



QUARTERLY MONITORING REPORT

Covering the activities and performance in support of the Local Fire and Rescue Plan for Aberdeen City 2020



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Quarter One: 2021/22

**Working together
for a safer Scotland**



Community Planning
Aberdeen

ABOUT THE STATISTICS IN THIS REPORT

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

The Scottish Government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

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INTRODUCTION

This report provides detail on the performance of the Scottish Fire and Rescue Service (SFRS) in the Aberdeen City area. In doing so it outlines our progress in the delivery of local priorities as set out within the Local Fire and Rescue Plan and the SFRS framework document.

The Scottish Government provides an overarching vision for public services. This vision is supported by 16 national outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The SFRS can make a significant contribution to improving these outcomes for Aberdeen City by contributing to the Community Planning arrangements across the city.

The national priorities for the SFRS are set out in the Fire and Rescue Framework (Scotland) 2016. The SFRS Strategic Plan 2019-22 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The SFRS Local Fire and Rescue Plan for the Local Authority Area of Aberdeen City is the mechanism through which the aims of the SFRS Strategic Plan are delivered to meet the agreed needs of Aberdeen City's communities.

The Plan sets out the priorities and objectives for SFRS within Aberdeen City and allows our Local Authority partners to scrutinise the performance outcomes of those priorities. The SFRS will continue to work closely with our partners in Aberdeen City to ensure we are all "Working Together for a Safer Scotland" through targeting risks to our communities at a local level.

Aberdeen City Council's Public Protection Committee agreed the new Local Fire and Rescue Plan for Aberdeen City on 4 December 2020. In support of delivering the priorities in this plan, 14 performance measures and targets have been set, and form the basis of this quarterly monitoring report.

PERFORMANCE SUMMARY

The table below provides a summary of quarter 1 activity and year-to-date performance under identified performance measurements and against annual targets. It aims to provide, at a glance, our direction of travel during the current reporting year.

INCIDENTS ATTENDED DURING REPORTING QUARTER 1		
<p>PM 1 Accident Dwelling Fires</p>  <p>Q1 – 52 YTD – 52 Annual Target – 255</p>	<p>PM 2 & 3 Accidental Dwelling Fire Casualties</p>  <p>Q1 – 3 YTD – 3 Annual Target – 32</p>	<p>PM 4 Home Fire Safety Visits</p>  <p>Q1 – 303 YTD – 303 Annual Target – 2500</p>
<p>PM 5 Deliberate Secondary Fires</p>  <p>Q1 – 107 YTD – 107 Annual Target – 266</p>	<p>PM 6 Deliberate Primary Fires</p>  <p>Q1 – 33 YTD – 33 Annual Target – 102</p>	<p>PM 7 Fires in Non-Domestic Premises</p>  <p>Q1 – 12 YTD – 12 Annual Target – 100</p>
<p>PM 8 & 9 Legislative Fire Safety Audits</p>  <p>Q1 – 29 YTD – 0 Annual Target – 488</p>	<p>PM 10 Unwanted Fire Alarm Signals</p>  <p>Q1 – 281 YTD – 281 Annual Target – 1332</p>	<p>PM 11 Operational Intelligence</p>  <p>Q1 – 0 YTD – 0 Annual Target – 0</p>
<p>PM 12 Multi-Storey Operational Assurance Visits</p>  <p>Q1 – 0 YTD – 0 Annual Target – 236</p>	<p>PM 13 Staff Competence</p>  <p>On Target – 34 trainees</p>	<p>PM 14 Appliance/Resource Availability</p>  <p>Wholetime availability 96% RVDS availability 74.45%</p>

PRIORITY 1 IMPROVING FIRE SAFETY IN THE HOME

PM 1 – Accidental Dwelling Fires

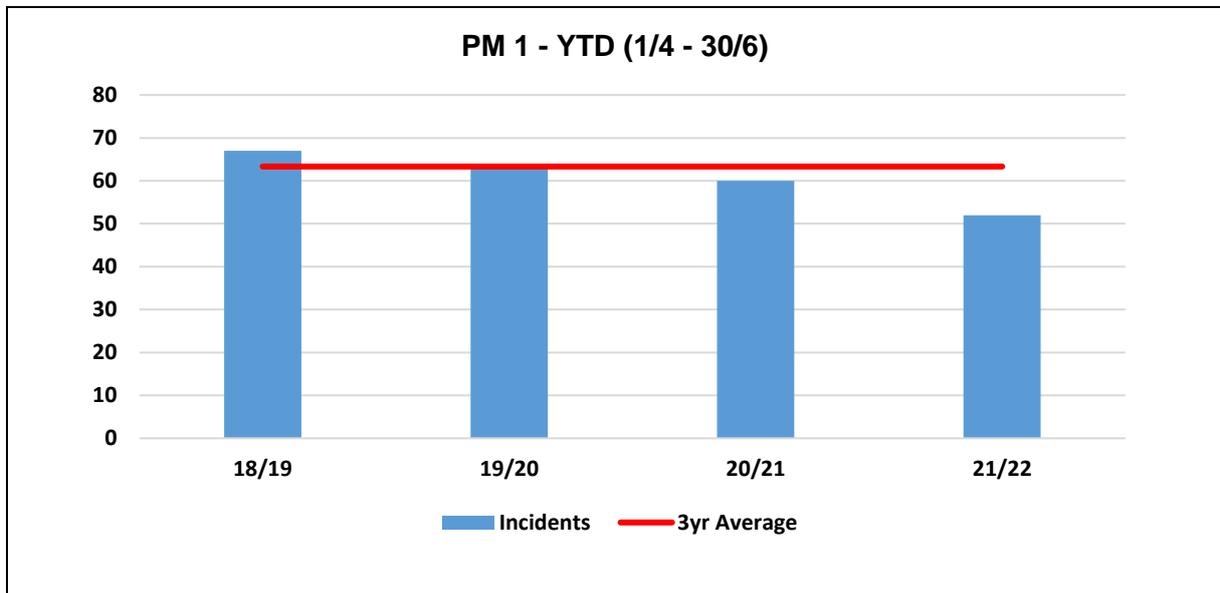


Table 1: Year to Date Performance

	18/19	19/20	20/21	21/22	YTD	Annual Target
Accidental Dwelling Fires	67	63	60	52	Green	255

PM 2 - ADF Fatal Casualties & PM 3 - ADF Non-Fatal Casualties

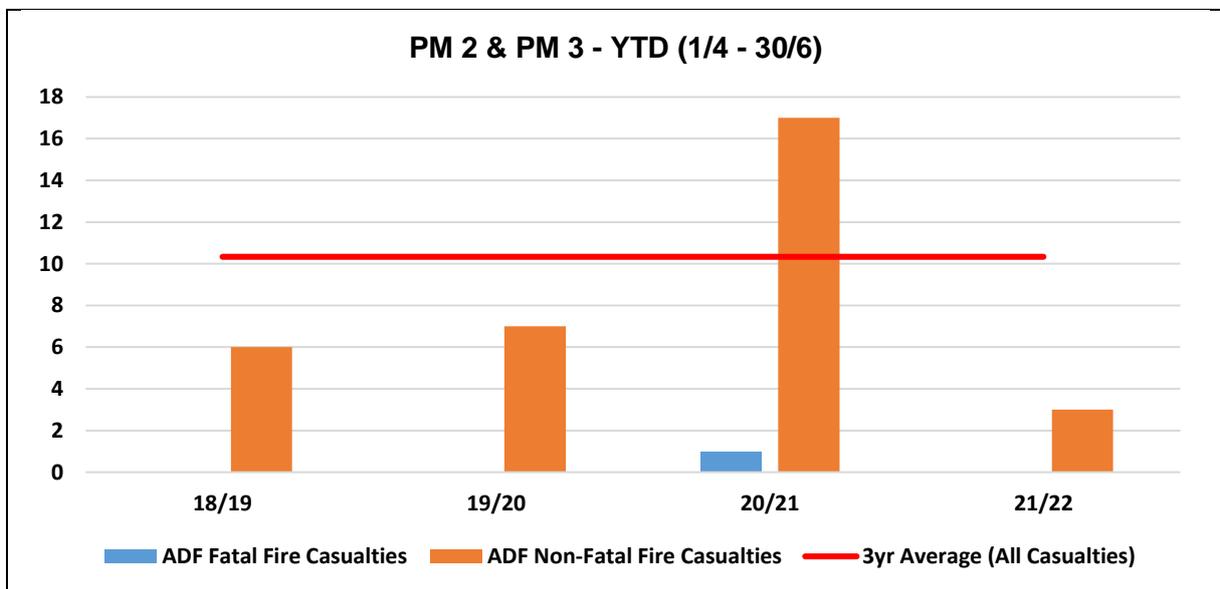


Table 2: Year to Date Performance

	18/19	19/20	20/21	21/22	YTD	Annual Target
ADF Fatal Casualties	0	0	1	0	Green	0
ADF Non-Fatal Casualties	6	7	17	3	Green	21

PM 4 – High Risk Home Fire Safety Visits

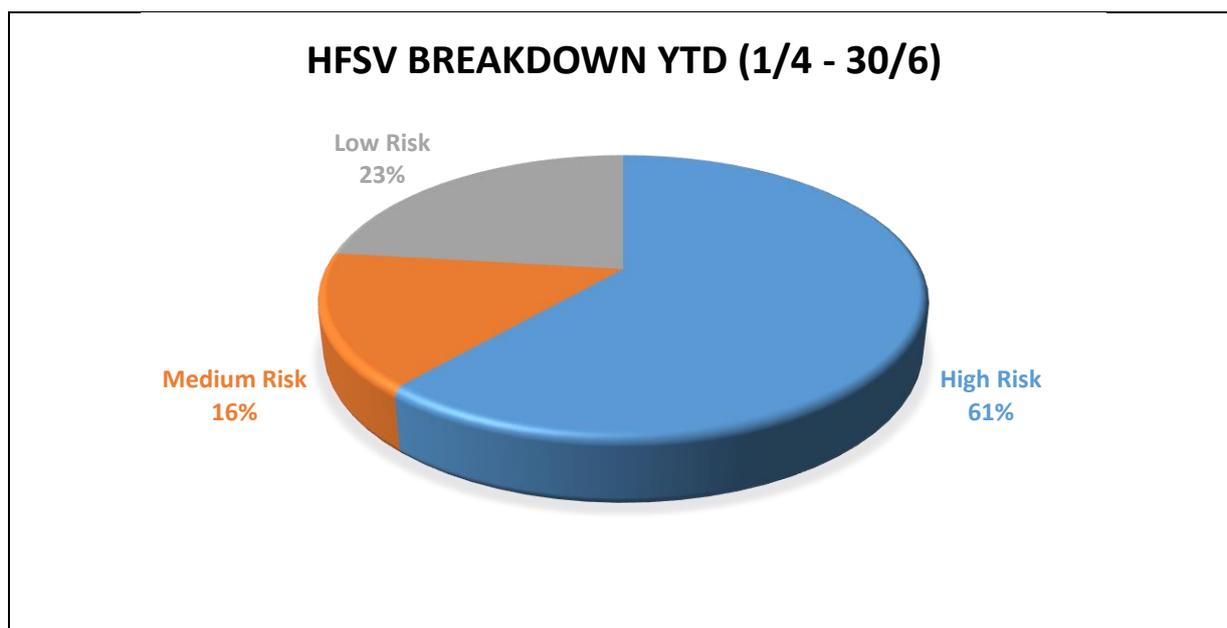


Table 3: Year to Date Performance

	High Risk	Medium Risk	Low Risk	YTD Total	YTD
Home Fire Safety Visits	186	47	70	303	Red
	61%	16%	23%	N/A	Green

Priority Description

The largest single type of primary fire in Aberdeen City is accidental fires in the home, similarly accidental dwelling fires are also the primary cause of most fire casualties and fatalities. Their prevention, therefore, is a key focus of the Service's community safety activity.

PM 1 – Accidental Dwelling Fires (ADF)

As a target, the aim is to reduce the rate of ADF's by keeping these fires **below 255** each year.

PM 2 – ADF Fatal Casualties

This measure counts those people for whom fire has been clearly identified as the cause of death, even if they die some-time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures.

As a target, the aim is to have **Zero ADF Fatal Casualties** in Aberdeen each year.

PM 3 – ADF Non-Fatal Casualties

This measure counts all types of non-fatal fire injury in the home, including precautionary checks.

As a target, the aim is to reduce the risk of injury from fire in the home, in an increasing Aberdeen population, by keeping fire injuries **below 32** each year.

PM 4 – High Risk Home Fire Safety Visits

This measure counts the percentage of all home fire safety visits that are delivered to addresses that are identified as high risk.

As a target, the aim is that **61%** of all completed home fire safety visits are categorised as high risk.

What we aim to Achieve

- *Improved community safety and wellbeing*
- *Reduction in number of accidental dwelling fires*
- *Reduction in number of casualties and fatalities resulting from accidental dwelling fires*

Performance Management

Accidental dwelling fires (ADF) and casualties as a consequence of accidental dwelling fires are both on target to achieve the reduction aim for the reporting year.

Community safety activity is focussed on the most vulnerable people and addresses with strong referral pathways developed to ensure partner agencies forward details of people who are either with risk or at risk.

PRIORITY 2 REDUCING DELIBERATE FIRES

PM 5 – Deliberate Secondary Fires

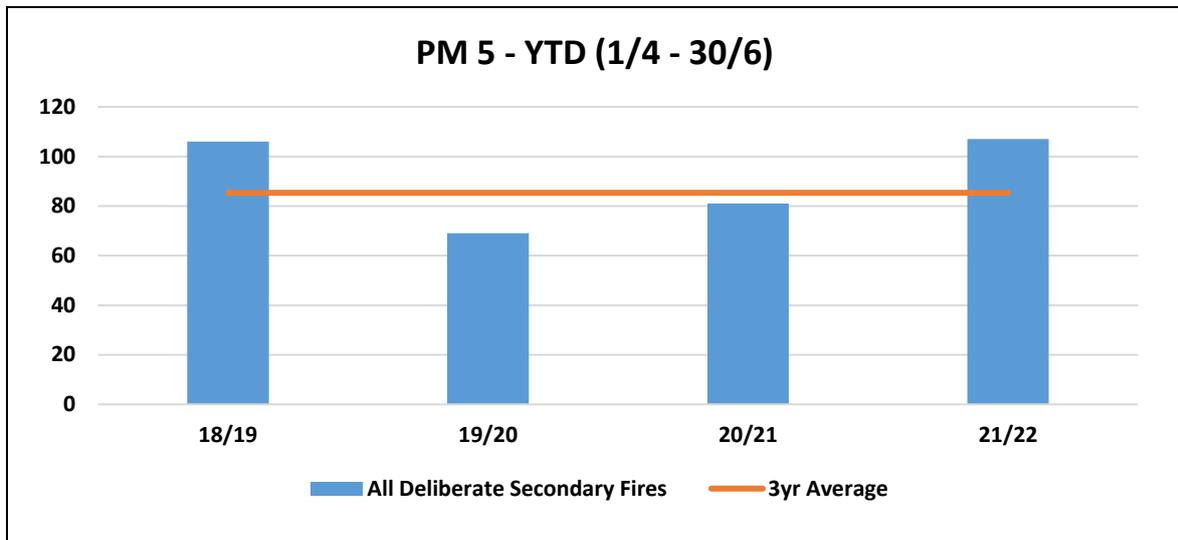


Table 4: Year to Date Performance

	18/19	19/20	20/21	21/22	YTD	Annual Target
Deliberate Secondary Fires	106	69	81	107	Red	266

PM 6 – Deliberate Primary Fires

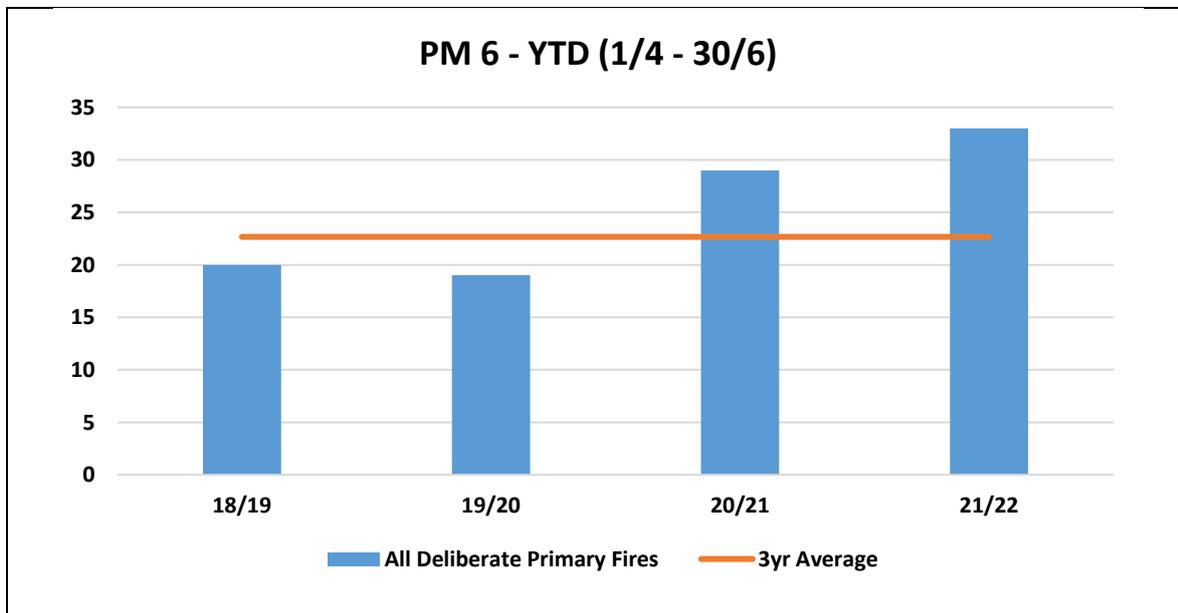


Table 5: Year to Date Performance

	18/19	19/20	20/21	21/22	YTD	Annual Target
Deliberate Primary Fires	20	19	29	33	Red	102

Indicator Description

These measurements and targets account for all types of fire that are believed to have been started intentionally and are categorised as *deliberate primary fires* and *deliberate secondary fires*.

PM 5 – Deliberate Secondary Fires

Deliberate secondary fires cover the majority of outdoor fires including grassland and refuse fires along with fires in derelict property.

As a target the aim is to reduce the rate of deliberate secondary fires in Aberdeen by keeping these **below 266** for the reporting year.

PM 6 – Deliberate Primary Fires

These deliberate fires cover the following property types;

- Fires in the home
- Fires in non-domestic premises
- Fires in motor vehicles

As a target we aim to reduce the rate of deliberate primary fires in Aberdeen by keeping these **below 102** for the reporting year.

What we aim to Achieve

- *Reduce the number of deliberate fires by 10% (LOIP Key Driver 10.2)*
- *Improved community safety and wellbeing*
- *Improved data analysis to ensure resources are directed to maximise community outcomes*
- *Protect Aberdeen’s natural and built environment.*

Performance Management

We continued to work with the Community Safety hub and community partners to share our community safety engagement information to mitigate deliberate fire in the Aberdeen City area.

We are also in the process of becoming strategic board members of the Denis Law Legacy Trust whose mission statement is “Supporting and empowering young people to be confident, capable, independent and responsible citizens within their own communities”. We plan to work with the trust and our partners in reducing anti-social behaviour.

PRIORITY 3 IMPROVING FIRE SAFETY IN THE BUSINESS COMMUNITY

PM 7 – Fires in Non-Domestic Premises

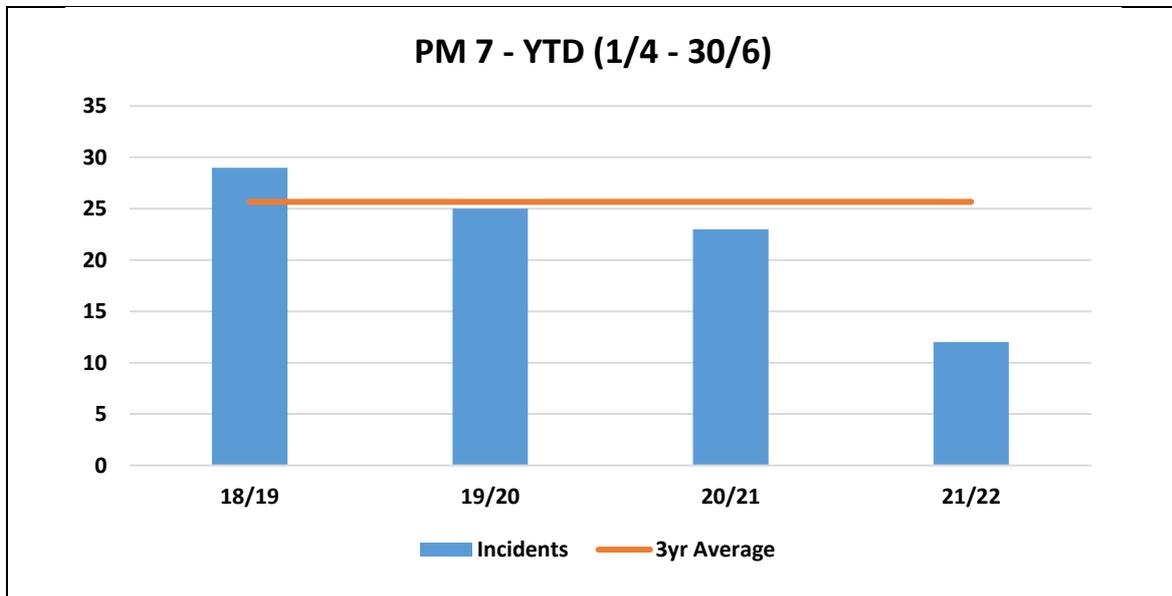


Table 6: Year to Date Performance

	17/18	18/19	19/20	20/21	YTD	Annual Target
Fires in Non-Domestic Premises	29	25	23	12	Green	100

PM 8 – Legislative Fire Safety Audits

Table 7: Completed Audits

Houses in Multiple Occupation	23
Hotel	2
School	1
Day Nursery	1
Licensed Premises	1
Shop	1
TOTAL	29

Indicator Description

These performance measures and targets cover the type of non-domestic premises applicable to Part 3 of the Fire (Scotland) Act 2005 i.e. business premises, and is designed to reflect the effectiveness of fire safety management in respect of these types of buildings.

PM 7 – Non-Domestic Building Fires Applicable to the Act

As a performance measure we aim to reduce the rate of fires in non-domestic premises (where the Act applies) by keeping them **below 100** for the reporting year.

PM 8 & 9 – Legislative Fire Safety Audits

As a performance measure we aim to ensure all premises that meet the SFRS framework requirements are subject to an annual fire safety audit.

What we aim to Achieve

- *Through a risk-based audit programme, we will protect Aberdeen's built environment and heritage at the same time supporting economic growth.*
- *Enhanced understanding of fire safety legislation and responsibilities across the business sector.*

Performance Management

A dedicated team of legislative fire safety enforcement and auditing officers work across Aberdeen City auditing relevant premises that are considered as presenting the highest risk to life in the event of a fire.

PRIORITY 4 REDUCING UNWANTED FIRE ALARM SIGNALS

PM 10 – Unwanted Fire Alarm Signals

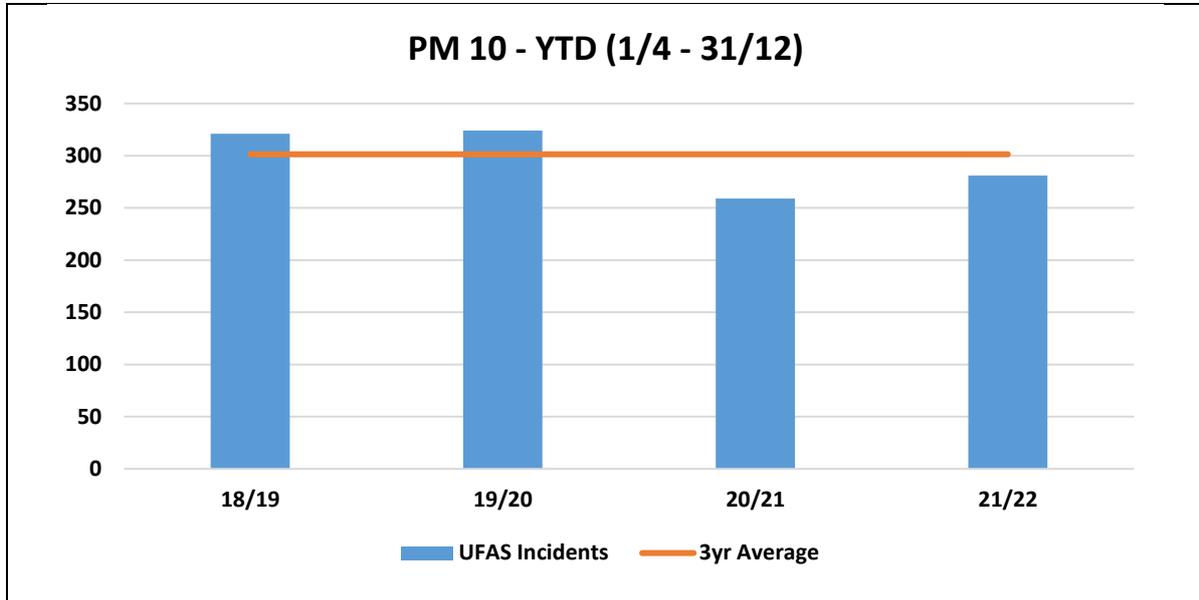


Table 8: Year to Date Performance

	17/18	18/19	19/20	20/21	YTD	Annual Target
UFAS Incidents	321	324	259	281	Green	1332

Indicator Description

Automatic Fire alarms (AFA) are fundamental to providing early warning from fire, giving people the chance to evacuate safely. However, to be effective, they must be properly installed and maintained, and a good fire safety management regime must be in place by the duty holder, so they do not activate when there is no fire.

Every Unwanted Fire Alarm Signal (UFAS) from an AFA has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety work and causing considerable disruption to businesses.

PM 10 – Unwanted Fire Alarm Signals (UFAS)

As a headline target, the aim is to improve fire safety management and awareness, by reducing the number of attendances to unwanted fire alarm signals (UFAS) from automatic systems in non-domestic buildings to **less than 1375** each year.

What we aim to Achieve

- *Reduced impact on businesses, communities and the SFRS, creating capacity to deliver against other local and national priorities.*
- *Reduce SFRS' carbon footprint through less vehicle movements.*
- *Reduction in unnecessary demand on retained firefighters and their primary employers.*
- *Reduced road risk for SFRS operational personnel and the general public.*

Performance Management

Commentary and actions

The table below lists the 5 property types that had persistent call-outs due to UFAS during quarter three.

Property Types	No. of UFAS
Hospitals	68
Purpose Built Office	26
Sheltered Housing	18
Student Halls of Residence	15
Converted Office	12

SFRS personnel proactively engage with any premises that are identified as “repeat offenders” to assist them in developing strategies and procedures that will reduce false alarms of all types.

SFRS are currently consulting with the public for their opinions on options to change the way we respond to false alarms within business premises.

PRIORITY 5

EFFECTIVE RISK MANAGEMENT AND OPERATIONAL PREPAREDNESS

PM 11 – Operational Intelligence

Table 9: Year to Date Performance

	Q1	Q2	Q3	Q4	YTD	Annual Target
Operational Intelligence Visits	166				Red	550

PM 12 – Multi-Storey Operational Assurance Visits

Table 10: Year to Date Performance

	Q1	Q2	Q3	Q4	YTD	Annual Target
Multi-Storey Operational Assurance Visits	55				Red	236

PM 13 – Staff Competence

Table 11

	Total	Competent	Development	Red	Amber	Green	Beyond Target
Firefighter	112	78	34	14	12	8	
Crew Commander	38	29	9				
Watch Commander	16	11	5				
Senior Manager	7	5	2				1

PM 14 – Appliance/Resource Availability

Table 12: Year to Date Performance

	Q1	Q2	Q3	Q4	YTD	Annual Target
Wholetime	96					96%
Retained	75.45					

Indicator Description

Risk Management and operational preparedness are key areas of work for the SFRS. For Aberdeen City this means;

- Knowing what the risks are and making appropriate plans to ensure we are resilient and informed to respond effectively to any event at that risk.
- Being prepared to respond to national threats or major emergencies.
- Firefighters being trained and equipped to deal with emergencies safely and effectively and our stations being ready to respond.

PM 11 – Operational Intelligence

Each operational watch is tasked with undertaking 7 operational intelligence inspections each 7-week cycle. These will be a combination of new inspections and re-visits to validate the currency of the information held.

As a performance target we aim to complete 550 operational intelligence visits across Aberdeen during the reporting year.

PM 12 – Multi-Storey Operational Assurance Visits

Each identified multi-storey premises in Aberdeen City should receive a quarterly inspection.

As a performance target we aim to inspect 59 residential multi-storey premises every quarter.

PM 13 – Staff Competence

On initial appointment, and upon promotion, all personnel enter a period of development where it is expected that they follow an appropriate development plan that will see them achieve competency in role within a defined period.

For new appointments there is a development period of 36 months. For newly promoted personnel achieving competence is expected within 12-24 months.

As a performance target we aim to have all personnel competent in role within these defined timescales.

PM 14 – Appliance/Resource Availability

Good application and efficient use of attendance management, crewing and resourcing policies assists us to keep, as far as reasonably possible, all appliances available at all times.

As a performance target we aim to achieve 100% resource availability for the reporting year.

What we aim to Achieve

- *Support the wellbeing and safety of the public, SFRS personnel and other emergency responders*
- *Improved community resilience.*
- *A Fire and Rescue Service that can respond effectively and efficiently across Aberdeen, and beyond.*

Performance Management

Due to the restrictions of COVID 19 Risk Management and operational preparedness performance indicators have been problematic to meet especially in relation to Operational Intelligence.

An OI improvement plan has been implemented for the area giving stations additional support/direction which will assist in reducing the time each OI takes and assist with the workload. This is being supported by the OI team.

Staff competence is back on track due to the support of the local training team which has included catch-up assessments due to COVID impact and local mitigation measures.