU		31/03/2025	Z- Complete	N/A	Statutory Requirement	Tier 3 (Response)	<p>JSW has representation across the majority of the LOP projects sitting under the Stretch Outcome "10% fewer adults (over 18) charged with more than one offence by 2026", and is leading a project to improve the number of Exit Questionnaires completed by individuals who have successfully completed a Community Payback Order. The feedback from surveys is actively taken into account to inform improvement.</p> <p>The service continues to operate its Performance Management Board and Best Practice Group, which oversees service effectiveness and drives forward improvement.</p> <p>The identification of suitable premises for the Unpaid Work team continues. The service continues to be provided within the temporary arrangements in place.</p> <p>Substance use awareness sessions are being provided for staff, aimed at increasing knowledge, and consequently the effectiveness of support that can be offered to clients.</p> <p>We continue to see increased numbers of assessments and imposition of Orders for Bail Supervision and Electronic Monitoring which continues to support the national aim to reduce numbers of those remanded in custody as well as providing individuals with necessary support and interventions at an early stage. Additional government funding is provided based on the data returns and the service is started appropriately. Numbers diverted from prosecution by the Procurator Fiscal also continue to increase, with Aberdeen having the highest proportion of cases commenced in Scotland for 2023-24. Further to the "early releases" from prisons which proceeded in June / July 2024, the Prisoners (Early Release) (Scotland) Act received Royal Assent on 22 January. This will see the ongoing future release of short term prisoners after 40% of their sentence (rather than 50%) - except for those with sentences relating to sexual assault or domestic offences. Justice Social Work will collaborate with SPS and other relevant services to ensure that those transitioning from prison to the community have access to housing, healthcare, financial support, as necessary.</p> <p>The JSW Service Delivery Plan is in the process of being refreshed, to coincide with the refresh of the HSCP Strategic Plan.</p>
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT20	96. Social Care Charging	Review of social care charging policy and procedures and robust implementation with a view of maximising income	FTP	05/04/2024	31/03/2025	Green	1,500,000	Budget Saving	Tier 3 (Response)	<p>The collection of payment continues for the range of services tackled in the first stages of the project – housing support services provided by Granite City Consortium, meals and associated chargeable services at Craigmlea, Kingswirth Court and Lord Hay's Court.</p> <p>An appeals process and the associated documentation for charging has been completed and is being implemented.</p> <p>Charges are now being issued and collected for residents at Wernham House.</p> <p>Work is currently being undertaken to implement appropriate charging for transport to and from the Len Inroad Centre.</p> <p>Work is currently being undertaken to develop and implement a system to charge appropriately for services under the banner of supported living.</p>
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT21	97. Hospital Discharge Pathway	Streamline processes and pathways for older adults social care in a hospital context.	FTP	01/04/2024	31/03/2025	Z- Complete	N/A	Statutory Requirement	Tier 3 (Response)	Project complete. Final survey on implementation success has been completed and findings indicate a continued positive benefit of the change to aligned wards.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT22	98. Discharge to Assess	Develop an overview of the Partnership's Discharge to Assess approach incorporating links between Hospital at Home and Intermediate Care at Home, enablement approaches, step up and step down and Interim Beds.	FTP	01/04/2024	31/03/2025	Green	N/A	Statutory Requirement	Tier 2 (Early Intervention)	Currently in the second cycle of a PDSA. This was paused over the festive period. Numbers of patients have been small through this cycle so far. Daily meetings with relevant professionals being held daily, with project meeting weekly to review the process in the previous week. DZA has worked for those small numbers in 102, moving into AMIA with OT providing support to colleagues around the process.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	SE07	15. Expanded Use TEC	Seek to expand the use of Technology Enabled Care (TEC) throughout Aberdeen.	BAU	01/04/2022	31/03/2025	Green			Tier 2 (Early Intervention)	<p>The TEC Project Board changed to bi-monthly from December.</p> <p>We are developing proposals for the scaling up of the use of TEC across Aberdeen City. Meetings have been held with project leads in the Moray Growth Deal and South Lanarkshire TEC service to learn from their experience and discuss opportunities for collaborative working. Two online workshops are planned, taking a design-led approach to developing the City's TEC vision and in identifying the priority projects required to deliver on the vision. First workshop will be held on the 16th January.</p> <p>Following option appraisal, a vendor has been selected to supply the TEC requirements at Stoneywood Learning Disability service. The care provided is pleased with the choice of supplier and both organisations already work together at 3 other sites in Scotland. Scottish Digital Office keen to share learning from Aberdeen's work nationally and have joined the Stoneywood TEC evaluation team.</p> <p>TEC Awareness Week held 18th-22nd November with social media campaign and in-person events held at various venues around the city. Plans for this to become an annual awareness raising week.</p> <p>The Digital Support Hub pilot has ended and participants support package moved to GCC contract or ended. SRS continue to offer the service as BAU, Planning continuing in developing the current TEC Library and demo space into a TEC Zone at an alternative location.</p>
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	AFHL01	55. Deliver EOM Framework	Deliver on our Equality Outcomes and Mainstreaming Framework, report on our progress to both the IIB and the Risk, Audit and Performance Committee and plan to revise the EOMF in advance of the 2025 deadline.	BAU	01/03/2024	31/03/2025	Green	N/A	Statutory Requirement	Tier 2 (Early Intervention)	Equality Outcomes and Mainstreaming Framework (EOMF) is a standing item on Equality and Human Rights (EHR) group agenda, a number of areas being progressed including the development of the DiversCity Officers Network and review of the partnership's Equality and Human Rights internal and external webpages. Following review of our updated process and paperwork the Equality and Human Rights Commission, Scotland has cited Aberdeen City twice in a Good Practice document that has been circulated to all Health and Social Care Partnerships (HSCP) across Scotland. The Annual progress report of EOMF was presented to the Integration Joint Board in May 2024, where it was approved. A draft review framework process for our IA, has now been developed, tested and presented to the Equalities and Human Rights Sub Group in November 2024.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	AFHL02	56. Publish IAs	Undertake and publish Impact Assessments, where relevant, for major service change, in conjunction with people and communities with the relevant protected characteristics ensuring that the requirements of the UNCR are incorporated.	BAU	01/03/2024	31/03/2025	Green	N/A	Statutory Requirement	Tier 2 (Early Intervention)	Updated Integrated Impact Assessments (IA), which now include the Consumer Duty and Armed Forces Duty, is now in place following approval by the Integration Joint Board in May 2024. Previous Health Inequality Impact Assessments (HIA) are now published on our website as required and the new IA process is implemented. This is being supported, initially, by the DiversCity Officers' (DCO) Network to help build support and capacity across teams as this develops. The DCO Network is working on providing exemplars and video guides for staff to support the completion of IAs. The DCO Network continues to develop training opportunities and work in collaboration with Aberdeen City Council (ACC) Equality Development Officer and Public Health Scotland for opportunities to collaborate and share learning. A draft review framework process for our IA has been developed, tested and presented to the E&HR Sub Group. Budget Protocol has asked for IA's to be produced for each option, and we will likely see a significant increase of IAAs to be reviewed over the next few months.

Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	AHL04	57. Climate Change and NetZero	Embed consideration of the impact of climate change in health and social care planning and in business continuity arrangements aiming to reduce our carbon footprint and deliver on our Net Zero emissions target.	BAU		31/03/2025	Amber	N/A	Statutory Requirement	Tier 2 (Early Intervention)	This project has an amber BRAG status because SLT have agreed that the Climate Change work should be slowed in the short term as part of recent discussions regarding creating capacity within the Delivery Plan to support budget saving initiatives. The statutory Climate Change report was presented at the IJB in November, highlighting the progress made in the previous 12 months, and was submitted to the Scottish Government thereafter.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT17	58. Monitor and Evaluate Carers Strategy	Monitor and evaluate the impact of the Carers Strategy on an ongoing basis factoring in early preparations for the next revision	BAU	01/03/2024	31/03/2025	Green	N/A	Statutory Requirement	Tier 2 (Early Intervention)	The Carers Strategy Implementation Group (CSIG) continues to meet bi monthly. The Annual report for progress Jan24 - Jan 25 is under development and due to February IJB. There was a development session for CSIG in December, pulling together all stakeholder and Improvement Project Updates to support the development of the Annual Report. We have heard the positive outcomes and learnings from the Improvement Projects and these will be part of the Annual Report. Carers Reference Group has been established now for one year and was good to reflect on the progress made with the group. We also were able to announce the outcome of collaborative commissioning process as well as the lessons learned, now looking forward to the implementation of new contracts starting in April 2025.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT23	99. Revised Strategic Plan	Develop the revised Strategic Plan for 2025 - 2028 taking cognisance of the strategic context, resources available and views of stakeholders.	BAU	01/03/2024	31/03/2025	Green	N/A	Statutory Requirement	Tier 2 (Early Intervention)	Initial Engagement feedback has been collated and the Draft Strategic Plan, draft Evidence Document, and Consultation Plan are developed as was due to go to November IJB. However, there has now been a revised timeline to consider the Budget and financial pressures impact on our future planning and commitments so consultation draft will now go forward to the March IJB and Consultation on the streamlined Strategic Plan between then and June, for Final Report to be approved a 1 July IJB meeting.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT24	100. Early Years and School.	Revisit ACHSCP contributions to early years and school health and wellbeing.	BAU		31/03/2025	Green	N/A	National Agenda	Tier 2 (Early Intervention)	Working on various initiatives and goals aimed at improving the well-being of children and families. Reducing Neglect Referrals: Infant massage sessions continue at Froghall Community Centre with plans for a third block due to positive feedback. Peep Programmes: There has been a good response from parents who would like to be Peep trained and sell themselves to deliver. The quarterly report has shown an increase in the number of families that were supported in the last quarter with an increase of 55% more families attending. There is ongoing work to develop a Rainbow Peep for parents who have lost a child. Domestic Abuse Support: A Community Nursery Nurse has been identified to assist with delivering a programme for those moving on from domestic abuse. A Community Nursery Nurse has been identified to assist with delivering a programme for those moving on from domestic abuse. Dental Health: Delivering Healthier Families – there is a cohort at Tullos and it is hoped to deliver this at either Greyhope or Deeside. There is a large Nigerian contingent in Torry and a Childsmile worker who is Nigerian has been linked in to offer advice and support around dental care as they are not often aware of the care they are entitled to when pregnant. Financial Support: issues with the Early Years Financial Inclusion, no referrals have been received. Pulling together everyone to revisit. There is an alternative that can also deliver all round support for health issues, finance etc, that can give us the data we really need but means a new way of our NHS staff referring into the NHS Healthpoint. Think of a bereed approach to take pressure off. We have ongoing collaborations with various partners such as Sport Aberdeen, Childsmile, and Community Midwifery.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT25	101. Hosted Services Audit	Deliver relevant recommendations from the Hosted Services Internal Audit	BAU		31/03/2025	Green	N/A	Future Sustainability	Tier 3 (Response)	A working group has been set up with colleagues from Aberdeenshire and Moray HSCPs. The approach and timelines have been agreed as have standard templates for capturing information, reviewing the rationale for hosting and developing the resultant Service Level Agreements (SLAs) for those services that will remain hosted. This has been approved by all three Senior Leadership Teams which include the managers of Hosted Services. Workshops have taken place over the last couple of months and more are scheduled to complete the initial reviews by the due date i.e. December 2024. The first due date for a recommendation is September 2024 and that is in relation to seeking additional assurance over budgeting and expenditure. Progress on this has unfortunately not met the timescale due to the absence of the CFO. A request for extension to 31st December 2024 was approved. Progress on that and three other recommendations due 31st December 2024 will be reported to Internal Audit.
Workforce	Develop and implement our Workforce Plan	SED1	60. Develop Workforce Plan	Deliver the relevant actions on each of the three Workstream Action Plans supporting the Workforce Plan.	BAU	01/03/2024	31/03/2025	Green			Tier 2 (Early Intervention)	The workforce plan is aligned with the Aberdeen City Health and Social Care Partnership (ACHSCP) strategic plan 2022 – 2025 and focuses on three essential core elements; recruitment & retention, mental health & wellbeing, and growth & opportunities. A workforce workstream workshop took place in April 2024 to identify areas of crossover and reduce duplication in delivery and monitoring of the plan. Task and finish groups are being pulled together for some of the actions in the plan with the Senior Leadership Team having oversight of these. The latest annual update on the workforce plan was delivered to RAPC on 28 November 2023, where it was approved. The Workforce Conference took place on 9th December 2024, and had a focus on Staff Health and Wellbeing and future planning (Strategic Plan Refresh) and showcasing multidisciplinary teams and innovative working. Data reports are now through to support the next annual report going to RAPC in 2025 and information is currently being analysed, with project improvement work support absence rates being pulled together.
Workforce	Develop and implement our Workforce Plan	SED2	61. Volunteer Charter and Champion	Pledge support for Volunteer Scotland's Volunteer Charter and Identity and Volunteer Champion for ACHSCP	BAU		31/03/2025	Amber			Tier 2 (Early Intervention)	Still working with NHSG working group to agree protocols for volunteer use
Workforce	Develop and implement our Workforce Plan	SED3	62. Staff Health & Wellbeing	Continue to support initiatives supporting staff health and wellbeing	BAU		31/03/2025	Green			Tier 2 (Early Intervention)	Very high flu sickness absence levels across Grampian system at present. Asking Senior Leadership Team (SLT) support to ensure good sickness management, return to work policies and staff attendance at various support opportunities available will continue through Q4.
Workforce	Develop and implement our Workforce Plan	SED4	63. Trauma Informed Workforce	Ensure our workforce are Trauma Informed	BAU		31/03/2025	Amber			Tier 2 (Early Intervention)	Working with Aberdeen City Council (ACC) to try to use allocate funds for a part time coordinator. Still no progress. Availability of ring fenced funding to ACHSCP now escalated to ACC Chief Social Work Officer