

The Police Service in Scotland Performance Report

Period: 1 April 2011 to 30 June 2011

Produced by: Performance Management Business Area

Published: 29th September, 2011

Version v1.0a 2011

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The Police Service in Scotland Performance Report

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The Overview/Explanations section is applicable to all of the report and must be borne in mind when viewing statistical information contained in the document.

Navigating through the Report

The report offers a degree of electronic navigation by use of hyperlinks. The text, which offers a hyperlink, has been coloured blue. Links back to the starting point are similarly coloured blue and will appear at either the beginning or end of a section of text or a reference point beside a statistical table.

Overview/Explanations

Data Included

All data is provided by individual forces and is extracted from their respective databases. These figures are regularly used in other reports such as force crime bulletins and reports to police boards.

It should be noted that due to seasonal variations, fluctuations in performance occur. These fluctuations may be short-term and due to a variety of reasons, such as school holidays, events happening at a particular time in the year, daylight hour changes and operations or initiatives undertaken.

Audit and Accountability

The ACPOS PMBA Performance Reporting Sub Group (PRSG) closely monitors the data in the report and holds forces accountable for the quality of their submissions and examines differences in performance standards to allow the identification of good practice. In addition, indicators are subject to audit either internally or externally.

<u>Commentary</u>

The commentary section in this report will focus on significant variations in performance at a national level and will identify a force(s), which has impacted on the direction of travel nationally whether against the previous year or where available, the three-year average. Variations within force figures which may be important to that individual force, but do not impact on the national picture, will not be commented upon.

Points To Note:

- The statistics contained in this report are provisional and subject to change following auditing.
- Where an overall Scotland figure is not shown this is primarily due to not all forces being able to submit data. The following abbreviations/symbols are used throughout the report:
 - N/A Not available due to force technical issues
 - N/S Not submitted by a force(s)
 - NAI New or amended indicator data may not be available for each year
 - A comparison / calculation cannot be made due to missing data
 - ∞ Denotes that the calculation grows beyond any assigned value.
- Where possible performance is compared against the previous year and the three-year average.
- A full explanation of all the counting conventions can be obtained from the 2011/2012 Scottish Policing Performance Framework technical notes. The technical notes are available at <u>http://www.acpos.police.uk/SPPF/Index.html</u>.
- The measurements detailed in this report are only the ones where the police are the data providers or have access to the data. The report does not reflect all the measurements within the Scottish Policing Performance Framework (SPPF).
- Figures detailed as per 10K of the population relate to the resident population and does not take cognisance of transient or migratory populations.

- Whilst great effort has been made to ensure that the year-on-year change and comparison to three-year average displayed in the tables is accurate, these figures are subject to rounding. In addition, three-year average figures and percentage calculations are also subject to rounding.
- Currently there is no national standard in relation to incident recording. Consequently, there will be some variation between forces in the extent to which incidents are recorded. Some forces record only those which involve interaction with members of the public e.g. complaints of antisocial behaviour or reporting a crime or road collision. Other forces, in addition to recording those incidents which involve interaction with members of public, also use their IT systems to record non-interaction incidents e.g. abnormal loads, warrants etc.

INTER-RELATIONSHIP BETWEEN SOAs, SPA AND THE SPPF

Scottish Government/Single Outcome Agreements

The purpose is to focus Government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth.

Strategic objectives are:

- Wealthier and Fairer enable businesses and people to increase their wealth and more people to share fairly in that wealth.
- Healthier help people to sustain and improve their health, especially in disadvantaged communities, ensuring better, local and faster access to health care.
- Safer and Stronger help local communities to flourish, becoming stronger, safer place to live, offering improved opportunities and a better quality of life.
- Smarter expand opportunities for Scots to succeed from nurture through to life long learning ensuring higher and more widely shared achievements.
- Greener improve Scotland's natural and built environment and the sustainable use and enjoyment of it.

To enable the Scottish Government to meet those strategic objectives each local authority has signed up to a Single Outcome Agreement (SOA). These are agreements between the Scottish Government and each Local Authority which sets out how each will work in the future towards improving national outcomes for the local people in a way that reflects local circumstances and priorities. Further information on the National Performance Framework is available at

http://www.scotland.gov.uk/Publications/2007/11/13092240/9

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Scottish Policing Assessment

The ACPOS Scottish Policing Assessment 2011-15 is a 4 year strategy for policing in Scotland. It considers both operational and business priorities for the service with the aim of ensuring that it is best placed to deliver the most effective service to communities of Scotland, ensuring that they live their lives free from crime, disorder and danger. The priorities within the document are:

- Community Policing
- Anti-Social Behaviour
- Violence
- Road Deaths and Injuries
- Public Protection
- Serious Organised Crime Groups
- Terrorism
- Natural Hazards and Major Events
- Service Reconfiguration
- Workforce Development
- Information, Science and Technology

The priorities in the document have been identified through robust analysis and risk assessment of a wide range of information provided by all Scottish forces and the law enforcement agencies as well as key partners such as the Scottish Government and Local authorities. Importantly the priorities identified also take account of the opinions of the public about those issues that matter to them.

Activity undertaken in line with the strategy is monitored through ACPOS with appropriate performance measures identified to assess success in these areas. Outcome based performance measures reflecting these areas is either currently reported in the SPPF or being developed for future iterations.

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Policing Performance Framework

Scottish Policing Performance Framework

The SPPF is divided into four areas of policing, designed to capture the breadth of police activity.

The four areas are:

- Service Response
- Public Reassurance & Community Safety
- Criminal Justice & Tackling Crime
- Sound Governance & Efficiency

In each of the four areas of policing, High Level Objectives have been identified which reflect the fundamental aims of that area. The performance indicators contained within these areas are divided into Inputs (the resource committed), Activities (the activity or process used) and Outcomes (what is achieved).

There are a number of context measures, which can be used in conjunction with the performance indicators contained within the SPPF. Context measures are not measures of performance, but are designed to provide contextual information of the demands on a police force and the environment they operate within.

It is acknowledged within the police service in Scotland that effective policing is based on sound partnerships. This is reflected in the High Level Objectives within the SPPF. In order to encourage a partnership approach, there are also a number of performance indicators within the SPPF, which should be considered partnership indicators and will rely upon the contribution of a range of partners for successful delivery.

The SPPF structure has also been designed to support the measurement and reporting of local priorities and indicators, in accordance with the principles of Best Value. By incorporating the SPPF in their performance reports, forces can ensure greater consistency and transparency when reporting performance information to Police Authorities and the public throughout Scotland.

The SPPF also complements and supports the delivery of the Scottish Government's Strategic Objectives. It contains the associated national indicators that relate to criminal justice and should be seen as a useful source of performance indicators for inclusion in SOAs.

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The Police Service in Scotland Performance Report

Significant Changes In National Performance

(commentary)

Number of quality of service closed allegations contained within complaints cases

Across Scotland, there has been a wide variation in the number of quality of service closed allegations with some forces experiencing a decrease and others an increase. Each complaint case may contain one or more allegation(s).

Investigations into allegations can be very complex and may be dealt with in a different reporting period. For example, a complaint case could be received in April but investigations into the allegations not concluded until August.

For this reason comparisons cannot be made year on year or across forces.

Proportion of 999 calls answered within 10 seconds

The number of 999 calls answered within 10 seconds is increasing however Northern and Tayside have reported a decrease in performance. Reductions in police staff have affected performance in this area however steps are being taken to address this.

Time taken to respond to emergency response incidents

Tayside is in the process of changing their call grading and this may already be reflected in the quality of the data captured. This will continue until the national call grading system is fully implemented which is expected by the end of October 2011.

The proportion of non-emergency telephone calls abandoned/lost

The general direction of travel for the proportion of non-emergency telephone calls abandoned/lost is decreasing when compared to the previous year. However, some forces had noted a reduction in performance, forces are committed to providing a high level of service response and are implementing various steps to address this issue. Tayside have introduced a Public Assistance Desk although the benefits in performance are not expected until Quarter 3 2011/12.

In Quarter 1 2011/12, Strathclyde introduced a 'touchtone'" facility which has lead to an improvement in call routing. In turn, more resources are available to answer calls leading to fewer calls abandoned/lost.

The proportion of non-emergency telephone calls answered within 40 seconds

The 'touchtone' facility introduced in Strathclyde has also significantly improved the proportion of nonemergency calls answered within 40 seconds. A 19% increase was recorded for the first quarter of 2011/12 when compared to the same period last year.

Number of recorded crimes and detection rates

Group 1 to 4 recorded crimes are primarily criminal acts directed towards a specific intended victim.

Group 5 to 7 are predominantly crimes and offences that do not have a specific intended victim and can be:

- a) identified through proactive policing measures;
- b) offences against the state e.g. resisting arrest, obstructing police constable etc.; and/or
- c) evidence led e.g. speeding, drink driving etc.

These crimes and offences can therefore fluctuate significantly year on year.

Group 2 – Crimes of indecency

The new Sexual Offences (Scotland) Act 2009 became effective from 1 December 2010. It is recognised that this may have a potential impact on crimes of indecency which can generally fluctuate year on year due to the nature of the crimes recorded. The impact of this legislation will be monitored throughout this year to see whether any increase highlighted is due to the new legislation or whether there is another factor causing this increase.

Group 3 – Crimes of dishonesty

The national trend for crimes of dishonesty is a decrease, with the exception of Strathclyde when compared to the previous year and three-year average. Strathclyde attributed this to an increase in fraud, theft and shoplifting.

Group 4 – Fireraising, malicious and reckless conduct

The general direction of travel for recorded crimes in this group is decreasing with the exception of Northern who recorded an increase against the previous year, but a reduction against the three-year average.

In relation to the detection rate, the general direction is decreasing when compared to the previous year and three-year average. However, Dumfries and Galloway, Fife and Northern all reported an increase against the previous year.

Dumfries and Galloway have recorded a year on year decrease of vandalism, which with less crimes occurring, the force has greater scope to be more proactive in tackling crime. Support from the local community providing intelligence has also greatly assisted in the apprehension of culprits.

In Fife, the increase is attributable in part to dedicated resources across the force area who are tasked with reviewing all outstanding undetected crimes on a weekly basis.

Group 6 – Offences (miscellaneous)

The general direction of travel for miscellaneous offences is decreasing, with the exception of Central who are experiencing an increase in minor assaults.

Number of racially motivated crimes and offences recorded

The national trend for the number of racially motivated crimes and offences is decreasing however; Central and Strathclyde have recorded slight increases compared to the previous year and three-year average.

Whilst the precise reason for this increase in Central is unclear, it may relate to increased community engagement with partner agencies and the impact of a new Lay Advisors Group within the force. This group comprises of representatives from all equality and minority groups within the community. One of their responsibilities is to support the force in its efforts to identify, prevent and effectively deal with all hate incidents and crimes.

In 2007, Strathclyde introduced reporting by a third party in relation to racially motivated incidents. For a number of reasons a victim of a racially motivated incident may not want direct police contact but can report the matter via a third party e.g. hospital, social work department. The initial increase in the number of incidents reported with the introduction of third party reporting is welcomed. It reflects the increased confidence in reporting incidents and provides a more accurate picture allowing the force to put in appropriate measure to address this issue.

Percentage of reports submitted to the Procurator Fiscal within 28 calendar days

With the exception of Lothian and Borders, all forces are achieving the national target of 80% or more. Lothian and Borders have identified a training need in a policing area as the source of the issue and are currently addressing it.

Percentage of reports submitted to the Children's Reporter within 14 calendar days

This reduction in the number of reports submitted is notable for all forces as in recent years, in line with 'Restorative Justice in Scotland – Guidelines for Police'. There are now more methods of disposals for crimes and offences involving young people than submitting a report to the Children's Reporter.

Before any decision as to the appropriate disposal, additional assessments in the decision making process are now required. If however the decision is that the appropriate disposal is to submit a report to the Children's Reporter then this will have impacted on the 14 day target which is calculated from the date the offender is cautioned and charged to the date the report is submitted to SCRA.

Number of supply and possession with intent to supply offences recorded

The Scottish Crime Registrars Group implemented changes to the counting rules for drug offences. This will affect the comparability of the current and previous year's figures.

Number of antisocial behaviour fixed penalty tickets issued

At a national level, the number of antisocial behaviour fixed penalty tickets issued has decreased compared to the previous year, however increased against the three-year average. This is in line with the general decrease in the number of antisocial behaviour incidents.

In Strathclyde, the percentage of antisocial behaviour fixed penalty tickets complied with is relatively low at 32.8% for this year.

Number of formal warnings issued

The national direction of travel for the number of formal warnings issued is increasing, with the exception of Central and Grampian.

Within Central, the opportunity to dispose of crimes/offences through formal warnings has reduced as a direct result of the reduction in antisocial behaviour incidents. The reduction in the number of formal warnings issued in Grampian was due to a revision in their procedures required to bring them in line with the national agreed standards.

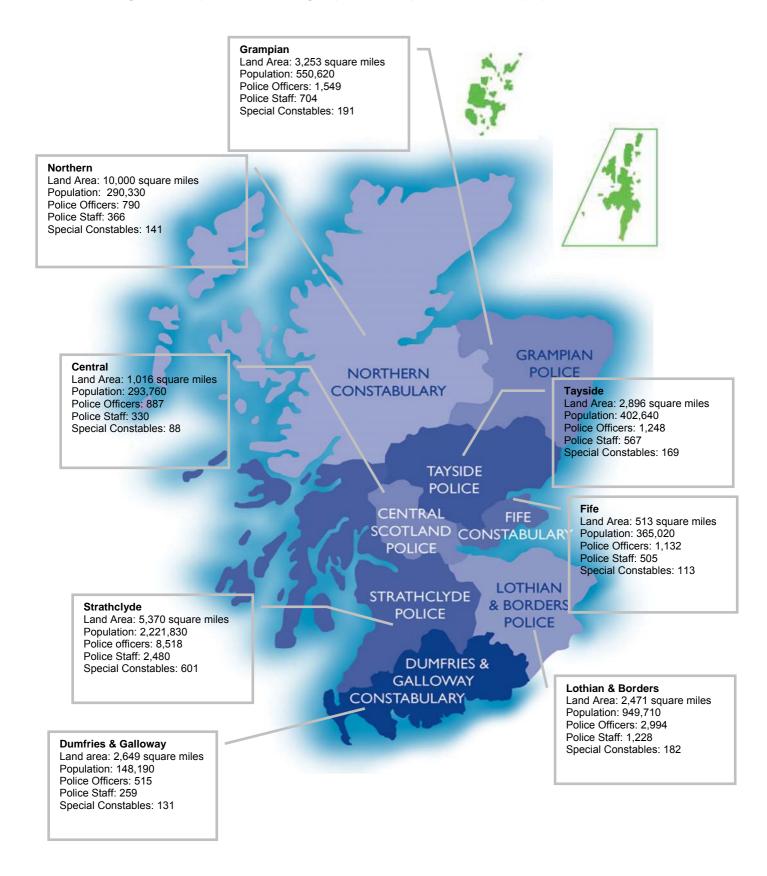
Fife experienced a notable increase in the number of formal warnings issued. This has been the result of a change in process. Previously Fife issued very few formal warnings in respect of antisocial behaviour crimes and offences and used other disposal methods to deal with these crime types. However, for some time now they have moved towards the use of formal warnings. This change in process along with an increased awareness/usage by officers may have contributed to the increase.

Number of incidents

It should be noted that due to the difference in incident logging practices and procedures between forces and indeed within a single force over a period of time, great caution should be taken when making comparisons.

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The Policing Landscape: Force strength (headcount), land area and population



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Performance Indicators

SERVICE RESPONSE

- Complaints about police officers and police staff
- Quality of service complaints
- Proportion of 999 calls answered within 10 seconds
- Time taken to respond to emergency response incidents
- Handling of non-emergency calls

PUBLIC REASSURANCE & COMMUNITY SAFETY

- Number of recorded crimes and offences
 - Group 1 Crimes of violence
 - Group 2 Crimes of indecency
 - Group 3 Crimes of dishonesty
 - Group 4 Fireraising, malicious and reckless conduct
 - Group 5 Drugs and other crimes
 - Group 6 Offences (miscellaneous)
 - Group 7 Offences (road traffic)
- Detection rate for recorded crimes and offences
 - Group 1 Crimes of violence
 - Group 2 Crimes of indecency
 - Group 3 Crimes of dishonesty
 - Group 4 Fireraising, malicious and reckless conduct
 - Group 5 Drugs and other crimes
 - Group 6 Offences (miscellaneous)
 - Group 7 Offences (road traffic)
- Number of recorded racist incidents, racially motivated crimes & offences and detection rates
- Number of recorded antisocial behaviour community crimes & offences and detection rates
- Level of detected youth crime
- Number of persons killed or injured in road collisions
- Number of Special Constables and the hours they are on duty

CRIMINAL JUSTICE & TACKLING CRIME

- Number and percentage of reports submitted to the Procurator Fiscal within 28 calendar days
- Number and percentage of reports submitted to the Children's Reporter within 14 calendar days
- Weight of Class A drug seizures and number of supply and possession with intent to supply offences recorded
- Use of police direct measures
- Level of counter terrorism advice delivered to communities

SOUND GOVERNANCE & EFFICIENCY

- Proportion of working time lost to sickness absence
- Turnover rates for police officers and police staff
- Proportion of salary costs accounted for by overtime
- Number of police officers and police staff (full-time equivalent)
- Staffing profile by declared disability, ethnicity and gender
- Expenditure on salaries, operating costs and capital

CONTEXT MEASURES

- Number of telephone calls and incidents
- Number of sudden deaths reported to the Procurator Fiscal
- Number of recorded missing persons incidents
- Number of registered sex offenders in the community
- Number of recorded domestic abuse incidents
- Number of individuals brought into custody
- Number of freedom of information requests and questions

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SERVICE RESPONSE

This area of policing relates to the quality of service provided by forces in dealing with the public. It covers all aspects of forces' engagement with the public including initial contact, responding to incidents and providing feedback. It also relates to the public's overall confidence in policing.

Complaints about police officers and police staff

Number of complaints cases received

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	72	41	100	141	218	91	254	89	1,006
2010/11	52	58	58	171	216	71	384	98	1,108
Change	20	-17	42	-30	2	20	-130	-9	-102
% Change	38.5%	-29.3%	72.4%	-17.5%	0.9%	28.2%	-33.9%	-9.2%	-9.2%

Click to return to SERVICE RESPONSE

Number of complaints cases per 10,000 population

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2.5	2.8	2.7	2.6	2.3	3.1	1.1	2.2	1.9
2010/11	1.8	3.9	1.6	3.1	2.3	2.5	1.7	2.5	2.1
Change	0.7	-1.1	1.1	-0.5	0.0	0.6	-0.6	-0.3	-0.2
% Change	38.9%	-28.2%	68.8%	-16.1%	0.0%	24.0%	-35.3%	-12.0%	-9.5%

Click to return to SERVICE RESPONSE

The number of "on duty" closed allegations

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	88	16	93	231	371	80	405	143	1,427
2010/11	90	55	124	216	273	81	637	69	1,545
Change	-2	-39	-31	15	98	-1	-232	74	-118
% Change	-2.2%	-70.9%	-25.0%	6.9%	35.9%	-1.2%	-36.4%	107.2%	-7.6%
							Click to return t	o SERVICE	RESPONSE

The number of "off duty" closed allegations

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2	1	9	0	20	1	37	5	75
2010/11	7	0	2	9	10	1	63	3	95
Change	-5	1	7	-9	10	0	-26	2	-20
% Change	-71.4%	œ	350.0%	-100.0%	100.0%	0.0%	-41.3%	66.7%	-21.1%

Click to return to SERVICE RESPONSE

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	90	17	102	231	391	81	442	148	1,502
2010/11	97	55	126	225	283	82	700	72	1,640
Change	-7	-38	-24	6	108	-1	-258	76	-138
% Change	-7.2%	-69.1%	-19.0%	2.7%	38.2%	-1.2%	-36.9%	105.6%	-8.4%
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The total number of closed allegations arising from the complaints

Number of closed allegations where action is taken

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	19	1	19	45	55	25	69	18	251
2010/11	17	8	7	59	29	21	105	10	256
Change	2	-7	12	-14	26	4	-36	8	-5
% Change	11.8%	-87.5%	171.4%	-23.7%	89.7%	19.0%	-34.3%	80.0%	-2.0%

Percentage of closed allegations where action is taken

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	21.1%	5.9%	18.6%	19.5%	14.1%	30.9%	15.6%	12.2%	16.7%
2010/11	17.5%	14.5%	5.6%	26.2%	10.2%	25.6%	15.0%	13.9%	15.6%
% point Change	3.6	-8.7	13.1	-6.7	3.8	5.3	0.6	-1.7	1.1

Click to return to SERVICE RESPONSE

Click to return to SERVICE RESPONSE

Quality of service complaints

Number of quality of service closed allegations contained within complaints cases

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	13	14	36	44	32	28	49	19	235
2010/11	6	39	13	35	24	21	72	10	220
Change	7	-25	23	9	8	7	-23	9	15
% Change	116.7%	-64.1%	176.9%	25.7%	33.3%	33.3%	-31.9%	90.0%	6.8%

Click to return to SERVICE RESPONSE

Number of quality of service closed allegations per 10,000 population

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.4	0.9	1.0	0.8	0.3	1.0	0.2	0.5	0.5
2010/11	0.2	2.6	0.4	0.6	0.3	0.7	0.3	0.3	0.4
Change	0.2	-1.7	0.6	0.2	0.0	0.3	-0.1	0.2	0.1
% Change	100.0%	-65.4%	150.0%	33.3%	0.0%	42.9%	-33.3%	66.7%	25.0%

Click to return to SERVICE RESPONSE

Proportion of 999 calls answered within 10 seconds

Number of 999 calls in the sample

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	7,631	2,998	11,147	13,210	30,114	4,842	76,505	12,751	159,198
2010/11	7,549	3,098	11,265	13,616	29,712	4,756	77,251	11,940	159,187
Change	82	-100	-118	-406	402	86	-746	811	11
% Change	1.1%	-3.2%	-1.0%	-3.0%	1.4%	1.8%	-1.0%	6.8%	0.0%
3 year average	7,461	3,161	11,806	14,289	31,294	5,141	83,825	12,437	169,414
Change 2011/12 against 3 yr average	170	-163	-659	-1,079	-1,180	-299	-7,320	314	-10,216
% Change 2011/12 against 3 yr average	2.3%	-5.2%	-5.6%	-7.6%	-3.8%	-5.8%	-8.7%	2.5%	-6.0%

Proportion of 999 calls answered within 10 seconds

April to June D&G L&B Central Fife Grampian Northern Strathclyde Tayside Scotland 2011/12 94.3% 82.2% 94.5% 97.6% 92.0% 98.9% 95.9% 96.1% 83.9% 2010/11 95.2% 96.8% 91.8% 97.1% 96.3% 86.8% 92.2% 92.2% 93.4% % point Change -0.9 0.8 0.3 1.8 -0.5 -4.6 3.9 -8.3 1.1 93.1% 93.4% 93.5% 95.3% 86.5% 93.2% 91.7% 93.4% 3 year average 96 1% % point Change 2011/12 against 3 yr 1.2 1.5 -1.4 5.4 0.6 -4.3 2.9 -7.8 1.2 average

Time taken to respond to emergency response incidents

The total number of emergency response incidents

April to June L&B Northern Scotland Central D&G Fife Grampian Strathclyde Tayside 2011/12 2,271 207 291 5,563 817 3,014 10,285 23,505 1,057 2010/11 2,358 212 8,434 1,268 5,950 N/A 5,166 13,652 ~ Change -87 -5 -8,143 -211 -387 ~ -2,152 -3,367 ~ % Change -3.7% -2.4% -96.5% -16.6% -6.5% ~ -41.7% -24.7% ~ 3 year average 2,223 236 1,297 8,873 6,139 N/A 4,108 12,280 Change 2011/12 48 -29 -8.582 -1.094 -240 -576 ~ -1,995 against 3 yr average % Change 2011/12 2.2% -12.3% -96.7% -18.5% -9.4% -26.6% -16.2% ~ ~

 against 3 yr average
 2.2%
 -12.3%
 -90.7%

 N.B. Prior to 2011/12 Northern were unable to provide this data

Click to return to SERVICE RESPONSE

Return to (commentary)

Click to return to SERVICE RESPONSE

Return to (commentary)

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report The number of emergency response incidents responded to within the force target time

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,893	176	N/A	994	5,327	548	N/A	6,091	~
2010/11	2,060	169	7,421	1,168	5,655	N/A	N/A	8,668	~
Change	-167	7	~	-174	-328	~	~	-2,577	~
% Change	-8.1%	4.1%	~	-14.9%	-5.8%	~	~	-29.7%	~

N.B. Fife no longer has a force target time. Strathclyde has never had a force target time and Northern has only recently began to collate this data for Urban area incidents.

Click to return to SERVICE RESPONSE

The percentage responded to within the force target time

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	83.4%	85.0%	~	94.0%	95.8%	67.1%	~	59.2%	~
2010/11	87.4%	79.7%	88.0%	92.1%	95.0%	~	~	63.5%	~
% point Change	-4.0	5.3	~	1.9	0.7	~	~	-4.3	~

Click to return to SERVICE RESPONSE

The overall average force response time for emergency response incidents (seconds)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	505	484	311	331	495	909	816	1,026	610
2010/11	448	484	469	369	511	N/A	823	1,014	~
Change	57	0	-158	-38	-17	~	-7	12	~
% Change	12.7%	0.0%	-33.7%	-10.3%	-3.3%	~	-0.9%	1.2%	~
3 year average	444	478	437	419	528	N/A	950	971	~
Change 2011/12 against 3 yr average	61	6	-126	-88	-33	~	-134	55	~
% Change 2011/12 against 3 yr average	13.7%	1.3%	-28.8%	-21.0%	-6.3%	~	-14.1%	5.7%	~

Click to return to SERVICE RESPONSE

Handling of non-emergency calls

The number of non-emergency telephone calls

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	70,545	38,661	78,196	92,450	162,696	100,761	284,015	64,438	891,762
2010/11	73,504	41,016	82,006	93,437	168,091	100,670	377,420	66,923	1,003,067
Change	-2,959	-2,355	-3,810	-987	-5,395	91	-93,405	-2,485	-111,305
% Change	-4.0%	-5.7%	-4.6%	-1.1%	-3.2%	0.1%	-24.7%	-3.7%	-11.1%
3 year average	75,735	43,618	90,817	94,656	178,418	108,132	397,557	77,304	1,066,237
Change 2011/12 against 3 yr average	-5,190	-4,957	-12,621	-2,206	-15,722	-7,371	-113,542	-12,866	-174,475
% Change 2011/12 against 3 yr average	-6.9%	-11.4%	-13.9%	-2.3%	-8.8%	-6.8%	-28.6%	-16.6%	-16.4%

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NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report The proportion of non-emergency telephone calls abandoned/lost

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	7.2%	4.0%	4.3%	3.1%	1.2%	7.6%	1.8%	4.9%	3.5%
2010/11	6.8%	4.2%	5.7%	1.5%	1.2%	6.3%	9.1%	3.4%	5.8%
% point Change	0.4	-0.2	-1.4	1.5	0.0	1.3	-7.3	1.4	-2.3
3 year average	6.7%	5.0%	~	2.6%	1.2%	~	6.4%	~	~
% point Change 2011/12 against 3 yr average	0.5	-1.0	~	0.5	0.0	~	-4.6	~	~

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The proportion of non-emergency telephone calls answered within 40 seconds

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	87.3%	94.6%	90.2%	90.3%	98.0%	91.0%	93.6%	84.6%	92.4%
2010/11	88.8%	95.0%	86.3%	91.5%	97.9%	92.7%	74.5%	91.4%	85.8%
% point Change	-1.5	-0.4	3.8	-1.2	0.1	-1.7	19.1	-6.8	6.6

N.B. Lothian & Borders are the only force who currently use a IVR (Interactive Voice Response) system

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PUBLIC REASSURANCE & COMMUNITY SAFETY

This area of policing relates to how forces respond to issues that impact on local communities. It includes forces' and their partners' contribution to the prevention, investigation and detection of crime. It also relates to community engagement and the public's overall perception and experience of crime and disorder in their local area.

Number of recorded crimes and offences and detection rates

The number of recorded crimes & offences; the number of recorded crimes & offences per 10,000 members of the resident population and the detection rate for recorded crimes & offences

Recorded crimes and offences

Group 1 – Crimes of violence

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	97	32	92	153	454	117	1,443	139	2,527
2010/11	104	29	109	230	502	145	1,761	149	3,029
Change	-7	3	-17	-77	-48	-28	-318	-10	-502
% Change	-6.7%	10.3%	-15.6%	-33.5%	-9.6%	-19.3%	-18.1%	-6.7%	-16.6%
3 year average	111	33	119	220	475	152	1,863	157	3,130
Change 2011/12 against 3 yr average	-14	-1	-27	-67	-21	-35	-420	-18	-603
% Change 2011/12 against 3 yr average	-12.6%	-3.0%	-22.7%	-30.5%	-4.4%	-23.0%	-22.5%	-11.5%	-19.3%
Per 10k population	3.3	2.2	2.5	2.8	4.8	4.0	6.5	3.5	4.8
2011/12 detection rate	92.8%	93.8%	104.3%	75.8%	67.4%	86.3%	68.8%	83.5%	73.1%

Group 2 – Crimes of indecency

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Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	141	37	171	274	327	100	769	99	1,918
2010/11	108	31	164	304	246	138	623	88	1,702
Change	33	6	7	-30	81	-38	146	11	216
% Change	30.6%	19.4%	4.3%	-9.9%	32.9%	-27.5%	23.4%	12.5%	12.7%
3 year average	102	27	157	275	289	130	650	104	1,734
Change 2011/12 against 3 yr average	39	10	14	-1	38	-30	119	-5	184
% Change 2011/12 against 3 yr average	38.2%	37.0%	8.9%	-0.4%	13.1%	-23.1%	18.3%	-4.8%	10.6%
Per 10k population	4.8	2.5	4.7	5.0	3.4	3.4	3.5	2.5	3.7
2011/12 detection rate	59.6%	89.2%	83.6%	59.9%	60.2%	77.0%	60.9%	70.7%	64.4%

Group 3 – Crimes of dishonesty

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,861	607	2,409	4,185	7,691	1,620	18,480	2,332	39,185
2010/11	1,902	701	2,436	4,346	8,219	1,647	17,574	2,980	39,805
Change	-41	-94	-27	-161	-528	-27	906	-648	-620
% Change	-2.2%	-13.4%	-1.1%	-3.7%	-6.4%	-1.6%	5.2%	-21.7%	-1.6%
3 year average	2,041	691	2,737	4,259	8,515	1,633	18,156	3,074	41,106
Change 2011/12 against 3 yr average	-180	-84	-328	-74	-824	-13	324	-742	-1,921
% Change 2011/12 against 3 yr average	-8.8%	-12.2%	-12.0%	-1.7%	-9.7%	-0.8%	1.8%	-24.1%	-4.7%
Per 10k population	63.4	41.0	66.0	76.0	81.0	55.8	83.2	57.9	75.0
2011/12 detection rate	45.7%	57.3%	47.9%	36.6%	34.8%	46.3%	30.9%	53.8%	36.4%

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Group 4 – Fireraising, malicious and reckless conduct

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,140	431	1,124	1,866	3,690	1,082	9,773	1,228	20,334
2010/11	1,230	655	1,492	2,085	3,925	1,018	10,047	1,511	21,963
Change	-90	-224	-368	-219	-235	64	-274	-283	-1,629
% Change	-7.3%	-34.2%	-24.7%	-10.5%	-6.0%	6.3%	-2.7%	-18.7%	-7.4%
3 year average	1,414	661	1,837	2,257	4,678	1,171	12,298	1,660	25,976
Change 2011/12 against 3 yr average	-274	-230	-713	-391	-988	-89	-2,525	-432	-5,642
% Change 2011/12 against 3 yr average	-19.4%	-34.8%	-38.8%	-17.3%	-21.1%	-7.6%	-20.5%	-26.0%	-21.7%
Per 10k population	38.8	29.1	30.8	33.9	38.9	37.3	44.0	30.5	38.9
2011/12 detection rate	35.5%	48.3%	39.4%	29.2%	23.2%	45.3%	16.6%	34.4%	24.5%

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Group 5 – Drugs and other crimes

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	938	434	807	1,359	2,303	1,100	9,156	943	17,040
2010/11	1,074	543	913	1,580	2,522	1,076	9,498	1,217	18,423
Change	-136	-109	-106	-221	-219	24	-342	-274	-1,383
% Change	-12.7%	-20.1%	-11.6%	-14.0%	-8.7%	2.2%	-3.6%	-22.5%	-7.5%
3 year average	1,029	495	1,081	1,501	2,718	1,062	10,123	1,200	19,209
Change 2011/12 against 3 yr average	-91	-61	-274	-142	-415	38	-967	-257	-2,169
% Change 2011/12 against 3 yr average	-8.8%	-12.3%	-25.3%	-9.5%	-15.3%	3.6%	-9.6%	-21.4%	-11.3%
Per 10k population	31.9	29.3	22.1	24.7	24.2	37.9	41.2	23.4	32.6
2011/12 detection rate	98.5%	100.0%	98.5%	94.6%	97.1%	99.8%	99.2%	98.6%	98.5%

Group 6 – Offences (miscellaneous)

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2,672	980	2,681	4,905	5,864	2,544	33,448	2,731	55,825
2010/11	2,509	1,181	2,840	5,199	6,158	2,593	35,729	3,250	59,459
Change	163	-201	-159	-294	-294	-49	-2,281	-519	-3,634
% Change	6.5%	-17.0%	-5.6%	-5.7%	-4.8%	-1.9%	-6.4%	-16.0%	-6.1%
3 year average	2,656	1,279	3,234	5,067	6,763	2,846	33,944	3,140	58,929
Change 2011/12 against 3 yr average	16	-299	-553	-162	-899	-302	-496	-409	-3,104
% Change 2011/12 against 3 yr average	0.6%	-23.4%	-17.1%	-3.2%	-13.3%	-10.6%	-1.5%	-13.0%	-5.3%
Per 10k population	91.0	66.1	73.4	89.1	61.7	87.6	150.5	67.8	106.9
2011/12 detection rate	86.1%	87.9%	92.6%	73.7%	76.3%	90.5%	85.1%	90.5%	84.1%

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Group 7 – Offences (road traffic)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	7,036	4,076	4,874	10,046	17,746	4,137	34,556	8,175	90,646
2010/11	6,925	4,648	4,607	9,144	16,096	5,160	36,479	6,849	89,908
Change	111	-572	267	902	1,650	-1,023	-1,923	1,326	738
% Change	1.6%	-12.3%	5.8%	9.9%	10.3%	-19.8%	-5.3%	19.4%	0.8%
3 year average	7,132	4,319	5,374	9,247	15,524	4,981	31,411	6,973	84,961
Change 2011/12 against 3 yr average	-96	-243	-500	799	2,222	-844	3,145	1,202	5,685
% Change 2011/12 against 3 yr average	-1.3%	-5.6%	-9.3%	8.6%	14.3%	-16.9%	10.0%	17.2%	6.7%
Per 10k population	239.5	275.1	133.5	182.4	186.9	142.5	155.5	203.0	173.6
2011/12 detection rate	98.9%	100.0%	100.0%	96.5%	100.0%	98.8%	99.5%	100.0%	99.3%

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Detection rate for recorded crimes and offences

Group 1 – Crimes of violence

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	92.8%	93.8%	104.3%	75.8%	67.4%	86.3%	68.8%	83.5%	73.1%
2010/11	94.2%	89.7%	78.0%	80.9%	67.1%	89.0%	63.8%	85.2%	69.7%
% point Change	-1.4	4.1	26.4	-5.1	0.3	-2.6	5.0	-1.8	3.4
3 year average	93.4%	89.9%	79.8%	77.6%	63.8%	91.9%	56.3%	83.5%	64.7%
% point Change 2011/12 against 3 yr average	-0.6	3.9	24.6	-1.8	3.6	-5.6	12.5	0.0	8.5
Detections per officer	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1

Group 2 – Crimes of indecency

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	59.6%	89.2%	83.6%	59.9%	60.2%	77.0%	60.9%	70.7%	64.4%
2010/11	63.0%	93.5%	57.9%	65.8%	65.4%	73.2%	57.5%	77.3%	63.5%
% point Change	-3.4	-4.4	25.7	-5.9	-5.2	3.8	3.4	-6.6	1.0
3 year average	68.2%	81.7%	65.6%	71.5%	61.5%	81.8%	62.3%	80.2%	68.3%
% point Change 2011/12 against 3 yr average	-8.6	7.5	18.0	-11.6	-1.3	-4.8	-1.4	-9.5	-3.9
Detections per officer	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1

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Group 3 – Crimes of dishonesty

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	45.7%	57.3%	47.9%	36.6%	34.8%	46.3%	30.9%	53.8%	36.4%
2010/11	45.3%	61.6%	39.7%	38.3%	32.0%	50.2%	32.8%	46.2%	36.5%
% point Change	0.4	-4.3	8.2	-1.7	2.8	-3.9	-1.9	7.6	-0.1
3 year average	43.4%	55.7%	45.7%	36.7%	33.6%	51.2%	32.7%	49.3%	38.3%
% point Change 2011/12 against 3 yr average	2.3	1.6	2.2	0.0	1.2	-4.9	-1.8	4.6	-1.8
Detections per officer	1.0	0.7	1.0	1.0	0.9	1.0	0.7	1.0	0.8

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Group 4 – Fireraising, malicious and reckless conduct

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	35.5%	48.3%	39.4%	29.2%	23.2%	45.3%	16.6%	34.4%	24.5%
2010/11	39.2%	44.0%	35.9%	30.6%	23.6%	36.3%	19.4%	35.3%	26.1%
% point Change	-3.7	4.3	3.5	-1.4	-0.4	8.9	-2.8	-1.0	-1.5
3 year average	35.9%	49.8%	35.1%	31.3%	23.6%	40.7%	18.3%	33.6%	29.9%
% point Change 2011/12 against 3 yr average	-0.3	-1.5	4.3	-2.1	-0.4	4.6	-1.7	0.8	-5.4
Detections per officer	0.5	0.4	0.4	0.4	0.3	0.6	0.2	0.3	0.3

Group 5 – Drugs and other crimes

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	98.5%	100.0%	98.5%	94.6%	97.1%	99.8%	99.2%	98.6%	98.5%
2010/11	95.6%	100.0%	99.7%	99.3%	98.3%	99.3%	97.7%	99.3%	98.1%
% point Change	2.9	0.0	-1.2	-4.7	-1.2	0.6	1.6	-0.6	0.4
3 year average	95.3%	99.6%	99.3%	95.5%	97.7%	98.8%	97.6%	99.1%	101.8%
% point Change 2011/12 against 3 yr average	3.2	0.4	-0.7	-0.9	-0.5	1.0	1.6	-0.5	-3.3
Detections per officer	1.1	0.9	0.7	0.9	0.8	1.4	1.1	0.8	1.0

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Group 6 – Offences (miscellaneous)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	86.1%	87.9%	92.6%	73.7%	76.3%	90.5%	85.1%	90.5%	84.1%
2010/11	87.0%	88.3%	84.0%	69.3%	75.0%	88.0%	84.2%	86.9%	82.5%
% point Change	-0.9	-0.5	8.6	4.4	1.3	2.5	0.9	3.7	1.7
3 year average	88.6%	90.9%	86.8%	73.5%	77.0%	88.9%	83.8%	86.7%	82.4%
% point Change 2011/12 against 3 yr average	-2.5	-3.0	5.7	0.2	-0.7	1.5	1.2	3.8	1.8
Detections per officer	2.6	1.7	2.2	2.4	1.5	3.0	3.4	2.0	2.7

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Group 7 – Offences (road traffic)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	98.9%	100.0%	100.0%	96.5%	100.0%	98.8%	99.5%	100.0%	99.3%
2010/11	99.3%	100.0%	98.9%	94.8%	99.8%	98.4%	99.4%	100.0%	99.0%
% point Change	-0.4	0.0	1.1	1.7	0.2	0.4	0.1	0.0	0.3
3 year average	98.9%	100.0%	99.2%	94.9%	99.8%	99.0%	99.1%	100.0%	93.4%
% point Change 2011/12 against 3 yr average	0.0	0.0	0.8	1.6	0.2	-0.2	0.4	0.0	5.9
Detections per officer	7.9	8.0	4.4	6.4	6.0	5.3	4.1	6.6	5.2

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Number of recorded racist incidents, racially motivated crimes & offences and detection rates

Number of recorded racist incidents

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	66	9	94	140	288	36	660	70	1,363
2010/11	82	10	97	166	350	31	660	88	1,484
Change	-16	-1	-3	-26	-62	5	0	-18	-121
% Change	-19.5%	-10.0%	-3.1%	-15.7%	-17.7%	16.1%	0.0%	-20.5%	-8.2%
3 year average	78	22	66	129	320	32	626	86	1,359
Change 2011/12 against 3 yr average	-12	-13	28	11	-32	4	34	-16	4
% Change 2011/12 against 3 yr average	-15.4%	-59.1%	42.4%	8.5%	-10.0%	12.5%	5.4%	-18.6%	0.3%

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Number of racially motivated crimes and offences recorded

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	106	9	69	219	345	22	798	80	1,648
2010/11	101	10	80	246	382	22	781	102	1,724
Change	5	-1	-11	-27	-37	0	17	-22	-76
% Change	5.0%	-10.0%	-13.8%	-11.0%	-9.7%	0.0%	2.2%	-21.6%	-4.4%
3 year average	91	24	66	211	393	21	746	93	1,645
Change 2011/12 against 3 yr average	15	-15	3	8	-48	1	52	-13	3
% Change 2011/12 against 3 yr average	16.5%	-62.5%	4.5%	3.8%	-12.2%	4.8%	7.0%	-14.0%	0.2%

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Detection rate for recorded racially motivated crimes and offences

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	80.2%	88.9%	78.3%	67.1%	60.9%	77.3%	62.9%	71.3%	65.5%
2010/11	88.1%	90.0%	78.8%	66.7%	61.3%	81.8%	54.2%	85.3%	63.1%
% point Change	-7.9	-1.1	-0.5	0.5	-0.4	-4.5	8.7	-14.0	2.4
3 year average	83.5%	83.3%	86.4%	64.0%	63.6%	76.2%	52.8%	79.6%	62.1%
% point Change 2011/12 against 3 yr average	-3.3	5.6	-8.1	3.1	-2.7	1.1	10.1	-8.3	3.4

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Number of recorded antisocial behaviour community crimes & offences and detection rates

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2,129	789	2,119	3,018	5,087	1,987	26,833	2,614	44,576
2010/11	2,438	1,242	2,837	4,560	5,143	2,451	34,059	3,208	55,938
Change	-309	-453	-718	-1,542	-56	-464	-7,226	-594	-11,362
% Change	-12.7%	-36.5%	-25.3%	-33.8%	-1.1%	-18.9%	-21.2%	-18.5%	-20.3%

Number of antisocial behaviour community crimes & offences recorded

N.B. The crimes and offences measured for this indicator changed in 2011/12

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Detection Rates for antisocial behaviour community crimes & offences

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	62.2%	70.2%	68.1%	52.0%	43.5%	72.0%	68.9%	69.9%	64.8%
2010/11	66.3%	68.1%	62.9%	55.6%	60.7%	70.7%	72.3%	68.6%	68.7%
% point Change	-4.0	2.1	5.3	-3.6	-17.2	1.3	-3.3	1.3	-4.0

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Level of detected youth crime

Number of recorded crimes and offences (groups 1 to 6) by individual group classification committed by children and young people (aged 8 to 17 inclusive) within the period

Group 1 – Crimes of violence

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	8	3	17	11	31	6	124	11	211
2010/11	16	6	18	19	54	9	149	22	293
Change	-8	-3	-1	-8	-23	-3	-25	-11	-82
% Change	-50.0%	-50.0%	-5.6%	-42.1%	-42.6%	-33.3%	-16.8%	-50.0%	-28.0%
3 year average	25	3	15	19	54	16	168	17	317
Change 2011/12 against 3 yr average	-17	0	2	-8	-23	-10	-44	-6	-106
% Change 2011/12 against 3 yr average	-68.0%	0.0%	13.3%	-42.1%	-42.6%	-62.5%	-26.2%	-35.3%	-33.4%

Group 2 – Crimes of indecency

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	16	4	48	19	21	9	64	13	194
2010/11	17	8	24	10	33	28	65	16	201
Change	-1	-4	24	9	-12	-19	-1	-3	-7
% Change	-5.9%	-50.0%	100.0%	90.0%	-36.4%	-67.9%	-1.5%	-18.8%	-3.5%
3 year average	15	7	21	24	39	30	69	20	225
Change 2011/12 against 3 yr average	1	-3	27	-5	-18	-21	-5	-7	-31
% Change 2011/12 against 3 yr average	6.7%	-42.9%	128.6%	-20.8%	-46.2%	-70.0%	-7.2%	-35.0%	-13.8%

Group 3 – Crimes of dishonesty

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April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	225	54	170	315	322	240	748	166	2,240
2010/11	268	76	191	406	495	209	902	268	2,815
Change	-43	-22	-21	-91	-173	31	-154	-102	-575
% Change	-16.0%	-28.9%	-11.0%	-22.4%	-34.9%	14.8%	-17.1%	-38.1%	-20.4%
3 year average	303	71	273	346	648	236	995	322	3,194
Change 2011/12 against 3 yr average	-78	-17	-103	-31	-326	4	-247	-156	-954
% Change 2011/12 against 3 yr average	-25.7%	-23.9%	-37.7%	-9.0%	-50.3%	1.7%	-24.8%	-48.4%	-29.9%
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Group 4 - Fireraising, malicious and reckless conduct

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	217	54	175	193	352	248	608	166	2,013
2010/11	359	142	261	258	344	189	808	254	2,615
Change	-142	-88	-86	-65	8	59	-200	-88	-602
% Change	-39.6%	-62.0%	-33.0%	-25.2%	2.3%	31.2%	-24.8%	-34.6%	-23.0%
3 year average	389	157	321	277	511	291	1,033	291	3,270
Change 2011/12 against 3 yr average	-172	-103	-146	-84	-159	-43	-425	-125	-1,257
% Change 2011/12 against 3 yr average	-44.2%	-65.6%	-45.5%	-30.3%	-31.1%	-14.8%	-41.1%	-43.0%	-38.4%

Group 5 – Drugs and other crimes

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	124	31	70	89	208	94	1,032	73	1,721
2010/11	125	65	99	124	240	114	1,213	101	2,081
Change	-1	-34	-29	-35	-32	-20	-181	-28	-360
% Change	-0.8%	-52.3%	-29.3%	-28.2%	-13.3%	-17.5%	-14.9%	-27.7%	-17.3%
3 year average	169	54	122	130	242	102	1,434	126	2,379
Change 2011/12 against 3 yr average	-45	-23	-52	-41	-34	-8	-402	-53	-658
% Change 2011/12 against 3 yr average	-26.6%	-42.6%	-42.6%	-31.5%	-14.0%	-7.8%	-28.0%	-42.1%	-27.7%

Group 6 – Offences (miscellaneous)

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April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	314	149	491	410	706	469	4,241	277	7,057
2010/11	400	214	515	653	822	450	5,133	385	8,572
Change	-86	-65	-24	-243	-116	19	-892	-108	-1,515
% Change	-21.5%	-30.4%	-4.7%	-37.2%	-14.1%	4.2%	-17.4%	-28.1%	-17.7%
3 year average	443	261	655	675	1,034	446	5,425	445	9,384
Change 2011/12 against 3 yr average	-129	-112	-164	-265	-328	23	-1,184	-168	-2,327
% Change 2011/12 against 3 yr average	-29.1%	-42.9%	-25.0%	-39.3%	-31.7%	5.2%	-21.8%	-37.8%	-24.8%

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Number of children and young people (aged 8 to 17 years inclusive) who have committed crimes and offences (groups 1 to 6) within the period.

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	527	210	894	1,037	1,234	587	6,218	666	11,373
2010/11	685	290	1,000	1,470	1,585	570	7,660	872	14,132
Change	-158	-80	-106	-433	-351	17	-1,442	-206	-2,759
% Change	-23.1%	-27.6%	-10.6%	-29.5%	-22.1%	3.0%	-18.8%	-23.6%	-19.5%
3 year average	734	NAI	1,188	1,472	1,469	566	8,295	1,030	~
Change 2011/12 against 3 yr average	-207	~	-294	-435	-235	21	-2,077	-364	~
% Change 2011/12 against 3 yr average	-28.2%	~	-24.7%	-29.6%	-16.0%	3.7%	-25.0%	-35.3%	~

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N.B. This indicator is based around the number of accused persons and not the number of crimes or offences e.g. if during this period an accused is apprehended and charged on six different occasions then this would be counted as 1 not 6.

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Number of persons killed or injured in road collisions

Adult Fatal/Serious/Slight

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Fatal									
2011/12	4	4	1	5	6	5	12	5	42
2010/11	0	0	1	9	3	3	22	4	42
Change	4	4	0	-4	3	2	-10	1	0
% Change	∞	×	0.0%	-44.4%	100.0%	66.7%	-45.5%	25.0%	0.0%
3 year average	2	1	2	6	6	5	18	6	46
Change 2011/12 against 3 yr average	2	3	-1	-1	0	0	-6	-1	-4
% Change 2011/12 against 3 yr average	100.0%	300.0%	-50.0%	-16.7%	0.0%	0.0%	-33.3%	-16.7%	-8.7%
		1	1	1		1	1		
Serious									
2011/12	29	14	25	52	67	25	134	40	386
2010/11	33	18	24	71	83	25	147	33	434
Change	-4	-4	1	-19	-16	0	-13	7	-48
% Change	-12.1%	-22.2%	4.2%	-26.8%	-19.3%	0.0%	-8.8%	21.2%	-11.1%
3 year average	38	22	26	85	89	23	180	46	509
Change 2011/12 against 3 yr average	-9	-8	-1	-33	-22	2	-46	-6	-123
% Change 2011/12 against 3 yr average	-23.7%	-36.4%	-3.8%	-38.8%	-24.7%	8.7%	-25.6%	-13.0%	-24.2%
Clinht									
Slight	400	05	00	170	400	404	005	407	0.404
2011/12	122	65	93	172	489	131	895	167	2,134
2010/11	126	69	105	212	530	122	986	143	2,293
Change	-4	-4	-12	-40	-41	9	-91	24	-159
% Change	-3.2%	-5.8%	-11.4%	-18.9%	-7.7%	7.4%	-9.2%	16.8%	-6.9%
3 year average	129	81	117	266	566	141	990	171	2,461
Change 2011/12 against 3 yr average	-7	-16	-24	-94	-77	-10	-95	-4	-327
% Change 2011/12 against 3 yr average	-5.4%	-19.8%	-20.5%	-35.3%	-13.6%	-7.1%	-9.6%	-2.3%	-13.3%

Children Fatal/Serious/Slight

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Fatal							,	.,	
2011/12	0	0	0	0	0	0	1	0	1
2010/11	0	0	0	0	0	0	1	0	1
Change	0	0	0	0	0	0	0	0	0
% Change	~	~	~	~	~	~	0.0%	~	0.0%
3 year average	0	0	0	0	0	0	1	0	1
Change 2011/12 against 3 yr average	0	0	0	0	0	0	0	0	0
% Change 2011/12 against 3 yr average	~	~	~	~	~	~	0.0%	~	0.0%
Serious									
2011/12	6	2	7	9	6	0	31	9	70
2010/11	5	0	0	4	11	2	35	5	62
Change	1	2	7	5	-5	-2	-4	4	8
% Change	20.0%	×	∞	125.0%	-45.5%	-100.0%	-11.4%	80.0%	12.9%
3 year average	5	2	5	6	13	1	32	7	71
Change 2011/12 against 3 yr average	1	0	2	3	-7	-1	-1	2	-1
% Change 2011/12 against 3 yr average	20.0%	0.0%	40.0%	50.0%	-53.8%	-100.0%	-3.1%	28.6%	-1.4%
Slight									
2011/12	12	7	13	21	62	15	122	25	277
2010/11	12	10	12	15	73	4	137	18	281
Change	0	-3	1	6	-11	11	-15	7	-4
% Change	0.0%	-30.0%	8.3%	40.0%	-15.1%	275.0%	-10.9%	38.9%	-1.4%
3 year average	18	11	15	23	76	8	138	20	309
Change 2011/12 against 3 yr average	-6	-4	-2	-2	-14	7	-16	5	-32
% Change 2011/12 against 3 yr average	-33.3%	-36.4%	-13.3%	-8.7%	-18.4%	87.5%	-11.6%	25.0%	-10.4%

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Number of persons killed or seriously injured in road collisions

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	39	20	33	66	79	30	178	54	499
2010/11	38	18	25	84	97	30	205	42	539
Change	1	2	8	-18	-18	0	-27	12	-40
% Change	2.6%	11.1%	32.0%	-21.4%	-18.6%	0.0%	-13.2%	28.6%	-7.4%
3 year average	45	25	33	97	108	29	231	59	627
Change 2011/12 against 3 yr average	-6	-5	0	-31	-29	1	-53	-5	-128
% Change 2011/12 against 3 yr average	-13.3%	-20.0%	0.0%	-32.0%	-26.9%	3.4%	-22.9%	-8.5%	-20.4%

Number of children killed or seriously injured in road collisions

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	6	2	7	9	6	0	32	9	71
2010/11	5	0	0	4	11	2	36	5	63
Change	1	2	7	5	-5	-2	-4	4	8
% Change	20.0%	×	×	125.0%	-45.5%	-100.0%	-11.1%	80.0%	12.7%
3 year average	5	2	5	6	13	1	33	7	72
Change 2011/12 against 3 yr average	1	0	2	3	-7	-1	-1	2	-1
% Change 2011/12 against 3 yr average	20.0%	0.0%	40.0%	50.0%	-53.8%	-100.0%	-3.0%	28.6%	-1.4%

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Number of persons slightly injured in road collisions

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	134	72	106	193	561	146	1,017	192	2,421
2010/11	138	79	117	227	603	126	1,123	161	2,574
Change	-4	-7	-11	-34	-42	20	-106	31	-153
% Change	-2.9%	-8.9%	-9.4%	-15.0%	-7.0%	15.9%	-9.4%	19.3%	-5.9%
3 year average	147	92	132	289	642	149	1,128	191	2,770
Change 2011/12 against 3 yr average	-13	-20	-26	-96	-81	-3	-111	1	-349
% Change 2011/12 against 3 yr average	-8.8%	-21.7%	-19.7%	-33.2%	-12.6%	-2.0%	-9.8%	0.5%	-12.6%

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Number of persons killed or seriously injured in road collisions per million vehicle kilometres

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.0508	0.0400	0.0456	0.0548	0.0424	0.0379	0.0430	0.0507	0.0451
2010/11	0.0493	0.0356	0.0346	0.0681	0.0521	0.0382	0.0492	0.0391	0.0485
Change	0.0015	0.0044	0.0110	-0.0134	-0.0097	-0.0003	-0.0062	0.0116	-0.0033
3 year average	0.0579	0.0518	0.0443	0.0793	0.0583	0.0384	0.0557	0.0540	0.0566
Change 2011/12 against 3 yr average	-0.0071	-0.0118	0.0013	-0.0245	-0.0159	-0.0005	-0.0127	-0.0033	-0.0114

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April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.0078	0.0040	0.0097	0.0075	0.0032	0.0000	0.0077	0.0084	0.0064
2010/11	0.0065	0.0000	0.0000	0.0032	0.0059	0.0025	0.0086	0.0046	0.0057
Change	0.0013	0.0040	0.0097	0.0042	-0.0027	-0.0025	-0.0009	0.0038	0.0008
3 year average	0.0065	0.0047	0.0065	0.0051	0.0070	0.0017	0.0079	0.0062	0.0065
Change 2011/12 against 3 yr average	-0.0052	-0.0006	0.0032	-0.0009	-0.0097	-0.0043	-0.0088	-0.0024	-0.0057

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Number of persons slightly injured in road collisions per million vehicle kilometres

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.1746	0.1441	0.1465	0.1602	0.3014	0.1843	0.2457	0.1802	0.2190
2010/11	0.1791	0.1564	0.1619	0.1841	0.3241	0.1603	0.2697	0.1497	0.2315
Change	0.9748	0.9219	0.9050	0.8700	0.9300	1.1500	0.9108	1.2035	0.9459
3 year average	0.1921	0.1834	0.1824	0.2343	0.3444	0.1911	0.2724	0.1768	0.2499
Change 2011/12 against 3 yr average	5.0752	5.0278	4.9628	3.7125	2.7005	6.0161	3.3433	6.8065	3.7852

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Number of road crashes (ALL)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	136	71	102	224	532	123	920	169	2,277
2010/11	128	81	113	254	571	119	1,002	155	2,423
Change	8	-10	-11	-30	-39	4	-82	14	-146
% Change	6.3%	-12.3%	-9.7%	-11.8%	-6.8%	3.4%	-8.2%	9.0%	-6.0%

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Number of road traffic collisions and casualties by injury classification (includes Adult and Children)

April to June		Collis	sions			Casu	alties	
	Fatal	Serious	Slight	Total	Fatal	Serious	Slight	Total
Central	4	30	102	136	4	35	134	173
D&G	4	15	52	71	4	16	72	92
Fife	1	28	73	102	1	32	106	139
Grampian	5	52	167	224	5	61	193	259
L&B	5	71	456	532	6	73	561	640
Northern	5	22	96	123	5	25	146	176
Strathclyde	12	148	760	920	13	165	1,017	1,195
Tayside	5	37	127	169	5	49	192	246
Scotland	41	403	1,833	2,277	43	456	2,421	2,920

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N.B. In a collision there may be a number of casualties with different types of severity e.g. 1 fatal, 2 serious and 2 slight. This would be counted as one collision – fatal, with five casualties - one fatal, two serious and two slight injury.

Average number of persons (including Adult and children) killed or injured in road collisions

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1	1	1	1	1	1	1	1	1
2010/11	1	1	1	1	1	1	1	1	1
Change	0	0	0	0	0	0	0	0	0

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Number of Special Constables and the hours they are on duty

Number of Special Constables

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	88	131	113	191	182	141	601	169	1,616
2010/11	97	127	135	173	174	165	552	189	1,612
Change	-9	4	-22	18	8	-24	49	-20	4
% Change	-9.3%	3.1%	-16.3%	10.4%	4.6%	-14.5%	8.9%	-10.6%	0.2%
3 year average	90	113	135	172	175	202	445	182	1,514
Change 2011/12 against 3 yr average	-2	18	-22	19	7	-61	156	-13	102
% Change 2011/12 against 3 yr average	-2.2%	15.9%	-16.3%	11.0%	4.0%	-30.2%	35.1%	-7.1%	6.7%

Number of hours on duty

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotlan
2011/12	2,363	3,213	2,530	7,753	5,805	5,414	18,587	6,684	52,349
2010/11	3,153	4,263	2,525	8,019	6,455	5,549	16,110	5,851	51,925
Change	-790	-1,050	5	-266	-650	-135	2,477	833	424
% Change	-25.1%	-24.6%	0.2%	-3.3%	-10.1%	-2.4%	15.4%	14.2%	0.8%
3 year average	3,451	3,585	3,587	7,762	NAI	4,245	13,346	6,159	~
Change 2011/12 against 3 yr average	-1,088	-372	-1,057	-9	~	1,169	5,241	525	~
% Change 2011/12 against 3 yr average	-31.5%	-10.4%	-29.5%	-0.1%	~	27.5%	39.3%	8.5%	~
Average hrs worked 2011/12	27	25	22	41	32	38	31	40	32
Average hrs worked 2010/11	33	34	19	46	37	34	29	31	33
Change	-6	-9	3	-5	-5	4	2	9	-1
% Change	-18.2%	-26.5%	15.8%	-10.9%	-13.5%	11.8%	6.9%	29.0%	-2.7%
3 year average	38	32	27	45	NAI	21	30	34	~
Change 2011/12 against 3 yr average	-11	-7	-5	-4	~	17	1	6	~
% Change 2011/12 against 3 yr average	-28.9%	-21.9%	-18.5%	-8.9%	~	81.0%	3.3%	17.6%	~

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report CRIMINAL JUSTICE & TACKLING CRIME

This area of policing relates to how forces and their partners contribute to the effective and efficient operation of the criminal justice system. It also relates to how forces and partner agencies tackle the issues around national security and serious organised crime.

Number and percentage of reports submitted to the Procurator Fiscal within 28 calendar days (National agreed target 80%)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	3,418	2,411	3,196	5,480	7,078	3,149	30,891	3,854	59,477
2010/11	3,294	2,664	3,367	5,299	7,138	3,357	30,953	4,433	60,505
Change	124	-253	-171	181	-60	-208	-62	-579	-1,028
% Change	3.8%	-9.5%	-5.1%	3.4%	-0.8%	-6.2%	-0.2%	-13.1%	-1.7%
3 year average	3,407	2,516	3,788	5,575	7,621	3,362	30,143	4,528	60,940
Change 2011/12 against 3 yr average	11	-105	-592	-95	-543	-213	748	-674	-1,463
% Change 2011/12 against 3 yr average	0.3%	-4.2%	-15.6%	-1.7%	-7.1%	-6.3%	2.5%	-14.9%	-2.4%

Number of reports submitted to the Procurator Fiscal

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Percentage of reports submitted to the Procurator Fiscal within 28 calendar days

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	87.4%	96.0%	83.9%	92.7%	76.1%	85.1%	89.0%	91.3%	87.6%
2010/11	86.0%	96.7%	83.6%	95.4%	88.6%	87.6%	89.9%	91.5%	90.0%
% point Change	1.4	-0.6	0.3	-2.7	-12.5	-2.5	-0.9	-0.2	-2.3
3 year average	86.6%	94.3%	83.1%	95.3%	82.9%	82.1%	89.1%	86.3%	88.0%
% point Change 2011/12 against 3 yr average	0.8	1.7	0.7	-2.5	-6.8	3.0	-0.1	5.0	-0.3
Performance against target	7.4%	16.0%	3.9%	12.7%	-3.9%	5.1%	9.0%	11.3%	7.6%

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Number and percentage of reports submitted to the Children's Reporter within 14 calendar days (National agreed target 80%)

Number of reports submitted to the Children's Reporter

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	292	37	32	231	536	135	1,652	194	3,109
2010/11	354	100	89	265	545	228	2,454	288	4,323
Change	-62	-63	-57	-34	-9	-93	-802	-94	-1,214
% Change	-17.5%	-63.0%	-64.0%	-12.8%	-1.7%	-40.8%	-32.7%	-32.6%	-28.1%
3 year average	361	131	166	333	833	244	2,993	375	5,436
Change 2011/12 against 3 yr average	-69	-94	-134	-102	-297	-109	-1,341	-181	-2,327
% Change 2011/12 against 3 yr average	-19.1%	-71.8%	-80.7%	-30.6%	-35.7%	-44.7%	-44.8%	-48.3%	-42.8%

Percentage of reports submitted to the Children's Reporter within 14 calendar days

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	92.5%	81.1%	87.5%	71.0%	81.3%	78.5%	86.9%	63.9%	83.4%
2010/11	85.0%	86.0%	86.5%	85.3%	95.0%	78.5%	84.6%	64.9%	84.5%
% point Change	7.4	-4.9	1.0	-14.3	-13.7	0.0	2.2	-1.0	-1.1
3 year average	83.7%	81.7%	85.5%	84.1%	95.4%	82.8%	86.3%	68.8%	85.9%
% point Change 2011/12 against 3 yr average	8.8	-0.6	2.0	-13.1	-14.1	-4.3	0.6	-4.9	-2.5
Performance against target	12.5%	1.1%	7.5%	-9.0%	1.3%	-1.5%	6.9%	-16.1%	3.4%

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Weight of Class A drug seizures and number of supply and possession with intent to supply offences recorded

Weight of Class A drug seizures

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Weight (g)							,		
2011/12	1,059	77	4,340	3,692	14,064	755	6,766	3,498	34,252
2010/11	744	428	6,253	2,765	11,216	174	16,100	3,173	40,853
Change	315	-351	-1,913	927	2,848	581	-9,334	325	-6,601
% Change	42.3%	-82.0%	-30.6%	33.5%	25.4%	334.0%	-58.0%	10.3%	-16.2%
3 year average	550	2,780	7,572	4,009	12,106	N/A	8,773	2,383	~
Change 2011/12 against 3 yr average	509	-2,703	-3,232	-317	1,958	~	-2,007	1,115	~
% Change 2011/12 against 3 yr average	92.5%	-97.2%	-42.7%	-7.9%	16.2%	~	-22.9%	46.8%	~
Tablets									
2011/12	21	36	13	10	0	202	78	2,748	3,107
2010/11	0	14	16	7	0	117	371	230	755
Change	21	22	-3	3	0	85	-293	2,518	2,352
% Change	×	157.1%	-18.8%	42.9%	×	72.2%	-79.1%	1094.8%	311.5%
3 year average	20	461	324	352	1,616	N/A	396	154	~
Change 2011/12 against 3 yr average	1	-425	-311	-342	-1,616	~	-318	2,594	~
% Change 2011/12 against 3 yr average	5.0%	-92.2%	-96.0%	-97.2%	-100.0%	~	-80.4%	1684.4%	~
Liquids (ml)									
2011/12	0	171	370	450	54	133	1	0	1,179
2010/11	120	0	325	5,672	1,475	71	1,428	607	9,698
Change	-120	171	45	-5,222	-1,421	62	-1,427	-607	-8,519
% Change	-100.0%	8	13.8%	-92.1%	-96.3%	87.3%	-99.9%	-100.0%	-87.8%
3 year average	40	450	787	3,388	1,552	N/A	522	998	~
Change 2011/12 against 3 yr average	-40	-279	-417	-2,938	-1,498	~	-521	-998	~
% Change 2011/12 against 3 yr average	-100.0%	-62.0%	-53.0%	-86.7%	-96.5%	~	-99.8%	-100.0%	~

NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Number of supply and possession with intent to supply offences recorded

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
All supply									
2011/12	94	59	101	178	227	102	874	80	1,715
2010/11	216	119	127	212	363	82	725	151	1,995
Change	-122	-60	-26	-34	-136	20	149	-71	-280
% Change	-56.5%	-50.4%	-20.5%	-16.0%	-37.5%	24.4%	20.6%	-47.0%	-14.0%
3 year average	160	86	175	209	522	113	957	145	2,367
Change 2011/12 against 3 yr average	-66	-27	-74	-31	-295	-11	-83	-65	-652
% Change 2011/12 against 3 yr average	-41.3%	-31.4%	-42.3%	-14.8%	-56.5%	-9.7%	-8.7%	-44.8%	-27.5%
			1						
Class A only									
2011/12	45	16	21	65	80	17	305	42	591
2010/11	67	95	35	106	190	31	286	60	870
Change	-22	-79	-14	-41	-110	-14	19	-18	-279
% Change	-32.8%	-83.2%	-40.0%	-38.7%	-57.9%	-45.2%	6.6%	-30.0%	-32.1%
3 year average	59	59	72	116	350	36	445	63	1,200
Change 2011/12 against 3 yr average	-14	-43	-51	-51	-270	-19	-140	-21	-609
% Change 2011/12 against 3 yr average	-23.7%	-72.9%	-70.8%	-44.0%	-77.1%	-52.8%	-31.5%	-33.3%	-50.8%
% of Class A									
2011/12	47.9%	27.1%	20.8%	36.5%	35.2%	16.7%	34.9%	52.5%	34.5%
2010/11	31.0%	79.8%	27.6%	50.0%	52.3%	37.8%	39.4%	39.7%	43.6%
% point Change	16.9	-52.7	-6.8	-13.5	-17.1	-21.1	-4.6	12.8	-9.1
3 year average	36.9%	68.6%	41.1%	55.5%	67.0%	31.9%	46.5%	43.4%	50.7%
% point Change 2011/12 against 3 yr average	11.0	-41.5	-20.4	-19.0	-31.8	-15.2	-11.6	9.1	-16.2

Use of police direct measures

Number of antisocial behaviour fixed penalty tickets issued

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	316	129	454	600	798	394	12,569	472	15,732
2010/11	460	138	461	628	1,077	347	13,980	601	17,692
Change	-144	-9	-7	-28	-279	47	-1,411	-129	-1,960
% Change	-31.3%	-6.5%	-1.5%	-4.5%	-25.9%	13.5%	-10.1%	-21.5%	-11.1%
3 year average	578	173	523	682	1,151	386	10,583	812	14,888
Change 2011/12 against 3 yr average	-262	-44	-69	-82	-353	8	1,986	-340	844
% Change 2011/12 against 3 yr average	-45.3%	-25.4%	-13.2%	-12.0%	-30.7%	2.1%	18.8%	-41.9%	5.7%

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Percentage of antisocial behaviour fixed penalty tickets complied with

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	64.9%	57.4%	72.9%	51.2%	63.2%	60.2%	32.8%	54.0%	38.4%
2010/11	55.0%	58.7%	79.8%	68.2%	56.4%	69.2%	38.0%	49.8%	42.9%
% point Change	9.9	-1.3	-6.9	-17.0	6.8	-9.0	-5.1	4.3	-4.5
3 year average	52.9%	70.5%	63.5%	65.4%	53.3%	N/A	34.0%	51.6%	~
% point Change 2011/12 against 3 yr average	11.9	-13.2	9.4	-14.2	9.9	~	-1.2	2.4	~

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Number of formal warnings issued

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	87	50	318	291	283	37	612	66	1,744
2010/11	188	39	218	416	249	32	448	31	1,621
Change	-101	11	100	-125	34	5	164	35	123
% Change	-53.7%	28.2%	45.9%	-30.0%	13.7%	15.6%	36.6%	112.9%	7.6%
3 year average	173	46	253	461	219	N/A	355	48	~
Change 2011/12 against 3 yr average	-86	4	65	-170	64	~	257	18	~
% Change 2011/12 against 3 yr average	-49.7%	8.7%	25.7%	-36.9%	29.2%	~	72.4%	37.5%	~

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NOT PROTECTIVELY MARKED The Police Service in Scotland Performance Report Number of restorative justice warnings issued and conferences held

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	121	46	31	23	65	48	134	58	526
2010/11	68	63	31	52	NAI	36	278	57	~
Change	53	-17	0	-29	~	12	-144	1	~
% Change	77.9%	-27.0%	0.0%	-55.8%	~	33.3%	-51.8%	1.8%	~
3 year average	89	58	27	47	NAI	37	383	80	~
Change 2011/12 against 3 yr average	32	-12	4	-24	~	11	-249	-22	~
% Change 2011/12 against 3 yr average	36.0%	-20.7%	14.8%	-51.1%	~	29.7%	-65.0%	-27.5%	~

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Level of counter terrorism advice delivered to communities

Number of counter terrorism briefings/presentations delivered

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	84	21	52	45	62	35	236	35	570
2010/11	NAI	NAI	66	NAI	NAI	NAI	177	NAI	~
Change	~	~	-14	~	~	~	59	~	~
% Change	~	~	-21.2%	~	~	~	33.3%	~	~

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Number of people (non police) who are present at these briefings/presentations

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	791	36	224	529	758	91	3,577	390	6,396
2010/11	NAI	NAI	669	NAI	NAI	NAI	NAI	NAI	~
Change	~	~	-445	~	~	~	~	~	~
% Change	~	~	-66.5%	~	~	~	~	~	~

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SOUND GOVERNANCE & EFFICIENCY

This area of policing relates to how forces manage their resources and finances. It also relates to their accountability to stakeholders and the public.

Proportion of working time lost to sickness absence

Police officers

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	3.8%	3.4%	4.4%	3.7%	3.7%	N/A	4.4%	3.8%	~
2010/11	2.8%	2.4%	3.8%	3.3%	3.8%	4.4%	4.1%	3.8%	3.8%
% point Change	1.0	0.9	0.6	0.5	-0.1	~	0.3	0.0	~
3 year average	3.4%	3.3%	3.4%	3.3%	3.8%	4.0%	4.6%	3.9%	4.1%
% point Change 2011/12 against 3 yr average	0.4	0.1	1.0	0.4	-0.1	~	-0.2	-0.1	~

N.B. Northern are unable to provide sickness absence figures at this time due to IT difficulties Click to return to SOUND GOVERNANCE & EFFICIENCY

Police staff

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	4.3%	2.7%	3.7%	2.8%	5.3%	N/A	5.8%	3.5%	~
2010/11	2.9%	4.6%	4.1%	4.2%	5.2%	4.8%	5.1%	4.8%	4.7%
% point Change	1.5	-1.9	-0.4	-1.4	0.0	~	0.7	-1.3	~
3 year average	3.7%	4.2%	4.2%	4.2%	5.3%	4.3%	5.1%	4.8%	4.8%
% point Change 2011/12 against 3 yr average	0.6	-1.5	-0.5	-1.4	0.0	~	0.7	-1.3	~

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Turnover rates for police officers and police staff

Police officers

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	0.5%	0.6%	0.2%	1.4%	1.0%	0.9%	0.7%	0.6%	0.8%
2010/11	1.3%	0.8%	0.8%	0.9%	1.0%	1.6%	1.2%	1.0%	1.1%
% point Change	-0.8	-0.2	-0.6	0.5	0.0	-0.7	-0.5	-0.4	-0.3
3 year average	1.1%	1.0%	1.2%	1.0%	1.0%	1.5%	1.3%	1.1%	1.2%
% point Change 2011/12 against 3 yr average	-0.7	-0.5	-1.0	0.4	0.0	-0.6	-0.6	-0.5	-0.4

Police staff

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	7.7%	1.6%	1.6%	8.2%	2.4%	4.0%	4.1%	8.5%	4.5%
2010/11	2.1%	2.4%	1.7%	4.9%	1.1%	2.0%	3.2%	0.6%	2.5%
% point Change	5.6	-0.8	-0.1	3.4	1.3	2.0	0.9	7.8	2.0
3 year average	2.7%	3.6%	2.0%	4.4%	1.4%	2.6%	2.8%	1.3%	2.6%
% point Change 2011/12 against 3 yr average	5.0	-2.0	-0.5	3.8	1.0	1.3	1.2	7.2	1.9

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Proportion of salary costs accounted for by overtime

Police officers

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2.6%	2.6%	2.3%	2.5%	3.6%	4.3%	3.4%	2.5%	3.2%
2010/11	N/S	4.1%	2.7%	2.7%	5.2%	2.8%	3.8%	3.2%	~
% point Change	~	-1.5	-0.5	-0.2	-1.7	1.5	-0.4	-0.7	~
3 year average	N/S	3.8%	3.8%	4.3%	5.7%	4.1%	4.8%	3.7%	~
% point Change 2011/12 against 3 yr average	~	-1.2	-1.6	-1.8	-2.1	0.1	-1.4	-1.2	~

Police staff

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April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2.1%	0.7%	0.5%	0.5%	1.1%	2.0%	2.6%	0.6%	1.6%
2010/11	N/S	1.3%	0.4%	0.7%	1.6%	1.9%	2.3%	0.4%	~
% point Change	~	-0.6	0.1	-0.2	-0.5	0.0	0.2	0.2	~
3 year average	N/S	1.2%	0.7%	1.2%	1.7%	2.1%	3.2%	0.5%	~
% point Change 2011/12 against 3 yr average	~	-0.5	-0.2	-0.7	-0.6	-0.1	-0.6	0.1	~

Number of police officers and police staff (full-time equivalent)

Police Officers

As at 30 June 2011	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Police Officers in force	838	454	1,072	1,426	2,755	755	7,929	1,180	16,409
Police Officers on temporary service to SPSA	6	3	0	2	13	4	37	6	71
Police Officers on temporary service to SCDEA	6	12	9	11	42	6	100	9	195
Police Officers on secondment to central service (internally funded)	3	0	0	2	2	0	0	0	7
Police Officers on secondment to central service (externally funded)	4	0	7	3	28	3	209	5	259
Police Officers on other secondment (internally funded)	6	0	4	0	6	0	0	0	16
Police Officers on other secondment (externally funded)	1	0	9	4	7	2	0	0	23
Police Officers on maternity/adoption leave	7	7	11	20	34	7	105	12	203
Additional Regular Police Officers	4	32	0	25	40	0	37	18	156
Total number of Police Officers as per police strength publication	875	508	1,112	1,493	2,926	777	8,417	1,230	17,339
Police Officers on career breaks	2	0	4	16	18	0	24	1	65
Total number of Police officers	877	508	1,116	1,510	2,944	777	8,441	1,231	17,404
Police Cadets	0	0	0	10	0	5	0	0	15

Police Staff

As at 30 June 2011	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
Police Staff in force	277	215	431	606	1,059	303	2,190	482	5,563
Police Staff on temporary service to SPSA	3	0	0	0	0	0	0	0	3
Police Staff on temporary service to SCDEA	0	0	0	0	0	0	0	0	0
Police Staff on secondment to central service (internally funded)	0	0	0	0	7	0	0	0	7
Police Staff on secondment to central service (externally funded)	2	0	1	1	3	1	19	0	27
Police Staff on other secondment (internally funded)	1	0	0	0	0	0	0	0	1
Police Staff on other secondment (externally funded)	8	0	3	1	1	1	0	1	15
Police Staff on career breaks	1	0	2	1	5	0	6	0	16
Police Staff on maternity/adoption leave	1	2	6	11	21	2	43	7	94
Total number of permanent police staff	293	217	444	620	1,096	307	2,258	490	5,724
Temporary police staff	8	5	0	0	31	0	58	14	116
Agency staff	0	0	0	1	0	0	15	0	16
Total number of all police staff	300	222	444	621	1,127	307	2,331	505	5,856

Number of Police Officers (headcount)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	887	515	1,132	1,549	2,994	790	8,518	1,248	17,633
2010/11	863	518	1,101	1,607	3,074	800	8,531	1,234	17,728
Change	24	-3	31	-58	-80	-10	-13	14	-95
% Change	2.8%	-0.6%	2.8%	-3.6%	-2.6%	-1.3%	-0.2%	1.1%	-0.5%
3 year average	854	523	1,090	1,564	3,001	776	8,273	1,208	17,289
Change 2011/12 against 3 yr average	33	-8	42	-15	-7	14	245	40	344
% Change 2011/12 against 3 yr average	3.9%	-1.5%	3.9%	-1.0%	-0.2%	1.8%	3.0%	3.3%	2.0%

Number of Police Staff (headcount)

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Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
330	259	505	704	1,228	366	2,480	567	6,439
395	298	537	835	1,403	401	2,539	626	7,034
-65	-39	-32	-131	-175	-35	-59	-59	-595
-16.5%	-13.1%	-6.0%	-15.7%	-12.5%	-8.7%	-2.3%	-9.4%	-8.5%
387	300	540	836	1,351	407	2,651	583	7,055
-57	-41	-35	-132	-123	-41	-171	-16	-616
-14.8%	-13.7%	-6.4%	-15.8%	-9.1%	-10.1%	-6.4%	-2.8%	-8.7%
	330 395 -65 -16.5% 387 -57	330 259 395 298 -65 -39 -16.5% -13.1% 387 300 -57 -41	330 259 505 395 298 537 -65 -39 -32 -16.5% -13.1% -6.0% 387 300 540 -57 -41 -35	330 259 505 704 395 298 537 835 -65 -39 -32 -131 -16.5% -13.1% -6.0% -15.7% 387 300 540 836 -57 -41 -35 -132	330 259 505 704 1,228 395 298 537 835 1,403 -65 -39 -32 -131 -175 -16.5% -13.1% -6.0% -15.7% -12.5% 387 300 540 836 1,351 -57 -41 -35 -132 -123	330 259 505 704 1,228 366 395 298 537 835 1,403 401 -65 -39 -32 -131 -175 -35 -16.5% -13.1% -6.0% -15.7% -12.5% -8.7% 387 300 540 836 1,351 407 -57 -41 -35 -132 -123 -41	330 259 505 704 1,228 366 2,480 395 298 537 835 1,403 401 2,539 -65 -39 -32 -131 -175 -35 -59 -16.5% -13.1% -6.0% -15.7% -12.5% -8.7% -2.3% 387 300 540 836 1,351 407 2,651 -57 -41 -35 -132 -123 -41 -171	330 259 505 704 1,228 366 2,480 567 395 298 537 835 1,403 401 2,539 626 -65 -39 -32 -131 -175 -35 -59 -59 -16.5% -13.1% -6.0% -15.7% -12.5% -8.7% -2.3% -9.4% 387 300 540 836 1,351 407 2,651 583 -57 -41 -35 -132 -123 -41 -171 -16

Number of Police Officers (full-time equivalent)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	877	508	1,116	1,510	2,944	777	8,441	1,231	17,404
2010/11	854	511	1,086	1,571	3,024	785	8,453	1,221	17,505
Change	23	-3	30	-61	-80	-8	-12	10	-100
% Change	2.7%	-0.6%	2.8%	-3.9%	-2.6%	-1.1%	-0.1%	0.9%	-0.6%

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Number of Police Staff (fu	ull-time equivalent)
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April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	300	222	444	621	1,127	307	2,331	505	5,856
2010/11	358	252	473	725	1,276	340	2,509	554	6,487
Change	-58	-30	-29	-104	-149	-33	-178	-49	-631
% Change	-16.2%	-11.9%	-6.1%	-14.3%	-11.7%	-9.9%	-7.1%	-8.9%	-9.7%

Staffing profile by declared disability, ethnicity and gender (headcount)

April to June	P	olice Office	rs			Police Staf	f		Spe	Special Constabl	
	2011/12	2010/11	Change		2011/12	2010/11	Change		2011/12	2010/11	Change
Central											
Yes	3.3%	3.6%	-0.3	_	4.2%	4.6%	-0.3	_	2.3%	0.0%	2.3
No	89.6%	87.6%	2.0		91.2%	85.6%	5.6		65.9%	49.5%	16.4
Choose not to disclose	4.6%	4.8%	-0.1		2.7%	3.5%	-0.8		0.0%	0.0%	0.0
Unknown	2.5%	4.1%	-1.6		1.8%	6.3%	-4.5		31.8%	50.5%	-18.7
Dumfries & Galloway											
Yes	1.7%	1.7%	0.0		5.8%	5.7%	0.1		3.8%	0.8%	3.0
No	90.9%	89.8%	1.1		88.4%	77.2%	11.2		63.4%	23.6%	39.7
Choose not to disclose	4.7%	8.5%	-3.8		3.9%	17.1%	-13.3		0.0%	0.0%	0.0
Unknown	2.7%	0.0%	2.7		1.9%	0.0%	1.9		32.8%	75.6%	-42.8
Fife											
Yes	0.5%	0.5%	0.0		1.0%	1.3%	-0.3		0.0%	0.0%	0.0
No	95.1%	99.5%	-4.4		94.9%	98.7%	-3.8		92.0%	100.0%	-8.0
Choose not to disclose	0.0%	0.0%	0.0		0.0%	0.0%	0.0		0.9%	0.0%	0.9
Unknown	4.4%	0.0%	4.4		4.2%	0.0%	4.2	_	7.1%	0.0%	7.1
Grampian											
Yes	4.6%	1.6%	3.0		6.3%	3.4%	2.9		0.0%	0.0%	0.0
No	0.0%	0.0%	0.0		0.0%	0.0%	0.0		0.0%	0.0%	0.0
Choose not to disclose	0.0%	0.0%	0.0		0.0%	0.0%	0.0		0.0%	0.0%	0.0
Unknown	95.4%	98.4%	-3.0		93.8%	96.6%	-2.9		100.0%	100.0%	0.0
Lothian								_			
Yes	1.9%	1.6%	0.3		3.3%	3.4%	-0.1		0.5%	0.0%	0.5
No	98.1%	98.4%	-0.3		96.7%	96.6%	0.1		99.5%	100.0%	-0.5
Choose not to disclose	0.0%	0.0%	0.0	_	0.0%	0.0%	0.0	_	0.0%	0.0%	0.0
Unknown	0.0%	0.0%	0.0		0.0%	0.0%	0.0		0.0%	0.0%	0.0
Northern											
Yes	1.5%	1.6%	-0.1	_	3.0%	3.0%	0.0	_	N/A	N/A	~
No	91.6%	90.0%	1.6		90.7%	92.0%	-1.3		N/A	N/A	~
Choose not to disclose	5.3%	5.3%	0.1		2.5%	3.0%	-0.5		N/A	N/A	~
Unknown	1.5%	3.1%	-1.6	_	3.8%	2.0%	1.8	_	N/A	N/A	~
Strathclyde											
Yes	3.3%	2.1%	1.2		7.2%	5.8%	1.4		0.2%	0.2%	0.0
No	93.3%	93.3%	0.0	_	90.7%	91.6%	-0.9	-	71.9%	58.7%	13.2
Choose not to disclose	3.4%	4.6%	-1.2		2.1%	2.6%	-0.5		28.0%	40.8%	-12.8
Unknown	0.0%	0.0%	0.0		0.0%	0.0%	0.0		0.0%	0.4%	-0.4
Tayside											
Yes	1.3%	1.2%	0.1	_	1.9%	1.8%	0.2		1.2%	N/A	~
No	84.7%	83.1%	1.6		76.5%	75.4%	1.1		20.7%	N/A	~
Choose not to disclose	3.8%	4.5%	-0.6		1.9%	1.6%	0.3		0.0%	N/A	~
Unknown	10.2%	11.3%	-1.1		19.6%	21.2%	-1.7		78.1%	N/A	~
Scotland											
Yes	2.7%	1.8%	0.9		5.0%	4.1%	0.9		~	~	~
No	85.1%	84.9%	0.2	_	80.9%	79.9%	1.0	_	~	~	~
Choose not to disclose	2.5%	3.2%	-0.7		1.4%	2.2%	-0.8		~	~	~
Unknown	9.7%	10.0%	-0.4		12.7%	13.8%	-1.1		~	~	~

NOT PROTECTIVELY MARKED

Declared Ethnicity

The Police Service in Scotland Performance Report Click to return to SOUND GOVERNANCE & EFFICIENCY

April to June	F	Police Office			Police Staf			Spe	ecial Consta	bles
	2011/12	2010/11	Change	2011/12	2010/11	Change		2011/12	2010/11	Change
Central										
White	95.2%	95.4%	-0.2	97.0%	96.2%	0.8	_	80.7%	76.3%	4.4
Minority Ethnic	0.9%	0.9%	0.0	0.6%	0.5%	0.1		2.3%	2.1%	0.2
Choose not to disclose	2.6%	3.7%	-1.1	1.5%	2.8%	-1.3		1.1%	2.1%	-0.9
Unknown	1.4%	0.0%	1.4	0.9%	0.5%	0.4		15.9%	19.6%	-3.7
Dumfries & Galloway										
White	94.6%	95.4%	-0.8	93.4%	93.3%	0.1		80.9%	N/S	~
Minority Ethnic	0.2%	0.2%	0.0	0.0%	0.0%	0.0		1.5%	N/S	~
Choose not to disclose	3.9%	4.4%	-0.6	5.0%	6.7%	-1.7		0.0%	N/S	~
Unknown	1.4%	0.0%	1.4	1.5%	0.0%	1.5		17.6%	N/S	~
Fife										
White	88.2%	92.6%	-4.4	79.2%	78.4%	0.8		77.0%	84.4%	-7.5
Minority Ethnic	0.6%	0.6%	0.0	1.0%	0.9%	0.1		0.9%	0.7%	0.1
Choose not to disclose	0.0%	0.0%	0.0	0.0%	0.0%	0.0		0.9%	0.0%	0.9
Unknown	11.2%	6.8%	4.4	19.8%	20.7%	-0.9		21.2%	14.8%	6.4
Grampian										
White	89.2%	89.3%	-0.1	77.4%	77.0%	0.4		60.2%	61.8%	-1.6
Minority Ethnic	0.2%	0.2%	0.0	0.6%	0.5%	0.1		0.0%	0.0%	0.0
Choose not to disclose	0.0%	0.0%	0.0	0.3%	0.4%	-0.1		0.5%	0.6%	-0.1
Unknown	10.6%	10.5%	0.1	21.7%	22.2%	-0.4		39.3%	37.6%	1.7
Lothian										
White	98.3%	96.5%	1.8	98.2%	97.6%	0.6		98.4%	98.3%	0.1
Minority Ethnic	1.4%	1.4%	0.0	1.0%	0.9%	0.1		1.6%	1.7%	-0.1
Choose not to disclose	0.0%	2.0%	-2.0	0.0%	0.7%	-0.7		0.0%	0.0%	0.0
Unknown	0.2%	0.0%	0.2	0.8%	0.8%	0.0		0.0%	0.0%	0.0
Northern										
White	94.3%	102.9%	-8.6	94.8%	95.8%	-1.0		N/S	N/A	~
Minority Ethnic	0.8%	1.0%	-0.2	0.8%	0.7%	0.1		N/S	N/A	~
Choose not to disclose	4.9%	5.1%	-0.2	2.2%	2.0%	0.2		N/S	N/A	~
Unknown	0.0%	0.0%	0.0	2.2%	1.5%	0.7		N/S	N/A	~
Strathclyde										
White	93.1%	95.5%	-2.4	96.0%	96.7%	-0.7		83.4%	94.2%	-10.8
Minority Ethnic	1.5%	1.5%	0.0	1.3%	1.3%	0.0	_	3.8%	4.3%	-0.5
Choose not to disclose	5.3%	3.0%	2.3	2.7%	2.1%	0.6		12.3%	1.1%	11.2
Unknown	0.0%	0.0%	0.0	0.1%	0.0%	0.1		0.5%	0.4%	0.1
Tayside										
White	94.1%	93.7%	0.4	95.8%	95.7%	0.1		65.1%	N/S	~
Minority Ethnic	1.2%	1.1%	0.1	0.9%	0.8%	0.1		1.2%	N/S	~
Choose not to disclose	3.8%	4.5%	-0.6	1.2%	3.5%	-2.3		4.1%	N/S	~
Unknown	1.2%	0.3%	0.9	2.1%	0.0%	2.1		29.6%	N/S	~
Scotland										
White	93.6%	94.7%	-1.2	92.9%	92.8%	0.1		~	~	~
Minority Ethnic	1.2%	1.2%	0.0	1.0%	0.9%	0.1		~	~	~
Choose not to disclose	3.3%	2.7%	0.6	1.6%	1.8%	-0.2		~	~	~
Unknown	1.9%	1.4%	0.5	4.5%	4.5%	0.1		~	~	~

Gender

April to June	Р	olice Office	rs			Police Staf	f		Spe	ecial Consta	bles
	2011/12	2010/11	Change		2011/12	2010/11	Change	_	2011/12	2010/11	Change
Central								_			
Male	71.7%	72.4%	-0.7		32.4%	32.9%	-0.5		58.0%	58.8%	-0.8
Female	28.3%	27.6%	0.7		67.6%	67.1%	0.5	_	42.0%	41.2%	0.8
Dumfries & Galloway								_			
Male	71.8%	73.6%	-1.7		29.7%	31.5%	-1.8		68.7%	65.4%	3.3
Female	28.2%	26.4%	1.7		70.3%	68.5%	1.8	_	31.3%	34.6%	-3.3
Fife				ĺ _				_			
Male	72.5%	73.8%	-1.3		30.1%	31.1%	-1.0		63.7%	60.0%	3.7
Female	27.5%	26.2%	1.3		69.9%	68.9%	1.0	_	36.3%	40.0%	-3.7
Grampian											
Male	73.0%	73.4%	-0.5	_	33.2%	33.3%	-0.1		64.4%	65.9%	-1.5
Female	27.0%	26.6%	0.5	_	66.8%	66.7%	0.1	_	35.6%	34.1%	1.5
Lothian & Borders											
Male	75.1%	75.4%	-0.4		39.9%	39.8%	0.1	_	63.7%	66.1%	-2.4
Female	24.9%	24.6%	0.4	_	60.1%	60.2%	-0.1	_	36.3%	33.9%	2.4
Northern				1							
Male	74.2%	74.8%	-0.6		25.1%	25.2%	-0.1	_	N/A	N/A	~
Female	25.8%	25.3%	0.6	ĺ	74.9%	74.8%	0.1	_	N/A	N/A	~
Strathclyde				1							
Male	71.9%	72.4%	-0.5		35.9%	35.5%	0.4		63.6%	64.3%	-0.8
Female	28.1%	27.6%	0.5	-	64.1%	64.5%	-0.4	-	36.4%	35.7%	0.8
Tayside				ĺ							
Male	72.4%	73.2%	-0.8		35.6%	35.1%	0.5		66.3%	60.3%	6.0
Female	27.6%	26.8%	0.8	_	64.4%	64.9%	-0.5		33.7%	39.7%	-6.0
Scotland											
Male	72.7%	73.7%	-1.0		34.9%	38.1%	-1.2		~	~	~
Female	27.3%	26.8%	0.5		65.1%	71.2%	-2.2		~	~	~

Expenditure on salaries, operating costs and capital

Expenditure on salaries (£000s)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	13,790	6,200	14,162	20,983	46,781	10,184	102,790	16,852	231,742
2010/11	N/S	6,399	13,766	20,935	45,651	10,095	99,820	16,070	~
Change	~	-199	396	48	1,130	89	2,970	782	~
% Change	~	-3.1%	2.9%	0.2%	2.5%	0.9%	3.0%	4.9%	~
3 year average	N/S	6,011	12,276	20,234	40,462	9,962	100,047	N/S	~
Change 2011/12 against 3 yr average	~	189	1,886	749	6,319	222	2,743	~	~
% Change 2011/12 against 3 yr average	~	3.1%	15.4%	3.7%	15.6%	2.2%	2.7%	~	~

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Expenditure on operating overheads (£000s)

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	1,993	896	675	4,472	5,899	2,298	8,712	1,728	26,663
2010/11	N/S	371	1,095	3,770	6,623	2,085	8,859	3,588	~
Change	~	525	-420	702	-724	213	-147	-1,860	~
% Change	~	141.5%	-38.4%	18.6%	-10.9%	10.2%	-1.7%	-51.8%	~
3 year average	N/S	716	1,341	4,124	6,563	4,592	8,638	N/S	~
Change 2011/12 against 3 yr average	~	180	-666	348	-664	-2,294	74	~	~
% Change 2011/12 against 3 yr average	~	25.1%	-49.7%	8.4%	-10.1%	-49.9%	0.9%	~	~

Click to return to SOUND GOVERNANCE & EFFICIENCY

Expenditure on capital (£000s)

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	87	224	0	26	49	5	1,713	52	2,156
2010/11	N/S	47	3	10	794	286	1,048	-55	~
Change	~	177	-3	16	-745	-281	665	107	~
% Change	~	376.6%	-100.0%	160.0%	-93.8%	-98.3%	63.5%	-194.5%	~
3 year average	N/S	61	81	91	1,763	472	1,749	N/S	~
Change 2011/12 against 3 yr average	~	163	-81	-65	-1,714	-467	-36	~	~
% Change 2011/12 against 3 yr average	~	267.2%	-100.0%	-71.4%	-97.2%	-99.0%	-2.1%	~	~

CONTEXT MEASURES

Context measures are not measures of performance; rather they are designed to provide contextual information to allow better understanding of the demands on a police force and the environment they operate within.

Number of telephone calls and incidents

999 calls

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	7,631	2,998	11,147	13,210	30,114	4,842	76,505	12,751	159,198
2010/11	7,549	3,098	11,265	13,616	29,712	4,756	77,251	11,940	159,187
Change	82	-100	-118	-406	402	86	-746	811	11
% Change	1.1%	-3.2%	-1.0%	-3.0%	1.4%	1.8%	-1.0%	6.8%	0.0%
3 year average	7,461	3,161	11,806	14,289	31,294	5,141	83,825	12,437	169,414
Change 2011/12 against 3 yr average	170	-163	-659	-1,079	-1,180	-299	-7,320	314	-10,216
% Change 2011/12 against 3 yr average	2.3%	-5.2%	-5.6%	-7.6%	-3.8%	-5.8%	-8.7%	2.5%	-6.0%

999 calls per 10,000 population

Click to return to CONTEXT MEASURES

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	260	202	305	240	317	167	344	317	305
2010/11	259	209	310	250	316	165	348	299	306
Change	1	-7	-5	-10	1	2	-4	18	-1
% Change	0.4%	-3.3%	-1.6%	-4.0%	0.3%	1.2%	-1.1%	6.0%	-0.3%
3 year average	257	213	326	265	336	179	379	313	328
Change 2011/12 against 3 yr average	3	-11	-21	-25	-19	-12	-35	4	-23
% Change 2011/12 against 3 yr average	1.2%	-5.2%	-6.4%	-9.4%	-5.7%	-6.7%	-9.2%	1.3%	-7.0%

Non-emergency calls

Click to return to CONTEXT MEASURES

April to June Central D&G Fife Grampian L&B Northern Strathclyde Tayside Scotland 2011/12 70,545 891,762 38,661 78,196 92,450 162,696 100,761 284,015 64,438 2010/11 93.437 168,091 100.670 377.420 66,923 1,003,067 73,504 41,016 82.006 Change -2,959 -2,355 -3,810 -987 -5,395 91 -93,405 -2,485 -111,305 % Change -4.0% -5.7% -4.6% -1.1% -3.2% 0.1% -24.7% -3.7% -11.1% 75,735 43,618 90,817 94,656 178,418 108,132 397,557 77,304 1,066,237 3 year average Change 2011/12 -5,190 -4,957 -12,621 -2,206 -15,722 -7,371 -113,542 -12,866 -174,475 against 3 yr average % Change 2011/12 -6.9% -11.4% -13.9% -2.3% -8.8% -6.8% -28.6% -16.6% -16.4% against 3 yr average

Non-emergency calls per 10,000 population

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	2,401	2,609	2,142	1,679	1,713	3,471	1,278	1,600	1,708
2010/11	2,519	2,762	2,256	1,715	1,790	3,485	1,702	1,675	1,931
Change	-118	-153	-114	-36	-77	-14	-424	-75	-223
% Change	-4.7%	-5.5%	-5.1%	-2.1%	-4.3%	-0.4%	-24.9%	-4.5%	-11.5%
3 year average	2,609	2,938	2,509	1,753	1,918	3,764	1,796	1,948	2,063
Change 2011/12 against 3 yr average	-208	-329	-367	-74	-205	-293	-518	-348	-355
% Change 2011/12 against 3 yr average	-8.0%	-11.2%	-14.6%	-4.2%	-10.7%	-7.8%	-28.8%	-17.9%	-17.2%
						Click to ret	urn to CONTE>	(T MEASUF	RES

Number of incidents

Return to (commentary)

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	27,054	17,858	35,099	38,165	85,163	33,893	239,367	44,764	521,363
2010/11	27,917	20,072	36,445	39,409	88,817	34,437	265,522	38,555	551,174
Change	-863	-2,214	-1,346	-1,244	-3,654	-544	-26,155	6,209	-29,811
% Change	-3.1%	-11.0%	-3.7%	-3.2%	-4.1%	-1.6%	-9.9%	16.1%	-5.4%
3 year average	28,864	20,576	37,491	40,191	91,333	34,720	284,577	38,623	576,375
Change 2011/12 against 3 yr average	-1,810	-2,718	-2,392	-2,026	-6,170	-827	-45,210	6,141	-55,012
% Change 2011/12 against 3 yr average	-6.3%	-13.2%	-6.4%	-5.0%	-6.8%	-2.4%	-15.9%	15.9%	-9.5%

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Number of incidents per 10,000 population

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	921	1,205	962	693	897	1,167	1,077	1,112	998
2010/11	957	1,352	1,003	723	946	1,192	1,197	965	1,061
Change	-36	-147	-41	-30	-49	-25	-120	147	-63
% Change	-3.8%	-10.9%	-4.1%	-4.1%	-5.2%	-2.1%	-10.0%	15.2%	-5.9%
3 year average	994	1,386	1,036	744	982	1,209	1,285	973	1,115
Change 2011/12 against 3 yr average	-73	-181	-74	-51	-85	-42	-208	139	-117
% Change 2011/12 against 3 yr average	-7.3%	-13.1%	-7.1%	-6.9%	-8.7%	-3.5%	-16.2%	14.3%	-10.5%

Number of sudden deaths reported to the Procurator Fiscal

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	108	36	171	119	266	74	1,111	152	2,037
2010/11	101	24	179	121	299	100	1,028	141	1,993
Change	7	12	-8	-2	-33	-26	83	11	44
% Change	6.9%	50.0%	-4.5%	-1.7%	-11.0%	-26.0%	8.1%	7.8%	2.2%
3 year average	108	29	181	137	336	101	996	154	2,042
Change 2011/12 against 3 yr average	0	7	-10	-18	-70	-27	115	-2	-5
% Change 2011/12 against 3 yr average	0.0%	24.1%	-5.5%	-13.1%	-20.8%	-26.7%	11.5%	-1.3%	-0.2%

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Number of recorded missing persons incidents

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	532	230	692	635	1,209	335	5,135	602	9,370
2010/11	605	219	921	671	1,620	334	5,127	758	10,255
Change	-73	11	-229	-36	-411	1	8	-156	-885
% Change	-12.1%	5.0%	-24.9%	-5.4%	-25.4%	0.3%	0.2%	-20.6%	-8.6%
3 year average	626	233	975	674	1,717	518	5,543	749	11,035
Change 2011/12 against 3 yr average	-94	-3	-283	-39	-508	-183	-408	-147	-1,665
% Change 2011/12 against 3 yr average	-15.0%	-1.3%	-29.0%	-5.8%	-29.6%	-35.3%	-7.4%	-19.6%	-15.1%
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Number of registered sex offenders in the community

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	186	99	251	267	613	170	1,233	328	3,147
2010/11	181	106	240	283	603	205	1,209	315	3,142
Change	5	-7	11	-16	10	-35	24	13	5
% Change	2.8%	-6.6%	4.6%	-5.7%	1.7%	-17.1%	2.0%	4.1%	0.2%
3 year average	177	103	259	282	593	193	1,170	301	3,078
Change 2011/12 against 3 yr average	9	-4	-8	-15	20	-23	63	27	69
% Change 2011/12 against 3 yr average	5.1%	-3.9%	-3.1%	-5.3%	3.4%	-11.9%	5.4%	9.0%	2.2%

Number of recorded domestic abuse incidents

Number of domestic abuse incidents

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	981	333	959	869	2,555	523	7,257	1,026	14,503
2010/11	882	356	984	780	2,478	447	6,703	1,177	13,807
Change	99	-23	-25	89	77	76	554	-151	696
% Change	11.2%	-6.5%	-2.5%	11.4%	3.1%	17.0%	8.3%	-12.8%	5.0%
3 year average	900	322	984	866	2,418	344	6,664	1,064	13,562
Change 2011/12 against 3 yr average	81	11	-25	3	137	179	593	-38	941
% Change 2011/12 against 3 yr average	9.0%	3.4%	-2.5%	0.3%	5.7%	52.0%	8.9%	-3.6%	6.9%

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Number of domestic abuse incidents per 10,000 population

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	33	22	26	16	27	18	33	25	28
2010/11	30	24	27	14	26	15	30	29	27
Change	3	-2	-1	2	1	3	3	-4	1
% Change	10.0%	-8.3%	-3.7%	14.3%	3.8%	20.0%	10.0%	-13.8%	3.7%
3 year average	31	22	27	16	26	12	30	27	26
Change 2011/12 against 3 yr average	2	0	-1	0	1	6	3	-2	2
% Change 2011/12 against 3 yr average	6.5%	0.0%	-3.7%	0.0%	3.8%	50.0%	10.0%	-7.4%	7.7%
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Number of individuals brought into custody

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	3,439	1,648	3,861	4,943	7,330	2,906	22,987	4,113	51,227
2010/11	3,280	1,700	3,627	5,144	7,489	2,890	22,641	4,126	50,897
Change	159	-52	234	-201	-159	16	346	-13	330
% Change	4.8%	-3.1%	6.5%	-3.9%	-2.1%	0.6%	1.5%	-0.3%	0.6%
3 year average	3,244	1,664	3,897	5,056	7,887	3,022	24,679	4,196	53,645
Change 2011/12 against 3 yr average	195	-16	-36	-113	-557	-116	-1,692	-83	-2,418
% Change 2011/12 against 3 yr average	6.0%	-1.0%	-0.9%	-2.2%	-7.1%	-3.8%	-6.9%	-2.0%	-4.5%

Number of freedom of information requests and questions

Requests

April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	148	117	149	145	207	144	255	158	1,323
2010/11	120	90	115	159	174	118	180	133	1,089
Change	28	27	34	-14	33	26	75	25	234
% Change	23.3%	30.0%	29.6%	-8.8%	19.0%	22.0%	41.7%	18.8%	21.5%
3 year average	113	97	111	146	194	127	193	132	1,113
Change 2011/12 against 3 yr average	35	20	38	-1	13	17	62	26	210
% Change 2011/12 against 3 yr average	31.0%	20.6%	34.2%	-0.7%	6.7%	13.4%	32.1%	19.7%	18.9%

Questions

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April to June	Central	D&G	Fife	Grampian	L&B	Northern	Strathclyde	Tayside	Scotland
2011/12	596	562	772	702	646	405	903	799	5,385
2010/11	426	295	466	518	532	385	589	632	3,843
Change	170	267	306	184	114	20	314	167	1,542
% Change	39.9%	90.5%	65.7%	35.5%	21.4%	5.2%	53.3%	26.4%	40.1%
3 year average	427	353	494	561	856	427	639	666	4,423
Change 2011/12 against 3 yr average	169	209	278	141	-210	-22	264	133	962
% Change 2011/12 against 3 yr average	39.6%	59.2%	56.3%	25.1%	-24.5%	-5.2%	41.3%	20.0%	21.7%

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End of Report