

ABERDEEN CITY COUNCIL / NHS GRAMPIAN JOB PROFILE

1 Job Details	
Job Title:	Chief Officer – Aberdeen City Health & Social Care Partnership
Job Profile No:	
Grade:	
Version Date:	March 2018

2 Job Purpose
<p>To provide a single point of overall strategic leadership for the Aberdeen City Health and Social Care Partnership including lead responsibility for delivery of the services agreed by the Integration Joint Board as defined within the Strategic Plan; as well as the management of the integrated budget for those services.</p> <p>To lead on the improvement of those services to achieve the best health and social care outcomes for patients, people who use services and carers within the Aberdeen City Partnership area.</p>

3 Reporting Relationships
<p>Accountable to the Integration Joint Board and reporting to the Chief Executives of NHS Grampian and Aberdeen City Council.</p> <p>The postholder is expected to work with a diverse range of stakeholders across Health, Council, Voluntary Sector and other partner agencies. The postholder will also work closely with the Scottish Government.</p>

4 Outcomes
<p>The postholder will be expected to:</p> <p>Lead the development of the Partnership's Strategic Plan and drive change to maximise the efficiency and utilisation of available resources. This includes taking into account anticipated developments in the external environment and to influence those developments where possible.</p> <p>Harness new ways of maximising digital and self-serve technology opportunities from both a business, systems perspective and from a client/ service end user perspective.</p> <p>Provide a strategic leadership role in strengthening partnership arrangements across the public, third and independent sectors.</p> <p>Lead the Partnership that has at its core a culture of patient and service user safety and will be responsible for providing assurance to the Integration Joint Board that such standards are being achieved by the systematic application of the established</p>

clinical and care governance principles signed up to by the Integration Joint Board.

Ensure statutory compliance for all aspects of the service delivery within their jurisdiction.

To provide a point of joint accountability for performance of services to the Integration Joint Board, as well as that required through the respective Council and NHS Board governance arrangements.

As a senior manager with the Council, the NHS and the Integration Joint Board, and therefore with a wider governance role in both organisations, be expected to provide input on a wide range of health and social care related issues.

Determine operational priorities and review functional activities across the Partnership to ensure effective deployment of employees and all other resources in order to achieve high individual, team and organisational performance.

Establish long term financial plans for the Partnership as required and contribute to financial planning at a corporate level.

Communicate complex and potentially contentious information in a way that is tailored to meet the needs of a variety of audiences. This includes provision of advice and guidance to the NHS Board, the Council and its Committees on all aspects of the services provided across the Partnership.

Lead, develop and coach a Senior Management Team to plan and deliver exceptional performance.

5 Knowledge and Experience

The post holder needs to be able to demonstrate an understanding or experience as follows:

- Proven extensive experience in:
 - a senior management role in a large complex and multi-functional organisation, preferably within health or social care
 - Strategic policy development and implementation
 - Developing/Managing strategic partnerships
 - Service transformation and quality improvement performance
 - Developing integrated services
 - Delivering measurable outcomes
- Managing and understanding a demanding client base
- Risk analysis, risk awareness, monitoring and management of risk
- Understanding key drivers in a business area and working in partnership with stakeholders to measurably improve service delivery
- Practical knowledge of negotiation and influencing in a complex organisation.

- Practical knowledge of setting strategy in a complex organisation
- Practical knowledge of working in a commissioning organisation
- Experience in business/service improvement methodologies.
- Embracing new technology to deliver services in an innovative way.

6 The Individual – the characteristics of a high performing individual

- Conscientious – conscientiousness combines self-discipline, an organised approach to work and the ability to control impulses.
- Adjusted – ability to deal with pressure without affecting others
- Curious – being able to evaluate information and look for ways to change and improve performance.
- Competitive – has a genuine desire to win and succeed.
- Has a tolerance for ambiguity – be able to cope and thrive when faced with mixed information, conflicting opinions and different options.
- Healthy approach to risk – be able to confront problems, take calculated risks, have difficult conversations and consider a range of options.

8 Organisational Behaviours

We seek people who are active, adaptive and accountable.

Active:

Proactive; seekers of good practice; prepared to step out of their comfort zone; willing to experiment; brings energy and enthusiasm; connects people and ideas; curious to learn, understand and improve; thinks big, starts small, learns fast and shares results and learning

Adaptive:

Sees change as an opportunity; embraces new technology and new ways of working; adapts to changes in environment - knows when to stop as well as when to start or change direction; open to new ideas and opinions; strives to achieve a positive, sustainable future

Accountable:

Takes personal responsibility; focuses on outcomes; a steward of scarce resources; uses evidence and data to inform decisions; trusts people to perform and holds them to account; embraces our values and behaviours; leads through truth and trust; open and authentic

9 Requirements of the Job

The post holder needs to hold as a minimum:

- A degree in an appropriate health or social work related function / profession or equivalent
- A post graduate management qualification (eg MBA) (desirable)
- The ability to travel as required by the job

Work Portfolio – Functional Description

Functions within the role

- Director level responsibility for all adult social care and health services as set out in the Integration Scheme:
- Assessment and care management functions (adults over 18 years with a learning or physical disability, adults over 18 years with mental health problems, older people and carers)
- Social care commissioning and procurement
- Adult support and protection
- All social work and social care functions and activities for adults with a learning disability
- All social work and social care functions and activities for older people and people with dementia
- All community mental health and learning disability functions for adults and older people
- All substance misuse functions and activities
- All primary care functions including GMS and prescribing
- In-patient, out-patient and other hospital functions and activities as prescribed by the Regulations Relating to Public Bodies (Joint Working) (Scotland) Act 2014
- Pharmacy
- Dentistry
- Palliative care functions operating in Aberdeen City
- Community and specialist nursing operation within Aberdeen City
- Allied Health Professions - Physiotherapy, speech and language therapy, occupational therapy, dietetics and podiatry functions within Aberdeen City
- Primary and community health support functions
- Clinical Psychology
- Health Promotion
- Public Health, as prescribed

Key Results Areas and Responsibilities

- Develop the integrated planning of Health and Social Care Services, within Aberdeen City, ensuring the management, planning and commissioning of services meets Council and NHS Grampian policy objectives and statutory requirements as defined in the Strategic Plan, by providing strategic leadership and direction.
- Lead the integration of services between those managed by NHS Grampian and Aberdeen City Council, to ensure integrated service planning and performance management arrangements are in place. This will include the delivery, co-ordination, the preparation and the application of key strategic documents including Service Plans and Joint Commissioning Plans.
- Ensure that Senior Managers have the necessary systems and working arrangements in place to deliver all service requirements, taking account of statutory and legislative requirements and advice to the Integration Joint Board, the NHS Board and relevant Council Committees.
- Lead the budget setting process, with support from the Chief Finance Officer, for services to meet the objectives as agreed by the, Integration Joint Board within Council and NHS Grampian constraints and prioritisation processes, ensuring that financial targets are achieved within the resources available.
- Develop and set standards for the joint delivery of adult health and social care services ensuring a robust performance management framework is in place to measure service delivery, and ensure continuous improvement. Ensure that all statutory clinical and non-clinical governance and professional standards are adhered to and arrangements are established to ensure systems are in place meeting professional and clinical standards
- Develop and secure effective partnership working with a range of key stakeholders, including voluntary and private sector providers, trades unions/professional organisations and staff to achieve optimum development of services and in accordance with the NHS Scotland Staff Governance Standards and Best Value arrangements
- Lead and develop health and social care input into Community Planning Partnership arrangements, as agreed and in accordance with, the CPP Single Outcome Agreement
- Review and develop, via the Integration Joint Board, relevant NHS Board and Council policies ensuring that they facilitate delivery of high quality services, consistent with the statutory objectives of both organisations and lie within the resources available to the Integration Joint Board. Ensure arrangements are in place to support the general management and continuous development of the staff from the Board and the Council whose responsibilities are covered by Integration Joint Board and the application of equal opportunities and non-discriminatory practices and policies.

- Manage and retain oversight of preparations for inspection and audit activity relating to delivery of services defined in the Integration Joint Board Agreement and undertaken as part of the Joint Commissioning Plan.
- Lead the cultural shift required to achieve true integration, through personal commitment to the values of collaborative leadership, strengthening partnership arrangements, through facilitation and active support to merge two very different cultures, ensuring staff are supported to achieve transformational change that will foster a supportive, learning, outcome-focused organisation.
- To generate an ethos of professional and distributive leadership amongst professionals, senior clinicians and managers who form the health and care partnership with regard to accountability, responsibility, role and contribution.
- Implement an agreed engagement strategy with frontline professionals which supports innovative practice and local solutions to health inequalities and shapes the Partnership's Strategic Plan.
- To deliver role within the context of both Aberdeen City Council's Corporate Management Team and NHS Grampian's Senior Leadership Team and attend and participate in such strategic and operational forums as; Full Council, Corporate Management Team meetings;, NHS Grampian Senior Leadership Team, NHS Board and Seminar meetings and meetings with the other Grampian Chief Officers.