

Appendix B

Housing Board data from July 2024 when the Housing Data Dashboard was first established

What is getting better?

There are now **418 less housing voids** (from 2,270 in July 2024 to 1852 at the end of March 2025). There is now a steadily reducing trend.

There has been a **28.60% reduction in the number of buy backs** sitting as voids (from 231 in July 2024 to 197 at the end of March 2025). The number of buy backs is currently sitting at 165.

There has been a **19.5% increase in relets over 2024/25** compared to 2023/24 (2,536 relets over 2024/25, compared to 2,123 in 2023/24).

Refusal rates have declined by 11.4% since July 2024.

Abandonments reduced by 18% over 2024/25 (from 171 in 2023/24 to 143 in 2024/25)

Tenancy Sustainment has improved slightly from 89.33% in 2023/24 to 90.26% in 2024/25

There has been a reduction in gross rent arrears from 18.25% in 2023/24 to 17.86% in 2024/25.

Homeless applications have reduced by 1.9% in 2024/25.

The number of statutory decisions taken has increased by 145 (12.1%) with 1,278 decisions reached in 2023/24 compared to 1,432 in 2024/25.

Homeless journey times have reduced by 28 days, sitting at an average of 134 days in 2024/25 compared to 163 in 2023/24.

The use of Hotel accommodation for those presenting as homeless has reduced by 81% from 118 as at 31st March 24 to 23 at the 31st March 2025.

There has been a 15% **increase in the number of properties returned from Building Services to Housing for letting** from 1,918 mainstream and 756 temporary homeless properties in 2023/24 to 2,188 mainstream and 890 temporary homeless properties in 2024/25.

What needs further focus?

The average days a property is void has increased by 48 days since July 2024. However, the changes made to the Minimum Letting Standard and amended void process are likely to show in the data as we move forward.