<table>
<thead>
<tr>
<th>Outcome 1: People are able to look after and improve their own health and wellbeing and live in good health for longer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outcome 2: People, including those with disabilities or long term conditions, or who are frail, are able to live as far as reasonably practicable, independently and at home or in a homely setting in their community</td>
</tr>
<tr>
<td>Outcome 3: People who use health and social care services have positive experiences of those services, and have their dignity respected</td>
</tr>
<tr>
<td>Outcome 4: Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services</td>
</tr>
<tr>
<td>Outcome 5: Health and social care services contribute to reducing health inequalities</td>
</tr>
<tr>
<td>Outcome 6: People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being</td>
</tr>
<tr>
<td>Outcome 7: People using health and social care services are safe from harm</td>
</tr>
<tr>
<td>Outcome 8: People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide</td>
</tr>
<tr>
<td>Outcome 9: Resources are used effectively and efficiently in the provision of health and social care services</td>
</tr>
</tbody>
</table>

Key

- **Performance better than Scotland**
- **Performance worse than Scotland but improved since last data point**
- **Performance worse than Scotland - no improvement / no change in performance since last data point**
- **No comparison to Scotland available (yet) or no comparison to IJB available (yet)**
- **No data available**
Outcome 1: People are able to look after and improve their own health and wellbeing and live in good health for longer

Aberdeen City

L01 Percentage of adults able to look after their health very well or quite well

L02 Number of people who first present with advanced long term conditions symptoms

L03 All-cause mortality among 15-44 year olds. 3 year average as a standardised rate per 100,000 population

L04 Percentage of males with long term conditions

L04 Percentage of females with long term conditions

L04 - Percentage of males with long term conditions

L04 - Percentage of females with long term conditions

L27 No. of community assets to increase engagement and participation

Not sure where to get this data

Based on the biennial health and care experience survey question "in general, how well do you feel that you are able to look after your own health?". The number of people answering very well or quite well divided by the total number answering the question.

European Age-standardised mortality rate per 100,000 for people aged under 75 in Scotland. European Age-standardised mortality rates are calculated by applying the age-specific rates for Scotland to the European Standard Population and expressed per 100,000 persons per year.

Based on SMR01 returns for acute hospitals for all age groups, SMR04 data for psychiatric hospitals is to be included in future. Note that further work will be done by ISD regarding this data source. - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04 data.

Number of patients on the QOF dementia register per 100 GP practice population.

Deaths from all causes 15-44 year olds. 3 year rolling averages, number and as standardised rates per 100,000 population

Not sure where to get this data

Not sure where to get this data

Not sure where to get this data
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<tr>
<td>Aberdeen City</td>
</tr>
<tr>
<td>L28 Access to online resources / technology</td>
</tr>
<tr>
<td>Not sure where to get this data</td>
</tr>
<tr>
<td>L32 % people who agree with the statement 'I can influence decisions in my local area'</td>
</tr>
<tr>
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</table>

![Graph showing Adult Obesity Levels 16-64 for Aberdeen City, Grampian, and Scotland from 2008-11 to 2012-14.](chart.png)
Outcome 2: People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

Aberdeen City

N02 Percentage of adults supported at home who agree that they are supported to live as independently as possible.

N03 Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided.

N12 Rate of emergency admissions for adults.

N13 Rate of emergency bed days for adults.

N14 Readmissions to hospital within 28 days of discharge.

N15 Proportion of last 6 months of life spent at home or in community setting.

N16 Falls rate per 1,000 population in over 65s.

N18 Percentage of adults with intensive needs receiving care at home.

N19 Number of days people spend in hospital when they are ready to be discharged, per 1,000 population.
Outcome 2: People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

Aberdeen City:

N20 Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency.

Aberdeen City

N21 Percentage of people admitted from home to hospital during the year, who are discharged to a care home.

No data available at present

N22 Percentage of people who are discharged from hospital within 72 hours of being ready.

No data available at present

L30 Volume of Telecare, Telehealth and Community Alarms

No data is available for Telecare prior to 01/04/2016.

These figures do not include people in Sheltered Housing or Very Sheltered Housing who receive Community Alarm as part of their Housing Support package.

L26 Detect Cancer Early

Not sure where to get this data

L29 % of new dementia diagnosis who receive 1yr diagnostic support

Not sure where to get this data

Source: Scottish Inpatient Survey Q2.3
Outcome 3. People who use health and social care services have positive experiences of those services, and have their dignity respected

Aberdeen City

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>N03</td>
<td>Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided.</td>
</tr>
<tr>
<td>N04</td>
<td>Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated.</td>
</tr>
<tr>
<td>N05</td>
<td>Percentage of adults receiving any care or support who rate it as excellent or good.</td>
</tr>
<tr>
<td>N06</td>
<td>Percentage of people with positive experience of care at their GP practice.</td>
</tr>
<tr>
<td>N14</td>
<td>Readmissions to hospital within 28 days of discharge. This data is not currently available via ISD publications.</td>
</tr>
<tr>
<td>N15</td>
<td>Proportion of last 6 months of life spent at home or in community setting.</td>
</tr>
<tr>
<td>N16</td>
<td>Number of days people spend in hospital when they are ready to be discharged, per 1,000 population.</td>
</tr>
<tr>
<td>N17</td>
<td>Proportion of care services graded ‘good’ (4) or better in Care Inspectorate Inspections. 2015/16</td>
</tr>
<tr>
<td>N19</td>
<td>Number of days people spend in hospital when they are ready to be discharged, per 1,000 population.</td>
</tr>
<tr>
<td>N22</td>
<td>Percentage of people who are discharged from hospital within 72 hours of being ready.</td>
</tr>
</tbody>
</table>

Source: Care Inspectorate Publications

The number of bed days lost due to delayed discharges that have been recorded for people resident within the Local Authority area, per 1,000 population in the area.
Outcome 3. People who use health and social care services have positive experiences of those services, and have their dignity respected

Aberdeen City

N23 Expenditure on end of life care.
No data available at present

L06 Percentage of adults satisfied with Self Directed Support outcomes
Not sure where to get this data

L07 Variety of complaints
Not sure where to get this data

L08 % complaints responded to within 20 working days

L09 Time to resolve complaints
Not sure where to get this data

Based on information collected by Aberdeenshire Council Feedback Team.

L22 Percentage of adults who use care support and help services who feel they’ve been treated with respect
Based on the biennial health and care experience survey question: “How much do you agree or disagree with the following about your care, support and help services - excluding the care and help you get from friends and family - over the past 12 months? I was treated with compassion and understanding.”
The number of people who agree or strongly agree, divided by the total number answering the question.

L23 Percentage of adults who use care support and help services who feel they’ve been treated with compassion and understanding

L31 Percentage of people who took account of the things that matter to me
Based on the biennial health and care experience survey question: “How much do you agree or disagree with the following about your care, support and help services - excluding the care and help you get from friends and family - over the past 12 months? People took account of the things that matter to me.”
The number of people who agree or strongly agree, divided by the total number answering the question.

L32 % people who agree with the statement ‘I can influence decisions in my local area’
Not sure where to get this data

Central North South West Aberdeen City Grampian Scotland
Outcome 4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.

**Aberdeen City**

- **N16 Falls rate per 1,000 population in over 65s.**
  - Central
  - North
  - South
  - West
  - Aberdeen City
  - Grampian

- **N12 Rate of emergency admissions for adults.**
  - Aberdeen City
  - Grampian
  - Scotland

- **N13 Rate of emergency bed days for adults.**
  - Aberdeen City
  - Aberdeenshire
  - Scotland

- **N19 Number of days people spend in hospital when they are ready to be discharged, per 1,000 population.**
  - Q4
  - Q3
  - Q2

- **N20 Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency.**
  - Aberdeen City
  - Grampian

- **L06 Percentage of adults satisfied with Self Directed Support outcomes.**
  - Not sure where to get this data

- **L29 % of new dementia diagnosis who receive 1yr diagnostic support.**
  - Not sure where to get this data
Outcome 4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services

Aberdeen City

L30 Volume of Telecare, Telehealth and Community Alarms
No data is available for Telecare prior to 01/04/2016.

These figures do not include people in Sheltered Housing or Very Sheltered Housing who receive Community Alarm as part of their Housing Support package.
Outcome 5. Health and social care services contribute to reducing health inequalities

Aberdeen City

N11 Premature mortality rate
- Aberdeen City
- Grampian
- Scotland

European Age-Standardised mortality rate per 100,000 people aged under 75 yrs in Scotland.
European Age-standardised mortality rates are calculated by applying the age-specific rates for Scotland to the European Standard Population and expressed per 100,000 persons per year.

N12 Rate of emergency admissions for adults.
- Aberdeen City
- Grampian
- Scotland

Based on SMR01 returns for acute hospitals for all age groups. SMR04 data for psychiatric hospitals is to be included in future. Note that further work will be done by ISD regarding this data source, - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04 data.

L32 % people who agree with the statement 'I can influence decisions in my local area'
Not sure where to get this data
Outcome 6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being

Aberdeen City

| N08 Percentage of carers who feel supported to continue in their caring role. |
|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|
| Central                         | North                           | South                          | West                           | Aberdeen City                  | Grampian                        | Scotland                        |
| 2013/14                         | 10%                             | 20%                            | 30%                            | 40%                            | 50%                            | 60%                            |

Based on the biennial health and care experience survey question “I feel supported to continue caring.”
The number of people who agree or strongly agree, divided by the total number answering the question.

<table>
<thead>
<tr>
<th>L05 Percentage of unpaid carers who are offered support</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not sure where to get this data</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>L10 Percentage of carers satisfied with their level of involvement in the design of service user care packages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not sure where to get this data</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>L24 Percentage of carers who feel that caring has a negative impact on my health and wellbeing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
</tr>
<tr>
<td>2013/14</td>
</tr>
<tr>
<td>2015/16</td>
</tr>
</tbody>
</table>

Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about how you feel as a carer most of the time? Caring has had a negative impact on my health and wellbeing.”
The number of people who agree or strongly agree, divided by the total number answering the question.

<table>
<thead>
<tr>
<th>L25 Percentage of carers who feel they have a say in the services provided for the person they look after</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
</tr>
<tr>
<td>2013/14</td>
</tr>
<tr>
<td>2015/16</td>
</tr>
</tbody>
</table>

Based on the biennial health and care experience survey question "How much do you agree or disagree with the following about how you feel as a carer most of the time? I have a say in services provided for the person I look after.”
The number of people who agree or strongly agree, divided by the total number answering the question.
Outcome 7. People using health and social care services are safe from harm

Aberdeen City

N09 Percentage of adults supported at home who agree they felt safe.

Based on the biennial health and care experience survey question “I felt safe.” The number of people who agree or strongly agree, divided by the total number answering the question.

N12 Rate of emergency admissions for adults.

Based on SMR01 returns for acute hospitals for all age groups. SMR04 data for psychiatric hospitals is to be included in future.

Note that further work will be done by ISD regarding this data source. - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04 data.

N13 Rate of emergency bed days for adults.

Based on SMR01 returns for acute hospitals for all ages. SMR04 data for psychiatric hospitals is to be included in future.

Note that further work will be done by ISD regarding this data source. - presumably to allow data to be provided for adults only, potentially by locality and to include SMR04 data.

N14 Readmissions to hospital within 28 days of discharge.

This data is not currently available via ISD publications.

N16 Falls rate per 1,000 population in over 65s.

Falls Group. Data for over 65s who have been admitted as an emergency due to a fall.

Source: Care Inspectorate Publications.

N20 Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency.

L11 Percentage of adult protection cases screened within 24hrs of notification

Not sure where to get this data.

L12 Number of people who have had a falls assessment, individualised management plan agreed

Not sure where to get this data.
## Outcome 8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide

### Aberdeen City

<table>
<thead>
<tr>
<th>N10 Percentage of staff who say they would recommend their workplace as a good place to work.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Grampian</strong></td>
</tr>
<tr>
<td>70%</td>
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<tr>
<td>60%</td>
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<tr>
<td>50%</td>
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<tr>
<td>40%</td>
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<td>20%</td>
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<tr>
<td>10%</td>
</tr>
<tr>
<td>0%</td>
</tr>
</tbody>
</table>

### 2013 2014

Based on agreement with the statement "I would recommend my workplace as a good place to work" in staff surveys.

#### L13 Do you understand the direction of the Health and Social Care Partnership, and how you contribute to it

Not sure where to get this data

#### L14 Percentage of staff that feel tools, training and resources available to them are sufficient to undertake their job effectively

Not sure where to get this data

#### L15 At work, I have the opportunity to do what I do best every day

Not sure where to get this data

#### L16 Staff meeting job competencies

Not sure where to get this data

### Grampian

<table>
<thead>
<tr>
<th>Percentage of staff who say they would recommend their workplace as a good place to work.</th>
</tr>
</thead>
<tbody>
<tr>
<td>70%</td>
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<tr>
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<td>40%</td>
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<tr>
<td>20%</td>
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<tr>
<td>10%</td>
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### Scotland

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<td>70%</td>
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<tr>
<td>10%</td>
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<tr>
<td>0%</td>
</tr>
</tbody>
</table>

### 2013 2014

Based on agreement with the statement "I would recommend my workplace as a good place to work" in staff surveys.
Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services

Aberdeen City

N22 Percentage of people who are discharged from hospital within 72 hours of being ready

- Aberdeen City
- Grampian

2016  Qtr2  Qtr1  Qtr Out

N20 Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency.

- Aberdeen City
- Grampian

Qtr4  Qtr3  Qtr2  Qtr1

N15 Proportion of last 6 months of life spent at home or in a community setting.

- Aberdeen City
- Grampian

2009/10  2010/11  2011/12  2012/13  2013/14

N14 Readmissions to hospital within 28 days of discharge.

This data is not currently available via ISD publications

N16 Falls rate per 1,000 population in over 65s.

- Central
- North
- South
- West
- Aberdeen City
- Grampian

N23 Expenditure on end of life care.

No data available at present

N19 Number of days people spend in hospital when they are ready to be discharged, per 1,000 population

- Aberdeen City
- Grampian

2011/12  2012/13  2013/14  2014/15

N21 Number of bed days lost due to delayed discharges that have been recorded for people resident within the Local Authority area, per 1,000 population in the area

Q4  Q3  Q2  Q1

Based on the biennial health and care experience survey question "My health and care services seemed to be well co-ordinated". The number of people answering that they agree or strongly agree divided by the total number answering.

L17 Shift of resources from institutional to community

- Aberdeen City
- Grampian

0%  20%  40%  60%  80%  100%

2009/10  2010/11  2011/12  2012/13  2013/14

Aberdeen City
Grampian
Scotland
### Outcome 9. Resources are used effectively and efficiently in the provision of health and social care services

#### Aberdeen City

| L19 | Use of agency / banked hours  
Not sure where to get this data |
|-----|--------------------------------|
| L20 | Per capita weighted cost of accumulated bed days lost to delayed discharge  
Not sure where to get this data |

IFP website information - need partnership level (44%)

Eunice / John Tait - to be contacted.

Contact Emma Watson

L21 Achieving balanced budgets  
Not sure where to get this data