

## Appendix 1

The baseline information from the staff travel survey (December 2024)

### Responses Overview Active

Responses

671



Average Time

49:23



Duration

199 Days



## 2. What is your workstyle?

- Hybrid Worker - Hybrid Workers split working days between employer location and remote locations...
- Fixed Location Worker - Fixed Location Workers are based fully in one or more employer locations, this i...

372  
293

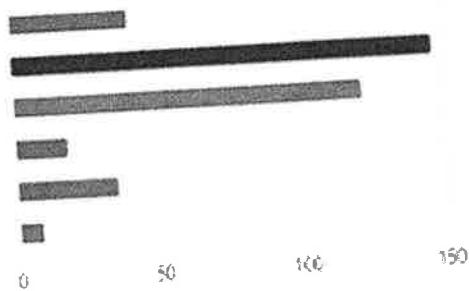
44%

56%

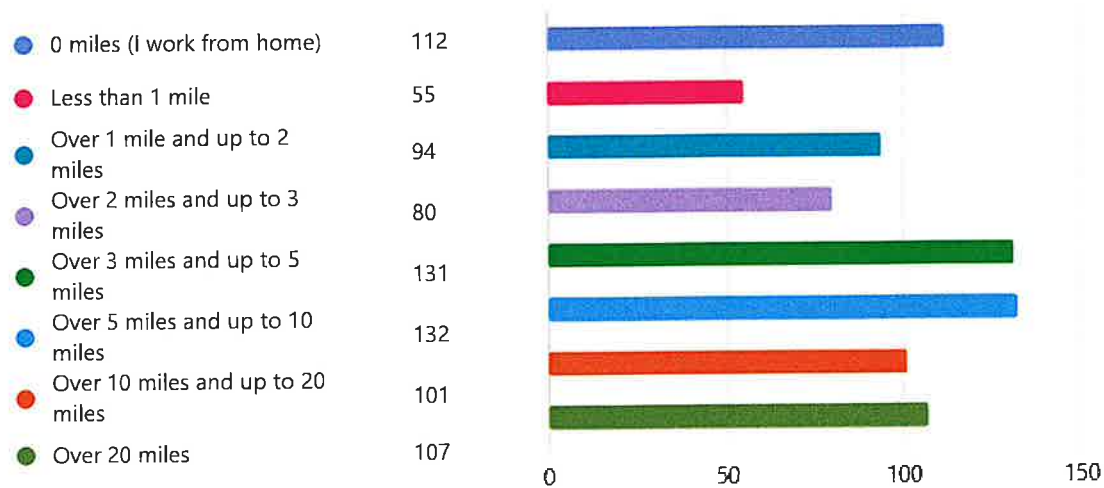


## 3. If you are in a role where it is possible to work from home, how often do you do so?

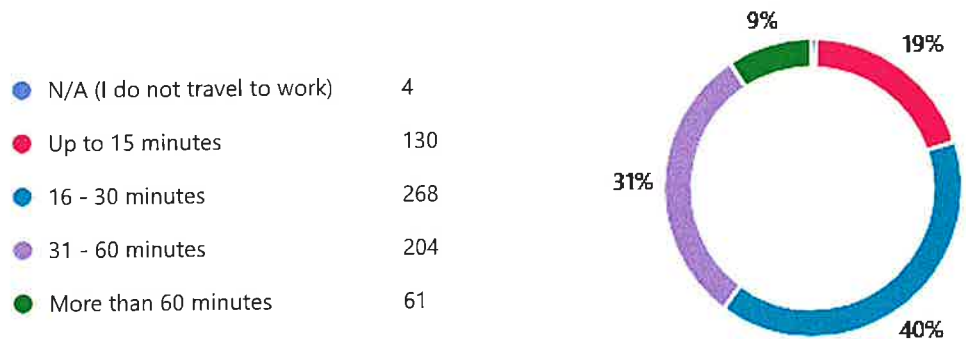
- 5 or more days a week 41
- 3-4 days a week 147
- 1-2 days a week 122
- At least once a fortnight 18
- Once a month or less 35
- Never 8



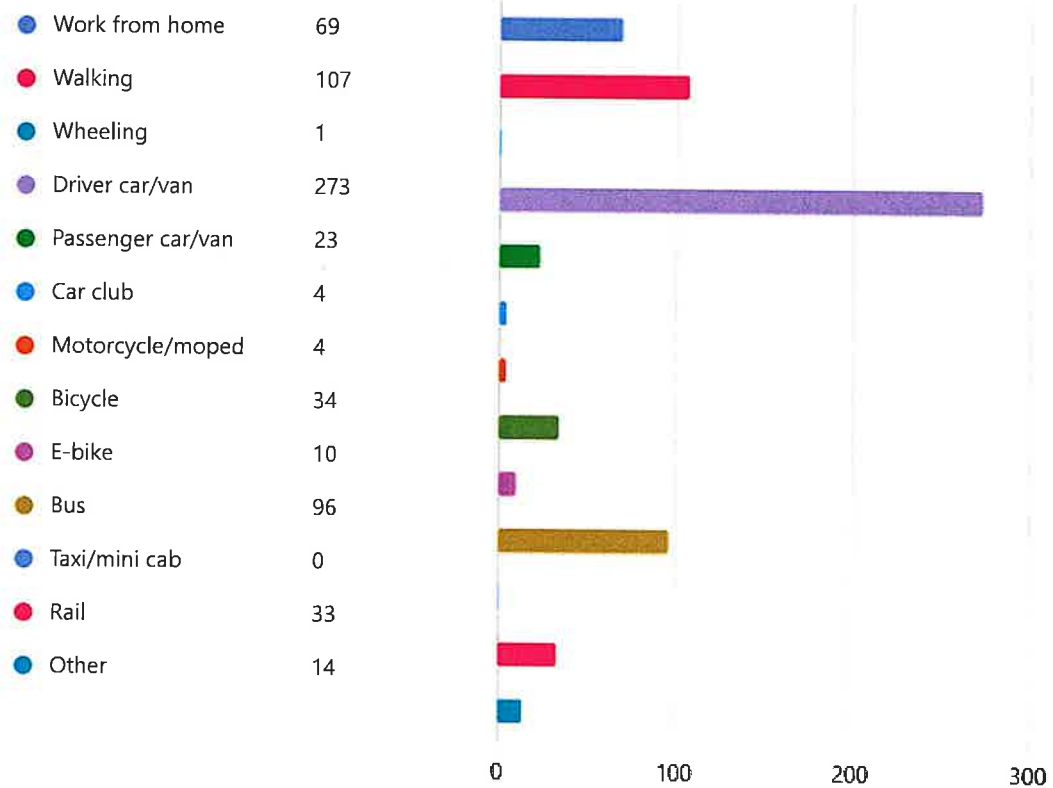
4. Approximately how far in miles do you normally travel to work? If you sometimes work from home but also sometimes travel to a workplace (for example if you are currently hybrid working), please tick more than one option.



5. When commuting, on average how long does your journey to your main place of work usually take?

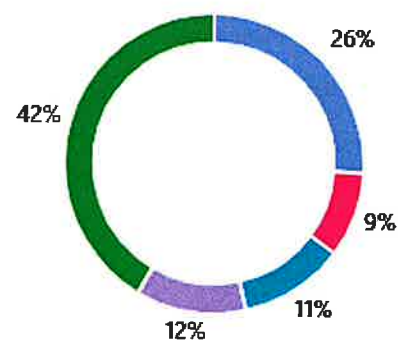


## 6. How would you most like to travel to work?

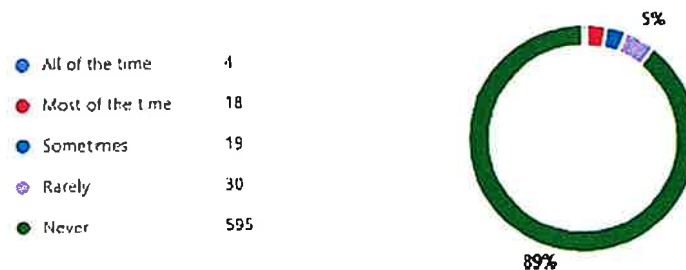


## 7. How often do you walk to/from work for all or part of your journey?

All of the time	173
Most of the time	61
Sometimes	76
Rarely	80
Never	278

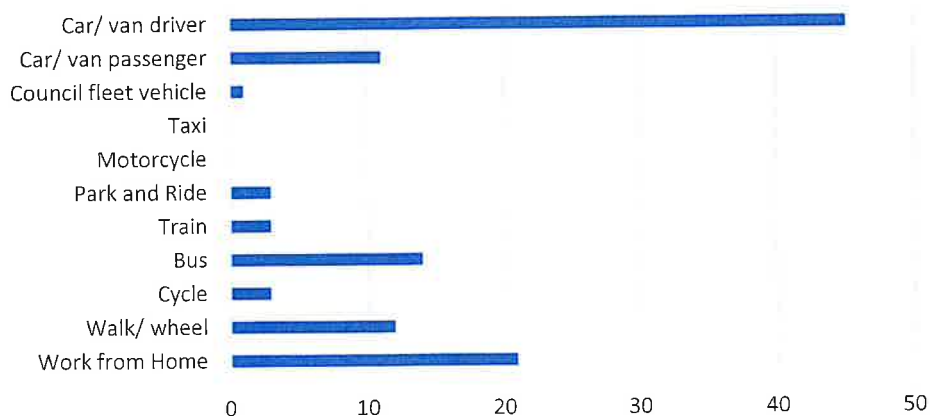


8. How often do you cycle to/from work for all or part of your journey?



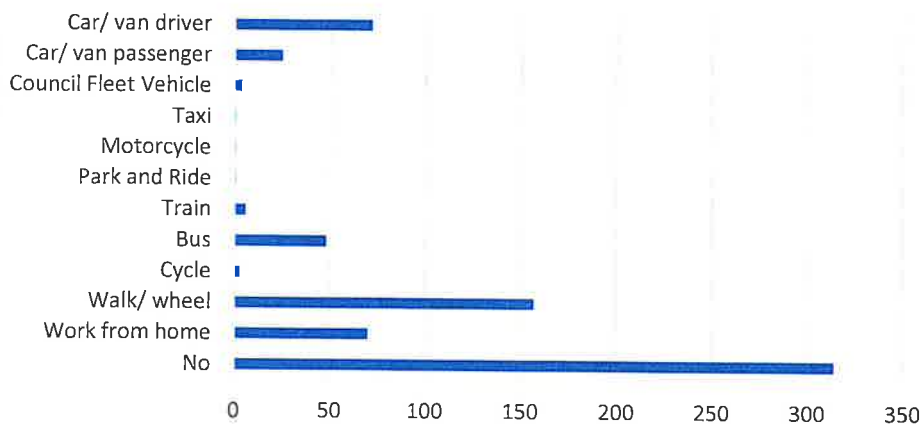
9) How do you usually travel to your main place of work (i.e. the place where you spend most of your time when working)? For example, if you take the bus to work three days a week but work from home the other two, you'd answer bus. Also, for this usual journey, tick the box that represents the mode to work you use for the largest part of your usual journey (distance). For example, if you take the bus to work for 10 miles and then walk for half a mile, you'd answer bus

How do you usually travel to your main place of work?



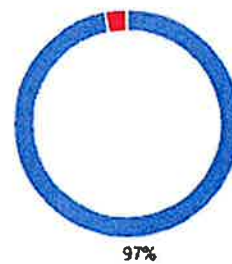
10) In the question above, you told us about the mode you use for the largest part of your typical journey to work. However, if, as part of that usual journey above, you travel by more than one mode then please tell us here – i.e. if you take the bus for 10 miles and then walk for half a mile you'd select walk. You can also select multiple other modes here if the smaller part of your journey is made up of them. If you don't have other modes in your typical journey to work, just answer no.

## Do you use another mode of transport as part of your main journey?



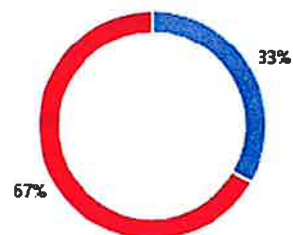
### 11 Is your homeward journey made the same way?

Yes	640
No	20

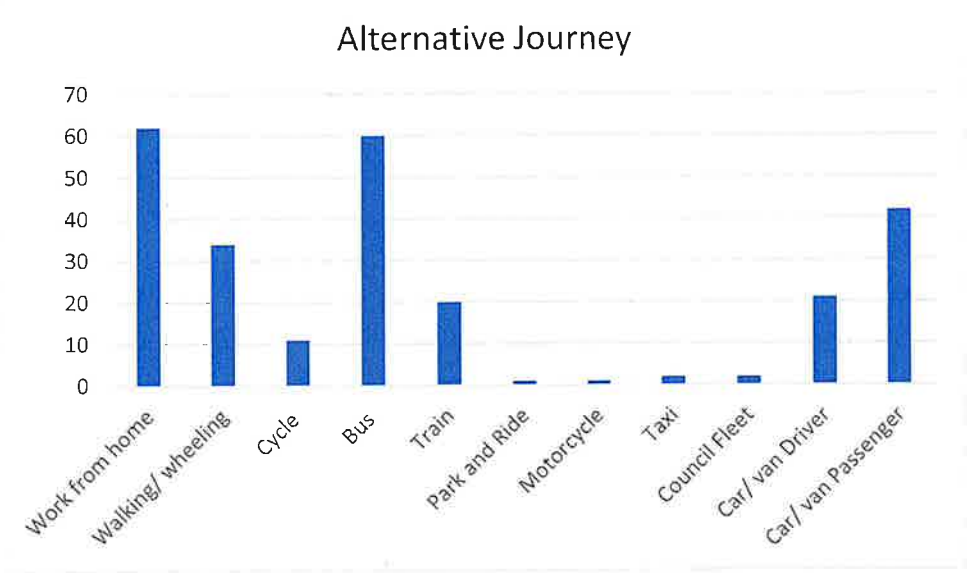


### 14. Following on from the previous questions, where you told us about your usual journeys to and from work do you ever make an **alternative** journey to work? (i.e. you take the bus to work three days a week but work from home for the other two)

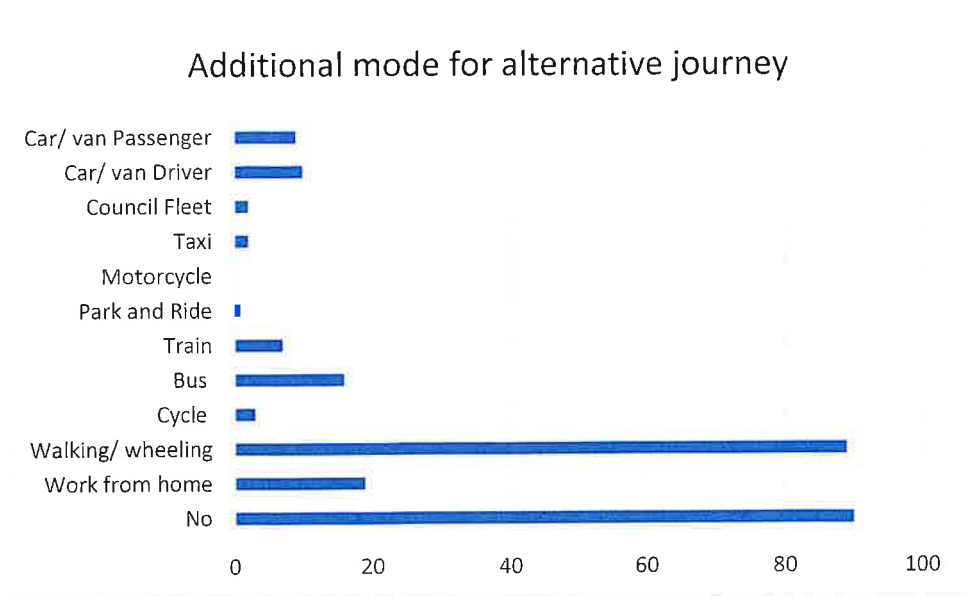
Yes	221
No	444



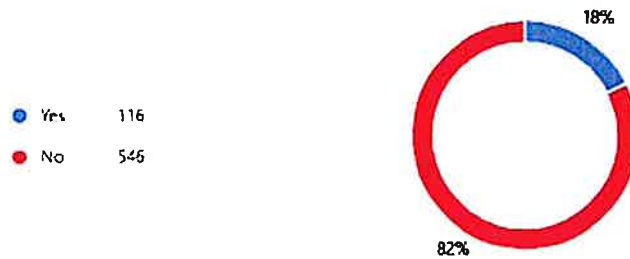
15) if you make an alternative journey type – please tell us here. (i.e. you take the bus to work three days a week but work from home for the other two, then the “work from home” aspect is the part we want to know about. Also, for this alternative journey, tick the box that represents the largest part of this alternative journey (by distance). For example, if you cycle to work for 5 miles and then walk for ½ mile, you’d answer cycle.



16) in the question above, you told us about the mode you use for the largest part of your alternative journey to work. However, if, as part of that alternative journey above, you travel by more than one mode then please tell us here – i.e. if you take the bus for 10 miles and then walk for half a mile, you’d select walk. You can also select multiple other modes here if the smaller part of your journey is made up of them. If you don’t have other modes in your typical journey to work, just answer no.

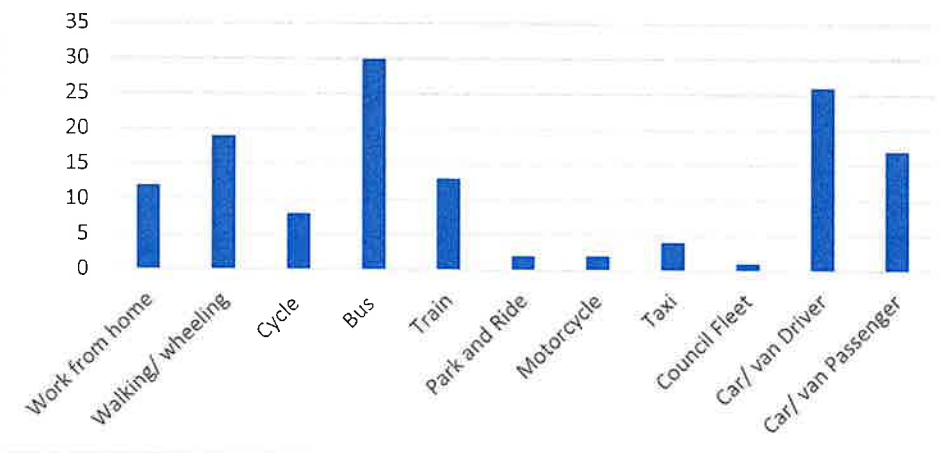


17 Do you ever make an alternative journey home from work?



18) Tell us about your alternative journey home from your main place of work (i.e. the place where you spend most of your time when working)? For example, if you take the bus home three days a week but work from home for the other two, you'd answer from home. Also, for this alternative journey, tick the box that represents the mode from work you use for the largest part of this alternative journey (distance). For example, if you take the bus to work for 10 miles and then walk for half a mile, you'd answer bus

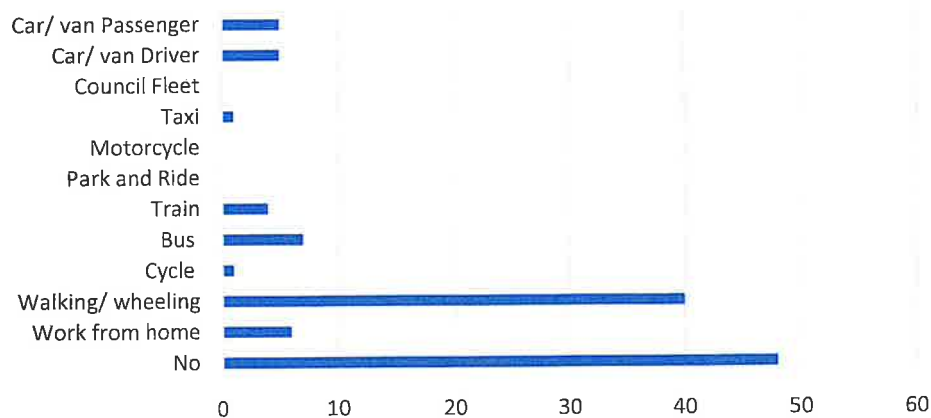
Main mode of transport for alternative journey home (if different from journey to work)



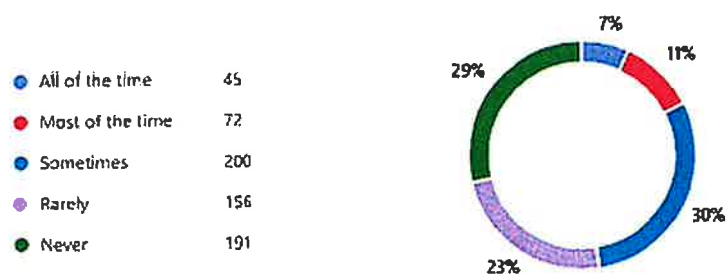
19) In the question above, you told us about the mode you use for the largest part of your alternative journey home. However, if as part of that alternative journey above, you travel by more than one mode, then please tell us here – i.e. if you take the bus for 10 miles and then walk for half a mile you'd select walk. You can also select multiple other modes here if the smaller part of your journey is made up of them. If you don't have other modes in your alternative journey to work, just answer no.



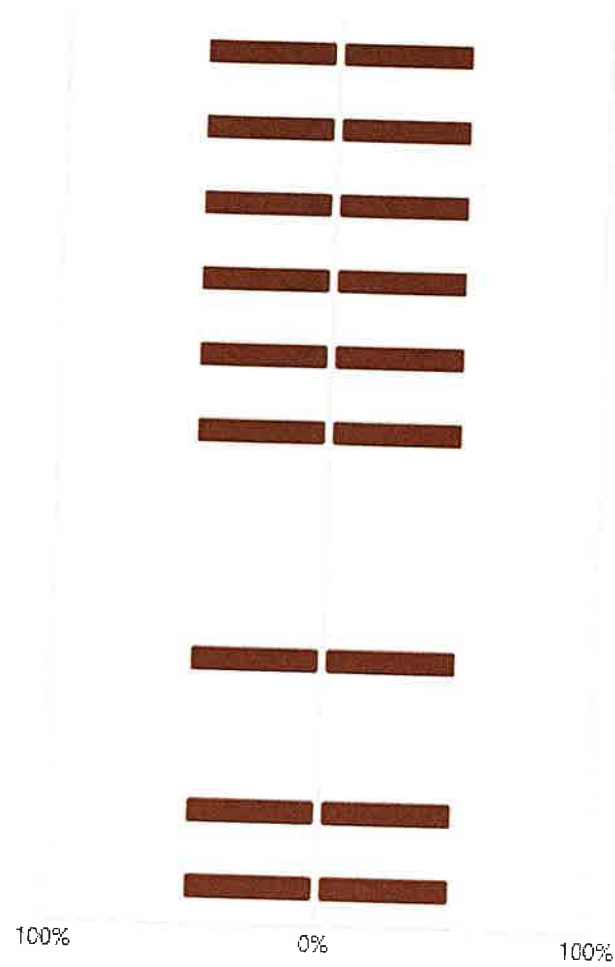
### Additional mode of transport for alternative journey home (if different from journey to work)



20. Do you have to travel to meetings/ site visits/ visits to clients during your working day?

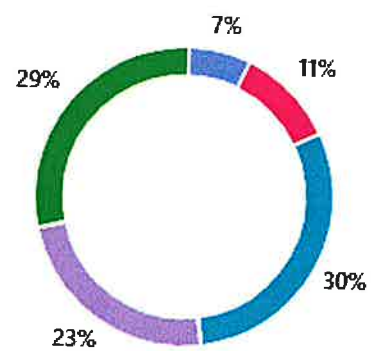




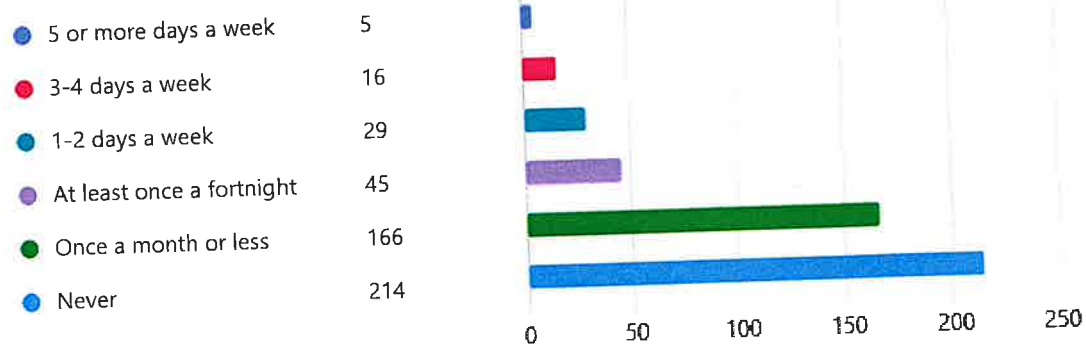


20. Do you have to travel to meetings/ site visits/ visits to clients during your working day?

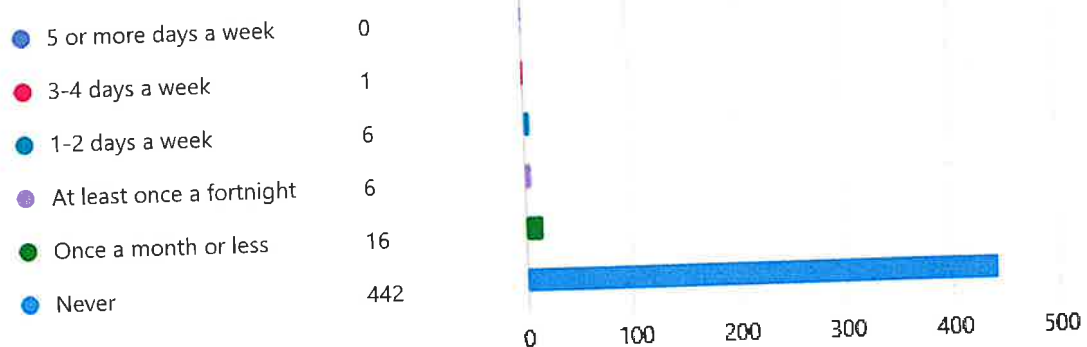
● All of the time	45
● Most of the time	72
● Sometimes	200
● Rarely	156
● Never	191



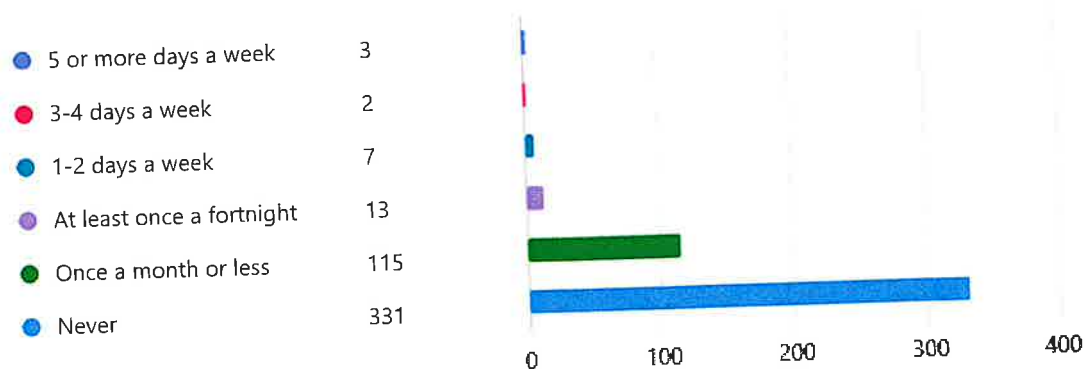
21. Do you currently walk to meetings/site visits during the business day, and if yes – how often?



22. Do you currently cycle to meetings/site visits during the business day – and if yes, how often?

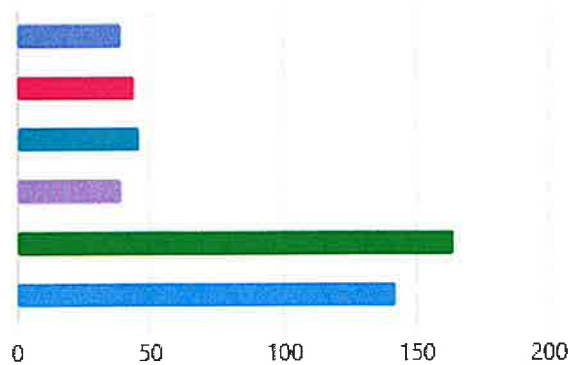


23. Do you currently take public transport to meetings/site visits during the business day? If yes, how often?



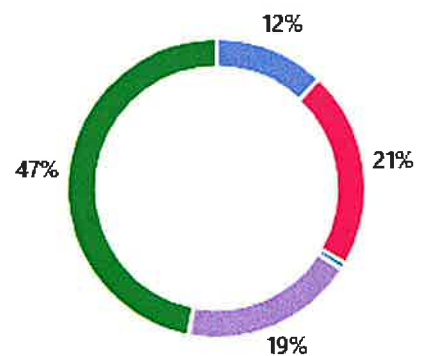
24. Do you currently use your own car for meetings/site visits during the business day? If yes, how often?

5 or more days a week	39
3-4 days a week	44
1-2 days a week	46
At least once a fortnight	39
Once a month or less	164
Never	142



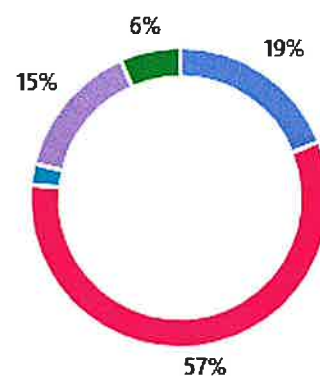
25. Which one of the following statements best describes you? Would you say you are someone who...

Does not walk/wheel but would like to	80
Does not walk/wheel and does not want to	142
Is new or returning to walking/wheeling	5
Occasionally walks/wheels	126
Regularly walks/wheels	311

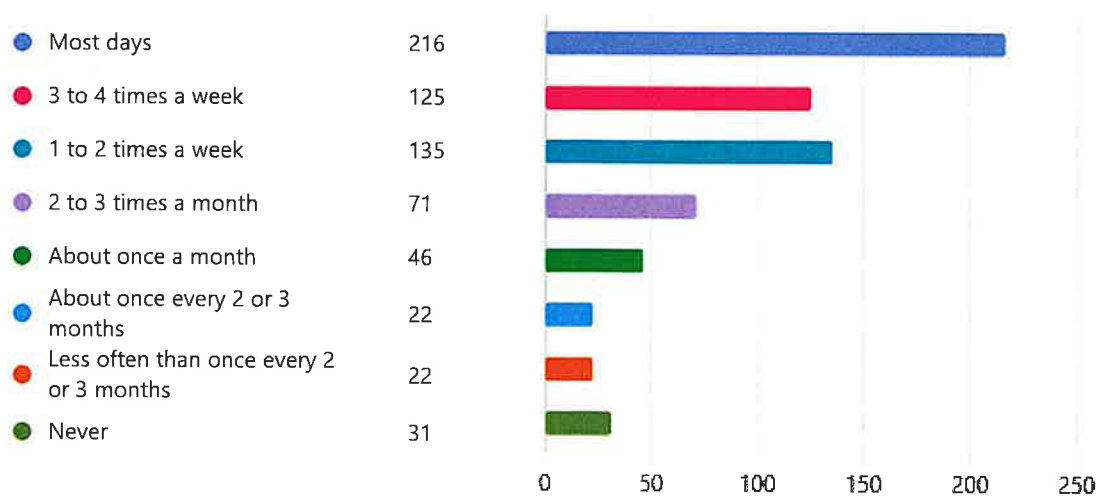


26. Which one of the following statements best describes you? Would you say you are someone who...

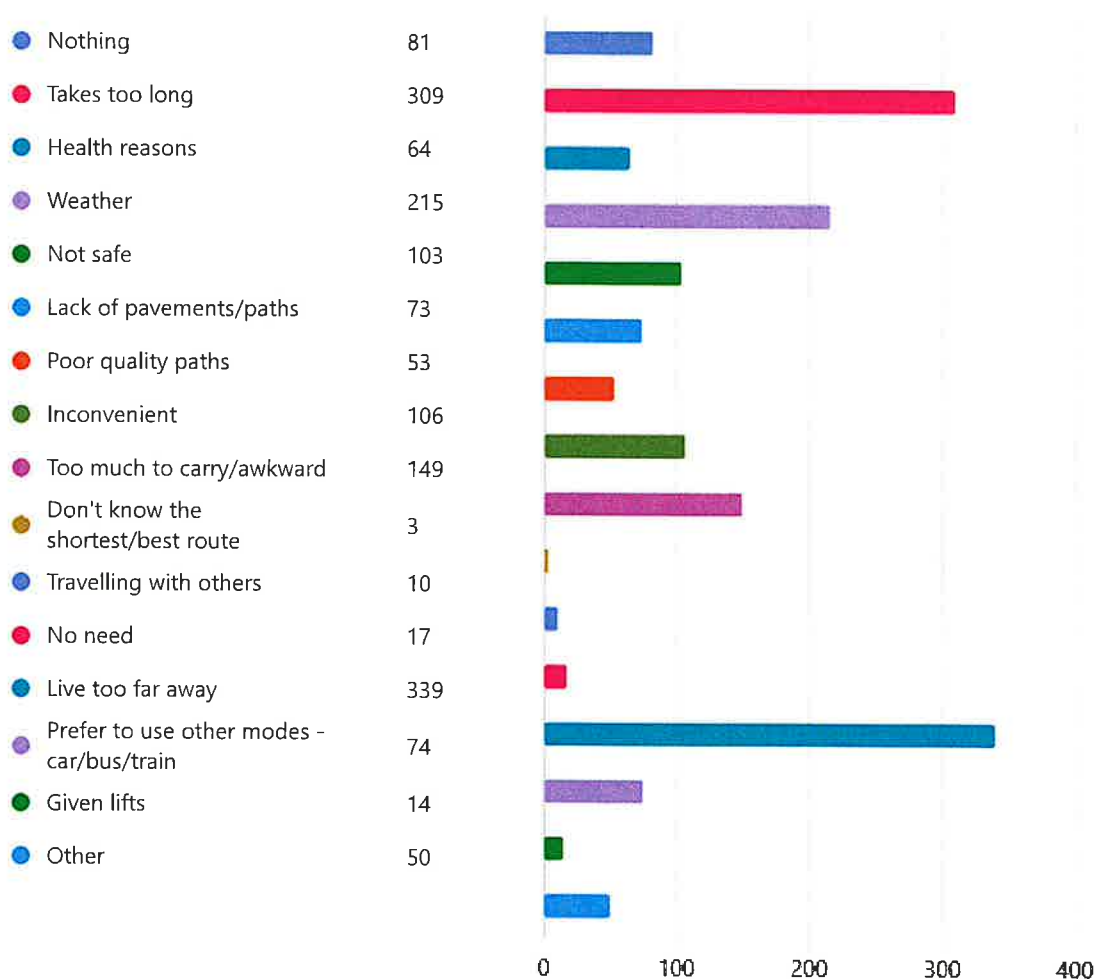
Does not cycle but would like to	126
Does not cycle and does not want to	381
Is new or returning to cycling	15
Occasionally cycles	98
Regularly cycles	43



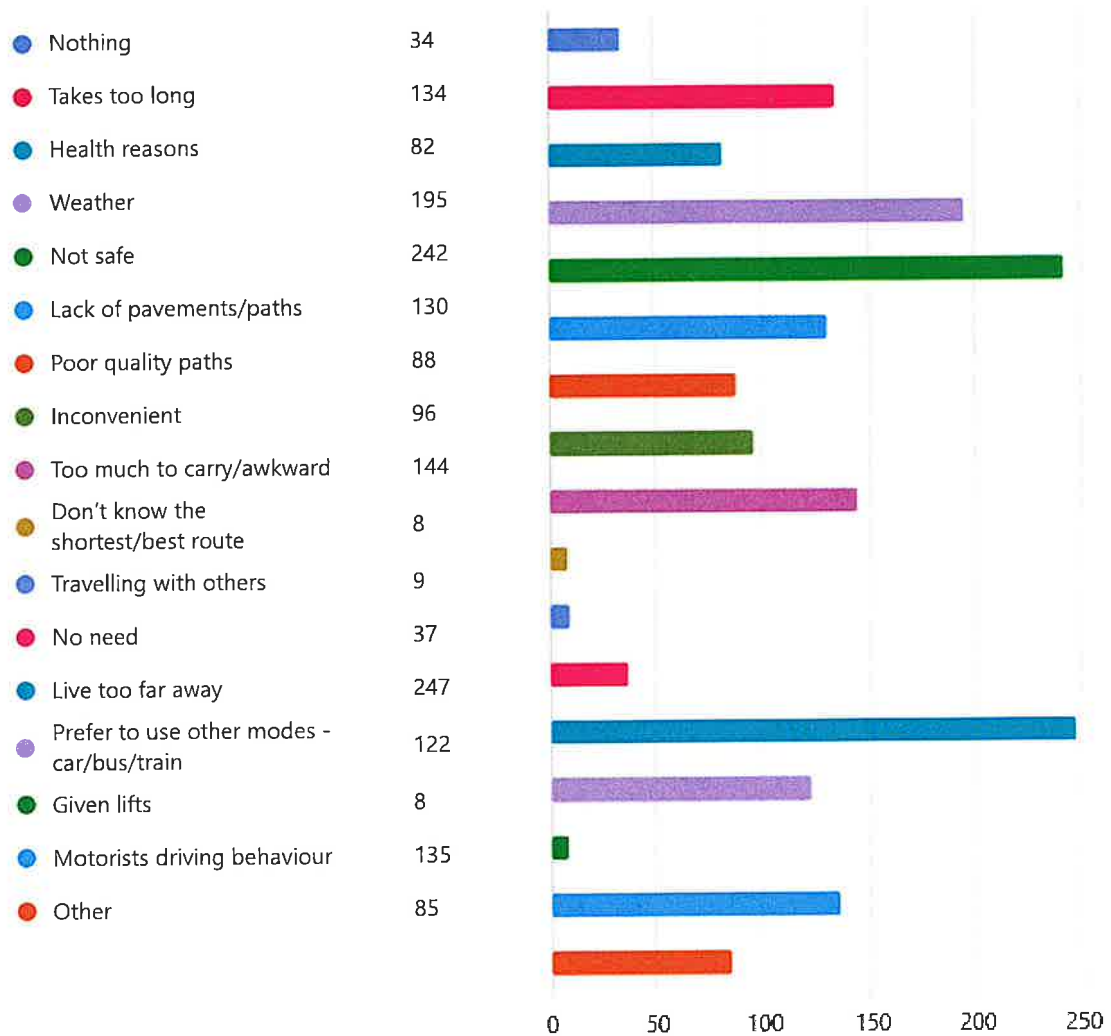
27. How often do you walk/wheel for pleasure/exercise? E.g. just "going for a walk" rather than to a destination.



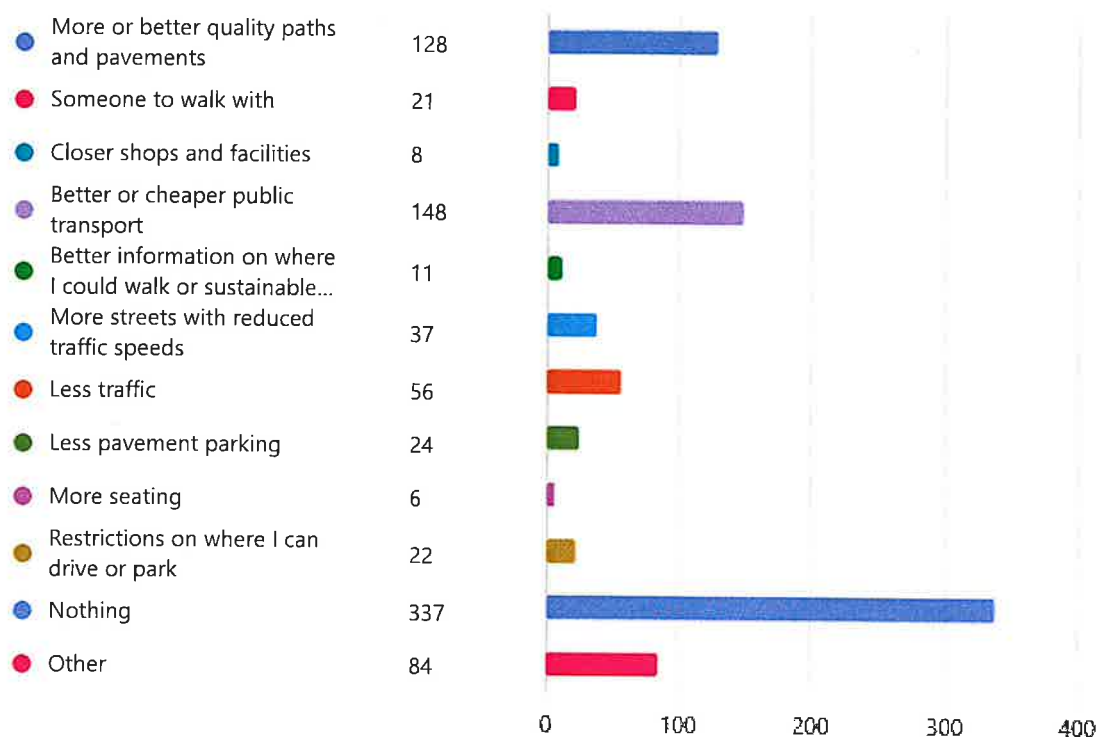
28. What discourages you from walking to work? Select all that apply.



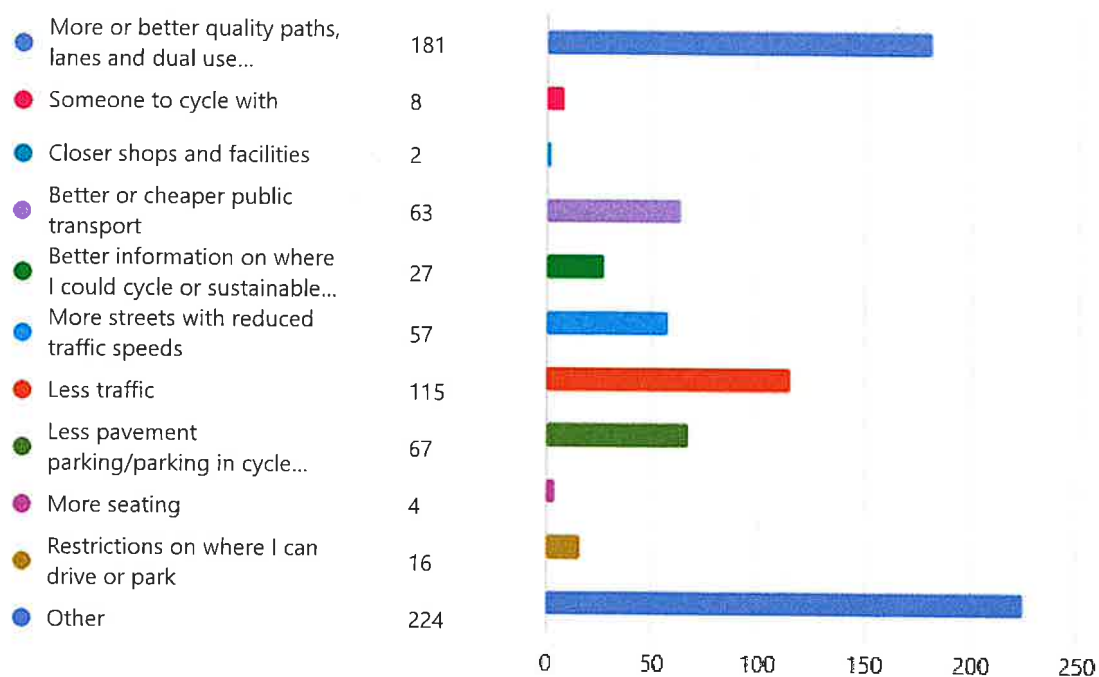
29. What discourages you from cycling to work? Select all that apply.



30. Which of the following, if any, would encourage you to walk or wheel to work more often? Select all that apply.



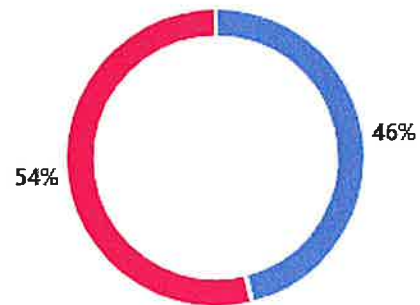
31. Which of the following, if any, would encourage you to cycle to work more often? Select all that apply.





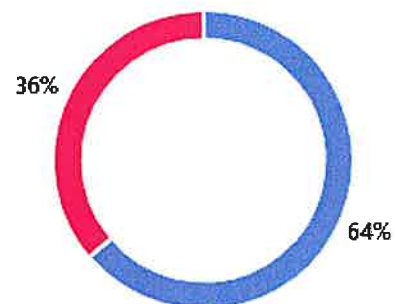
32. Are you aware that the council has a fleet of pool bicycles, including an electric bike and a folding bike, based at Marischal College which staff can use during the business day?

● Yes 308  
● No 358



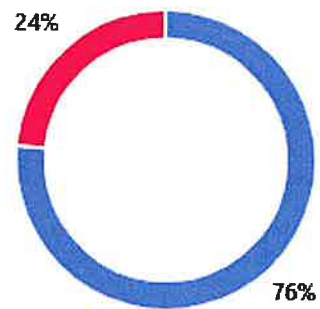
33. Are you aware that the Council offers indoor cycle parking plus maintenance facilities and changing and showering facilities for staff in the basement of Marischal College?

● Yes 426  
● No 240



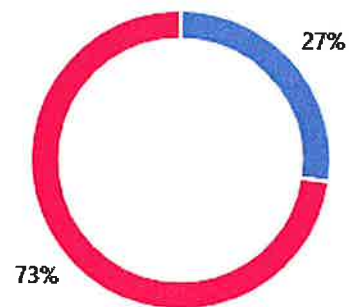
34. Are you aware that the council offers a cycle to work scheme whereby employees can get a new bike at a reduced price through the council and pay back the cost monthly?

● Yes 506  
● No 156



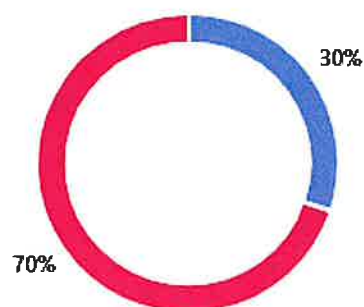
35. Are you aware that the council offers reimbursement at a rate of 20p per mile for employees who use their own bike for business use?

● Yes 180  
● No 482



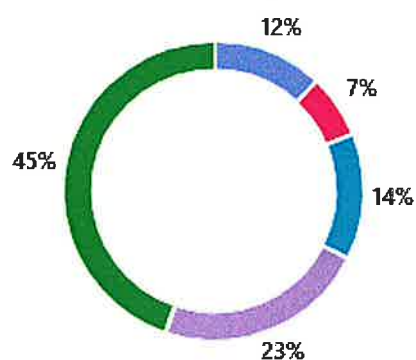
36. Are you aware that the council offers secure cycle lockers for hire at the city's park and ride sites as well as at Dyce railway station?

Yes	201
No	465

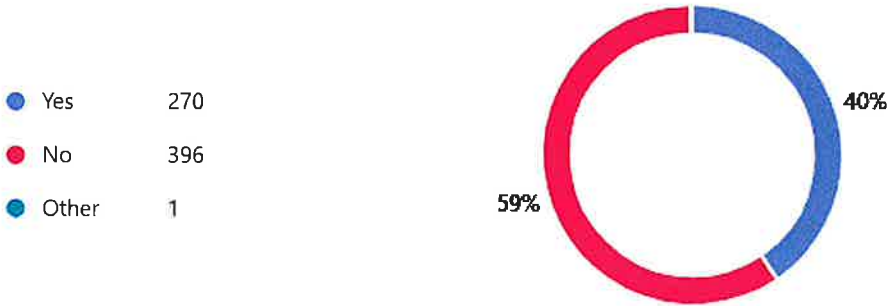


37. How often do you travel to/from work by public transport (e.g. bus, train, Park & Ride, or taxi) for all or part of your journey?

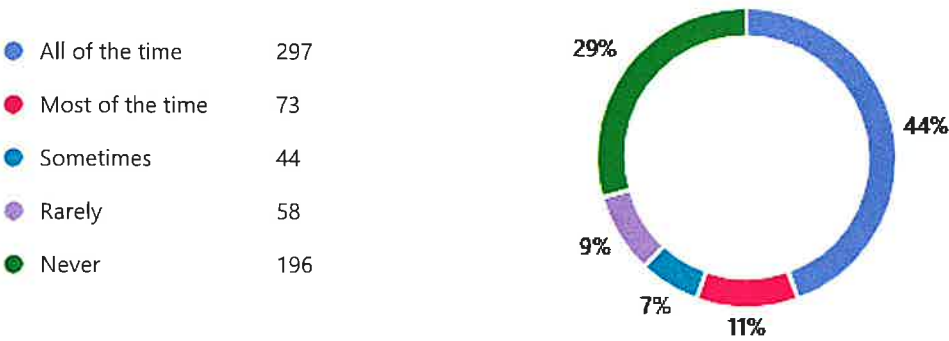
All of the time	79
Most of the time	46
Sometimes	91
Rarely	152
Never	297



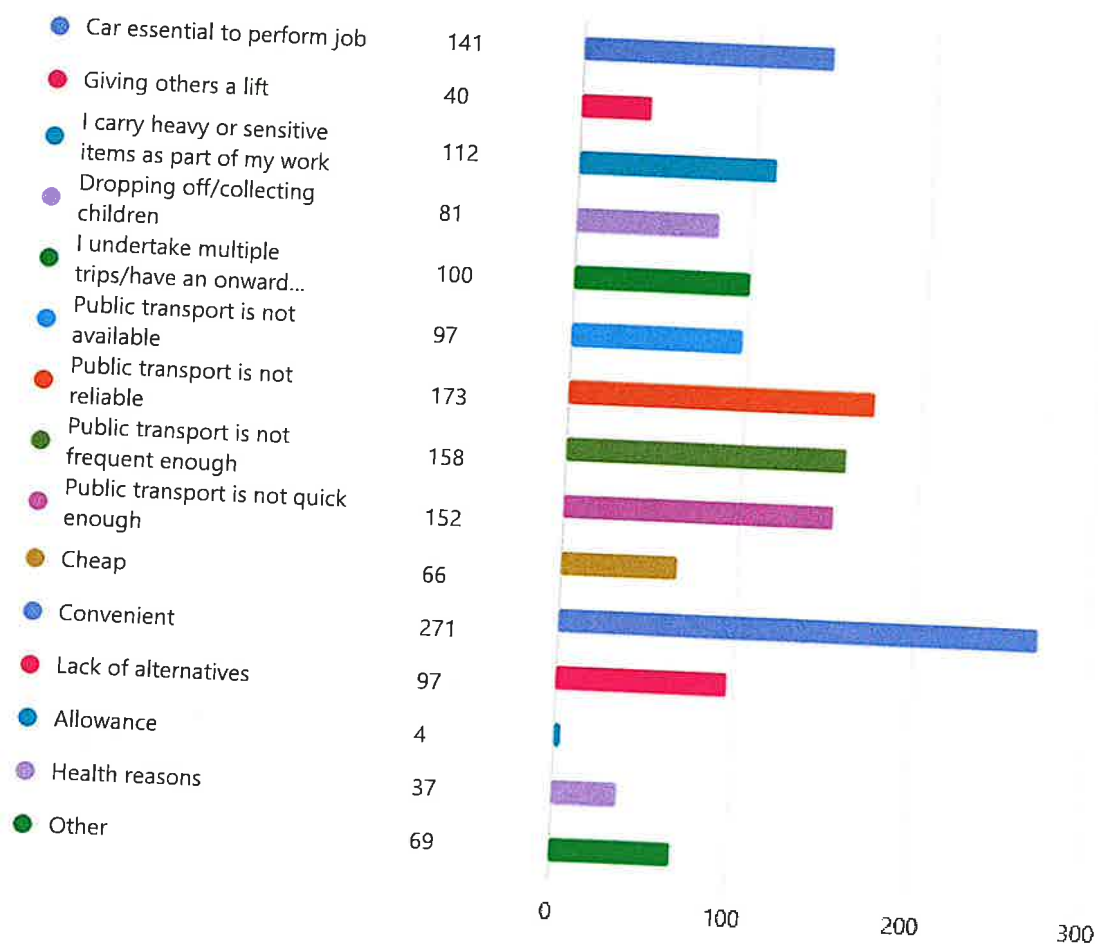
38. Are you aware that the council offers a scheme whereby employees can get a bus season ticket at a reduced price through the council and pay back the cost monthly?



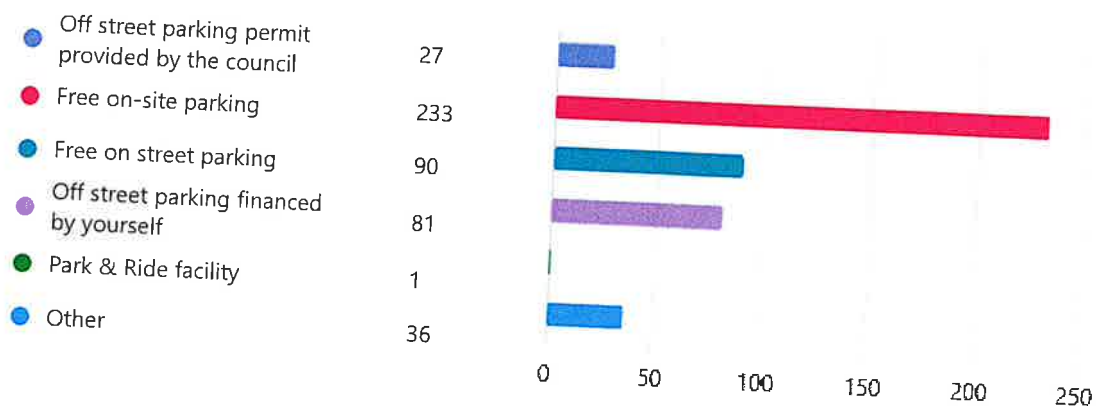
39. How often do you travel to/from work by car as the DRIVER for all or part of your journey?



40. Why do you use your car for travel to/from work? Please select all that apply.

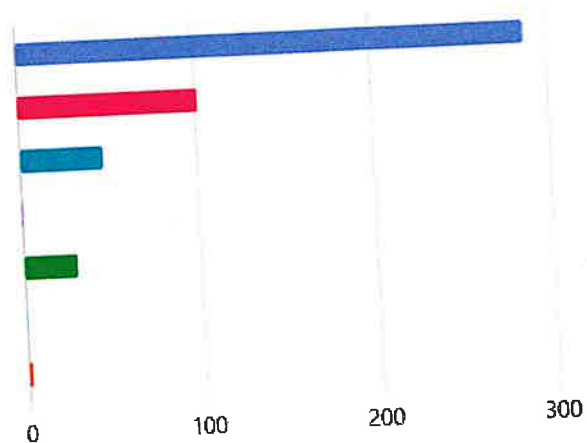


41. When at work, which type of parking would you normally use?



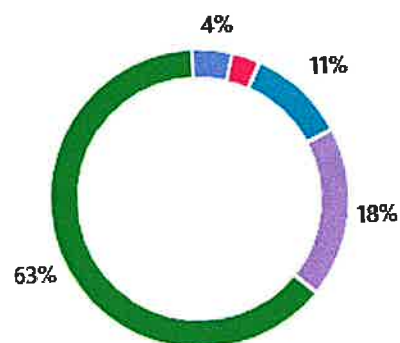
42. How is your car fuelled?

Pure petrol	287
Pure diesel	102
Hybrid	47
Plug in hybrid	1
Battery electric	30
Hydrogen	0
Other	2

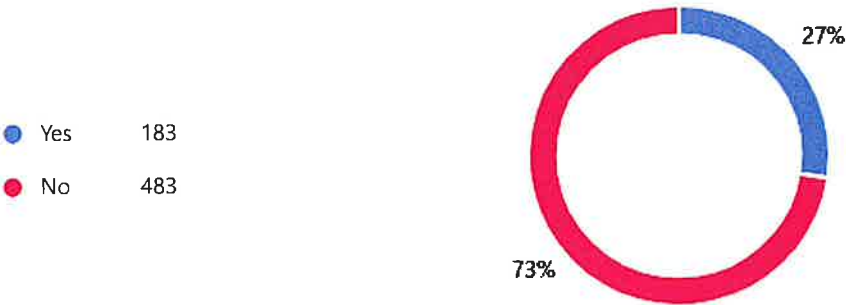


43. Do you car share to work either as the DRIVER or the PASSENGER for all or part of your journey?

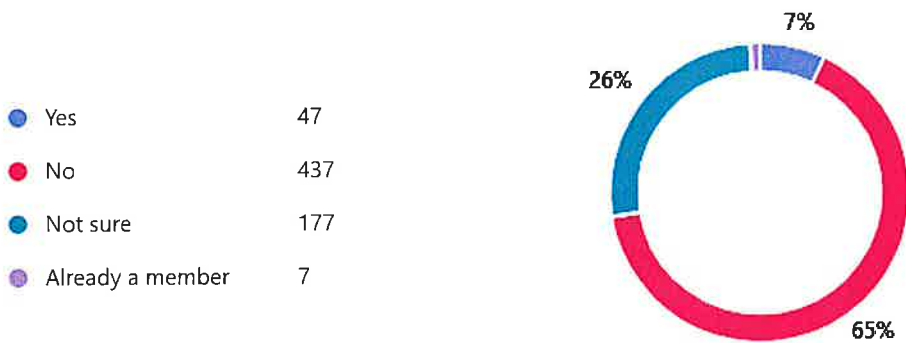
All of the time	29
Most of the time	20
Sometimes	71
Rarely	123
Never	422



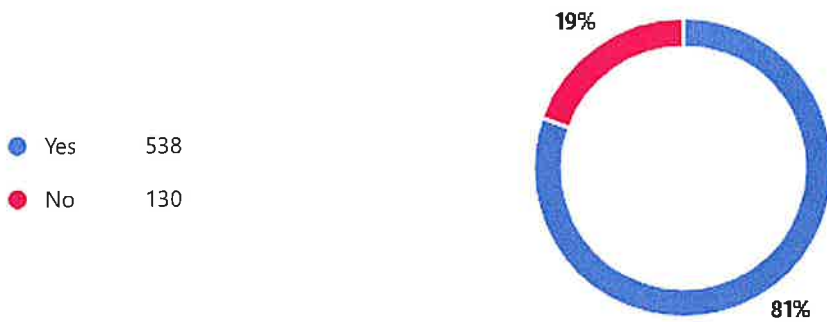
44. Are you aware that a free regional lift sharing platform called Getabout Liftshare is available for staff to join up to which matches people who would be willing to share a car for the journey to/from work?



45. Would you be willing to join this car share scheme?

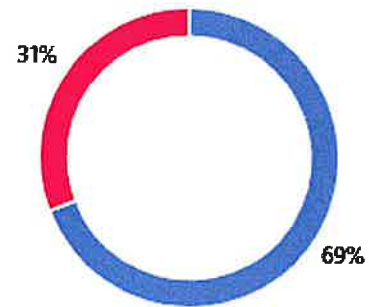


46. Do you have access to a private vehicle?



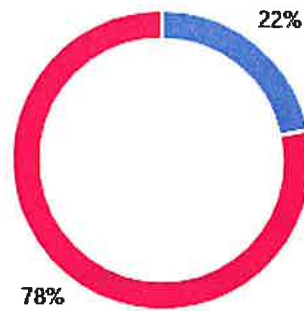
47. Are you aware that the council is part of a Car Club, run by Enterprise, whereby staff can book out a car from the club to use when travelling for business purposes?

● Yes	462
● No	206



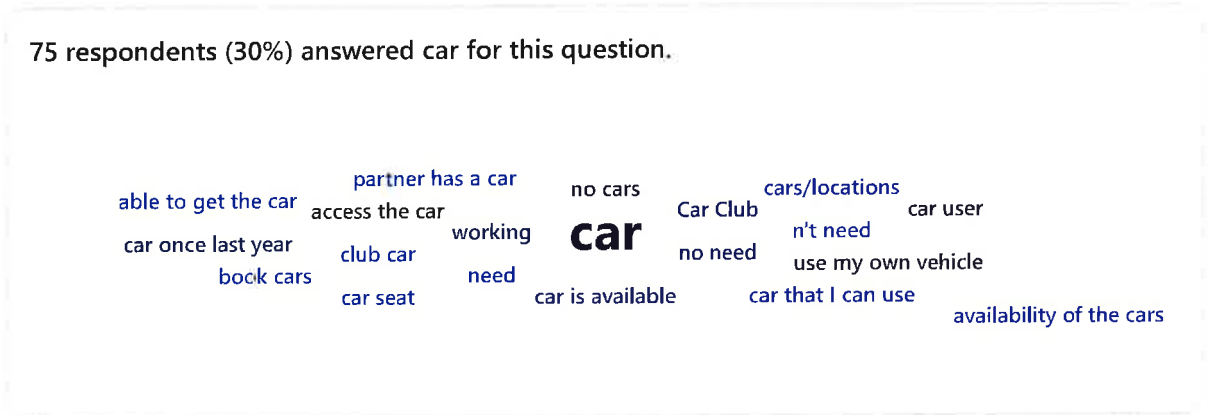
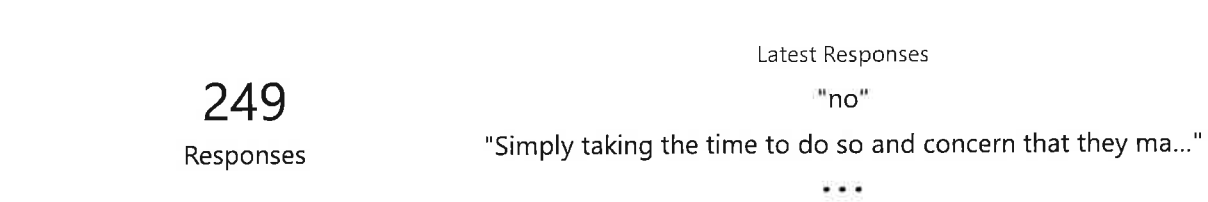
48. Have you joined the car club?

● Yes	100
● No	362

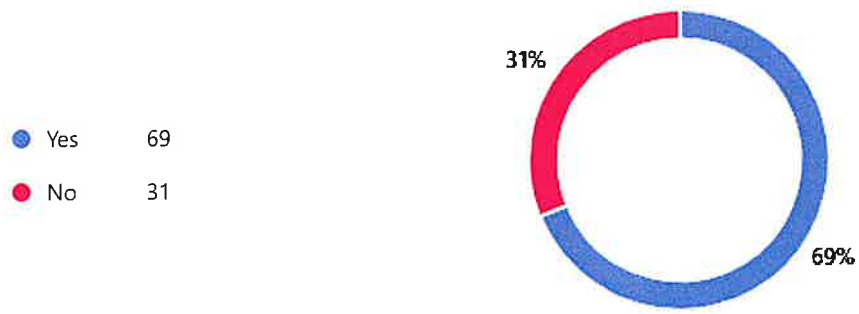




49. If not, is there anything that has discouraged you?



50. Have you ever used the car club?



51. If not, what has stopped you?

30

Responses

Latest Responses

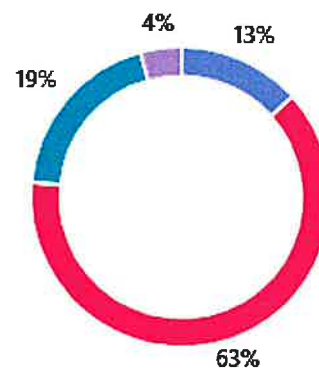
...

12 respondents (40%) answered car for this question.

car is quicker typically just use home  
no reason needed car  
car size lack of cars No need cars available visits  
work regularly attend n't really needed  
worth Aberdeen city automatic cars  
no use not worth free cars

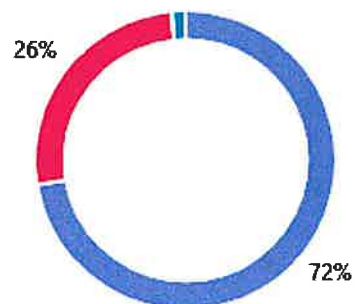
52. Do you find there is usually a car available when you need one?

All of the time	9
Most of the time	43
Sometimes	13
Rarely	3
Never	0



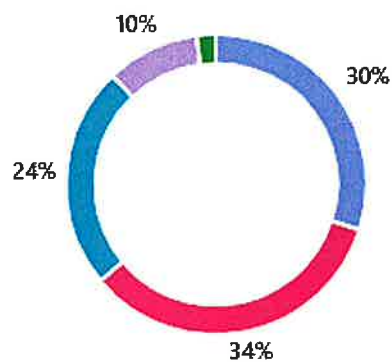
53. Have you tried any of the electric car club vehicles?

Yes	50
No	18
I did not know there were electric vehicles	1



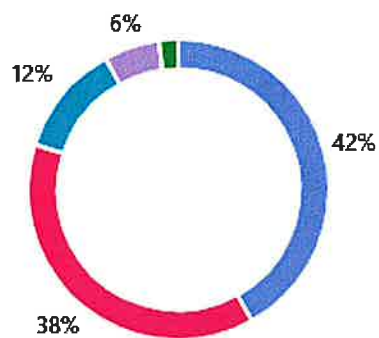
54. How did you find unplugging the electric vehicle?

Very easy	15
Easy	17
Neither easy nor difficult	12
Difficult	5
Very difficult	1



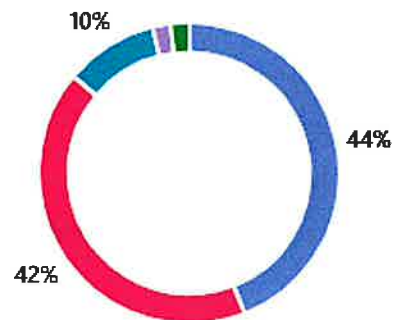
55. How did you find getting the electric vehicle started?

Very easy	21
Easy	19
Neither easy nor difficult	6
Difficult	3
Very difficult	1



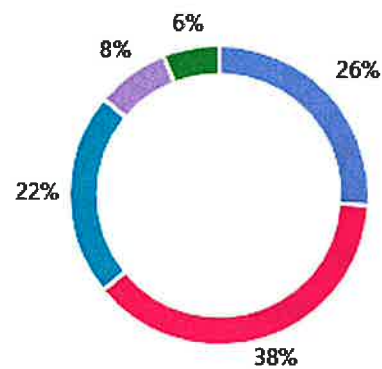
56. How did you find the electric vehicle was to drive?

Very easy	22
Easy	21
Neither easy nor difficult	5
Difficult	1
Very difficult	1



57. How did you find plugging back in the electric vehicle.

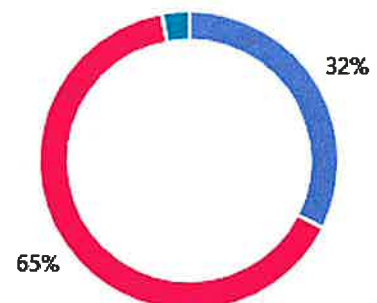
Very easy	13
Easy	19
Neither easy nor difficult	11
Difficult	4
Very difficult	3



58. The next few questions relate to hydrogen vehicles. Although we appreciate they have been off the road for some time due to refuelling station issues, we are still keen to get your thoughts.

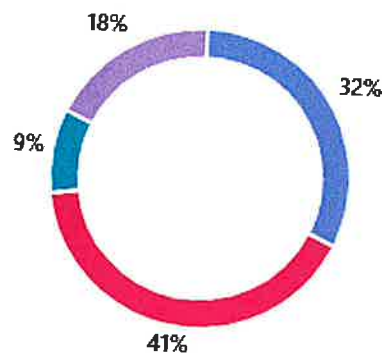
Have you tried any of the hydrogen vehicles?

Yes	22
No	44
I did not know there were hydrogen vehicles to use	2



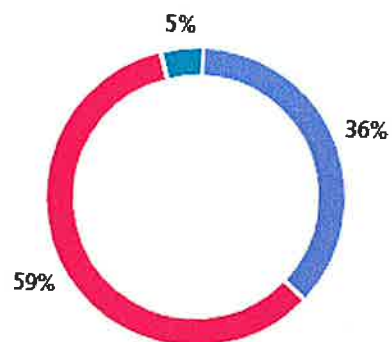
59. How did you find getting the hydrogen vehicle started?

Very easy	7
Easy	9
Neither easy nor difficult	2
Difficult	4
Very difficult	0



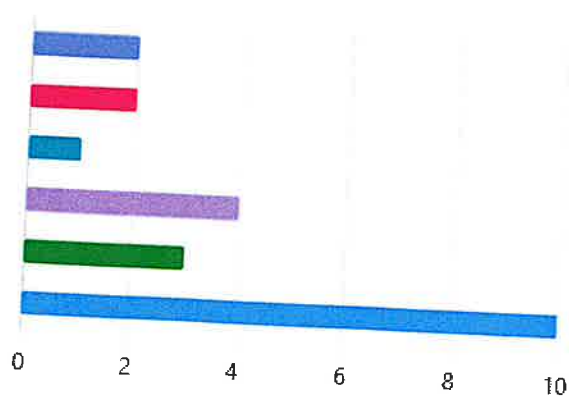
60. How did you find the hydrogen vehicle to drive?

Very easy	8
Easy	13
Neither easy nor difficult	1
Difficult	0
Very difficult	0



61. How did you find refuelling the hydrogen vehicles?

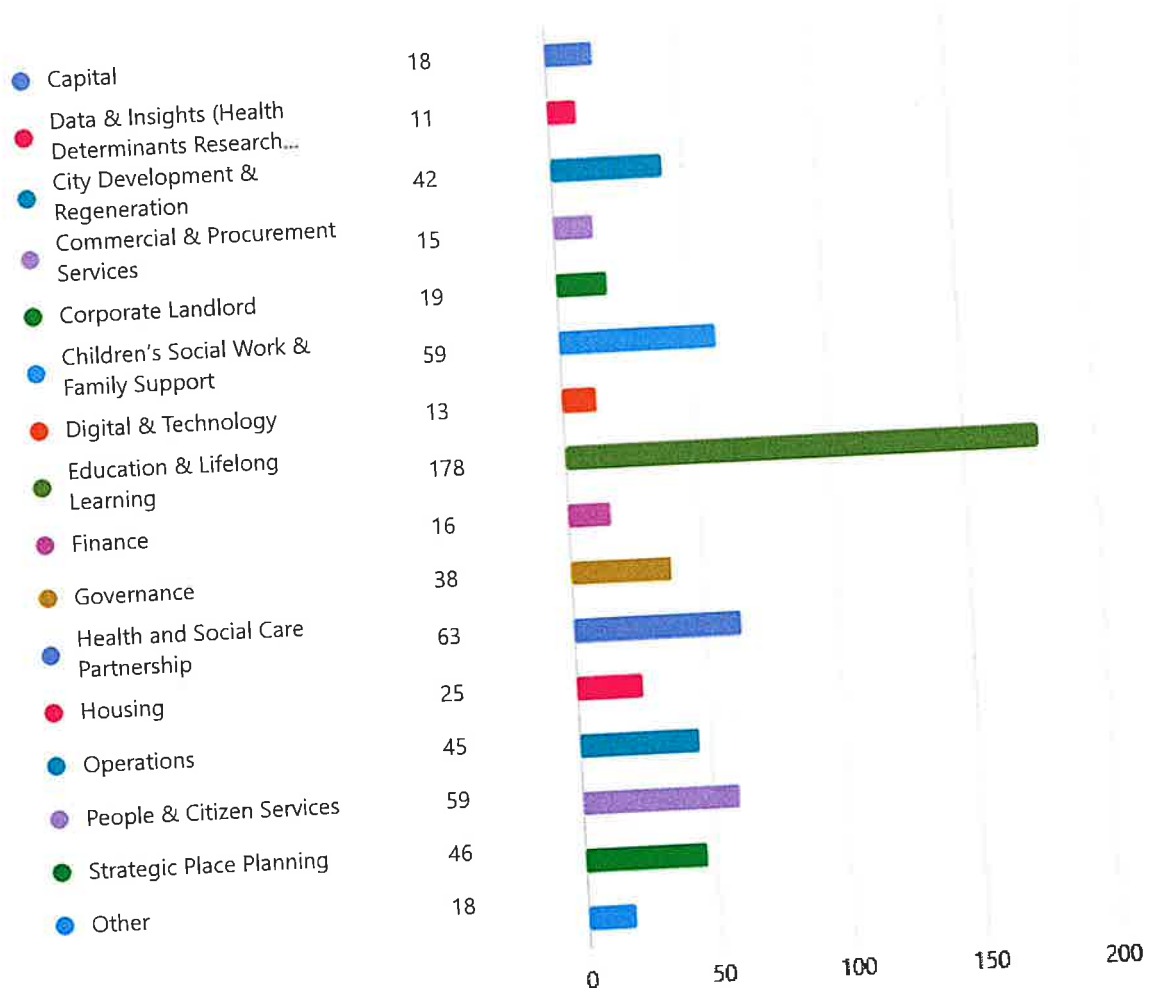
Very easy	2
Easy	2
Neither easy nor difficult	1
Difficult	4
Very difficult	3
I've never had to do this	10



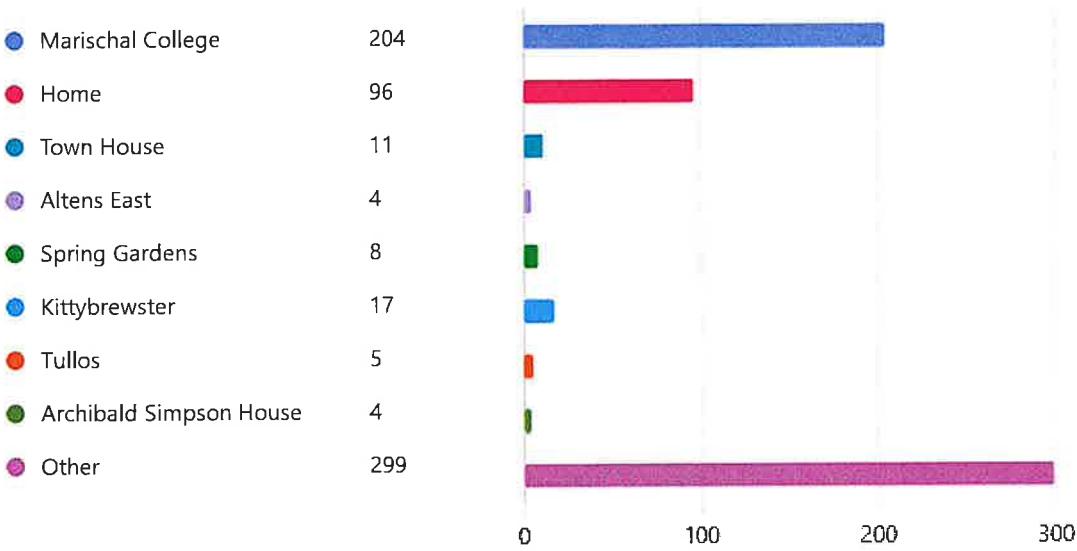
62. Did you know that you can get free personal membership (worth £20 per year) of the car club as an Aberdeen City Council corporate user?



63. Which cluster do you work in?



64. Where do you normally work? (if you work outdoors please answer the question with the location you are normally based in e.g. Kittybrewster or Tullos Depot)



65. Compared with pre-pandemic (pre-2020) how have your travel choices to, from and during work been affected?

☒ More ☐ Less ☐ The same

I travel into work

I attend physical meetings

I attend virtual meetings

I travel out with Aberdeen for work

I walk to, from and around work

I cycle to, from and around work

I drive to, from and around work

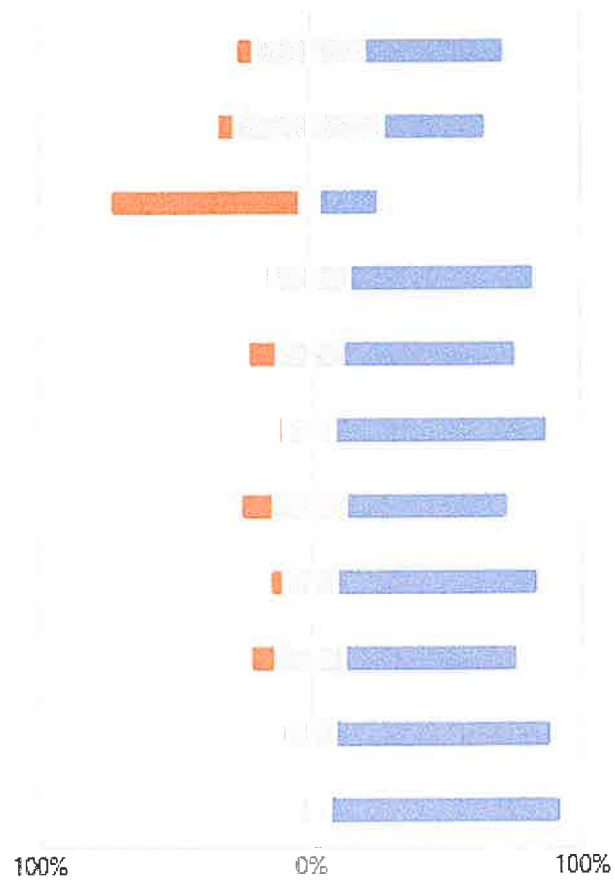
I'm a passenger in a car travelling to, from and around work

I use public transport to travel to from and around work

I use the car club for work

I use the pool bikes for work





66. In your everyday life, do you now travel differently?

More Less The same

I travel

I access facilities, goods and services online

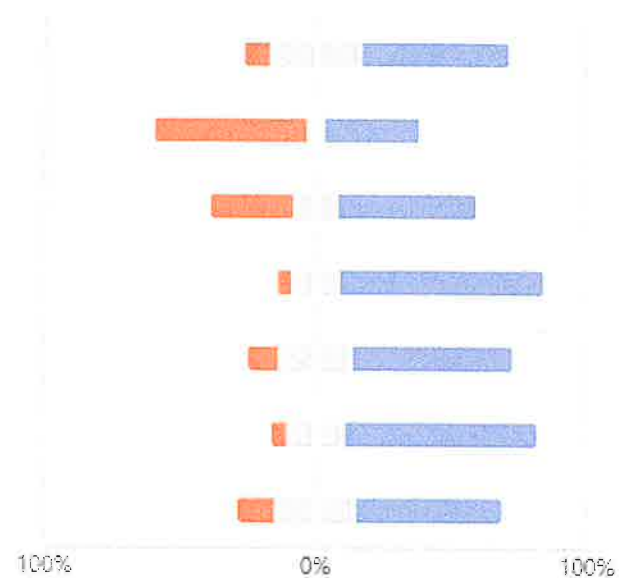
I walk

I cycle

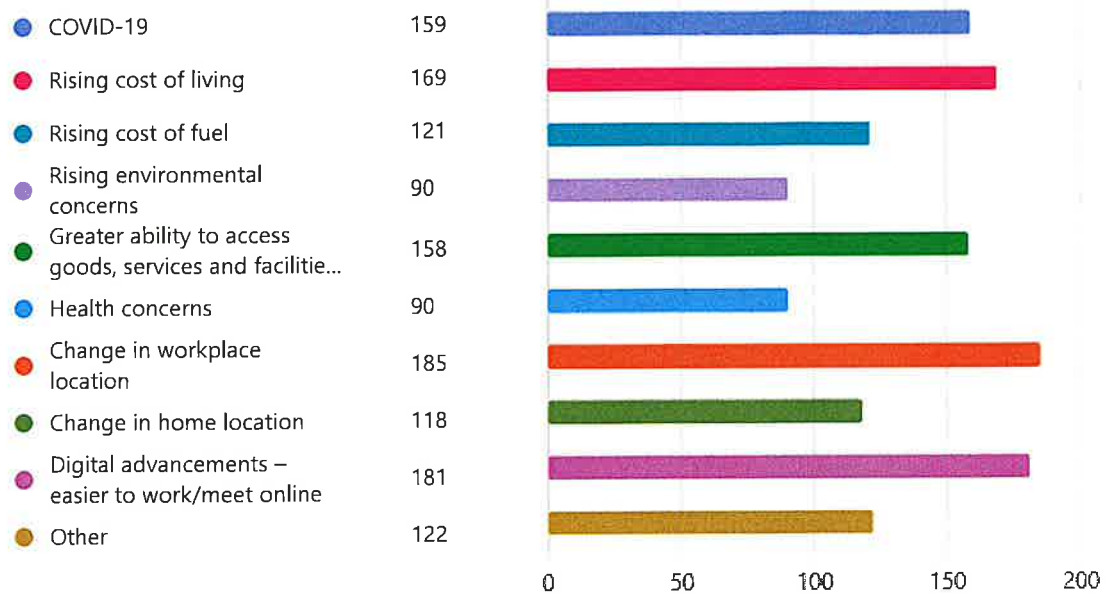
I drive

I'm a passenger in a car

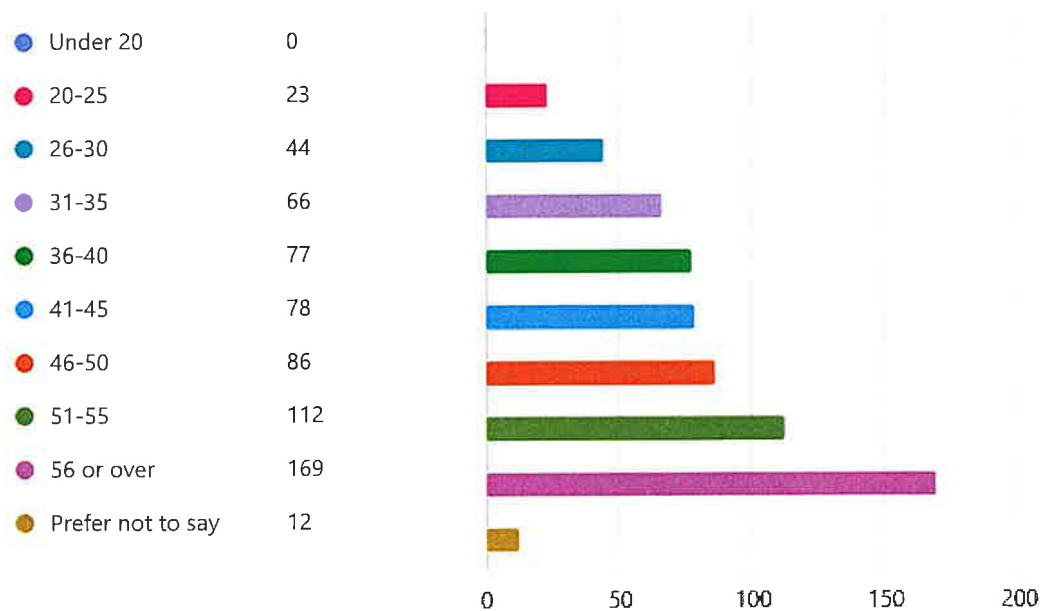
I use public transport



67. What factors have influenced your change in travel behaviour? Please tick all that apply.

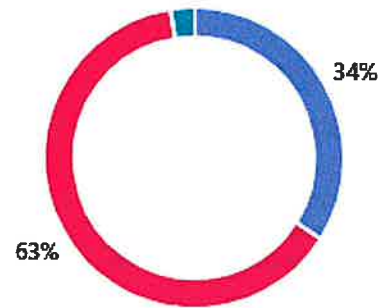


68. What is your age?



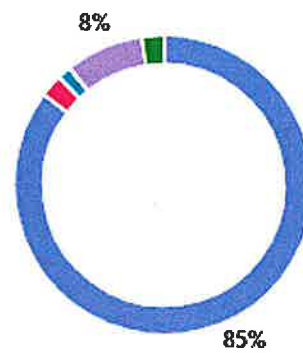
69. What is your sex?

Male	225
Female	421
Prefer not to say	17
Other	0



70. What is your sexual orientation?

Straight / Heterosexual	560
Gay	16
Lesbian	10
Prefer not to say	55
Other	16



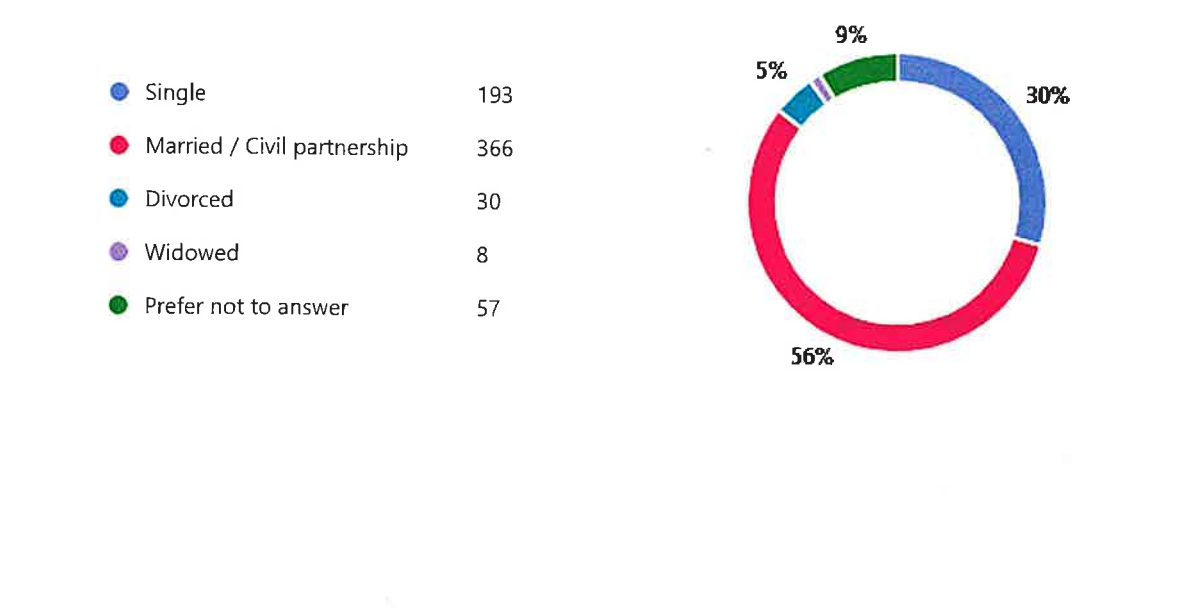
## 71. What is your ethnic group?



72. What religion, religious denomination or body do you belong to? (leave blank if you would rather not say)

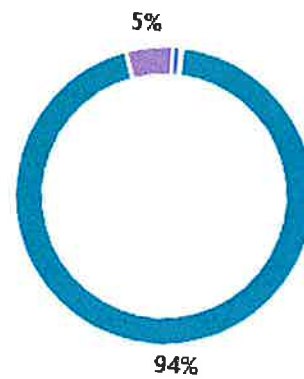


73. What is your legal marital status?



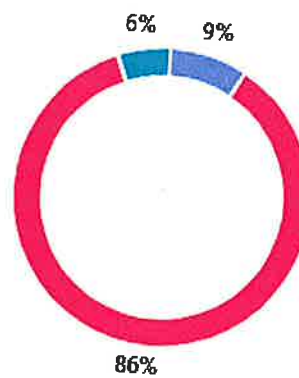
74. Are you pregnant or on maternity leave?

Yes - Pregnant	6
Yes - Maternity leave	1
Neither	606
Prefer not to say	33



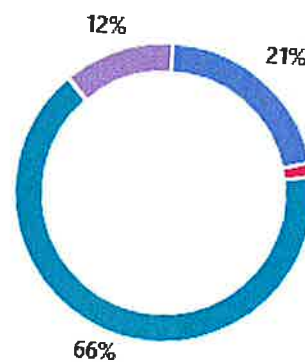
75. Do you have a disability that affects your travel arrangements?

Yes	56
No	564
Prefer not to say	38



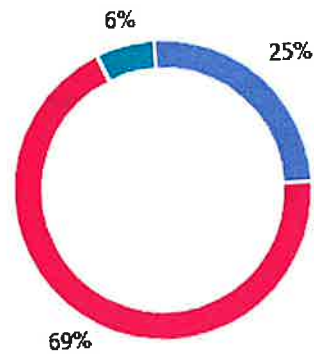
76. Do you have any physical or mental health conditions or illnesses?

Yes, lasting or expected to last 12 months or more	137
Yes, lasting or expected to last between 1 and 12 months	10
No	431
Prefer not to say	79



77. Do you look after, or give any help or support to family members, friends, neighbours or others because of either: long-term physical/ mental ill-health/ disability; or problems related to old age?

Yes	165
No	452
Prefer not to say	42



78. If you already travel by sustainable means (walking, cycling, bus, car sharing etc), what improvements would enhance your journey?

281  
Responses

Latest Responses  
 "none"  
 "More street lighting, clearing of snow from footpaths"  
 ...

26 respondents (9%) answered bus service for this question.

Word cloud for bus service improvements:

- bus service
- Cheaper bus
- cycle lanes
- Better bus
- bus frequency
- city centre
- bus routes
- cycle path
- bus stops
- bus journeys
- Buses being on time
- reliable bus
- timetables for busses
- bus fare
- bus ticket
- bus travel
- bus is late
- stagecoach bus
- Better cycle
- Frequent busses



79. If you have any comments on any of the issues raised in this survey, please indicate what area of transport this refers to and input your comment into the box below.

