

## Assurance Map

### Cluster – Housing

#### Corporate Risk Register Risk:

1. **Pace of unplanned resettlement and asylum demand and risk of harm** - There is a risk that Aberdeen City Council and partners are unable to provide appropriate levels of support to people arriving in the city as refugees or asylum seekers.  
  
There is a risk of increased homelessness presentations and sustained demand for core services including; housing support services, education, community learning and development, children and families social work and resettlement support arising from external factors including arrivals of displaced people from other Scottish cities who can present as homeless due to the removal of “local connection” and the potential requirement for RAAC decants.  
  
There is a financial risk to the Council that increased demand and supporting activities required in this area are not fully funded .

#### Cluster Risk Register Risks:

1. **Inability to meet the Unsuitable Accommodation Order** - There is a risk to the Council of not being compliant with the Homeless Persons (Unsuitable Accommodation) (Scotland) Order
2. **Void Property Management** - There is a risk that the level of void properties leaves ACC unable to house applicants appropriately or timeously, affecting quality of life, increasing spend on hotels and reducing rental income.

| First Line of Defence<br>(Do-ers)  | Second Line of Defence<br>(Helpers)  | Third Line of Defence<br>(Checkers)  |
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| <ul style="list-style-type: none"> <li>Trained and qualified staff</li> <li>Operational procedures and guidance documentation</li> <li>Quality Improvement Framework (in draft)</li> </ul> | <ul style="list-style-type: none"> <li>CMT Boards, in particular the Housing and RAAC Boards</li> <li>Council Committees</li> <li>Policy Documentation, including delivery of the Resettlement Delivery Plan</li> <li>Senior Management Team (SMT) undertakes review of Cluster Operational Risk Register</li> <li>Full Council</li> <li>Organisational Resilience Group</li> <li>Strategic Partnership Group</li> </ul> | <ul style="list-style-type: none"> <li>Annual External Audit and report</li> <li>Community Planning Aberdeen</li> <li>Homewards</li> <li>Scottish Housing Regulator - Annual return on housing performance; annual risk assessment</li> <li>Benchmarking through Local Government Benchmarking forum (LGBF) measuring housing indicators across all 32 Local Authorities (Statutory Performance</li> </ul> |

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|  | <ul style="list-style-type: none"> <li>• Warm Scottish Welcome Delivery Board</li> <li>• Resettlement Strategic Partnership Group</li> <li>• Home Office/MoD Afghan Resettlement Meetings</li> <li>• Asylum Partnership Board</li> <li>• Scottish Government Better Homes Division</li> <li>• </li> <li>• Public protection arrangements</li> </ul> | <p>Indicators) Scottish Social Services Council - Registered Housing Support Services - set out registration requirements for specific parts of the workforce</p> <ul style="list-style-type: none"> <li>• Care Inspectorate for Registered Housing Support Services</li> <li>• </li> <li>• Scottish Government Homelessness reporting and Rapid rehousing Transition Plan scrutiny</li> </ul> |
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