ABERDEEN CITY COUNCIL

COMMITTEE	Education Operational Delivery Committee
DATE	17 September 2020
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Performance Management Framework Report -
	Education Operations
REPORT NUMBER	CUS/20/121
DIRECTOR	Andy MacDonald
CHIEF OFFICER	Martin Murchie
REPORT AUTHOR	Alex Paterson
TERMS OF REFERENCE	1.1.3

1. PURPOSE OF REPORT

1.1 To present Committee with the status of key performance measures relating to the Education Operational cluster.

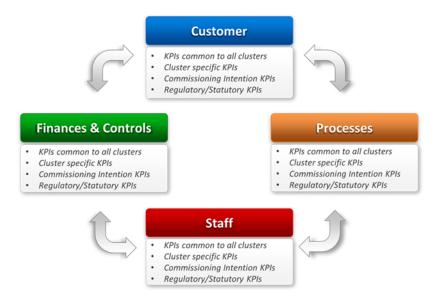
2. **RECOMMENDATION**

2.1 That the Committee note the report and provide comments and observations on the performance information contained in the report appendix.

3. BACKGROUND

- 3.1 This report is to provide members with key performance measures in relation to the Education Operational cluster as expressed within the 2020/21 Council Delivery Plan.
- 3.2 Introduced in 2019/20, Performance Management Framework Reporting against in-house delivery directly contributing to the City's Local Outcome Agreement Plan, initially through the Operational Delivery and City Growth and Resources Committees, has informed development of the 2020/21 Council Delivery Plan (the Plan) that was agreed by Council on the 3rd March 2020.
- 3.3 The 'Performance Management' section of the Plan explains how the commitments and deliverables will be supported and scrutinised through the Council's Performance Management Framework, which establishes robust performance management of service delivery. This section also outlines the systematic approach that will be taken during 2020/21 to identify, plan and deliver improvement.
- 3.4 The Plan also reflects on the revised governance arrangements for Committee reporting, agreed on 2nd March 2020, and the roll-out of Performance Management Framework reporting against those additional Services which directly deliver against the City's Local Outcome Improvement Plan, (alongside Enabling services which support the LOIP) and the introduction of Service Standards against each function/cluster, that builds on the original Framework.

3.5 The Performance Management Framework provides for an amended approach within which performance will be reported to Committees. This presents performance data and analysis within four core perspectives, as shown below, which provides for uniformity of performance reporting across Committees.



- 3.6 With recognition of the impact on service delivery, and priority re-allocations of resource arising from the Council's COVID-19 Response, it has not been possible, or appropriate, to fully develop data or reflection for the entire suite of agreed Education Service Standards/KPI's for this initial report.
- 3.7 Data and Insights, and service data stewards, having significantly supported the above response at CMT/IMT levels, are in the process of transitioning to the recovery and surveillance phase referred to in the Governance Arrangements Update report to Urgent Business Committee on 30th June 2020.
- 3.8 This period will see the resumption of ongoing collaborative work to capture data for the wider range of service performance measures and include, where appropriate, further analysis of those performance measures which have been identified as exceptional from the suite of data releases throughout the fiscal year.
- 3.9 Where exceptions in performance within this report are clearly and directly linked to the Response period noted above and/or the circumstances surrounding application of the Scottish Government's COVID-19 legislation, these are highlighted in commentary in Appendix A.
- 3.10 As a point of assurance, those detailed attainment and achievement outcomes of pupils, which may fall out with the core Performance Management Framework perspectives, will continue to be captured separately in Education Improvement and National Improvement Framework Plan reports to this Committee.
- 3.11 Appendix A provides a summary dashboard of current performance across the Education Operations cluster, with reference to recent trends and performance against target.

3.12 Within the summary dashboard the following symbols are used:

Performance Measures

Traffic Light Icon

- On target or within 5% of target
- Within 5% and 20% of target and being monitored

Below 20% of target and being actively pursued

Data only – target not appropriate

4. FINANCIAL IMPLICATIONS

There are no direct financial implications arising out of this report.

5. LEGAL IMPLICATIONS

There are no direct legal implications arising out of this report.

6. MANAGEMENT OF RISK

Category	Risk	Low (L) Medium (M) High (H)	Mitigation
Strategic Risk	None	N/A	N/A
Compliance	No significant related legal risks.	L	Publication of service performance information in the public domain ensures that the Council is meeting its legal obligations in the context of Best value reporting.
Operational	No significant related employee risks.	L	Oversight by Elected Members of core employee health and safety data supports the Council's obligations as an employer
Financial	No significant related financial risks.	L	Overview data on specific limited aspects of the cluster's financial performance is provided within this report
Reputational	Lack of sufficient access to information for citizens	L	Placing of information in the public domain is contributed to by this report. Reporting of service performance

		serves to enhance the Council's reputation for transparency and accountability.
Environment / Climate	None	N/A

7. OUTCOMES

COUNCIL DELIVERY PLAN		
Impact of Report		
Aberdeen City Council Policy Statement	The provision of information on cluster performance supports scrutiny of progress against the delivery of the following Policy Statements:	
	2 - UNICEF Child Friendly accreditation	
	3 -Work with the Scottish Government to provide flexible and affordable childcare for working families on the lowest incomes	
	4 - Support the implementation of Developing the Young Workforce, seek to gain the highest level of investors in young people accreditation and ensure there is a focus on supporting pupils excel in STEM subjects	
	7 – Commit to closing the attainment gap in education while working with partners in the city.	
Aberdeen City Local Outco	me Improvement Plan	
Prosperous Economy	The data within this report supports the delivery of	
10% increase in	Children & Young People Stretch Outcomes in	
employment	the LOIP, and informs many the	
across priority and volume	improvement projects within the LOIP including to.	
growth sectors by 2026.	Increase the number of people employed in	
	growth sectors (digital/ creative; food and drink.	
	life sciences; tourism; social care and health and	
Dreenereus Deenle	construction) by 5% by 2021	
Prosperous People 95% of children (0-5years)	The detail within this report supports the delivery of each of the Children & Young People Stretch	
will reach their expected	Outcomes 3 to 7 in the LOIP. This includes the	
developmental milestones	following projects:	
by the time of their child		
health reviews by 2026.	Increase the confidence of school-based staff to	
	recognise and respond to children who require	
90% of children and young	support and directing them to the school Nursing	
people will report that they	Service to 90% by 2021.	
feel mentally well by 2026.		
	Increase the confidence of parents and young	
95% of care experienced	people to recognise and seek support in	
children and young people	response to deteriorating mental wellbeing by	
will have the same levels of	2022.	

attainment in education, emotional wellbeing, and positive destinations as their peers by 2026.	Increase the number of young people who effectively transition from primary school to secondary school by 2021
95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026.	Increase the range and number of accredited courses being provided by schools & partners by 25% by 2021.
Child Friendly City which supports all children to prosper and engage actively with their communities by	Increase the number of young people taking up foundation apprenticeships to 142 by 2021. Reduce the number of winter leavers with no positive destination by 50% by 2021.
2026. 25% fewer young people (under 18) charged	Increase the number of young people who leave school with a minimum of SVQ 3 in literacy and numeracy and 4 other qualifications to 98% 2021
with an offence by 2026.	Increase the number of young people living in Quintiles 1,2 and 3 who achieve a sustained positive destination by working with communities to 90% 2022.
	Increase the number of curricular offerings shaped by school communities by 20%, by 2021.
	Increase the number of opportunities to discuss and record skills for life, learning and work from S1 by 20%, by 2021.
	Increase children, young people, and families' awareness and understanding of future skill requirements by June 2021.
Prosperous Place Stretch Outcomes	The data in this report also impacts on LOIP Stretch Outcome 11- Healthy life expectancy (time lived in good health) is five years longer by 2026.
	Respectively, this informs delivery of the following improvement projects:
	Increase the number of people with autism who are supported to be in education, employment or training by 2021.
	Increase number of people in local communities promoting wellbeing and good health choices by 2021.
	100% of schools have a progressive, cohesive and relevant substance misuse curriculum by 2021.

Regional and City Strategies	The report reflects outcomes aligned to the City's National Improvement Framework for education	
UK and Scottish	The report reflects outcomes aligned to the Scottish	
Legislative and Policy	Government's National Improvement Framework and	
Programmes	Early Learning and Childcare Expansion Programme	

8. IMPACT ASSESSMENTS

Assessment	Outcome
Impact Assessment	The recommendations arising from this report do not require that a full Equality and Human Rights Impact Assessment be completed
Data Protection Impact Assessment	Not required

9. BACKGROUND PAPERS

Council Delivery Plan 20/21 – COM/20/052, Council. 3rd March

Covid-19 - Governance Arrangements Update, COM/20/094, 30th June 2020

Local Outcome Improvement Plan

10. APPENDICES

Appendix A – Performance Summary Dashboard

11. REPORT AUTHOR CONTACT DETAILS

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