

Function	Cluster	Description of Contract	Estimated Start date of Contract or Extension	Estimated End date of Contract	Total Estimated Contract Value £	SUMMARY OF EXPLANATION OF WHY THE CONTRACT WAS URGENTLY REQUIRED TO MEET THE EXIGENCIES OF THE SERVICE AND THEREFORE JUSTIFYING THE SUSPENSION OF PROCUREMENT REGULATIONS, IN WHOLE OR IN PART:
Customer	Customer Experience	Civica URB System including Support and Maintenance	01/08/2021	31/07/2025	206,000	This relates to the system provided by a specific supplier where the Intellectual Property Rights are protected, there is therefore no other supplier able to provide this service Therefore, it is considered that direct award under the existing contract is justifiable in this case as due to the intellectual property considerations they are the only supplier capable of providing the support and maintenance updates for it.