

Customer Experience

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Customer Experience Service Delivery	Operational	Cautious	Yes

Data and Insights

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Information Governance	Compliance	Averse	Yes

Digital and Technology

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Climate Change - Digital Infrastructure	Climate/Environmental	Averse	Yes
• Sustainability of support services	Operational	Cautious	Yes

Early Intervention and Community Empowerment

Risk Title	Risk Category	Target Risk Appetite	Aligned with RAS?
• Inability to meet the Unsuitable Accommodation Order	Compliance	Averse	Yes
• Rental income from Council Housing	Financial	Averse	Yes
• Risk to the welfare of children, young people, and families due to the increase in the cost of living, and the long-term impact of Covid-19	Strategic	Averse	Yes
• Safeguarding amongst refugee communities	Operational	Averse	Yes
• Void Property Management	Operational	Averse	Yes