

ABERDEEN CITY COUNCIL

COMMITTEE	Council
DATE	13 October 2022
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Bon Accord Care Business Plan – Annual Report 2021/2022
REPORT NUMBER	COM/22/231
DIRECTOR	Gale Beattie
CHIEF OFFICER	Craig Innes
REPORT AUTHOR	Craig Innes
TERMS OF REFERENCE	24.15

1. PURPOSE OF REPORT

- 1.1 This report presents the annual reporting of the Bon Accord Care Business Plan covering financial year 2021/2022.

2. RECOMMENDATIONS

- 2.1 That the Council notes the Bon Accord Care Business Plan Annual Report appended to this report for the Council's interests.

3. CURRENT SITUATION

- 3.1 Bon Accord Support Services (BASS) and Bon Accord Care (BAC) are Arm's Length External Organisations (ALEOs) owned by Aberdeen City Council (ACC). For operational purposes Bon Accord Care is used as a collective term to refer to both companies.
- 3.2 The Integrated Joint Board directed the Council to put in place arrangements for BAC to provide a range of services which are currently being delivered by them for a period of 6 years from 1 August 2018 until 31 July 2024.
- 3.3 Bon Accord Care is led by a board of non-executive and executive directors. The directors are accountable to the shareholder (Aberdeen City Council) for the operations of the company and are responsible for setting the strategic direction and taking the policy decisions that meet the company objectives.
- 3.4 A summary of the annual performance report which is appended to this report shows performance metrics in relation to efficiency and quality of service delivery. The Bon Accord Annual Performance Report 2021/22 also appended provides a comprehensive breakdown of core business, efficiency and quality, innovation and early intervention.
- 3.5 Separately, the ALEO Assurance Hub continues to seek assurance from BAC on its financial stewardship, governance, and risk arrangements. This includes oversight that medium term financial plans are in place and aligned

to business planning. This is reported on twice a year to the Audit, Risk and Scrutiny Committee along with the Hub's risk ratings, which reflect the level of risk presented to the Council by each ALEO.

4. FINANCIAL IMPLICATIONS

- 4.1 There are no financial implications arising directly from the recommendations of this report. Core funding to Bon Accord Care for 2021/2022 paid under direction from the Integration Joint Board was £30,424,000.
- 4.2 Other services may be directly commissioned from Bon Accord Care, both under Direction from the Integration Joint Board or other Council Services and would be met from within the appropriate existing budgets. Such purchases would remain outside the SLA that governs use of the Core funding.
- 4.3 The information from the annual report will be considered by officers in the budget setting process.

5. LEGAL IMPLICATIONS

- 5.1 There are no direct legal implications arising from the recommendations of this report.

6. ENVIRONMENTAL IMPLICATIONS

- 6.1 There are no direct environmental implications arising from the recommendations of this report.

7. RISK

- 7.1 The risks reflect the 2021/22 reporting period covered and there is ongoing monitoring of the current position through the ALEO Assurance Hub..

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) *taking into account controls/control actions	*Does Target Risk Level Match Appetite Set?
Strategic Risk	N/A			
Compliance	N/A			
Operational	Risk of poor service provided to customers.	The amendment of the BAC SLA with revised outcomes and more robust contract management should contribute to customer satisfaction by ensuring delivery of a high standard of services to the customer.	L	Yes

Financial	No risk arising from this report as annual budget is set by Council as part of the budget-setting process.	N/A	N/A	
Reputational	Poor performance by BAC/not performing in accordance with their business plan could impact on the Council's reputation.	Amendments to the BAC SLA with revised outcomes should ensure good performance by BAC.	L	Yes
Environment / Climate	None			

8. OUTCOMES

<u>COUNCIL DELIVERY PLAN 2022-2023</u>				
			Impact of Report	
Aberdeen City Council Policy Statement <u>Working in Partnership for Aberdeen</u>			BAC aligns to the transformation programme articulated within the TOM 1.2, and forms part of the next steps for delivery of the outcomes and commitments	
<u>Aberdeen City Local Outcome Improvement Plan</u>				
Prosperous Economy Stretch Outcomes			The annual report evidences contribution by BAC towards the LOIP theme of prosperous economy. Existing SLA with BAC has been refreshed to ensure that it is outcomes-focused and contains robust contract management measures will ensure that it links directly to the LOIP outcomes for a prosperous economy.	
Prosperous People Stretch Outcomes			The annual report evidences contribution by BAC towards the LOIP theme of prosperous people. Refresh of the existing SLA with BAC to ensure that it is now outcomes-focused and contains robust contract management measures will ensure that it links directly to the LOIP outcomes for prosperous people.	
Prosperous Place Stretch Outcomes			The annual report evidences contribution by BAC towards the LOIP theme of a prosperous place. As above with the refresh of the SLA.	
Regional and City Strategies			BAC aligns to the transformation programme articulated within the TOM 1.2, and forms part of the next steps for delivery of the outcomes and commitments.	

9. IMPACT ASSESSMENTS

Assessment	Outcome
Impact Assessment	Full impact assessment not required
Data Protection Impact Assessment	Not required

10. BACKGROUND PAPERS

None.

11. APPENDICES

- Bon Accord Care Annual Report – 2021/2022

12. REPORT AUTHOR CONTACT DETAILS

Name Craig Innes
Title Chief Officer – Commercial & Procurement Services
Email cinnes@aberdeencity.gov.uk