

Appendix 3: Technology Partners

Component	Partner
• Data Centre and Disaster Recovery	Brightsolid
• Telecoms	Vodafone and Gentronics
• Networks	European Electronique*
• Security	Softbox*
• Hardware	Generally procured through frameworks, therefore the technology partner would depend on what was procured and the extent of their involvement would depend on any contractual agreements*
• Enterprise Applications and Technologies	Microsoft*
• Virtual Desktop	Incremental*
• Digital Platform	FirmStep*
• Office 365 and Collaboration	Sword & Incremental*
• Line of Business Systems <ul style="list-style-type: none"> ○ Social Care System (CareFirst) ○ Housing System (iWorld) ○ Finance System (eFinancials) 	ILM* Northgate* ABS*

** - provide specialist support when required but on a day-to-day basis these technologies are developed and/or managed in-house*