

Assurance Map

Cluster – Children & Families Services (Children’s Social Work)

Cluster Risk Register Risks:

1. **Budgets/Cost of care** - Continuing demand for care outstrips supply. As cost of living rises, fees are likely to increase.
2. **Child Migration including unaccompanied asylum-seeking children and young people (UASC)** - Risk is that there is insufficient resource to meet demand and that this position compromises the care, protection and wellbeing of children and their families.
3. **Workforce (Children’s Services)** - Recruitment of staff continues to be a challenge within Social Work and Social Care within Children's Services.
4. **CareFirst System Failure** - Risk of major CareFirst systems failure

First Line of Defence (Do-ers)	Second Line of Defence (Helpers)	Third Line of Defence (Checkers)
<ul style="list-style-type: none"> • Trained and qualified staff • Professional Supervision in place for all CSW staff ensuring day to day service delivery. • Team Managers/SM's oversight of finances for teams • Agreed health and safety procedures – all staff supported to familiarise as part of induction. • All staff involved in risk assessment process • Team Business Continuity Plans in place • Tracking and monitoring arrangements in place in all schools to track performance and delivery of statutory duties. • Learning from case reviews considered on single and multi-agency basis and embedded at practitioner level. • Voice of children and young people at the heart of service planning and improvement. • Regular analysis of CSW data to improvement planning on both single and multi-agency basis. 	<ul style="list-style-type: none"> • CMT Boards • Council Committees • Health and Safety guidance for services, including Lone Working • Identified health and safety team link for all teams • Child protection and safeguarding guidance and professional learning available • Range of policies/procedures for schools to support consistent practice • SM QA activity within teams and through professional supervision. • Multi-agency Quality Improvement activity • Service Business Continuity Plan • Improvement groups comprising central Officers and school staff identify and address emerging risks • Data dashboard and Risk Register discussed fortnightly by SMT • Regular finance meetings with Senior Leadership Team 	<ul style="list-style-type: none"> • Care Inspectorate Inspections • HSE Covid-19 inspections • Health and Safety Team compliance visits to work settings • ECMT data reviews • Performance reports to Committee • Annual reporting of Risk Registers to Committee • Regular contact with Scottish Government OCSA Team • External Audit • Monthly budget print outs • Annual External Audit and report • Annual Internal Audit Plan approved and overseen by Audit, Risk and Scrutiny Committee • Audit Scotland and National Audit reports • Internal Audit – Children with Disabilities – September 2022 • Internal Audit – Out of Authority Placements – December 2022

<ul style="list-style-type: none">• Staff supported to fulfil registration requirements to ensure continuous professional development.	<ul style="list-style-type: none">• Assurance Team• Committee reports• Regular contact with SWS and COSLA	
--	---	--