

ABERDEEN CITY COUNCIL

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COMMITTEE	Communities, Housing and Infrastructure
DATE	24 May 2017
REPORT TITLE	CHI Service Improvement Plans 2017/2018
REPORT NUMBER	CHI/17/074
INTERIM DIRECTOR	Bernadette Marjoram
REPORT AUTHOR	Bernadette Marjoram

**1. PURPOSE OF REPORT:-**

The report provides Committee with Communities, Housing and Infrastructure's Service Improvement Plans for 2017-18.

**2. RECOMMENDATION(S)**

That Committee notes the content of the Service Improvement Plans for 2017-18.

**3. BACKGROUND**

In February 2017 the Council agreed a refreshed Strategic Business Plan this followed the Strategic Business Plan from 2016/2017 which translated the Council's vision into objectives and targets.

The Council previously considered a report by the Chief Executive (OCE/15/028) on the Account's Commission's report of July 2015 following the Best Value audit undertaken by Audit Scotland on the Council during the first half of 2015.

The Accounts Commission included within its findings that the Council required to:

- More clearly show how its vision was translated into objectives and targets, linked to service plans;
- Ensure clear links between performance information and the Council's strategic plans.

Accordingly the attached Service Improvement Plans from Communities, Housing and Infrastructure Directorate have been produced.

Committee are requested to note the content of the Service Improvement Plans, further reports will be brought to Committee as required.

**4. FINANCIAL IMPLICATIONS**

There are no direct financial implications arising from the recommendations of this report.

**5. LEGAL IMPLICATIONS**

Legal implications arising from the implementation of the items in the individual Service Improvement Plans will be addressed at the appropriate time and, if necessary, brought back to Committee.

## **6. MANAGEMENT OF RISK**

Any significant risks will identified in each individual Service Improvement Plan and will be managed as appropriate.

## **7. IMPACT SECTION**

### **Economy**

Each Service Improvement Plan (where applicable) has a driver diagram showing what actions are being undertaken in relation to the LOIP and Strategic Plan to support Aberdeen's economy.

### **People**

Each Service Improvement Plan (where applicable) has a driver diagram showing what actions are being undertaken in relation to the LOIP and Strategic Plan to support Aberdeen's people.

### **Place**

Each Service Improvement Plan (where applicable) has a driver diagram showing what actions are being undertaken in relation to the LOIP and Strategic Plan to support Aberdeen as a place.

### **Technology**

Each Service Improvement Plan (where applicable) has a driver diagram showing what actions are being undertaken in relation to the LOIP and Strategic Plan to support improving technology in Aberdeen.

## **8. BACKGROUND PAPERS**

[Aberdeen City Council Strategic Business Plan 2017 - 2018](#)

[Aberdeen City Local Outcome Improvement Plan 2016-26](#)

## **9. APPENDICES (if applicable)**

[Land and Property Assets Service Improvement Plan](#)

[Economic Development Service Improvement Plan](#)

[Communities and Housing Service Improvement Plan](#)

[Planning and Sustainable Development Service Improvement Plan](#)

[Public Infrastructure and Environment Service Improvement Plan](#)

## **10. REPORT AUTHOR DETAILS**

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