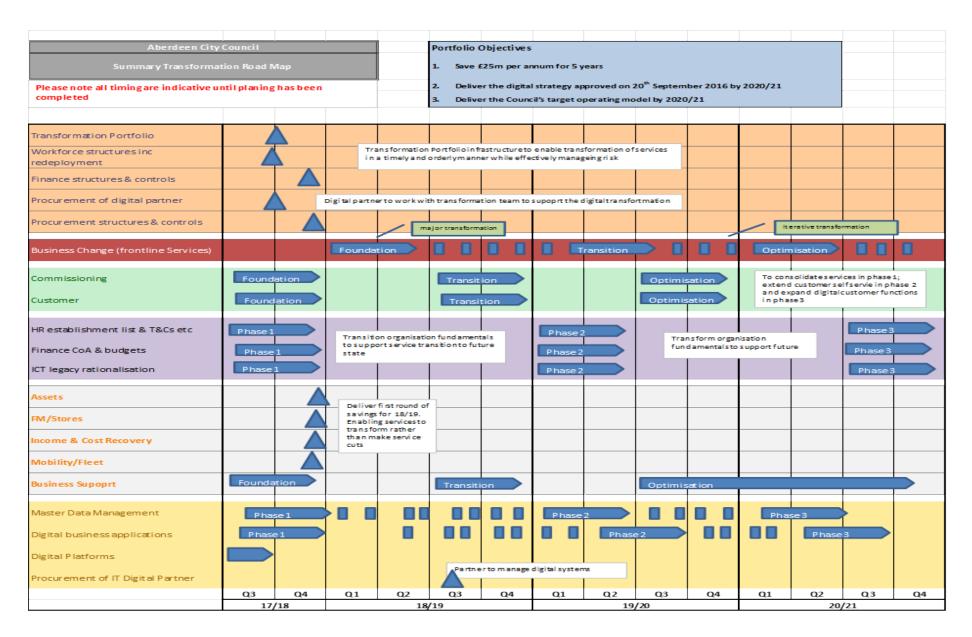
Council Target Operating Model - 23rd August 2017



The summary transformation road map is based around implementing the digital platforms first, before consolidating and rationalising commissioning and customer under single organisations before transitioning into digital service. The rationale for the approach is to ensure risk is managed effectively throughout the digital transformation process and enable front line services to continue to provide services to the citizens of Aberdeen.

During the commissioning and customer foundation stage the portfolio will be managing a series of projects, which have been under consideration prior to the Strategic Transformation Portfolio, designed to release savings and improve income generation in 2018/19.

The Portfolio will have workforce management structures in place before major work starts. These include a robust redeployment processes.

The governance structure for the Strategic Transformation Portfolio is based on Delivery Boards and Control Board. The Delivery Boards focus on delivering the programmes approved by the Strategic Transformation Committee and the Control Boards are to ensure that the financial; governance and programme integrity is maintained throughout the delivery of the digital transformation and the benefits stated are delivered in a timely manner.

