

# Appendix B 2021-22 Scottish Local Government Benchmarking Framework Report

## Scorecard March 2023 – Commissioning and Resources Clusters

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Performance Measure	2017-18 Value	2018-19 Value	2019-20 Value	2020-21 Value	2021-22 Value	Status 2021-22	Previous Status	Value Change Long Trend	Quartile Ranking Short Trend/Quartile Standing	National Value	National Value Change Long Trend
% community satisfaction with Museums and Galleries	68.3%	68.3%	66.6%	70.0%	70.3%				2	71.3%	
% Unemployed People Assisted into work from Council operated / funded Employability Programmes	5.9%	5.5%	10.5%	2.5%	59.3%				1	19.57%	
% of procurement spend spent on local enterprises	21.4%	21.5%	32.2%	37.5%	38.4%				1	29.9%	
Cost per planning and building standards application decisions – All Local Applications	£6,695	£5,267	£4,458	£5,746	£4,176				3	£3,838	
% of invoices sampled that were paid within 30 days	95.9%	80.5%	76.1%	87.1%	85.2%				4	92.2%	
The proportion of operational accommodation that is suitable for its current use.	74.2%	75.35%	75.3%	75.1%	75.9%				4	85.3%	
Percentage of internal floor area of operational accommodation that is in a satisfactory condition.	96.0%	96.0%	96.75%	96.4%	96.7%				1	90.1%	

### Service Commentary

The suite of Indicators shows a stable position in terms of short trend quartile standings within the Local Government Benchmarking Framework outcomes, with the majority of values rising long term, in line with or above the national values. There were residual impacts in service delivery arising from COVID-19 restrictions and re-modelling of services during the response and recovery phases covering both 2020-21 and 2021-22 but the figures for the latter year are largely improved on the pre-COVID-19 baseline of 2019-20 and long term value trends are consistent with those at a national level.

### Data Sensitivity

Statistical variations in values of less than +/- 1 percent are considered to represent an unchanged position for the purposes of generating both short- and long-term trend direction indicators. This serves to mitigate against natural changes in values that are of lesser numerical significance and/or those that may have been influenced by circumstances linked to the impacts of COVID-19 in 2020/21 and 2021/22.

Application of this data sensitivity analysis does not infer that variations of less than +/- 1 percent are materially insignificant at an operational or corporate level. On this basis, each measure is best considered in the context of comparison with the national value trends and with an understanding of the on-the-ground effect of local demand and service modelling in each local authority.

PI Status		3-year Long Term Trends		Year on-year Short Term Trends	
	Alert - 20% or more from national figure		Improving/Increasing over 3 data period average		Improving/Increasing year-on-year
	Warning – between 6-19% from national figure		Limited/No Change over 3 data period average		Limited/No Change year-on-year
	OK – within 5% of national figure		Getting Worse/Decreasing over 3 data period average		Getting Worse year-on-year