

Assurance Map

Cluster – Children's Social Work and Family Support

Cluster Risk Register Risks:

1. **Budget Constraints/Pressures** - Risk that budget reductions and budget allocation within the Cluster for service delivery, staff training and development and CPD impacts capacity of services and income.
2. **Child Migration including unaccompanied asylum seeking children and young people (UASC) and all families requiring resettlement or with no recourse to public funds (NRPF)**
3. **External factors** – increase in service demand and impact of National Care Service (NCS)
4. **Scottish Child Abuse Inquiry (SCAI)**
5. **Service Standards/ Performance** - Risk that service standards and performance are not achieved, and risk of budget overspend on external services and resource.
6. **Workforce – Children's Services** - Risk that staff recruitment/retention challenges within Social Work and Social Care reduce staff capacity and resilience whilst service demand continues to increase. Staff training requirements increase in complexity and budgets are under pressure.

First Line of Defence (Do-ers)	Second Line of Defence (Helpers)	Third Line of Defence (Checkers)
- Trained and qualified staff - Professional Supervision in place for all CSW staff ensuring day to day service delivery. - Team Managers/SM's oversight of finances for teams - Agreed health and safety procedures – all staff supported to familiarise as part of induction. - All staff involved in risk assessment process - Team Business Continuity Plans in place - Tracking and monitoring arrangements in place in all schools to track performance and delivery of statutory duties. - Learning from case reviews considered on single and multi-agency basis and embedded at practitioner level. - Voice of children and young people at the heart of service planning and improvement.	- CMT Boards - Council Committees - Health and Safety guidance for services, including Lone Working - Identified health and safety team link for all teams - Child protection and safeguarding guidance and professional learning available - Range of policies/procedures for schools to support consistent practice - SM QA activity within teams and through professional supervision. - Multi-agency Quality Improvement activity - Service Business Continuity Plan - Improvement groups comprising central Officers and school staff identify and address emerging risks	- Care Inspectorate Inspections - HSE Covid-19 inspections - Health and Safety Team compliance visits to work settings - ECMT data reviews - Performance reports to Committee - Annual reporting of Risk Registers to Committee - Regular contact with Scottish Government OCSA Team - External Audit - Monthly budget print outs • Annual External Audit and report • Annual Internal Audit Plan approved and overseen by Audit, Risk and Scrutiny Committee - Audit Scotland and National Audit reports

• Regular analysis of CSW data to improvement planning on both single and multi-agency basis. • Staff supported to fulfil registration requirements to ensure continuous professional development.	• Data dashboard and Risk Register discussed fortnightly by SMT • Regular finance meetings with Senior Leadership Team • Assurance Team • Committee reports • Regular contact with SWS and COSLA	
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