

Good morning I'm still having concerns from 1 or 2 local residents

I wouldn't post on social media but I feel I'm best having this topic publicly open especially to my local customers of Cove because the opinion of the community is my greatest concern The main complaints are

- 1. The traffic concerns in whitehills close since the van opened (parking)
- 2. The academy children's safety crossing to get to the van
- 3. The grass in front of the van now being utilised by my customers and not being left for children in the area to play on
- 4. My school term menu attracting children from the academy
- 5. The noise of my petrol generator

These are the main issues being reported to the council and I will be in a meeting with them over the next couple of weeks but your input is important as I did not open my van to upset locals quite the opposite I opened to give something to the community which I felt we lacked in cove

As always Thankyou for your continued support everyone not only Cove but obviously these complaints concern locals

Sounds like it's just more excuses for them to have a moan. How old are these children going to Lochside? Surely they are old enough to have learned the green cross code on how to cross roads safely by now? They even have a designated crossing there for them. Crossing over to go to your van, is no different than them crossing to go to Sainsburys. I don't get the harrie carrie because Burger King are even closer to the school. Are the parents going to complain about them selling burgers and fries? Kids this age have agency to make informed choices about what they choose to eat at lunchtime. Chin up and don't let a couple of people ruin a good thing

It's a public road, people can park there for whatever reason takes their fancy. To visit the van, to park for work etc.

there are two pelican crossings the kids can, and do, use. They've been using them to go to Sainsbury's every lunch time since the school opened.

"grass not being left for local kids to play on".... seriously? I don't recall ever seeing kids "playing" on that grass! There are dedicated parks within Charleston, and there is plenty of space The council gave you a permit there, so it's not really anyone's business. They are worried about children loosing a play space/ noise when said piece of grass is on a busy, noisy main road?

Just ignore them! I'm sure the council will. Your van looks lovely. Xx

- 1. The traffic on whitehills Close is the same as it was before you opened up!
- 2. The academy kids cross the road every day to to go to Sainsbury before you opened up, there are pedestrian crossings at the traffic lights, so not an issue.
- 3. I've lived here for 7 years and never seen a child yet play on the grass in front of your van.
- 4. Why wouldn't you do a school term menu, bet the kids are really appreciative of it.

Don't get it really you were further up the hill until the moaners moaned now your closer to them some people should be careful what they wish for it could be a fish and chip van that's open till 11 at night

Let's get real kids cross anyway
No ones going to let there kid play by
a dual carriageway

As for noise it's only open from 8am till 3 pm I'm pretty sure that's acceptable and probably drowned out by the dual carriageway anyway

As for people parking to use van, they were parking there before anyway And if people are dangerous parking then that's not cos of the van it's cos there are no yellow lines and they are

We live two seconds away can see you from our front garden. We came yesterday for lunch. Noise doesn't bother us. The kids go to sainsburys for lunch any ways I wouldn't say it's gotten any busier since you opened. That bit of grass I have lived here since the house was built kids only played there a handful of times! My

Kids cross for sainsburys anyway so the van ain't making a difference there!! School term menu attracting children, well they have another option for lunch and have the right to eat from a van! Grass being used by customers instead of kids, well if it's public grass then anyone can use it, different it was their garden! Sounds like people just making issues/looking for any excuse to have a gripe! Shame really coz I don't see the harm

Like others have said the kids are going to Sainsbury's anyway. I am quite sure the kids have enough road sense to cross a road that also has a few safety crossings. Sick of people moaning about something good in the community.

Ridiculous. Cafe on the kerb is a huge asset to Cove. You'd think people of Cove would appreciate it. Well most of us do.

I would be really concerned if children were using that area of grass to play in as it is so close to a a busy main road? Also know there is lots of parks nearby for them to play on as well as there own gardens. Van is Brillant, I visited with a young person who has additional needs and sensory processing issues. He had no issues

Seriously?? What is wrong with some people in this area, moan moan moan. What is so wrong with someone just trying to set up their own business to serve the local community, giving residents and school children another option for something to eat other than school meals or shopping in Sainsburys. I thought the whole concept, especially throughout covid, was to shop and support local?

Oh no totally it looks like it's just a few who like to moan. It would be nice for these folks to raise there concerns directly with you to see how it can be resolved rather than just going straight to the council. Sounds like you're doing a great job so I'd just keep doing what your doing and ask anyone with concerns to contact you directly. 99% of the community definitely seem to be behind you 👌 👌